

EN - BS PAYONE PAYMENT-EXTENSION FOR MAGENTO 1

BS PAYONE GmbH

Version 6

ÜBER DIESES DOKUMENT

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QUELLE

<https://confluence.payone-office.de/display/PSAI/EN+-+BS+PAYONE+Payment+Extension+for+Magento+1>

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GENERAL INFORMATION

The PAYONE Payment-Extension for Magento enables the connection of Magento version 1.4.1 and higher to the PAYONE platform for secure and automated handling of all payment processes.

The extension supports over 20 national and international payment methods and offers integrated risk management services to minimize the risk of non-payment. The payment type portfolio can be dynamically controlled depending on the creditworthiness of the respective buyer.

The extension fits seamlessly into the existing checkout process of the Magento shop.

In the Magento administration area, extensive configuration and administration options are available. All functions of the extension can be configured individually and according to requirements.

The PAYONE Payment-Extension is developed in close cooperation with the agency Fatchip GmbH and can be downloaded free of charge by interested merchants.


The extension is constantly being further developed.

FUNCTIONAL DESCRIPTION

SUPPORTED PAYMENT METHODS




The extension supports the processing of the following payment methods via the PAYONE platform.

Credit cards and debit cards







| | | | | |
|--|---|---|--|---|
|  |  |  |  |  |
| Visa | master card | American Express | JCB | Diners Club |
| | | | | |
|  |  | | | |
| maestro | Discover | | | |
| <p><u>Information:</u> Depending on the respective acceptance contract, other payment methods such as Visa Electron, Visa Debit and other cards can also be processed via the aforementioned payment methods. Please</p> | | | | |

contact us if you need further information.

Security procedure (3-D Secure)

| | | |
|---|---|--|
|  |  |  |
| Verified by Visa | MasterCard SecureCode | American Express SafeKey |






Online Bank Transfer

| | | | | | |
|--|--|--|--|--|--|
|  |  |  |  |  |  |
| giropay | IMMEDIATELY by bank transfer | eps (electronic payment standard) | iDEAL | PostFinance Card & e-finance | P24 |





Account-based Payment Methods

| | | | |
|---|---|--|---|
|  |  |  |  |
| SEPA basic direct debit | prepayment | bill | cash on delivery |


Wallet Systems

| | | | | |
|---|---|---|--|---|
|  |  |  |  |  |
| PayPal | paydirect | Amazon Pay | MasterPass | Alipay |

Secured payment methods ("factoring")

| | | | |
|---|---|--|---|
|  |  |  |  |
| PAYONE secured invoice | Klarna | RatePay | Paysafe Pay Later |

cash payment

| |
|---|
|  |
| Barzahlen |

RISK MANAGEMENT

The following risk management services are supported by the extension:

- **Address Check Basic (20 countries^[1])**
 - Check of the billing address for existence including address correction
 - Check of the delivery address for existence including address correction
- **Address Check Person (Germany only)**
 - Checking the billing address for the existence of the address and for postal deliverability (name, address) including address correction

- Checking the delivery address for the existence of the address and for postal deliverability (name, address) including address correction
- **POS blocking file (direct debit Germany)**
 - Checking of account connections against blocking files from stationary trading
- **Credit assessment (Germany)**
- infoscore (hard characteristics only)
- infoscore (all characteristics)
- infoscore (all features incl. boni score)
- Boniversum Address validation, identification (Premium) (address validation and identification)
- Boniversum VERITA Premium Ident S incl. address validation, identification (premium) and special addresses (address validation, identification, score value, special address)

In order to use the aforementioned risk management services, the **Protect module** of the PAYONE platform must be commissioned.

The plausibility and validity check of bank account connections (bank account check) and credit card numbers using LUHN checks (credit card check) is used for processing payments by direct debit and credit card regardless of the functionalities of the Protect module.

In addition, additional risk management services can be used to prevent fraud via the PAYONE platform (IP Check, BIN Check, Velocity Check, Risk Matrix, etc.).

CREDIT RATING-DEPENDENT CONTROL OF THE PAYMENT TYPE PORTFOLIO

The PAYONE Extension for Magento allows you to control which payment methods are offered to your buyers, depending on their creditworthiness. The check takes place in real time for each individual buyer during the checkout process.

The settings can be defined differently for each payment type so that the risk checks are only carried out under certain conditions and a payment type is only offered under certain conditions.

INTEGRATION IN CHECKOUT AND CONNECTION TYPES (INTERFACES)

The payment extension fits seamlessly into the existing checkout process of the Magento shop. The communication and data transfer takes place in the background - not visible to the buyer - between the module and the server API of the PAYONE platform. With the credit card payment method, data is transferred during the checkout process for the verification and secure storage of card data at PAYONE via the Client API of the PAYONE platform.

Feedback on the status of the transactions processed is provided via the transaction status of the PAYONE

platform, which is processed by the extension to synchronise orders in the Magento shop with the current status.

LOGGING

All communication with the PAYONE platform is logged and can be viewed in the administration area of the Magento shop for support, testing and debugging purposes:

- risk management services
- payment processing
- transaction status

An exception to this are requests sent via the Client API. This only applies to credit card verification during the checkout process.

CONFIGURATION AND ADMINISTRATION OPTIONS OF THE EXTENSION

The extension provides a new menu item PAYONE in the Magento administration area of your Magento shop. All configuration and management options as well as protocols and information are centrally located in this directory.

DOWNLOAD AND INSTALLATION

COMPATIBILITY AND REQUIREMENTS

Magento shop:

- Edition: Enterprise, Professional or Community Edition
- Versions: from 1.8.0.0 (older versions may work, we strongly recommend using the 1.9.3.x version series)

PAYONE merchant account:

- PAYONE Processing or PAYONE Business
- Interface: Server API
- Interface: Client API (if credit or debit cards are to be processed)

- Payment methods as required
- Optional: Module Protect
- Optional: Weitere Module der PAYONE Plattform (Accounting, Invoicing, Collect, Contract, Billing)

If you do not yet have a PAYONE Merchant account, please contact us. Upon request, we will gladly provide you with a test account.

INSTALLATION STEPS

INSTALLATION VIA GITHUB/MODMAN (RECOMMENDED)

We recommend installing the latest release from our Github repository: <https://github.com/PAYONE-GmbH/magento-1/releases>. The tool [modman](#) can also be used for this purpose.

INSTALLATION VIA MAGENTO CONNECT

The extension can also be installed via Magento Connect. However, updates are provided less frequently there, so we do not recommend this method of installation.

DOWNLOAD

1. Go to the PAYONE Payment-Extension page at Magento-Connect. <http://www.magentocommerce.com/magento-connect/payone-extension.html>
2. After agreeing to the license agreements, select the URL offered there and copy it to the clipboard.

INSTALLATION WITH THE MAGENTO CONNECT MANAGER

1. In the administration area of your Magento shop, select *System > Magento Connect > Magento Connect Manager*.
2. Insert the previously selected URL and follow the installation process.
3. Return to the administration area. You will be prompted to activate the PAYONE Payment Extension. Click on "Activate the PAYONE Payment Extension" and follow the instructions on the page.
4. After returning to the administration area, update all Magento caches under *System > Cache Management*. Log off from the administration area.

5. Log in to the Magento backend with your access data. The *PAYONE* menu is now available.

CONFIGURATION IN THE PAYONE MERCHANT INTERFACE

To send the number status to the correct address, the following must be entered in the PAYONE Merchant Interface (PMI).

Configuration > Payment Portals > YOUR_PORTAL > Advanced > TransactionsStatus URL

http:// >YOUR_SHOP< /index.php/payone_core/transactionStatus

The screenshot shows the 'Advanced' configuration tab for a payment portal. The 'TransactionStatus URL' field is populated with 'https://demo.payone.de/magento/payone_core/transactionStatus'. The 'Key*' field is empty, with a 'Generate new Key' link below it. The 'Purpose' field is empty. The 'Method hash calculation*' dropdown is set to 'md5 (actual method)'. A 'Save' button is located at the bottom right of the form.

CONFIGURATION

SETTING UP THE CRONJOB FOR PAYMENT STATUS PROCESSING

In order to be able to process the payment status that the PAYONE platform sends to the Magento shop, it is mandatory to set up a cronjob.

Detailed information about this can be found in the Magento Wiki: http://www.magentocommerce.com/wiki/1_-_installation_and_configuration/how_to_setup_a_cron_job

CONFIGURATION OF STATE CODES FOR INTERNATIONAL SHOPS

A standard version of Magento 1 does not install itself with the federal state codes from e.g. Japan or Indonesia. As a result, a free text field is displayed in the checkout by default for such countries. However, the PAYONE API expects the abbreviations for states according to ISO 3166-2. These must then be added to the table of Shop System > directory_country_region.

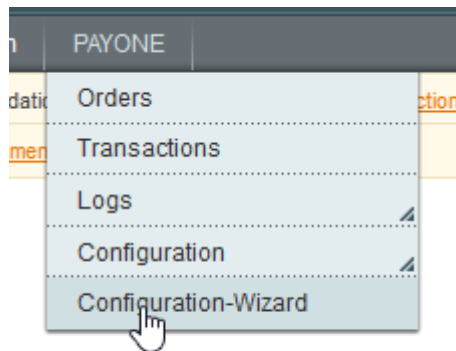
Code Block 1 sample query

```
insert into directory_country_region (`country_id`, `code`, `default_name`) values
('JP', 'JP-05', 'Akita')
```

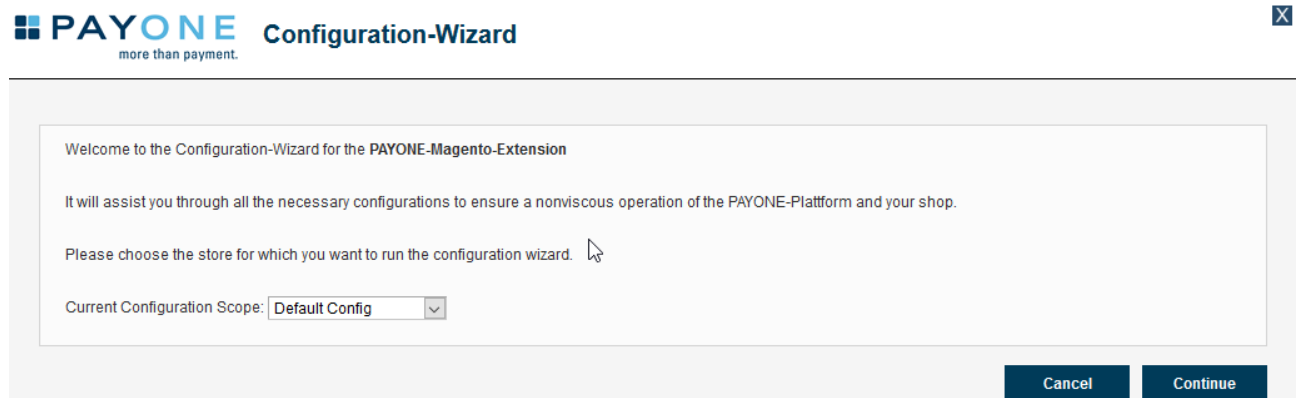
A complete reference of the codes for the states can be found in chapter 5.10 of the Server API documentation.

