SCHEDULE H (Form 990)

Hospitals

OMB No. 1545-0047

2010

Open to Public Inspection

Employer identification number

Department of the Treasury Internal Revenue Service

Name of the organization ► Complete if the organization answered "Yes" to Form 990, Part IV, question 20.

► Attach to Form 990. ► See separate instructions.

Financial Assistance and Certain Other Community Benefits at Cost Yes No 1a Did the organization have a financial assistance policy during the tax year? If "No," skip to guestion 6a. 1a 1b If the organization had multiple hospital facilities, indicate which of the following best describes application of the financial assistance policy to its various hospital facilities during the tax year. Applied uniformly to all hospital facilities Applied uniformly to most hospital facilities Generally tailored to individual hospital facilities 3 Answer the following based on the financial assistance eligibility criteria that applied to the largest number of the organization's patients during the tax year. Did the organization use Federal Poverty Guidelines (FPG) to determine eligibility for providing free care to low income individuals? If "Yes," indicate which of the following was the FPG family income limit for eligibility for free care: 3a 200% Other Did the organization use FPG to determine eligibility for providing discounted care to low income individuals? If "Yes," indicate which of the following was the family income limit for eligibility for discounted care: 3b 250% □ 300% □ 350% □ 400% If the organization did not use FPG to determine eligibility, describe in Part VI the income based criteria for determining eligibility for free or discounted care. Include in the description whether the organization used an asset test or other threshold, regardless of income, to determine eligibility for free or discounted care, Did the organization's financial assistance policy that applied to the largest number of its patients during the 4 5a Did the organization budget amounts for free or discounted care provided under its financial assistance policy during the tax year? 5a If "Yes," did the organization's financial assistance expenses exceed the budgeted amount? If "Yes" to line 5b. as a result of budget considerations, was the organization unable to provide free or discounted care to a patient who was eligible for free or discounted care? 5c Did the organization prepare a community benefit report during the tax year? 6a Complete the following table using the worksheets provided in the Schedule H instructions. Do not submit these worksheets with the Schedule H. Financial Assistance and Certain Other Community Benefits at Cost (a) Number of (b) Persons (c) Total community (d) Direct offsetting (e) Net community (f) Percent Financial Assistance and áctivities or served (optional) benefit expense revenue benefit expense of total **Means-Tested Government** programs expense (optional) **Programs** Financial Assistance at cost (from Worksheets 1 and 2) . . Unreimbursed Medicaid (from Worksheet 3, column a) . . Unreimbursed costs-other meanstested government programs (from Worksheet 3, column b) . Total Financial Assistance and Means-Tested Government Programs Other Benefits Community health improvement services and community benefit operations (from Worksheet 4) Health professions education (from Worksheet 5) Subsidized health services (from Worksheet 6) Research (from Worksheet 7) Cash and in-kind contributions to community groups (from Worksheet 8) . Total. Other Benefits . Total. Add lines 7d and 7j

