

**Optimization of Distribution**  
**Model & Milk Cost at Heritage Dairy**  
**By**  
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## **Summary**

The optimization model presented is used for finding the most optimal cost of transportation for distributing the milk from the distribution center to all the customer locations of Heritage Dairy Company. Transportation includes a significant proportion of the expenditure for the dairy industry. To get the minimal cost of transportation we must make sure we have the correct data such as the capacity of the truck which transports the milk from the distribution center to all the six customer locations, the distance between each source and destination points of the transportation, extra charges that need to be paid to travel from source to destination.

We were able to secure some amount of data from one of the supervisors and managers of Heritage dairy Company. The data provided by them has helped us run the optimization model to analyze the most optimal cost for transporting the milk from source to destination. The data included the variables such as Shipping costs per truck, the weekly demand at each customer location, capacities of distribution centers, quantity of milk that needed to be transported, and finally the number of trucks that travel to each customer location.

We have also executed some research to make sure we are using the right optimization model to analyze the data and derive the optimal transportation cost for all the locations overall. Once we were able to decide on the right optimization model, we made use of the Microsoft Excel along with an extra add-in called the Solver add-in to develop an optimization model for the most optimal cost of transportation. We were also able to develop a sensitivity report using one-way analysis in the Solver Model to be able to understand the sensitivity analysis better and to derive a conclusion based on the report. Based on our analysis, we came up with some insights and recommendations which would help Heritage optimize their costs.

## **Introduction**

### **Company**

The Heritage Dairy company is a well reputed packaged milk company in the South Indian Region as well as the North Indian Region in different cities around India because of their quality milk and their affordable prices. Most of the milk sold by Heritage Dairy is bought from the local farmers at three locations called Sanghvi, Rai and Gokul. In this process, the distribution and packaging centers play a crucial role in collecting the milk from farmers on time, packaging the milk and then distributing the milk to all the customer locations using milk trucks. The demand varies from location to location because of competition from other local brands, but Heritage Dairy has proven to be a trustworthy company among a few customer locations which makes it the one of the popular brands for buying milk.

### **Problem**

In order to ensure a sustainable supply chain system and smooth business flow, Heritage needs to continuously meet the demand across various locations with sufficient amounts of storage in distribution centers and timely distribution. It becomes more complex when there are many delivery locations and distribution centers to meet the demand. However, an optimized design of the supply chain with a good record of data could make the process efficient and easier. This project helps in optimizing such a supply chain system by reducing the overstock and meeting the demand of delivery locations and therefore reducing the costs from the data observed.

## **Proposed Solution**

Heritage dairy typically distributes the milk in large trucks with only 3000-liter capacity. Transportation costs generally include labor costs, vehicle service costs, fuel costs and toll charges. Utilizing the historical transportation cost data and the demand data received from the company officials, we used the data for demand in liters across multiple locations and the average cost per truck for distribution from distribution center to delivery locations to analyze and build an optimal solution for the costs incurred on transportation of milk from distribution centers, so we can reduce the possible loss from overstocking. To make this happen, we make use of the linear optimization models and its tools such as the solver add-in and generate some sensitivity reports to get an understanding of how to minimize the transportation cost.

## Main Chapter

### Data Collection

To solve the problem of least transportation cost requires shipping costs from each distribution center to the customer location, the storage capacities of the distribution centers and the weekly demands of the six customer locations. Upon approaching the manager for the data, he provided us with the data of shipping costs of a single truck to transport 3000 liters of milk from each distribution center to each customer location, the weekly demand of milk for 3 years i.e. for 156 weeks of all the customer locations and the storage capacities of the distribution centers directly in excel files. The first 10 weeks demands for each of the customer locations are shown in the Table 1.