CONFIGURATION WIZARD

PAYONE Menu > Configuration Wizard



STEP 1: CONFIGURATION AREA



In step 1, select the configuration area for which you want to perform the configuration with the configuration wizard. Then click **Next**.

STEP 2: GLOBAL SETTINGS

Global Settings

[Click here to obtain more information on this section](#)

| | | |
|-----------------------------------|--|--------------|
| Merchant-ID | <input type="text"/> | [STORE VIEW] |
| Portal-ID | <input type="text"/> | [STORE VIEW] |
| Sub-Account-ID | <input type="text"/> | [STORE VIEW] |
| Security Key | <input type="text"/> | [STORE VIEW] |
| Payment from Applicable Countries | <input type="text" value="All Allowed Countries"/> | [STORE VIEW] |
| Authorize-Method | <input type="text" value="AUTHORIZATION"/> | [STORE VIEW] |
| Transmit IP Address | <input type="text" value="Yes"/> | [STORE VIEW] |
| Proxy-Mode | <input type="text" value="No"/> | [STORE VIEW] |
| | <small>▲ If your shop is behind a Proxy. Enable this option to transmit the HTTP_X_FORWARDED_FOR</small> | |
| Currency | <input type="text" value="Use Default Display Currency"/> | [STORE VIEW] |

Cancel
Back
Save & Continue

| field | Description |
|----------------------------------|--|
| Merchant ID | The customer number assigned by PAYONE. |
| portal ID | The ID of the payment portal via which the shop sends its requests to the PAYONE platform. |
| sub account ID | The ID of the sub-account you created in the PMI, which is used to process the transactions. |
| security key | The key you assign in the PMI to encrypt requests to the PAYONE platform. |
| Payment from permitted countries | Selection option for the shop in which countries payment via PAYONE is to be made possible. |

| | |
|----------------------|---|
| authorization method | <p>Pre-authorization When selecting "Pre-authorization", the amount to be paid is reserved in the course of the order. In this case, the debit must be initiated in a second step when the goods are delivered (Capture). The receivable is only posted after the capture has been carried out.</p> <p>Authorization When "Authorization" is selected, the amount to be paid is collected immediately when the order is placed. The receivable is posted immediately.</p> <p><i><u>Note:</u> With the online transfer types giro pay, SOFORT Überweisung, eps, PostFinance and iDEAL, payment is made in full even if "Preauthorization" is selected. In this case, the claim is to be booked separately by "Capture" despite this.</i></p> |
| Transfer IP address | <p>Select whether the IP address of the end customer should be transmitted to the PAYONE platform. Currently the PAYONE platform only supports IPv4. If your hoster supports IPv6, you should deactivate this setting, otherwise rejected transactions may occur. In this case a check of the IP address is not possible.</p> |
| currency | <p>Here you can select whether requests are sent to the PAYONE platform in the selected currency, or whether the amounts should be converted Magento internally into a base currency beforehand.</p> |

STEP 3: CONFIGURE PAYMENT METHODS

PAYONE Configuration-Wizard
more than payment.

The configuration has been saved.

Payment-Method Configuration

[Click here to obtain more information on this section](#)

[New Advance Payment](#)

[New Amazon Pay](#)

[New Cash on Delivery](#)

[New Creditcard](#)

[New Debit Payment](#)

[New Safe Invoice](#)

[New Invoice](#)

[New Barzahlen](#)

[New RatePay](#)

[New Ratepay Direct Debit](#)

[New Paysafe Pay Later™ Invoicing](#)

[New Paysafe Pay Later™ Debit](#)

[New Paysafe Pay Later™ Installment](#)

[New Invoice with Payment Guarantee](#)

[New Paydirekt](#)

[New Paypal Express](#)

[New AliPay](#)

[New Sofortueberweisung](#)

[New Giropay](#)

[New eps Online Ueberweisung](#)

[New Ideal](#)

[New PostFinance E-Finance](#)

[New PostFinance Card](#)

[New Przelewy24](#)

[New Bancontact](#)

[New Masterpass](#)

| Sort order | Name | Type | Scope | Enabled | Created At | Updated At | ID | Action |
|------------|-------------------------|------------------|---------|---------|-------------------------|-------------------------|----|----------------------|
| 0 | PAYONE advance_payment | advance_payment | default | Enabled | Jan 25, 2019 2:35:21 AM | Jan 25, 2019 2:35:21 AM | 1 | Edit |
| 1 | PAYONE amazon_pay | amazon_pay | default | Enabled | Jan 25, 2019 2:35:26 AM | Jan 25, 2019 2:35:32 AM | 6 | Edit |
| 2 | PAYONE cash_on_delivery | cash_on_delivery | default | Enabled | Jan 25, 2019 2:35:37 AM | Jan 25, 2019 2:35:37 AM | 11 | Edit |
| 3 | PAYONE creditcard | creditcard | default | Enabled | Jan 25, 2019 2:35:46 AM | Jan 25, 2019 2:35:46 AM | 16 | Edit |
| 4 | PAYONE debit_payment | debit_payment | default | Enabled | Jan 25, | Jan 25, | 21 | Edit |

In this overview you can see all payment methods configured so far. You can add further payment methods using the blue buttons. Via the Edit links in the right column, already configured payment methods can be edited.

ADD PAYMENT TYPE

Add Advance Payment

[Click here to obtain more information on this section](#)

| | | |
|--|------------------------------------|--------------|
| Enabled | <input type="text" value="No"/> | [STORE VIEW] |
| Sort order | <input type="text"/> | [STORE VIEW] |
| Name | <input type="text"/> | [STORE VIEW] |
| Handling Fee | <input type="button" value="Add"/> | [STORE VIEW] |
| Minimum Order Total | <input type="text"/> | [STORE VIEW] |
| Maximum Order Total | <input type="text"/> | [STORE VIEW] |
| Narrative Text | <div></div> | [STORE VIEW] |
| <small>▲ Maximum 81 digits. Placeholders: {{order_increment_id}}</small> | | |
| Mode | <input type="text" value="TEST"/> | [STORE VIEW] |
| Use Global Settings | <input type="text" value="Yes"/> | [STORE VIEW] |

| field | Description |
|-----------------|--|
| Activated | Select Yes / No if the payment method is activated. |
| order | Enter an integer that determines where in the checkout the payment method is offered to the customer. |
| name | Free text entry for the name of the payment method as it is displayed to the customer in the checkout. |
| handling charge | Determination of a handling fee per shipping method and associated countries. |

| | |
|------------------------|---|
| Minimum value of goods | The minimum value of goods from which the payment type is displayed to the customer in the checkout. |
| Maximum value of goods | The maximum value of goods up to which the payment method is displayed to the customer in the checkout. |
| operating mode | Choice between Test / Live. This determines whether the PAYONE platform is addressed in Test or Live mode. |
| Use Global Settings | Select Yes / No. If No is selected, all parameters from the global settings can be configured individually for this payment method. The documentation of these settings can be found under point 4.2.2. |

EDIT PAYMENT TYPE

Edit Advance Payment

Click here to obtain more information on this section

| | | |
|---------------------|--|--------------|
| Enabled | Yes | [STORE VIEW] |
| Sort order | 0 | [STORE VIEW] |
| Name | PAYONE advance_payment | [STORE VIEW] |
| Handling Fee | + Add | [STORE VIEW] |
| Minimum Order Total | 1 | [STORE VIEW] |
| Maximum Order Total | 100000 | [STORE VIEW] |
| Narrative Text | <div>{{order_increment_id}}</div> <p>Maximum 81 digits. Placeholders: {{order_increment_id}}</p> | [STORE VIEW] |
| Mode | TEST | [STORE VIEW] |
| Use Global Settings | Yes | [STORE VIEW] |

Back
Reset
Delete
Save

When editing a payment type, you can adjust the previously configured values or delete the entire payment type.

STEP 4: ADDRESS VALIDATION

Addresscheck

[Click here to obtain more information on this section](#)

| | | |
|--|--|--------------|
| Enabled | <input type="text" value="No"/> | [STORE VIEW] |
| Check Billing Address | <input type="text" value="NONE"/> | [STORE VIEW] |
| Check Shipping Address | <input type="text" value="NONE"/> | [STORE VIEW] |
| Check Billing Address for virtual orders | <input type="text" value="No"/> | [STORE VIEW] |
| Mode | <input type="text" value="TEST"/> | [STORE VIEW] |
| Confirm Address correction | <input type="text" value="No"/> | [STORE VIEW] |
| | ▲ Consumer must confirm corrections to their address | |
| Minimum Order Total | <input type="text" value="1"/> | [STORE VIEW] |
| Maximum Order Total | <input type="text" value="10000"/> | [STORE VIEW] |
| Personstatus Mapping | + Add Personstatus Mapping | [STORE VIEW] |
| Message to display for invalid data | <input type="text" value="{{payone_customermessage}} Bitte überprüfen Sie"/> ▲ Placeholder: {{payone_customermessage}} (Message from Payone-Addresscheck) | |
| Response ERROR Handling | <input type="text" value="Continue Checkout"/> | [STORE VIEW] |
| | ▲ Action in case Addresscheck responds with ERROR | |
| Lifetime | <input type="text" value="1"/> | [STORE VIEW] |
| | ▲ Result lifetime in days | |

| field | Description |
|------------------------|---|
| Activated | Selection Yes / No. Depending on the selection, the address check is carried out according to the settings. |
| Check billing address | Selection None / Basic / Person. Depending on the selection, the address is checked in the appropriate granularity. |
| Check delivery address | Selection None / Basic / Person. Depending on the selection, the address is checked in the appropriate granularity. |

| | |
|-----------------------------------|--|
| operating mode | Choice between Test / Live. This determines whether the PAYONE platform is addressed in Test or Live mode. |
| Confirming the address correction | Select Yes / No. This determines whether the buyer will be asked to confirm the correction when returning a corrected address. |
| Minimum value of goods | The minimum value of goods from which an address check is carried out. |
| Maximum value of goods | The maximum value of goods up to which an address check is carried out. |
| person status mapping | When the address check is executed at person level, a traffic light value can be assigned for payment type selection, depending on the result of the person check. |
| Invalid data message | Free text field for entering the message that is displayed to the buyer in the checkout if he has not entered valid data. |
| error handling | Cancel selection of order / Continue order process. This determines whether the order process should still be carried out in the event of technical problems or missing entries. |
| validity | Enter an integer that determines how long the result of the address check is to be kept. No new check is carried out within this period. |

STEP 5: CREDITRATING

✓ The configuration has been saved.