Community Building Activities Complete this table if the organization conducted any community building activities during the tax year, and describe in Part VI how its community building activities promoted the health of the communities it serves. (a) Number of (b) Persons (c) Total community (d) Direct offsetting (e) Net community (f) Percent of activities or served building expense revenue building expense total expense programs (optional) (optional) Physical improvements and housing Economic development 2 3 Community support **Environmental improvements** 5 Leadership development and training for community members Coalition building 6 Community health improvement advocacy 8 Workforce development 9 Other 10 Total Part III **Bad Debt, Medicare, & Collection Practices** Section A. Bad Debt Expense Yes No Did the organization report bad debt expense in accordance with Healthcare Financial Management Association Statement No. 15? 1 2 3 Enter the estimated amount of the organization's bad debt expense (at cost) attributable to patients eligible under the organization's financial assistance policy 4 Provide in Part VI the text of the footnote to the organization's financial statements that describes bad debt expense. In addition, describe the costing methodology used in determining the amounts reported on lines 2 and 3, and rationale for including a portion of bad debt amounts as community benefit. Section B. Medicare Enter total revenue received from Medicare (including DSH and IME) 5 6 Enter Medicare allowable costs of care relating to payments on line 5 . . . 7 Subtract line 6 from line 5. This is the surplus (or shortfall) Describe in Part VI the extent to which any shortfall reported in line 7 should be treated as community 8 benefit. Also describe in Part VI the costing methodology or source used to determine the amount reported on line 6. Check the box that describes the method used: Cost accounting system Cost to charge ratio Other **Section C. Collection Practices** Did the organization have a written debt collection policy during the tax year? 9a If "Yes," did the organization's collection policy that applied to the largest number of its patients during the tax year contain provisions on the collection practices to be followed for patients who are known to qualify for financial assistance? Describe in Part VI 9b Part IV **Management Companies and Joint Ventures** (a) Name of entity (d) Officers, directors, (b) Description of primary (c) Organization's (e) Physicians activity of entity profit % or stock trustees, or key profit % or stock employees' profit % ownership % ownership % or stock ownership % 2 3 4 5 6 7 8 9 10 11 12

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| Part V Facility Information | | | | | | | | | |
|---|-------------------|----------------------------|---------------------|-------------------|--------------------------|-------------------|-------------|----------|------------------|
| Section A. Hospital Facilities | 듣 | စ္ | Ω Q | Te | Ω | 교 | П П | П | |
| (list in order of size, measured by total revenue per facility, | Licensed hospital | General medical & surgical | Children's hospital | Teaching hospital | Critical access hospital | Research facility | ER-24 hours | ER-other | |
| from largest to smallest) | sed | <u>a</u> | en' | ing | ala | l ch | ‡ hc | her | |
| , | hog | ned | s hc | ho | CCe | fac | urs | | |
| How many hospital facilities did the organization operate | spit: | ica | ospi | spit. | SS h | Ĭ | - | | |
| during the tax year? | <u> </u> | ζο (n | tal | <u> </u> | losp | | | | |
| during the tax year? | | surg | | | oital | | | | |
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| Name and address | | | | | | | | | Other (describe) |
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Part V Facility Information (continued)

Section B. Facility Policies and Practices

Complete a separate Section B for each of the hospital facilities listed in Part V. Section A)

| (Com | plete a separate Section B for each of the hospital facilities listed in Part V, Section A) | | | |
|---|--|---|-----|----|
| Name | of Hospital Facility: | | | |
| ina N | umber of Heapital Equility (from Schodule H. Dort V. Section A). | | | |
| Line iv | umber of Hospital Facility (from Schedule H, Part V, Section A): | | Yes | No |
| Com | munity Health Needs Assessment (Lines 1 through 7 are optional for 2010) | | | |
| 1 | During the tax year or any prior tax year, did the hospital facility conduct a community health needs assessment (Needs Assessment)? If "No," skip to line 8 | 1 | | |
| a b c d e f | If "Yes," indicate what the Needs Assessment describes (check all that apply): A definition of the community served by the hospital facility Demographics of the community Existing health care facilities and resources within the community that are available to respond to the health needs of the community How data was obtained The health needs of the community Primary and chronic disease needs and other health issues of uninsured persons, low-income persons, and minority groups The process for identifying and prioritizing community health needs and services to meet the community health needs | | | |
| h i j 2 3 | ☐ The process for consulting with persons representing the community's interests ☐ Information gaps that limit the hospital facility's ability to assess all of the community's health needs ☐ Other (describe in Part VI) Indicate the tax year the hospital facility last conducted a Needs Assessment: 20 In conducting its most recent Needs Assessment, did the hospital facility take into account input from persons who represent the community served by the hospital facility? If "Yes," describe in Part VI how the | | | |
| 4 | hospital facility took into account input from persons who represent the community, and identify the persons the hospital facility consulted | 3 | | |
| 5 | Did the hospital facility make its Needs Assessment widely available to the public? | 5 | | |
| a b c | If "Yes," indicate how the Needs Assessment was made widely available (check all that apply): Hospital facility's website Available upon request from the hospital facility Other (describe in Part VI) If the hospital facility addressed needs identified in its most recently conducted Needs Assessment, indicate how (check all that apply): | 3 | | |
| a b c d e f g h i | Adoption of an implementation strategy to address the health needs of the hospital facility's community Execution of the implementation strategy Participation in the development of a community-wide community benefit plan Participation in the execution of a community-wide community benefit plan Inclusion of a community benefit section in operational plans Adoption of a budget for provision of services that address the needs identified in the Needs Assessment Prioritization of health needs in its community Prioritization of services that the hospital facility will undertake to meet health needs in its community Other (describe in Part VI) | | | |
| 7 | Did the hospital facility address all of the needs identified in its most recently conducted Needs Assessment? If "No," explain in Part VI which needs it has not addressed and the reasons why it has not addressed such needs | _ | | |
| Finar | needs | 7 | | |
| 8 | Did the hospital facility have in place during the tax year a written financial assistance policy that: Explained eligibility criteria for financial assistance, and whether such assistance includes free or discounted | | | |
| 9 | care? | 8 | | |
| • | individuals? | 9 | | |

