



# 9-11 in cyberspace ?

Threats of e-insecurity in Belgium  
and the Belgian response

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# Topics - overview

- Risks of e-insecurity : an analysis of the situation
  - Who are concerned ?
  - Who is threatening us ?
  - Where are the threats
- Possible damage
- Belgian response
  - Governmental initiatives
  - Public Private partnerships
  - Police and justice response





# Who is concerned ?

Telecommunications operators

Enterprises

Government

Individual ICT user

# Telecommunications operators

- Information highway
  - ⇒ Interconnexion of all
  - ⇒ base of the new e-society
  - ⇒ critical infrastructure
- Technology in different layers but the **IP-layer** in common
  - ⇒ Base for all kinds of applications
    - => replaces multiple infrastructures
  - ⇒ strength but **also the weakness** of the system
- **More and more operators** – subcontractors
  - ⇒ who is responsible for what ?
  - ⇒ complexity for obtaining evidence
  - ⇒ who will react in case of an incident ?



# Enterprises

- Broadband = speed
  - ⇒ Business opportunities
  - ⇒ Replacing people by machines
  - ⇒ New ways of working
  - ⇒ connecting to the Internet
- Security = very often something for ICT
- Underestimation of value of data



# Government

- Pushing e-society
- Allowing access to the digital world for all
- Developping e-government initiatives
- Creating legal framework to work in
  - Obligations of operators
  - Protection of privacy
- Responsible for national security and national economical interests



## Individual ICT user

- Is customer for all these new e-world applications
  - Is very often unaware of security risks
    - Badly protected
    - Behaves very unsecure
- ⇒ Gets infected with malware
- ⇒ weakest link in the chain => biggest danger





# Who is threatening us ?

High way criminals

# Individual hacker

- Script kiddies
- Lonesome ICT-specialist in your company



# Loosely organised criminals

- Individuals with specializations get in contact with each other over the internet
- Abuse evident security holes



# Firmly organized criminals

- We see more and more organization in the criminal activity on the internet
- Financial intent
- Taking over legal businesses  
(development firms, operators, ...)
- Cooperation with moneylaunderers
- Different specialisations  
recruiting persons – ICT development – handling money



# Terrorist / hacktivists

- No financial intent  
⇒ Political / social objectives
- Attact and create chaos and disaster  
⇒ Destabilize economy and society
- Take time to prepare and ... BANG



# Nations warfare troupes

- Objectifs : supremacy
- Several nations with cyber troops
- Attacks ?
  - Recently ... UK, Germany, US





Where are the main threats ?

# Where are the main threats ?

- Malware attacks (viruses, worms, trojans, ...) fast spreading day zero infections  
=> no immediate cure => lot of victims (especially home PC's – 24 / 365 available)
  
- Abuse of infected computers to create botnets (large "armies" of PC's under control of 1 master)  
=> used to make massive attacks on webservers or network nodes  
=> high risk for your critical ICT infrastructure



# Why ? Making money !

- Sometimes still for fun (scriptkiddies)
- Spam distribution via Zombie
- Click generation on banner publicity
- Dialer installation on zombie to make premium rate calls
- Spyware installation
  
- Espionage => banking details / passwords / keylogging
  
- Ransom bot => encrypts files => money for password
  
- Capacity for distributed denial of service attacks DDOS => disturb functioning of internet device (server/router)



# Is it realistic ?

- Already criminal cases in several countries
- Botnets detected
  - 2.000 => 100.000 zombie computers online
  - Infect / protect / stay ahead of Anti-Virus
  - generated huge datatraffic upto 20 Gbps
- Big webservers went down
- Their ISP (and their customers) went down
- Communication networks went down



# Important cases

- UK 2004 : gambling website down  
(+ hoster + ISP)
- NL 2005 : 2 botnets : millions of zombies
- BE 2005 : DDOS on chatnetwork of Media firms
- BE 2005 : DDOS on Firm (social conflict)
- US 2006 : Blue security firm stops activity  
after days of DDOS attacks
- SE 2006 : Website Gov and Police down  
due to DDOS after police raid on P2P
- EE 2007 : Widespread DDOS attack on Estonia  
after incidents on moving soldier statue



# And the victims ?

- Who ?
  - Transactional websites
  - Communication networks
  - ISPs and all other clients
- Reaction
  - No reaction on blackmail
  - ISPs try to solve it themselves
  - Nearly no complaints made – even if asked ...
- Result ? The hackers go on developing botnets



# Combined threat

- What if abused by terrorists ?  
... simultaneously with a real world attack?
- How will you handle the crisis ?  
Your telephone system is not working !



# Risks

- Economical disaster
  - Large scale : critical infrastructure
  - Small scale : enterprise
- Individual data
- Loss of trust in e-society





# What actions are needed ?

Threats on critical ICT infrastructure

# First of all : strategy

- Every initiative for e-security is good
- Working according a **strategy** is better
  - ⇒ Role of the government
  - ⇒ Creation of BeNIS end 2005
  - ⇒ Belgian Network Information Security
    - ⇒ Several public security agencies / 2 subgroups
    - ⇒ CIIP / Classified information
    - ⇒ Public sector will be invited for projects
    - ⇒ White paper for new government



# Telecommunications operators

- CERT ?
- Rapid exchange of information
- Have to make there infrastructure robust



# Enterprises

- Evaluate business activity and value of data connected to the internet
- Backup systems if e-society under attack
- E-Security = businessrisk => management responsibility
- Report incidents to CERT ? to police ?



## Individual ICT user

- Training / attitude
- Awareness : pcfoobie
- Security applications
- Protection by operators



# Public private partnership ?

- Permanent concertation platform for Enterprise Security (since 2001)
  - Started with several groups – holdup / terrorism
  - ICT crime => inform / handle incident / make report
- Belcliv – Belgian Club information security





# E-Police organisation and tasks

## National Police

Federal Police National Level 35 persons	<b>1 Federal Computer Crime Unit - 24 / 7 (inter)national contact</b>  Policy Training Equipment      Internet investigations Proactive projects eCops Hotline Internet fraud      Intelligence e-payment Information analysis      Operations & Telecom Forensic ICT analysis ICT Crime combating			
Federal Police Regional Level 120 persons	<b>22 Regional Computer Crime Units (1 – 3 Judicial districts)</b>  Assistance for housesearches, forensic analysis of ICT, taking statements, internet investigations      Investigations of ICT crime case (assisted by FCCU)			
Local Level	<b>First line police</b>			
Fed Police Local Police	“Freezing” the situation until the arrival of CCU or FCCU Selecting and safeguarding of digital evidence			

# FCCU efforts e-security

- R&D on malware and botnets
- Member of BeNIS
- Member of Botnet WG MS - Interpol
- Member of Shadowserver group
- Member of Malware Alliance (DB)



# Conclusion

- Society very **heavily** depends on availability and functioning of ICT
- ICT Infrastructure is **vulnerable**
- The **tools to attack exist** and are being tested
- Now we can wait for a 9-11 cyber attack ...  
or act to prevent, protect, reduce damage



# Contact information



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