Creditrating

Click here to obtain more information on this section

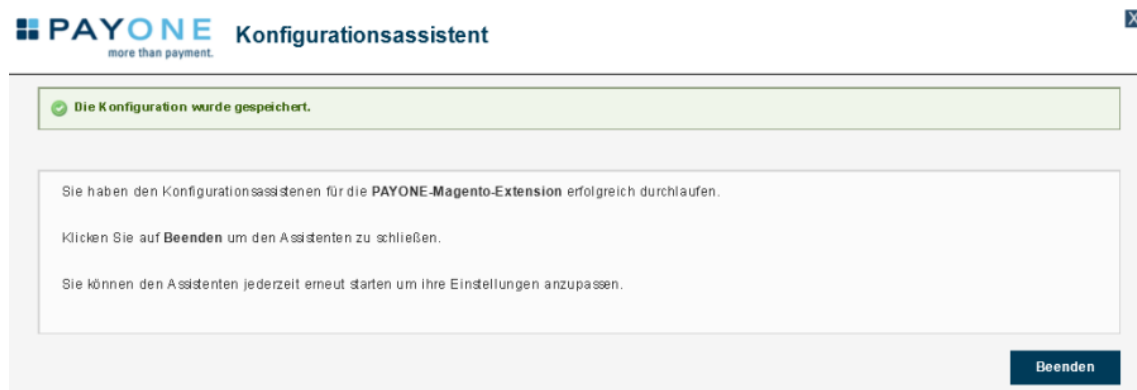
| | | |
|---|---|----------------|
| Enabled | No | [STORE VIEW] |
| Integration Event | Before Payment Selection | [STORE VIEW] |
| Creditrating-Checktype | INFOSCORE_HARD | [STORE VIEW] ⓘ |
| Default value for unknown scores (Boniversum) | GREEN | [STORE VIEW] |
| Allowed Payment-Methods for Result "YELLOW" | <div> <div>^</div> <div> IDEAL Offline Payment Methods Bank Transfer Payment Cash On Delivery Check / Money order No Payment Information Required Purchase Order Ogone Ogone Direct Link PAYONE PAYONE - AdvancePayment </div> <div>v</div> </div> [STORE VIEW] | |
| Allowed Payment-Methods for Result "RED" | <div> <div>^</div> <div> IDEAL Offline Payment Methods Bank Transfer Payment Cash On Delivery Check / Money order No Payment Information Required Purchase Order Ogone Ogone Direct Link PAYONE PAYONE - AdvancePayment </div> <div>v</div> </div> [STORE VIEW] | |

| field | Description |
|---|---|
| Activated | Select Yes / No. Determines whether the credit check is activated with the following settings. |
| Time of examination | Selection of Before payment method selection / After payment method selection. Determines the time of the test. Only the selection According to payment method selection is Trusted Shops compliant and the following italicized fields are additionally displayed. |
| Activated for the following payment types | Multiple selection of payment types that result in a credit check when selected. |

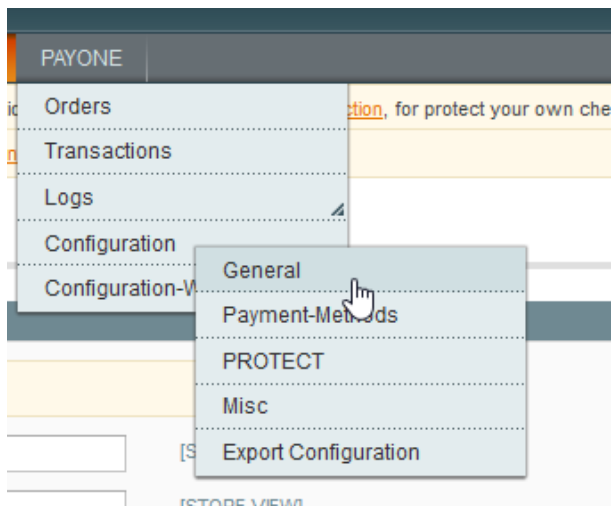
| | |
|--|--|
| Note text activated | Select Yes / No. Determines whether a text message is displayed to the buyer. |
| hint text | Free text field for specifying the note text. |
| customer approval | Select Yes / No. Determines whether the buyer is asked to perform a credit check. If the customer does not agree, an order is still possible. |
| Text of the consent query | Free text field for the approval query. Only displayed if customer approval is set to Yes. |
| Creditworthiness check type | Selection of whether hard/soft criteria and the boniscore value should be queried. |
| Permitted payment types for traffic light value "YELLOW" | Multiple selection of the permitted payment types when the traffic light value YELLOW is returned. |
| Permitted payment types for traffic light value "ROT". | Multiple selection of the permitted payment types when the traffic light value YELLOW is returned. |
| Activate A/B test mode | Select Yes / No. Determines whether the credit assessment is to be carried out on a random basis. |
| Frequency of sampling | Enter an integer that defines the frequency of the creditworthiness checks performed in the sampling mode. |
| error handling | Cancel selection of order / Continue order process. This determines whether the order process should still be carried out in the event of technical problems or missing entries. |

| | |
|------------------------|--|
| validity | Input of an integer that determines how long the result of the credit assessment should be kept. A buyer who reorders within this period will not be subject to any further review. |
| operating mode | Choice between Test / Live. This determines whether the PAYONE platform is addressed in Test or Live mode. |
| Minimum value of goods | The minimum value of goods from which a credit check is carried out. |
| Maximum value of goods | The maximum value of goods up to which a credit check is carried out. The minimum and maximum goods value are checked against the Magento internal value "Subtotal", which does not include taxes (nor VAT) or shipping costs. |

STEP 6: END




GENERAL INFORMATION



Menu *PAYONE* > *Configuration* > *General*

GLOBAL

Global

 Click here to obtain more information on this section

| | | |
|---|---|--------------|
| Merchant-ID | <input type="text"/> | [STORE VIEW] |
| Portal-ID | <input type="text"/> | [STORE VIEW] |
| Sub-Account-ID | <input type="text"/> | [STORE VIEW] |
| Security Key | <input type="text"/> | [STORE VIEW] |
| Payment from Applicable Countries | All Allowed Countries <input type="button" value="v"/> | [STORE VIEW] |
| Authorize-Method | AUTHORIZATION <input type="button" value="v"/> | [STORE VIEW] |
| Transmit IP Address | Yes <input type="button" value="v"/> | [STORE VIEW] |
| Proxy-Mode | No <input type="button" value="v"/> | [STORE VIEW] |
| ▲ If your shop is behind a Proxy. Enable this option to transmit the HTTP_X_FORWARDED_FOR | | |
| Currency | Use Default Display Currency <input type="button" value="v"/> | [STORE VIEW] |

| field | Description |
|----------------------------------|--|
| Merchant ID | The customer number assigned by PAYONE. |
| portal ID | The ID of the payment portal via which the shop sends its requests to the PAYONE platform. |
| sub account ID | The ID of the sub-account you created in the PMI through which the transactions are processed. |
| security key | The key you assign in the PMI to encrypt requests to the PAYONE platform. |
| Payment from permitted countries | Selection option for the shop in which countries payment via PAYONE is to be made possible. |
| authorization method | <ul style="list-style-type: none"> • Pre-authorization - When selecting "Pre-authorization", the amount to be paid is reserved in the course of the order. In this case, the debit must be initiated in a second step when the goods are delivered (Capture). The receivable is only posted after the capture has been carried out. • Authorization - When "Authorization" is selected, the amount to be paid is collected immediately when the order is placed. The receivable is posted immediately. <p><i><u>Note:</u> With the online transfer types giro pay, SOFORT Überweisung, eps, PostFinance and iDEAL, payment is made in full even if "Preauthorization" is selected. In this case, the claim is to be booked separately by "Capture" despite this.</i></p> |
| Transfer IP address | Select whether the IP address of the end customer should be transmitted to the PAYONE platform. Currently the PAYONE platform only supports IPv4. If your hoster supports IPv6, you should deactivate this setting, otherwise rejected transactions may occur. In this case a check of the IP address is not possible. |

| | |
|------------|---|
| proxy mode | Activate this option to transfer the IP from the HTTP_X_FORWARDED_FOR header. This is only necessary if your shop is running behind a proxy server. |
| currency | Here you can select whether requests are sent to the PAYONE platform in the selected currency, or whether the amounts should be converted Magento internally into a base currency beforehand. |


SEND INVOICE INFORMATION

| Send Invoicing Information | | |
|---|---|--------------|
| Click here to obtain more information on this section | | |
| Enable PDF Download | <input type="text" value="Yes"/> | [STORE VIEW] |
| ▲ Please note that you can only use this option, if you subscribe to the invoicing module of PAYONE. | | |
| Transmit Invoice Information | <input type="text" value="Yes"/> | [STORE VIEW] |
| ▲ Please note that you can use these options only, if you subscribe to the invoicing module of PAYONE. | | |
| Dynamic Invoice Message | <div> Ihre Rechnung zur Bestellung {{order_increment_id}} </div> | [STORE VIEW] |
| ▲ Maximum 255 digits. Placeholders: {{order_increment_id}}, {{order_id}}, {{customer_increment_id}}, {{customer_id}}, {{invoice_increment_id}} | | |
| Dynamic Refund Message | <div> Ihre Gutschrift zur Bestellung {{order_increment_id}} </div> | [STORE VIEW] |
| ▲ Maximum 255 digits. Placeholders: {{order_increment_id}}, {{order_id}}, {{customer_increment_id}}, {{customer_id}}, {{creditmemo_increment_id}}, {{invoice_increment_id}}, {{invoice_id}} | | |



| field | Description |
|---------------------------------|--|
| Activate PDF download | Select Yes / No. Activates the download of PDF files created via the PAYONE platform. To be able to use this function, you must have ordered the Invoicing module. |
| Transfer invoice information | Select Yes / No. This option activates the transmission of article data in order to create an invoice on the PAYONE platform. |
| Dynamic text on the invoice | Free text entry for a dynamic text on the invoice. The maximum length is 255 characters and various Magento variables can be used as placeholders. |
| Dynamic text on the credit memo | Free text entry for a dynamic text on the credit memo. The maximum length is 255 characters and various Magento variables can be used as placeholders. |

STATUS MAPPING

Status Mapping



 Click here to obtain more information on this section

Creditcard

| Transactionstatus-Message | Magento-Status | |
|---------------------------|----------------|---|
| Success (appointed) ▾ | Processing ▾ |  Delete |
| | |  Add Statusmapping |

[STORE VIEW]

Safe Invoice

| Transactionstatus-Message | Magento-Status | |
|---------------------------|----------------|---|
| Success (appointed) ▾ | Processing ▾ |  Delete |
| | |  Add Statusmapping |

[STORE VIEW]

In this mask the different transaction statuses of the PAYONE platform can be mapped to Magento order status. If a new transaction status is received, the corresponding "Magento status" is set in the order overview in the Magento backend.

please notice

If you map the status "appointed" to "Payment Review", the PDF invoices will not be generated automatically. A different status should be selected here.

CREDIT CARD PAYMENT

As long as there is no contrary release or increased PCI DSS compliance, the request type hosted-Iframe is to be used!

Payment Creditcard

[Click here to obtain more information on this section](#)

Minimum Validity Period

▲ Minimum period a CreditCard has to be valid. (in days)

Request-type

Enable Credit Card type auto recognition

Hide the credit card type selector

Input-configuration [Custom styling hosted-iframe](#)

| Field | Type | Digit-count | Max-digits | Iframe | Width | Height | Style | CSS |
|-------------------|--------------------------------------|---------------------------------|---------------------------------|---------------------------------------|------------------------------------|-----------------------------------|---------------------------------------|-----|
| Creditcardnumber | <input type="text" value="Numeric"/> | <input type="text" value="30"/> | <input type="text" value="16"/> | <input type="text" value="Standard"/> | <input type="text" value="202px"/> | <input type="text" value="20px"/> | <input type="text" value="Standard"/> | |
| CVC security code | <input type="text" value="Numeric"/> | <input type="text" value="30"/> | <input type="text" value="4"/> | <input type="text" value="Standard"/> | <input type="text" value="202px"/> | <input type="text" value="20px"/> | <input type="text" value="Standard"/> | |
| Validity-month | <input type="text" value="Select"/> | <input type="text" value="3"/> | <input type="text" value="2"/> | <input type="text" value="Custom"/> | <input type="text" value="120px"/> | <input type="text" value="20px"/> | <input type="text" value="Standard"/> | |
| Validity-year | <input type="text" value="Select"/> | <input type="text" value="5"/> | <input type="text" value="4"/> | <input type="text" value="Custom"/> | <input type="text" value="120px"/> | <input type="text" value="20px"/> | <input type="text" value="Standard"/> | |

| Standard-style | Input | Selection |
|----------------|---|---|
| Input-fields | <input type="text" value="width:365px;height:30px;padding: 0 8px;color:#636363"/> | <input type="text" value="width:100px;"/> |
| Iframe | Width <input type="text" value="365px"/> Height <input type="text" value="30px"/> | |

Error-output

Active ☐

Language

Preview


You need to save before the changes are visible in the preview!