| Part | V Facility Information (continued) | | | |
|-------------|--|----|-----|-------------|
| | | | Yes | No |
| 10 | Used FPG to determine eligibility for providing discounted care to low income individuals? | 10 | | |
| | If "Yes," indicate the FPG family income limit for eligibility for discounted care: % | | | |
| 11 | Explained the basis for calculating amounts charged to patients? | 11 | | |
| | If "Yes," indicate the factors used in determining such amounts (check all that apply): | | | |
| а | ☐ Income level | | | |
| b | Asset level | | | |
| С | Medical indigency | | | |
| d | Insurance status | | | |
| е | Uninsured discount | | | |
| f | Medicaid/Medicare | | | |
| g | State regulation | | | |
| h | Other (describe in Part VI) | | | |
| 12 | Explained the method for applying for financial assistance? | 12 | | |
| 13 | Included measures to publicize the policy within the community served by the hospital facility? | 13 | | |
| _ | If "Yes," indicate how the hospital facility publicized the policy (check all that apply): | | | |
| a | The policy was posted on the hospital facility's website | | | |
| b | ☐ The policy was attached to billing invoices ☐ The policy was posted in the hospital facility's emergency rooms or waiting rooms | | | |
| C C | ☐ The policy was posted in the hospital facility's emergency rooms or waiting rooms ☐ The policy was posted in the hospital facility's admissions offices | | | |
| d e | The policy was posted in the hospital facility's admissions offices The policy was provided, in writing, to patients on admission to the hospital facility | | | |
| f | The policy was provided, in writing, to patients on admission to the hospital facility The policy was available on request | | | |
| g g | Other (describe in Part VI) | | | |
| | g and Collections | | | |
| 14 | Did the hospital facility have in place during the tax year a separate billing and collections policy, or a written | | | |
| | financial assistance policy that explained actions the hospital facility may take upon non-payment? | 14 | | |
| 15 | Check all of the following collection actions against a patient that were permitted under the hospital facility's | | | |
| | policies at any time during the tax year: | | | |
| а | ☐ Reporting to credit agency | | | |
| b | Lawsuits | | | |
| С | ☐ Liens on residences | | | |
| d | ☐ Body attachments | | | |
| е | Other actions (describe in Part VI) | | | |
| 16 | Did the hospital facility engage in or authorize a third party to perform any of the following collection actions | | | |
| | during the tax year? | 16 | | |
| | If "Yes," check all collection actions in which the hospital facility or a third party engaged (check all that | | | |
| | apply): | | | |
| a | Reporting to credit agency | | | |
| b | Lawsuits | | | |
| C | Liens on residences | | | |
| d e | Body attachments Other actions (decaribe in Bod V/) | | | |
| 17 | Other actions (describe in Part VI) Indicate which actions the hospital facility took before initiating any of the collection actions checked in line | | | |
| 17 | 16 (check all that apply): | | | |
| а | ☐ Notified patients of the financial assistance policy on admission | | | |
| b | Notified patients of the financial assistance policy prior to discharge | | | |
| C | Notified patients of the financial assistance policy in communications with the patients regarding the | | | |
| - | patients' bills | | | |
| d | Documented its determination of whether a patient who applied for financial assistance under the | | | |
| | financial assistance policy qualified for financial assistance | | | |
| е | Other (describe in Part VI) | | | |