Number:

CVV2 or CVC2 security code:

Valid until:


| field | Description |
|-------------------------|--|
| minimum validity period | Enter an integer in days. This value defines the number of days a credit card must be valid up to before it is rejected at checkout. |
| query type | Selection of: |

| | |
|----------------------|---|
| | <ul style="list-style-type: none"> hosted-iFrame AJAX  It is essential to use the "hosted iFrame" mode, which is protected according to the latest security standards and makes it considerably more difficult for hackers to share credit card data even if the shop is taken over! |
| field configuration | Here you can set separate parameters for the individual fields of the credit card query. |
| type | <p>Selection of:</p> <ul style="list-style-type: none"> Numeric - Only numbers are allowed and for mobile devices the numeric keyboard is used input type="tel". Password - input type="password" Text - input type="text" |
| Number of characters | Length of the field in characters (HTML attribute size) |
| Max character | Maximum length of input (HTML attribute maxlength) |
| iFrame | <p>Selection of:</p> <ul style="list-style-type: none"> Standard - Uses width and height from standard style Custom - Uses width and height from the following fields |
| width | CSS - Specify width |
| height | CSS - Indication of height |

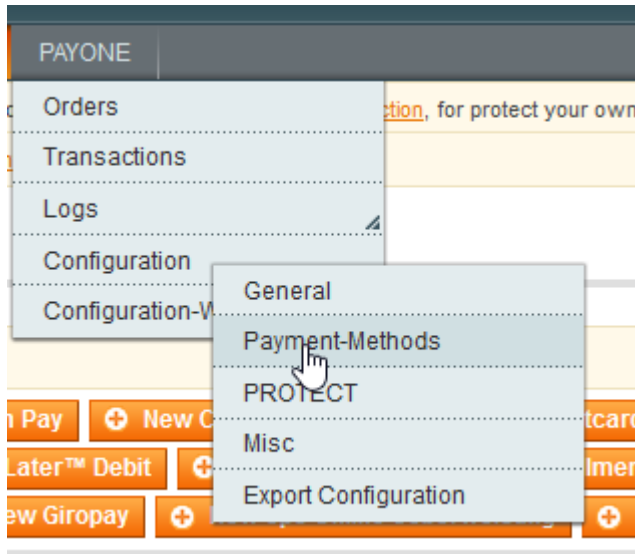
| | |
|--|--|
| style | <ul style="list-style-type: none"> • Standard - Uses CSS specification from <i>Standard</i> • Custom - Uses CSS specification from the following field |
| CSS | Specification of CSS properties for field Deactivated with previous selection of <i>Standard</i> |
| standard style | |
| fields | <ul style="list-style-type: none"> • Input - CSS specification for all input fields (HTML input) • Selection - CSS specification for all selection fields (HTML select) |
| iFrame | <ul style="list-style-type: none"> • Width - CSS specification • Height - CSS specification |
| error output | |
| active | Selection of: <ul style="list-style-type: none"> • Yes • No |
| Language | Select the language in which the error message should be returned. |
| Activate automatic recognition of credit card number | determines whether the card number should be determined automatically when the first six digits are entered. |

PAYPAL ECS

| Payment Paypal Express Checkout | | |
|---|---|--------------|
| PayPal Express Checkout Shortcut on Shopping Cart | Yes <input type="button" value="v"/> | [STORE VIEW] |
| Paypal Express Image Button | <input type="button" value="Durchsuchen..."/> Keine Datei ausgewählt. <small>▲ Allowed file types: jpeg, gif, png.</small> | [STORE VIEW] |

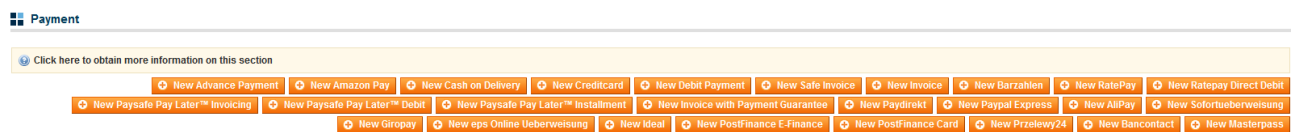
| field | Description |
|--|---|
| PayPal Express Checkout Shortcut on Shopping Cart | Activates the PayPal ECS button in the shopping cart for checkout |
| Paypal Express Image Button | Here you can upload the corresponding logo for the StoreView. |
| <p>In order to use PayPal ECS correctly, it is necessary to have activated the module included in the Magento standard for PayPal.</p>  | |

PAYMENT METHODS



Menu: *PAYONE > Configuration > Payment methods*

OVERVIEW



All PAYONE payment types created are displayed in this overview. Using the buttons at the top you can add and configure further payment methods. The Edit link can be used to configure each individual payment type specifically. Please note that you should only configure the payment methods that you have ordered from PAYONE.

ADD PAYMENT METHOD

Advance Payment

Click here to obtain more information on this section

Enabled

Yes

[STORE VIEW]

Sort order

0

[STORE VIEW]

Name

PAYONE advance_payment

[STORE VIEW]

Handling Fee

+ Add

[STORE VIEW]

Minimum Order Total

1

[STORE VIEW]

Maximum Order Total

100000

[STORE VIEW]

Narrative Text

{{order_increment_id}}

[STORE VIEW]

Maximum 81 digits. Placeholders:

{{order_increment_id}}

Mode

TEST

[STORE VIEW]

Use Global Settings

Yes

[STORE VIEW]

| field | Description |
|-----------------|--|
| Activated | Select Yes / No if the payment method is activated. |
| order | Enter an integer that determines where in the checkout the payment method is offered to the customer. |
| name | Free text entry for the name of the payment method as it is displayed to the customer in the checkout. |
| handling charge | Determination of a handling fee per shipping method and associated countries. |

| | |
|------------------------|---|
| Minimum value of goods | The minimum value of goods from which the payment type is displayed to the customer in the checkout. |
| Maximum value of goods | The maximum value of goods up to which the payment method is displayed to the customer in the checkout. |
| booking text | Free text input for the information that appears subsequently on the buyer's settlement. (e.g. purpose of use for SEPA direct debits) |
| operating mode | Choice between Test / Live. This determines whether the PAYONE platform is addressed in Test or Live mode. |
| Use Global Settings | Select Yes / No. If No is selected, all parameters from the global settings can be configured individually for this payment method. The documentation of these settings can be found under point 4.3.1. |

EDIT PAYMENT METHOD

Advance Payment

[Click here to obtain more information on this section](#)

| | | |
|--|--|--------------|
| Enabled | <input type="text" value="Yes"/> | [STORE VIEW] |
| Sort order | <input type="text" value="0"/> | [STORE VIEW] |
| Name | <input type="text" value="PAYONE advance_payment"/> | [STORE VIEW] |
| Handling Fee | <input type="button" value="+ Add"/> | [STORE VIEW] |
| Minimum Order Total | <input type="text" value="1"/> | [STORE VIEW] |
| Maximum Order Total | <input type="text" value="100000"/> | [STORE VIEW] |
| Narrative Text | <div><div>{{order_increment_id}}</div><div><div></div></div></div> | [STORE VIEW] |
| <div><div></div><div>▲ Maximum 81 digits. Placeholders: {{order_increment_id}}</div></div> | | |
| Mode | <input type="text" value="TEST"/> | [STORE VIEW] |
| Use Global Settings | <input type="text" value="Yes"/> | [STORE VIEW] |

| field | Description |
|-----------------|--|
| Activated | Select Yes / No if the payment method is activated. |
| order | Enter an integer that determines where in the checkout the payment method is offered to the customer. |
| name | Free text entry for the name of the payment method as it is displayed to the customer in the checkout. |
| handling charge | Determination of a handling fee per shipping method and associated countries. |

| | |
|------------------------|---|
| Minimum value of goods | The minimum value of goods from which the payment type is displayed to the customer in the checkout. |
| Maximum value of goods | The maximum value of goods up to which the payment method is displayed to the customer in the checkout. Please note that here, in contrast to the configuration of the credit check, the Magento internal value "BaseGrandTotal" (i.e. the completely invoiced amount including VAT and shipping costs) is used as a basis. |
| operating mode | Choice between Test / Live. This determines whether the PAYONE platform is addressed in Test or Live mode. |
| Use Global Settings | Select Yes / No. If No is selected, all parameters from the global settings can be configured individually for this payment method. The documentation of these settings can be found under point 4.3.1. |

PAYMENT TYPE-SPECIFIC SETTINGS

The following describes the configuration options that are specific to a payment type. Only those fields are explained that differ from the above configuration or are new.

CREDIT CARD

Creditcard

[Click here to obtain more information on this section](#)

| | | |
|--|---|--------------|
| Enabled | Yes | [STORE VIEW] |
| Sort order | 3 | [STORE VIEW] |
| Name | PAYONE creditcard | [STORE VIEW] |
| Handling Fee | + Add | [STORE VIEW] |
| Minimum Order Total | 1 | [STORE VIEW] |
| Maximum Order Total | 100000 | [STORE VIEW] |
| Narrative Text | <div>{{order_increment_id}}</div> <div> ▲ Maximum 81 digits. Placeholders: {{order_increment_id}} </div> | [STORE VIEW] |
| Mode | TEST | [STORE VIEW] |
| Creditcard-Type | <div> Visa Mastercard Amex Diners JCB Maestro International Maestro UK Discover Carte Bleue China Union Pay </div> | [STORE VIEW] |
| Hide Card Validation Code | <div> Visa Mastercard Amex Diners JCB Maestro International Maestro UK Discover Carte Bleue China Union Pay </div> | [STORE VIEW] |
| Check Card Validation Code | Always | [STORE VIEW] |
| Save payment data for logged in customer | Yes | [STORE VIEW] |
| Use Global Settings | No | [STORE VIEW] |
| Payment from Applicable Countries | All Allowed Countries | [STORE VIEW] |

| field | Description |
|--|---|
| card type | Multiple selection. Which credit card brands should be offered in the frontend? |
| Hide Card Verification Number | hides the verification number for cards that do not offer it |
| Check card verification number | <p>Selection of:</p> <ul style="list-style-type: none"> • No • First order with card • Always <p>Determines whether the credit card verification number is queried. This is only possible if the acquirer allows it.</p> |
| Save payment data for registered users | Here you can specify whether the pseudo credit card data should be saved for registered users so that the user does not have to enter his credit card number again when ordering again. The actual credit card data is only stored with PAY-ONE. |

SEPA BASIC DIRECT DEBIT SCHEME

| Debit Payment | | |
|---|--|--------------|
| Click here to obtain more information on this section | | |
| Enabled | Yes | [STORE VIEW] |
| Sort order | 4 | [STORE VIEW] |
| Name | PAYONE debit_payment | [STORE VIEW] |
| Handling Fee | Add | [STORE VIEW] |
| Minimum Order Total | 1 | [STORE VIEW] |
| Maximum Order Total | 100000 | [STORE VIEW] |
| Narrative Text | <div> {{order_increment_id}} </div> <p>Maximum 81 digits. Placeholders: {{order_increment_id}}</p> | [STORE VIEW] |
| Mode | TEST | [STORE VIEW] |
| Validate bank code | No | [STORE VIEW] |
| | Requires PAYONE API access. | |
| List of supported SEPA countries | <div> Aland Islands Austria Belgium Bulgaria Croatia Cyprus Czech Republic Denmark Estonia Finland </div> | [STORE VIEW] |
| Request BIC | No | [STORE VIEW] |
| Show additional account number/bank code number | Yes | [STORE VIEW] |
| | Only for German accounts | |
| Mandate enabled | Yes | [STORE VIEW] |
| | Pay request 'managemandate', includes bankaccountcheck. No query of the POS block list is possible | |
| Mandate download enabled | Yes | [STORE VIEW] |
| | Can be selected only if the product in PAYONE was posted 'SEPA-Mandate as PDF' | |
| Save payment data for logged in customer | Yes | [STORE VIEW] |
| Use Global Settings | Yes | [STORE VIEW] |

| field | Description |
|--|--|
| Check bank details | Select Yes / No. Determines whether an additional check of the bank details is to be carried out. |
| Type of bank details check | Select Regular Check / Check against POS Block List. Specifies how the bank details are to be checked. There is the possibility of a check against a POS blacklist with information on open receivables from the stationary retail trade. The examination is carried out by the credit agency KUNO. |
| Message when bank details are blocked | This message is displayed in the checkout if the bank details check returns a negative result. |
| List of supported account countries | Multiple selection of the countries from which the payment type debit memo is supported. The PAYONE platform currently only supports direct debits for German bank accounts. |
| Display additional account number/bank code number | Select Yes / No. If Yes is selected, the fields for account number and bank sort code are displayed in addition to the input fields for IBAN and BIC. The end customer only has to specify one of the two combinations. The account number and bank code can only be entered for German bank accounts. |
| Save payment data for registered users | Here you can specify whether the IBAN and BIC of a logged in user should be saved so that they do not have to be entered again when a new order is placed. The account connection is stored encrypted in the Magento database. |
| Activate Mandate Granting | Select Yes / No. Should the SEPA mandate manager be used? A check of the bank details is obligatory. A check against the POS lock list is not possible. |

| | |
|-------------------------|--|
| Download mandate as PDF | Select Yes / No. If Yes is selected, a link is offered after the order has been placed, via which the end customer can download the SEPA Mandate as a PDF file. <i>Note: This product must be ordered separately.</i> |
|-------------------------|--|

SECURE PURCHASE ON ACCOUNT (KLARNA)

Klarna Store-IDs

Add Store-ID

[STORE VIEW]

Required when using Klarna

| field | Description |
|------------------|--|
| Klarna Store IDs | Specific store IDs must be configured for the Klarna payment method. You can obtain these store IDs from Klarna. Please note that payment processing via Klarna is only possible if the billing address and delivery address are the same. |

CASH PAYMENTS

To activate the payment method, we recommend that you copy the display at: <https://integration.barzahlen.de/de/designanforderungen>

Example:



```

<label for="payment_barzahlen">
  
</label>

```

```

```

Mit Abschluss der Bestellung bekommen Sie einen Zahlschein angezeigt, den Sie sich ausdrucken oder auf Ihr Handy schicken lassen können. Bezahlen Sie den Online-Einkauf mit Hilfe des Zahlscheins an der Kasse einer Barzahlen-Partnerfiliale.


```
<strong>Bezahlen Sie bei:</strong>
```

```

```

```

```

```

```

```

```

```

```

```

```

```

```

```

```

```

```

```

```

RATEPAY

| Type | <div> <div>Invoicing</div> <div>Installment</div> </div> | [STORE VIEW] | | | | | | | | | | | | | | | | |
|--|---|--------------|----------|---------------------------------|------------------------------------|---------------------|--|----------------------|--|---------------|--|----------------|--|--------------------|--|--|--|--------------|
| RatePay Shop-IDs | <table border="1"> <thead> <tr> <th>Shop-ID</th> <th>Currency</th> </tr> </thead> <tbody> <tr> <td><input type="text" value=""/> *</td> <td><input type="text" value="EUR"/> *</td> </tr> <tr> <td>Invoice Country: DE</td> <td></td> </tr> <tr> <td>Shipping Country: DE</td> <td></td> </tr> <tr> <td>Currency: EUR</td> <td></td> </tr> <tr> <td>min. Basket: 0</td> <td></td> </tr> <tr> <td>max. Basket: 99999</td> <td></td> </tr> <tr> <td colspan="2" style="text-align: right;"> <input type="button" value="Add Shop-ID"/> </td> </tr> </tbody> </table> <p>Enter currency in ISO 4217 form - i.e. EUR or USD</p> <p>▲ Required</p> | Shop-ID | Currency | <input type="text" value=""/> * | <input type="text" value="EUR"/> * | Invoice Country: DE | | Shipping Country: DE | | Currency: EUR | | min. Basket: 0 | | max. Basket: 99999 | | <input type="button" value="Add Shop-ID"/> | | [STORE VIEW] |
| Shop-ID | Currency | | | | | | | | | | | | | | | | | |
| <input type="text" value=""/> * | <input type="text" value="EUR"/> * | | | | | | | | | | | | | | | | | |
| Invoice Country: DE | | | | | | | | | | | | | | | | | | |
| Shipping Country: DE | | | | | | | | | | | | | | | | | | |
| Currency: EUR | | | | | | | | | | | | | | | | | | |
| min. Basket: 0 | | | | | | | | | | | | | | | | | | |
| max. Basket: 99999 | | | | | | | | | | | | | | | | | | |
| <input type="button" value="Add Shop-ID"/> | | | | | | | | | | | | | | | | | | |
| RatePay Debit Type | <input type="text" value="BANK_TRANSFER"/> | [STORE VIEW] | | | | | | | | | | | | | | | | |
| | ▲ Debit type used for payment by installments | | | | | | | | | | | | | | | | | |
| Installment Direct Debit from Applicable Countries | <input type="text" value="All Allowed Countries"/> | [STORE VIEW] | | | | | | | | | | | | | | | | |

| field | Description |
|---------------------------------|---|
| Display detailed error messages | Here you can select whether, in the case of rejection, the error message transferred by RatePay should be displayed, for example, that the transaction could not be executed due to the credit check, or whether a generic error message should be displayed. |

| | |
|------------------|--|
| type | Multiple selection. Here you can select which payment methods offered by Ratepay should be available. |
| RatePay Shop IDs | RatePay requires the transfer of a so-called Shop-ID, which identifies the parameters of the shop. Enter the shop IDs received from RatePay and the corresponding currency in ISO 4217 format (e.g. EUR, USD, DKK). When saving the configuration, the parameters are queried at RatePay and transferred to the configuration. |

PAYSAFE PAY LATER

| | | |
|--------------|--|------------------------------|
| Company name | <input type="text" value="PAYONE GmbH"/> | [STORE VIEW] |
| | ▲ Required | |
| B2B mode | <input type="text" value="No"/> | [STORE VIEW] |

| | | |
|----------------------------|--------------------------|--|
| Installment Draft Username | <input type="text"/> | ? [STORE VIEW] |
| Installment Draft Password | <input type="password"/> | ? [STORE VIEW] |

| field | Description |
|---------------------------------------|--|
| Company Name | The full name of the company must appear here. The name will be used in the privacy policy. |
| Installment purchase Sample User-name | In order to retrieve the installment purchase draft contract, the user name assigned by Payolution (usually dealer name installation) must be stored here. |

| | |
|---|--|
| Installment purchase Sample Password | The password assigned by Payolution must be stored here in order to retrieve the installment purchase draft contract. |
| B2B Fashion | If the B2B mode is activated, it is automatically assumed that it is a B2B transaction if the "Company" field was executed during address entry. To check the creditworthiness of the company, further information such as the commercial register number is then requested in the checkout. |
| type | Multiple selection: Here you can select which payment methods of Payolution should be available to the buyer. You can choose between purchase on account, payment by instalments and direct debit. |

AMAZON PAY

Amazon Pay

Click here to obtain more information on this section

| | | |
|---------------------|---|--------------|
| Enabled | Yes | [STORE VIEW] |
| Client-ID | amzn1.application-as2-client. | [STORE VIEW] |
| Seller-ID | | [STORE VIEW] |
| Initialization | Get configuration ▲ Before initializing the parameters above, the remaining form fields should be complete and saved to database. | [STORE VIEW] |
| JavaScript Origin | https:// | [STORE VIEW] |
| Return URL | https:// ▲ You need Amazon Pay to allow these URLs by adding them in the control panel at Amazon Seller Central in order to work properly. → Read more information | [STORE VIEW] |
| Button Type | Normal | [STORE VIEW] |
| Button Color | Gold | [STORE VIEW] |
| Button Language | Automatic | [STORE VIEW] |
| Amazon Mode | Asynchronous On Failure | [STORE VIEW] |
| Sort order | 1 | [STORE VIEW] |
| Name | PAYONE amazon_pay | [STORE VIEW] |
| Handling Fee | + Add | [STORE VIEW] |
| Minimum Order Total | 1 | [STORE VIEW] |
| Maximum Order Total | 100000 | [STORE VIEW] |
| Narrative Text | {{order_increment_id}} ▲ Maximum 81 digits. Placeholders: {{order_increment_id}} | [STORE VIEW] |
| Mode | TEST | [STORE VIEW] |
| Authorize-Method | PREAUTHORIZATION | [STORE VIEW] |
| Use Global Settings | Yes | [STORE VIEW] |

| field | Description |
|--|--|
| Client ID & Seller ID | These fields contain the Client ID and Seller ID as stored by the Merchant Service on the PAYONE platform after completion of the configuration. |
| Watch your step! You must first make all other settings and save the payment method Amazon Pay once before you can retrieve these values via the "Get Configuration" button! | |
| JavaScript Origin & Return URL | The URLs in these fields are for your information. They must be deposited in the Amazon Seller Central, otherwise Amazon will reject the login requests. |
| Button Type, Color, Language | Here you can select the type of button, the color and the language for the Amazon Pay Button. The recommended settings are already selected as default. |
| Amazon Fashion | <p>Amazon Pay supports two basic operating modes:</p> <ul style="list-style-type: none"> • Synchronous: An attempt is made to obtain a direct (synchronous) confirmation for the Amazon Pay payment request. It may be that Amazon Pay refuses a payment request because a longer check would be necessary. • Asynchronous: Amazon Pay checks the payment over a longer period of time. The payment is accepted or rejected later (asynchronously). <p>In the PAYONE Plugin for Magento, this results in two operating modes:</p> <ul style="list-style-type: none"> • Always synchronous: There is always an attempt to obtain a synchronous confirmation for the Amazon Pay |

payment request. An asynchronous payment request does not take place.