| Part | V Facility Information (continued) | | | |
|-------------|---|----|-----|----|
| Polic | y Relating to Emergency Medical Care | | | |
| | | | Yes | No |
| 18 | Did the hospital facility have in place during the tax year a written policy relating to emergency medical care that requires the hospital facility to provide, without discrimination, care for emergency medical conditions to individuals regardless of their eligibility under the hospital facility's financial assistance policy? | 18 | | |
| a b c | If "No," indicate the reasons why (check all that apply): The hospital facility did not provide care for any emergency medical conditions The hospital facility did not have a policy relating to emergency medical care The hospital facility limited who was eligible to receive care for emergency medical conditions (describe in Part VI) | | | |
| d | Other (describe in Part VI) | | | |
| Char | ges for Medical Care | | | |
| 19 a | Indicate how the hospital facility determined the amounts billed to individuals who did not have insurance covering emergency or other medically necessary care (check all that apply): The hospital facility used the lowest negotiated commercial insurance rate for those services at the hospital facility | | | |
| b | The hospital facility used the average of the three lowest negotiated commercial insurance rates for those services at the hospital facility | | | |
| c d | The hospital facility used the Medicare rate for those servicesOther (describe in Part VI) | | | |
| 20 | Did the hospital facility charge any of its patients who were eligible for assistance under the hospital facility's financial assistance policy, and to whom the hospital facility provided emergency or other medically necessary services, more than the amounts generally billed to individuals who had insurance covering such care? | 20 | | |
| | If "Yes," explain in Part VI. | | | |
| 21 | Did the hospital facility charge any of its patients an amount equal to the gross charge for any service provided to that patient? | 21 | | |
| | If "Yes." explain in Part VI. | | | |

Schedule H (Form 990) 2010

Part V Facility Information (continued) Section C. Other Facilities That Are Not Licensed, Registered, or Similarly Recognized as a Hospital Facility (list in order of size, measured by total revenue per facility, from largest to smallest) How many non-hospital facilities did the organization operate during the tax year? Name and address Type of Facility (describe) 1 3 6 7 8 9

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Schedule H (Form 990) 2010

Part VI Supplemental Information

Complete this part to provide the following information.

1 Required descriptions. Provide the descriptions required for Part I, lines 3c, 6a, and 7; Part II; Part III, lines 4, 8, and 9b; and Part V, Section B, lines 1j, 3, 4, 5c, 6i, 7, 11h, 13g, 15e, 16e, 17e, 18d, 19d, 20, and 21.

- 2 Needs assessment. Describe how the organization assesses the health care needs of the communities it serves, in addition to any needs assessments reported in Part V, Section B.
- **Patient education of eligibility for assistance.** Describe how the organization informs and educates patients and persons who may be billed for patient care about their eligibility for assistance under federal, state, or local government programs or under the organization's financial assistance policy.
- **4 Community information.** Describe the community the organization serves, taking into account the geographic area and demographic constituents it serves.
- **Promotion of community health.** Provide any other information important to describing how the organization's hospital facilities or other health care facilities further its exempt purpose by promoting the health of the community (e.g., open medical staff, community board, use of surplus funds, etc.).
- **Affiliated health care system.** If the organization is part of an affiliated health care system, describe the respective roles of the organization and its affiliates in promoting the health of the communities served.

| 7 | State filing of community benefit report. If applicable, identify all states with which the organization, or a related organization, files a community benefit report. |
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