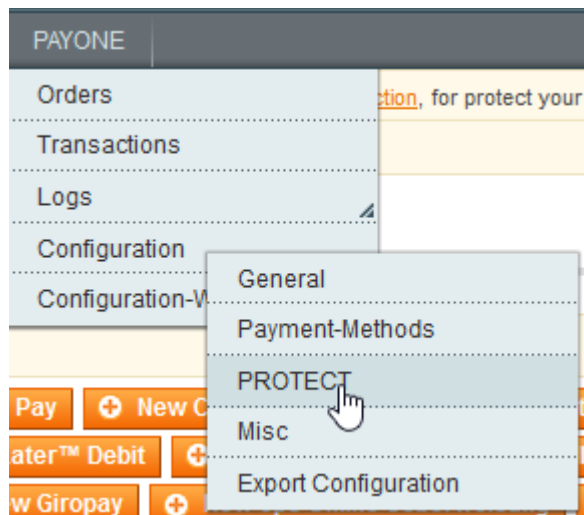
- Asynchronous on error: A synchronous payment request is first attempted. If this is rejected by Amazon Pay, an asynchronous payment request is attempted, which has a higher chance of success. Only if this was also rejected, the buyer will be returned accordingly.

Integration Settings in Seller Central

Please enter the following URL under Integrator-URL in the item "Integration settings" in Seller Central: <https://gpc-sys.pay1.de/gpc/amazon/1.0/notify> - the "Seller URL" may remain empty. This URL ensures that the shop receives all notifications from Amazon.

PROTECT

Menu PAYONE > Configuration > PROTECT



ADDRESS VALIDATION

Address checking

Click here to obtain more information on this section

| Enabled | Yes | [STORE VIEW] | | | | | | | | | | | | |
|--|---|--------------|--------------|--|-----|-------|--------|-----|-----|--------|--------------------------|--|--|--------------|
| Check Billing Address | PERSON | [STORE VIEW] | | | | | | | | | | | | |
| Check Shipping Address | BASIC | [STORE VIEW] | | | | | | | | | | | | |
| Check Billing Address for virtual orders | No | [STORE VIEW] | | | | | | | | | | | | |
| Mode | TEST | [STORE VIEW] | | | | | | | | | | | | |
| Confirm Address correction | Yes | [STORE VIEW] | | | | | | | | | | | | |
| Consumer must confirm corrections to their address | | | | | | | | | | | | | | |
| Minimum Order Total | 1 | [STORE VIEW] | | | | | | | | | | | | |
| Maximum Order Total | 10000 | [STORE VIEW] | | | | | | | | | | | | |
| Personstatus Mapping | <table> <thead> <tr> <th>Personstatus</th> <th>Score</th> <th></th> </tr> </thead> <tbody> <tr> <td>PPB</td> <td>GREEN</td> <td>Delete</td> </tr> <tr> <td>PAB</td> <td>RED</td> <td>Delete</td> </tr> <tr> <td colspan="3">Add Personstatus Mapping</td> </tr> </tbody> </table> | Personstatus | Score | | PPB | GREEN | Delete | PAB | RED | Delete | Add Personstatus Mapping | | | [STORE VIEW] |
| Personstatus | Score | | | | | | | | | | | | | |
| PPB | GREEN | Delete | | | | | | | | | | | | |
| PAB | RED | Delete | | | | | | | | | | | | |
| Add Personstatus Mapping | | | | | | | | | | | | | | |
| Message to display for invalid data | {{payone_customermessag}} Bitte überprüfen Sie Placeholder: {{payone_customermessag}} (Message from Payone-Addresscheck) | | [STORE VIEW] | | | | | | | | | | | |
| Response ERROR Handling | Continue Checkout | [STORE VIEW] | | | | | | | | | | | | |
| Action in case Addresscheck responds with ERROR | | | | | | | | | | | | | | |
| Lifetime | 1 | [STORE VIEW] | | | | | | | | | | | | |
| Result lifetime in days | | | | | | | | | | | | | | |

| field | Description |
|-------|-------------|
|-------|-------------|

| | |
|--|---|
| Activated | Selection Yes / No. Depending on the selection, the address check is carried out according to the settings. |
| Check billing address | Selection None / Basic / Person. Depending on the selection, the address is checked in the appropriate granularity. |
| Check delivery address | Selection None / Basic / Person. Depending on the selection, the address is checked in the appropriate granularity. |
| Check billing address for virtual orders | Should the billing address be checked for orders without a delivery address? |
| Mode | Choice between Test / Live. This determines whether the PAYONE platform is addressed in Test or Live mode. |
| Confirming the address correction | Select Yes / No. This determines whether the buyer will be asked to confirm the correction when returning a corrected address. |
| Minimum value of goods | The minimum value of goods from which an address check is carried out. |
| Maximum value of goods | The maximum value of goods up to which an address check is carried out. |
| person status mapping | When the address check is executed at person level, a traffic light value can be assigned for payment type selection, depending on the result of the person check. Please refer to our Server API documentation (chapter 5) for an explanation of the specific codes. |
| Invalid data message | Free text field for entering the message that is displayed to the buyer in the checkout if he or she has not entered valid data. |

| | |
|----------------|--|
| error handling | Cancel selection of order / Continue order process. This determines whether the order process should still be carried out in the event of technical problems or missing entries. |
| validity | Enter an integer in days that determines how long the result of the address check is to be kept. No new check is carried out within this period. |

Service provider for address checks

Various service providers are available for address and creditworthiness checks. Our support team will be happy to explain the range of services of the individual checks and which service provider is the right one for you.

CREDIT ASSESSMENT

Credit rating

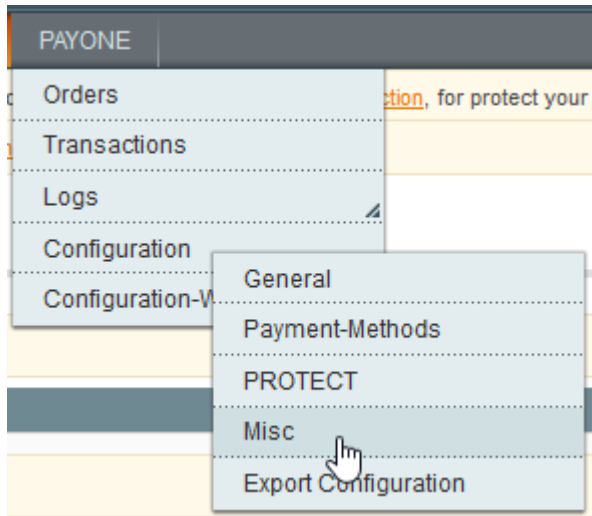
[Click here to obtain more information on this section](#)

| | | |
|---|---|----------------|
| Enabled | <input type="text" value="No"/> | [STORE VIEW] |
| Integration Event | <input type="text" value="Before Payment Selection"/> | [STORE VIEW] |
| Creditrating-Checktype | <input type="text" value="BONIVERSUM_VERITA"/> | [STORE VIEW] ⓘ |
| Default value for unknown scores (Boniversum) | <input type="text" value="GREEN"/> | [STORE VIEW] |
| Allowed Payment-Methods for Result "YELLOW" | <input type="text" value="iDeal"/> Offline Payment Methods <input type="text" value="Bank Transfer Payment"/> <input type="text" value="Cash On Delivery"/> <input type="text" value="Check / Money order"/> <input type="text" value="No Payment Information Required"/> <input type="text" value="Purchase Order"/> <input type="text" value="Ogone"/> <input type="text" value="Ogone Direct Link"/> <input type="text" value="PAYONE"/> | [STORE VIEW] |
| Allowed Payment-Methods for Result "RED" | <input type="text" value="iDeal"/> Offline Payment Methods <input type="text" value="Bank Transfer Payment"/> <input type="text" value="Cash On Delivery"/> <input type="text" value="Check / Money order"/> <input type="text" value="No Payment Information Required"/> <input type="text" value="Purchase Order"/> <input type="text" value="Ogone"/> <input type="text" value="Ogone Direct Link"/> <input type="text" value="PAYONE"/> | [STORE VIEW] |
| Sample Mode Enabled | <input type="text" value="No"/> ▲ Activate to perform Creditrating check every n-th order | [STORE VIEW] |
| Response ERROR Handling | <input type="text" value="Continue Checkout"/> ▲ Action in case Creditrating check responds with ERROR | [STORE VIEW] |
| Lifetime | <input type="text" value="1"/> ▲ Result lifetime in days | [STORE VIEW] ⓘ |
| Mode | <input type="text" value="TEST"/> | [STORE VIEW] |
| Minimum Order Total | <input type="text" value="1"/> | [STORE VIEW] |
| Maximum Order Total | <input type="text" value="1000000"/> | [STORE VIEW] |

| field | Description |
|--|--|
| Activated | Select Yes / No. Determines whether the credit check is activated with the following settings. |
| Time of examination | Selection of Before payment method selection / After payment method selection. Determines the time of the test. Only the selection of By payment method selection is Trusted Shops compliant and the following italicized fields are additionally displayed. |
| Activated for the following payment types | Multiple selection of payment types that result in a credit check when selected. |
| Note text activated | Select Yes / No. Determines whether a text message is displayed to the buyer. |
| hint text | Free text field for specifying the note text. |
| customer approval | Select Yes / No. Determines whether the buyer is asked to perform a credit check. If the customer does not agree, an order is still possible. |
| Text of the consent query | Free text field for the approval query. Only displayed if customer approval is set to Yes. |
| Creditworthiness check type | Selection of whether hard/soft criteria and the boniscore value should be queried. |
| Permitted payment types for traffic light value "YELLOW" | Multiple selection of the permitted payment types when the traffic light value YELLOW is returned. |

| | |
|--|--|
| Permitted payment types for traffic light value "ROT". | Multiple selection of the permitted payment types when the traffic light value YELLOW is returned. |
| Activate A/B test mode | Select Yes / No. Determines whether the credit assessment is to be carried out on a random basis. |
| Frequency of sampling | Enter an integer that defines the frequency of the creditworthiness checks performed in the sampling mode. |
| error handling | Cancel selection of order / Continue order process. This determines whether the order process should still be carried out in the event of technical problems or missing entries. |
| validity | Enter an integer that determines how long the result of the credit check is to be kept. A buyer who reorders within this period will not be subject to any further review. |
| operating mode | Choice between Test / Live. This determines whether the PAYONE platform is addressed in Test or Live mode. |
| Minimum value of goods | The minimum value of goods from which a credit check is carried out. |
| Maximum value of goods | The maximum value of goods up to which a credit check is carried out. The minimum and maximum goods value are checked against the Magento internal value "Subtotal", which does not include taxes (nor VAT) or shipping costs. |

MISCELLANEOUS



Menu *PAYONE* > *Configuration* > *Misc*

PROCESSING THE TRANSACTION STATUS

Transaction-Status Processing

Click here to obtain more information on this section

| | | |
|---|-------------|--------------|
| Cron Expression | ***** | [STORE VIEW] |
| Valid PAYONE IPs | 185.60.20.* | [STORE VIEW] |
| Enter valid PAYONE IPs (Format xxx.xxx.xxx.xxx). As a Wildcard You can use * | | |
| Proxy-Mode | No | [STORE VIEW] |
| If your shop is behind a Proxy. Enable this option to validate the HTTP_X_FORWARDED_FOR | | |
| Logging active | No | [STORE VIEW] |
| Cronjob progress will be logged in /var/log /payone_cron.log | | |

| field | Description |
|------------------|---|
| cron expression | Value for the Linux service CRON, which determines the intervals at which the transaction status is processed. |
| Valid PAYONE IPs | List of valid PAYONE IP addresses that may deliver a transaction status. |
| proxy mode | Enable this option for IP validation with HTTP_X_FORWARDED_FOR. This is only necessary if your shop is running behind a proxy server. |
| Logging active | Cronjob progress in transaction status processing is logged in /var/log/pay-one_cron.log. |

FORWARDING THE TRANSACTION STATUS

Transaction-Status Forwarding

[Click here to obtain more information on this section](#)

Forwarding

| Status | URL | Timeout | |
|----------------------|-----|---------|--------|
| Success (appointed) | | 100 | Delete |
| Review (pending) | | | |
| Error (failed) | | | |
| Collection (capture) | | | |
| Payment (paid) | | | |


[STORE VIEW]

Add

| field | Description |
|------------|---|
| forwarding | At this point you can define which status is forwarded to which URL and how long the timeout is in seconds until the redirection attempt is terminated. |

INVOICE INFORMATION - DISCOUNT

Invoicing Data - Discount



[Click here to obtain more information on this section](#)

| | | |
|-------------|----------------------|--------------|
| SKU | <input type="text"/> | [STORE VIEW] |
| Description | <input type="text"/> | [STORE VIEW] |

| field | Description |
|-------------|--|
| item number | Here you can define the article number, how it should be transferred to PAYONE. If you do not require special treatment, leave the fields blank. |
| designation | Here you can enter a value as for the article number, which then corresponds to the description of the article. |

INVOICE INFORMATION - SHIPPING COSTS

Invoicing Data - Shipping Costs


[Click here to obtain more information on this section](#)

| | | |
|-----|---------------------------------------|--------------|
| SKU | <input type="text" value="Shipping"/> | [STORE VIEW] |
|-----|---------------------------------------|--------------|

| field | Description |
|-------------|--|
| item number | Here you can define the article number, how it should be transferred to PAYONE. If you do not require special treatment, leave the fields blank. |

INVOICE INFORMATION - CREDIT MEMO

| Invoicing Data - Creditmemo | | |
|---|--|--------------|
| Click here to obtain more information on this section | | |
| Adjustment Refund SKU | <input type="text" value="adjustment-refund"/> | [STORE VIEW] |
| Adjustment Refund Description | <input type="text" value="Adjustment Refund"/> | [STORE VIEW] |
| Adjustment Fee SKU | <input type="text" value="ber_zuschlag"/> | [STORE VIEW] |
| Adjustment Fee Description | <input type="text" value="Berichtigungszuschlag"/> | [STORE VIEW] |

| field | Description |
|---------------------------------------|---|
| Correction refund - Article number | Here you can define the article number for the correction reimbursement as it is to be transferred to PAYONE. If you do not require special treatment, leave the field blank. |
| Correction refund - Description | Here you can define the description for the correction reimbursement as it is to be transferred to PAYONE. If you do not require special treatment, leave the field blank. |
| Correction surcharge - Article number | Here you can define the article number for the correction surcharge as it is to be transferred to PAYONE. If you do not require special treatment, leave the field blank. |
| Correction surcharge - Description | Here you can define the description for the correction surcharge as it is to be transferred to PAYONE. If you do not require special treatment, leave the field blank. |

CONFIGURATION E-MAIL IN CASE OF ERRORS

| Email-Configuration for Error | | |
|---|--|--------------|
| Click here to obtain more information on this section | | |
| Enabled | <input type="text" value="No"/> | [STORE VIEW] |
| Sender | <input type="text" value="General Contact"/> | [STORE VIEW] |
| Recipient | <input type="text" value="General Contact"/> | [STORE VIEW] |
| Copy to | <input type="text"/> | [STORE VIEW] |
| Template | <input type="text" value="PAYONE - Email Error (Default Template from L"/> | [STORE VIEW] |

| field | Description |
|------------|--|
| Activated | Activates the mail reporting in case of error messages that arise in relation to the extension. |
| consignor | Here you can select who is the sender of the error mails. The contacts are taken from the Magento function of the addresses. |
| receivers | Here you can select who is the recipient of the error mails. The contacts are taken from the Magento function of the addresses. |
| Copy to | Here you can select who is the additional recipient of the error mails. The contacts are taken from the Magento function of the addresses. |
| submission | Here you can select the template used to create the e-mail. However, you should always use the PAYONE e-mail error template. |

E-MAIL CONFIGURATION AVS

Email-Configuration for AVS

[Click here to obtain more information on this section](#)

Enabled

No

[STORE VIEW]

Send Mail for AVS-Value

RESULT_A

RESULT_F

RESULT_N

RESULT_U

RESULT_Z

[STORE VIEW]

Sender

General Contact

[STORE VIEW]

Recipient

General Contact

[STORE VIEW]

Copy to

[STORE VIEW]

Template

PAYONE - Email AVS (Default Template from Lo

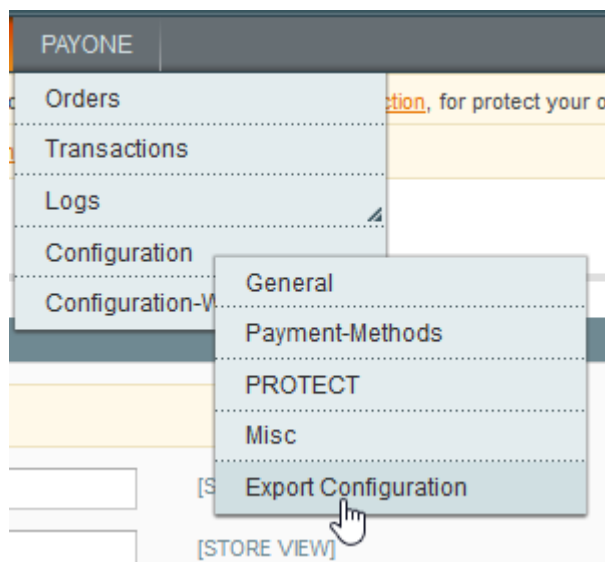
[STORE VIEW]

The Address Verification System (AVS) is a American Express address verification system. The billing address entered by the end customer is compared with the billing address of the credit card.

| field | Description of the |
|---------------------------|--|
| Activated | Enables / disables the sending of mail, for AVS conditional information. |
| Send e-mail for AVS value | Multiple drive selection of values that can be returned by the AVS system. |
| consignor | Here you can select who is the sender of AVS mails. The contacts are taken from the Magento function of the addresses. |

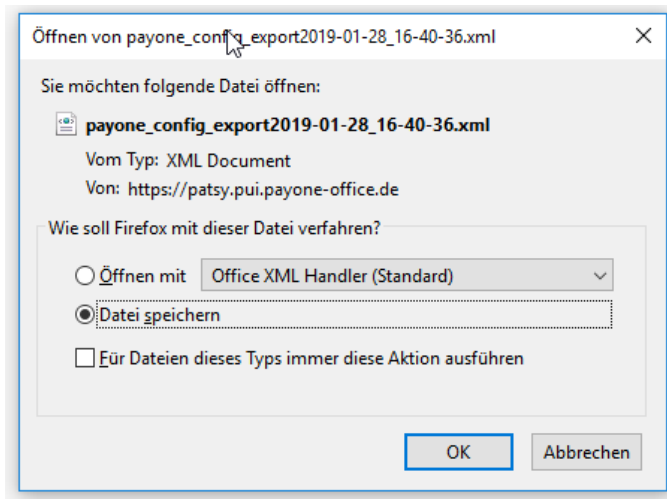
| | |
|------------|--|
| receivers | Here you can select who the recipient of AVS mails is. The contacts are taken from the Magento function of the addresses. |
| Copy to | Here you can select who is the additional recipient of AVS mails. The contacts are taken from the Magento function of the addresses. |
| submission | Here you can select the template used to create the e-mail. However, you should always use the PAYONE Email AVS template. |

EXPORT CONFIGURATION



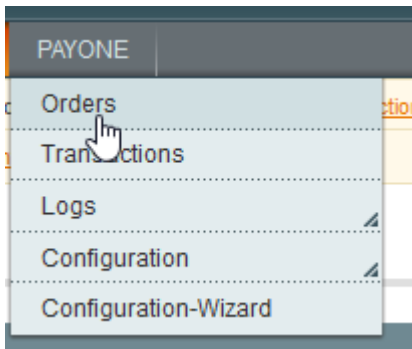
Menu *PAYONE* > *Configuration* > *Export configuration*

A click on *Export configuration* opens a download request of your browser.



You can now open this file with an XML editor and view or save it. This export is very important for every support request to the PAYONE team in order to avoid possible configuration problems. This file can also be used to determine whether any further extensions have been installed that could cause compatibility problems.

ORDERS



PAYONE menu > Orders

OVERVIEW

Orders

Page 1 of 1 pages | View 20 per page | Total 1 records found | [New Order RSS](#)

Export to: CSV | [Export](#) | [Reset Filter](#) | [Search](#)

| Select Visible | Unselected Visible | Items selected | Order # | Purchased From (Store) | Purchased On | Bill to Name | Ship to Name | G.T. (Base) | G.T. (Purchased) | Status | PAYONE Status | PAYONE Method | PAYONE Type | PAYONE Dunning Status | Action |
|--------------------------|--------------------|----------------|----------------------|---|-------------------------|--------------|--------------|-------------|------------------|---------|---------------|---------------|-------------|-----------------------|----------------------|
| <input type="checkbox"/> | | | 11548954895000000002 | Main Website Madison Island English | Jan 28, 2019 4:44:54 PM | Paul Payer | Paul Payer | €252.10 | €252.10 | Pending | APPROVED | Creditcard | Visa | | View |

Here you will find a PAYONE-specific order overview similar to the Magento order overview. In addition to the standard information, you can view at a glance the payment status on the PAYONE platform, the exact type of payment (e.g. credit card brands) and, if applicable, the dunning status. A click on View opens the detailed view of the corresponding order.

Order View

Order # 1154866489500000002 | Jan 28, 2019 4:44:54 PM

[Back](#)
[Edit](#)
[Cancel](#)
[Send Email](#)
[Add](#)
[Invoice](#)
[Ship](#)

Information

Invoices

Credit Memos

Shipments

Comments History

Transactions

[BS Payone] Transaction

[BS Payone] Protocol - Transaction

[BS Payone] Protocol - Api

Order # 1154866489500000002 (the order confirmation email is not sent)

Order Date

Jan 28, 2019 4:44:54 PM

Order Status

Pending

Purchased From

Main Village

Placed from IP

10.0.4.125

Billing Address

Paul Payer

Eggenweg 123

Berlin, Berlin, 12345

Germany

T: 03012345678

Payment Information

BS/PAYONE creditcard

Name on Card: Paul Payer

Credit Card Type: Visa

Credit Card Number: 41111XXXXXXXXXX

Expiration Date: 02/21

Payone Transaction ID: 314354789

Order was placed using EUR

Account Information

Customer Name

Paul Payer

Email

test@bspayone.com

Customer Group

NOT LOGGED IN

Shipping Address

Paul Payer

Eggenweg 123

Berlin, Berlin, 12345

Germany

T: 03012345678

Shipping & Handling Information

Flat Rate - Fixed €4.20

Gift Options

Gift Message for the Entire Order

From: Paul Payer

To: Paul Payer

Name

Gift Message

Items Ordered

| Item Status | Original Price | Price | Qty | Subtotal | Tax Amount | Tax Percent | Discount Amount | Row Total |
|-------------|----------------|---------|-----------|----------|------------|-------------|-----------------|-----------|
| Ordered | €295.00 | €247.90 | Ordered 1 | €247.90 | €0.00 | 0% | €0.00 | €247.90 |

Comments History

Add Order Comments

Status

Pending

Comment

Order Totals

| | |
|---------------------|---------|
| Subtotal | €247.90 |
| Shipping & handling | €4.20 |
| Total Tax | €0.00 |
| Grand Total | €252.10 |
| Total Paid | €0.00 |
| Total Refunded | €0.00 |
| Total Due | €252.10 |

DETAILS

On the detail page, you can view details on the current status of the payment. Furthermore, invoices can be created, captures can be booked and credit notes can be created using the buttons at the top.

TRANSACTIONS



PAYONE Menu > Transactions

OVERVIEW

| Transactions | | | | | | | | | | | | |
|--|-----------|---------------------|---------------------|-------------------------|--------------|------|-----------|------------|---------|-------------------------|-------------------------|----------------------|
| Page 1 of 1 pages View 20 per page Total 1 records found | | | | | | | | | | | | |
| Reset Filter Search | | | | | | | | | | | | |
| ID | Txid | Reference | Last Txaction | Txtime | Clearingtype | Mode | Portal-ID | Receivable | Balance | Created at | Updated at | Action |
| 1 | 314354749 | 1154866489500000002 | Success (appointed) | Jan 28, 2019 4:44:54 PM | CREDITCARD | TEST | 2024191 | 0 | 0 | Jan 28, 2019 4:44:55 PM | Jan 28, 2019 4:48:03 PM | View |

Here you will find an overview of all transactions processed via PAYONE. By clicking on [View](#), you can view details of the relevant transaction. You also have the option of filtering by payment type, status or amount, for example.

Information

General

Transactionstatus

Transaction #1 | 314354749

Back

Go to Order

General Parameter

ID1

Store-ID1

Order-ID195

Reference1154866489500000002

Txid314354749

Txtime1548690294

Last Txactionappointed

Last Sequence-Number0

Clearingtypecc

CurrencyEUR

User-ID154583676

Customer-ID

Receivable0

Balance0

Failed Reason

Transmission Params

Mode

Merchant-ID14648

Account-ID23679

Portal-ID2024191

Additional Contract Params

Product-ID0

Access-ID0

Additional Collect Params

Reminderlevel

Timestamps

Created At28.01.2019 16:44:55

Updated At28.01.2019 16:48:03

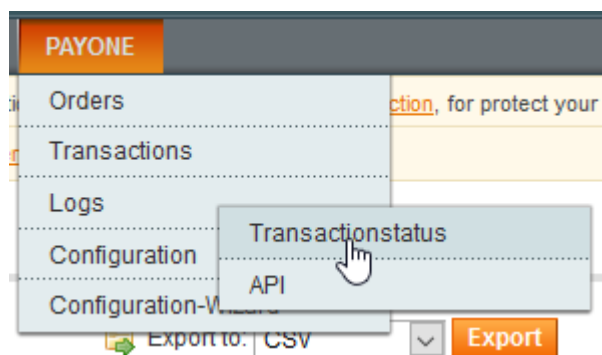
DETAILS

Here you will find all parameters of a specific transaction via the PAYONE platform. In addition to transaction and order numbers, the payment method, currency and status are also displayed. This view is also useful for troubleshooting, as the reason for a failed transaction is also displayed.

LOGS

Under the menu item *Logs* you will find all information about processed payments and communication with the PAYONE platform.

TRANSACTIONSTATUS



Menu *PAYONE* > *Logs* > *Transaction status*

OVERVIEW

Protocol - TransactionStatus

Page 1 of 1 pages | View 20 per page | Total 1 records found

Export to: CSV Export Reset Filter Search

| ID | Txid | Reference | Txaction | TxTime | Sequencenumber | Clearingtype | Mode | Portal-ID | Receivable | Balance | Created at | Updated at | Action |
|----|-----------|----------------------|---------------------|------------|----------------|--------------|------|-----------|------------|---------|-------------------------|-------------------------|----------------------|
| 1 | 314354749 | 11548664895000000002 | Success (appointed) | 1548690294 | 0 | CREDITCARD | TEST | 2024191 | 0 | 0 | Jan 28, 2019 4:47:28 PM | Jan 28, 2019 4:48:03 PM | View |

The Transactions submenu item displays Magento received transaction status notifications for each order and transaction. These notifications are sent from the PAYONE platform to your shop. If there are any errors, you can find out here whether the transaction status was received correctly and what the current status is for a transaction. By clicking on *View*, you can display details on a transaction status.

DETAILS

Information
General

Protocol - TransactionStatus #1 | 314354749

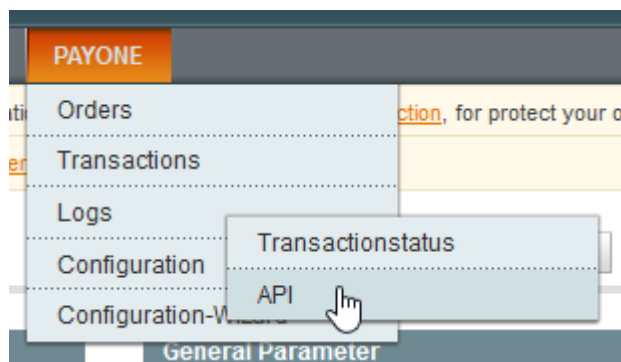
Back
Go to Order
Go to Transaction

| Raw Request | |
|----------------|----------------------------------|
| accesscode | |
| accessname | |
| aid | 23679 |
| balance | 0.00 |
| cardexpiredate | 2102 |
| cardpan | 411111xxxxxx1111 |
| cardtype | V |
| city | Berlin |
| clearingtype | cc |
| company | |
| country | DE |
| currency | EUR |
| email | test@bspayone.com |
| firstname | Paul |
| key | 17031f73e2c6f9755788bddfff04169b |
| lastname | Payer |
| mode | test |
| notify_version | 7.4 |
| param | |
| portalid | 2024191 |
| price | 252.10 |
| receivable | 0.00 |
| reference | 1154866489500000002 |

| General Parameter | |
|-------------------|---------------------|
| ID | 1 |
| Order-ID | 195 |
| Failed Reason | |
| Created At | 28.01.2019 16:47:28 |
| Updated At | 28.01.2019 16:48:03 |
| Processing Status | complete |
| Processed At | 28.01.2019 16:48:03 |

On the details page, you will see all the transaction status information transmitted through the PAYONE platform to your shop. Thus, you can always track which data your Magento shop has received and processed. A detailed explanation of the respective parameters can be found in the technical documentation of the PAYONE platform in the PAYONE Merchant Interface (PMI) under *Downloads > Documentation*.

API



Menu *PAYONE > Logs > API*

OVERVIEW

Protocol - Api

Page 1 of 1 pages | View 20 per page | Total 3 records found

Export to: CSV

Export

Reset Filter

Search

| ID | Request | Response | Modus | Merchant-ID | Portal ID | Created at | Action |
|----|------------------|----------|-------|-------------|-----------|-------------------------|----------------------|
| 3 | PREAUTHORIZATION | APPROVED | TEST | 14648 | 2024191 | Jan 28, 2019 4:44:55 PM | View |
| 2 | GENERICPAYMENT | OK | TEST | 14648 | 2024191 | Jan 28, 2019 9:45:11 AM | View |
| 1 | GENERICPAYMENT | OK | TEST | 14648 | 2024191 | Jan 28, 2019 9:44:22 AM | View |

In this overview you will find all requests from the Magento shop to the PAYONE platform as well as the answers of the PAYONE platform to these requests. Only the requests that were transmitted to the PAYONE platform via Client API are not listed in this overview. This applies to credit card information that is transferred directly from the buyer's browser to the PAYONE platform using Ajax technology so that your shop does not come into contact with sensitive credit card information. By clicking on [View](#), you can display an API request in detail.

DETAILS

| | | |
|-------------|--|------|
| Information | Protocol - Api #3 | Back |
| General | <div> <div>Raw Request</div> <div> <p>aid 23679</p> <p>amount 25210</p> <p>backurl https://www.payone.de/checkout/...</p> <p>city Berlin</p> <p>clearingtype cc</p> <p>country DE</p> <p>currency EUR</p> <p>de[1] Aviator Sunglasses</p> <p>de[2] Flat Rate - Fixed</p> <p>email xxxxxxxxxxxxxxxx</p> <p>encoding UTF-8</p> <p>errorurl https://www.payone.de/checkout/...</p> <p>firstname xxxx</p> <p>id[1] ace000</p> <p>id[2] Shipping</p> <p>integrator_name magento</p> <p>integrator_version 1.9.4.0</p> <p>invoiceappendix Ihre Rechnung zur Bestellung 1154866489500000002</p> </div> </div> <div> <div>Raw Response</div> <div> <p>status APPROVED</p> <p>bid 314354749</p> <p>userid 154583676</p> </div> </div> <div> <div>General Parameter</div> <div> <p>ID 3</p> <p>Reference 1154866489500000002</p> <p>Request preauthorization</p> <p>Response APPROVED</p> <p>Mode test</p> <p>Merchant-ID 14648</p> <p>Portal-ID 2024191</p> <p>Account-ID 154583676</p> <p>Created At 28.01.2019 16:44:55</p> </div> </div> | |

In the left column you can see the request that the Magento shop has sent to the PAYONE platform. On the right you will find the answer. A detailed explanation of the respective parameters can be found in the technical documentation of the PAYONE platform in the PAYONE Merchant Interface (PMI) under [Downloads > Documentation](#).

INFORMATION AND SUPPORT

Do you have any bugs or suggestions to improve the code of the extension? Open an issue in our Github repository: <https://github.com/payone-gmbh>

If you have any questions regarding the installation or use of the BS PAYONE Extension, please contact our Technical Support at the following contact details:

| technical support | for technical questions |
|--------------------------|--|
| email | tech.support@bspayone.com |
| Phone | +49 431 259 68-500 |
| Merchant Service | for billing and contract issues |
| email | merchantservice@bspayone.com |
| Phone | +49 431 259 68-200 |

Please note that PAYONE provides the extension for Magento free of charge and the free support of BS PAY-ONE therefore only contains general questions about the extension as well as the support for the BS PAY-ONE platform. For detailed questions, we recommend that you contact your Magento partner directly.

1) Germany, Austria, Switzerland, Netherlands, Belgium, Luxembourg, France, Italy, Spain, Portugal, Denmark, Sweden, Finland, Norway, Poland, Slovakia, Czech Republic, Hungary, USA, Canada, Switzerland