**Table 1:** Weekly demands of the milk for customer locations

Weeks	Bangalore	Chennai	Mysore	Hyderabad	Haryana	Tirupathi
1	552080	847223	820125	649266	447492	356065
2	581612	724358	778444	675432	434849	362160
3	497834	807848	760041	626512	508464	350548
4	532542	882657	785555	681258	421911	365249
5	573318	794817	767269	676520	455494	382459
6	605068	915346	772851	645207	401225	351515
7	521871	851275	724795	666058	459766	355311

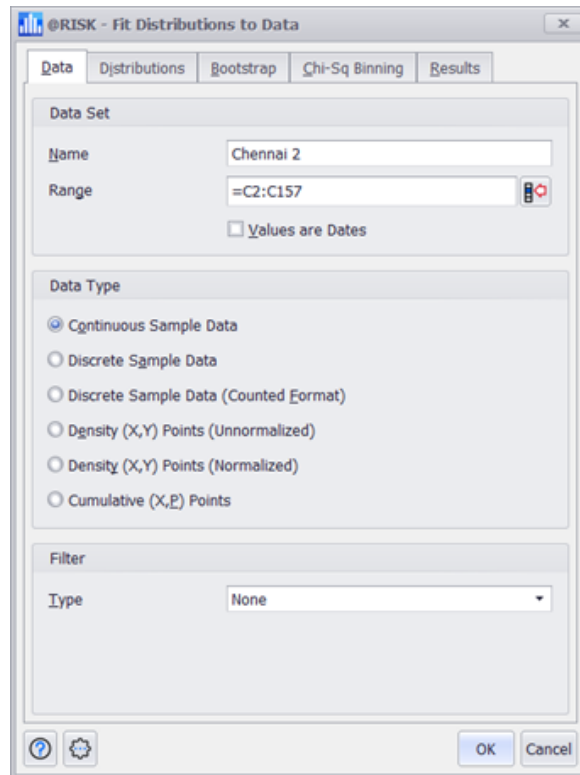
8	560642	830059	727400	623084	432904	348554
9	578412	963669	701797	708222	452937	344065
10	512921	841963	772420	649990	410769	360152

### Data Analysis

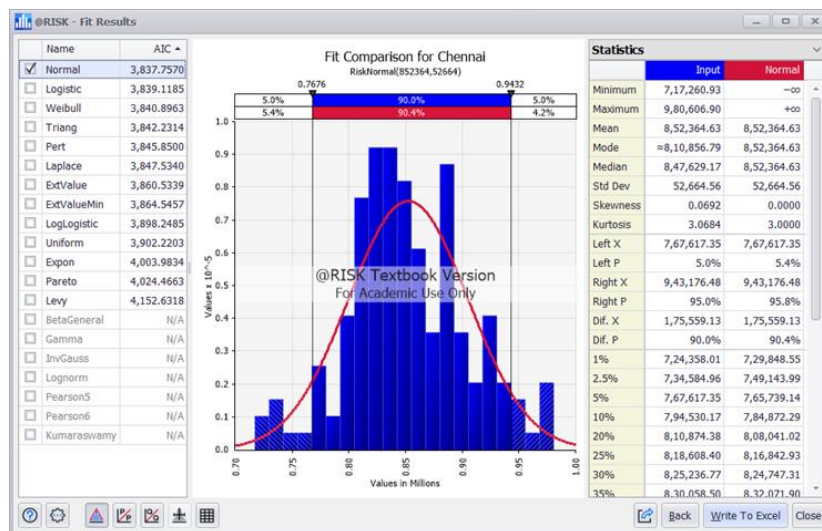
Analyzing the data for the model took multiple steps. Firstly, the weekly demands of all the customer locations are needed to establish the requirement constraints from available data. To achieve this, the best fit distribution for the weekly demand data was fitted using the Risk add-in in excel. Open the fit icon in the Risk add-in in excel and then specify a range that contains the data to be fitted as shown in Figure 1. The best fit for the weekly demand data of Chennai is the normal distribution and the result is copied to the cell \$L\$2 (Figure 3) using the ‘Write to Excel’ icon in the right bottom of Figure 2. Similarly, the best fit values are obtained for all the weekly demands of other customer locations from the Best fit model in excel and presented in Table 2.

**Table 2:** Weekly demands obtained from the best fit distribution using Risk in excel.

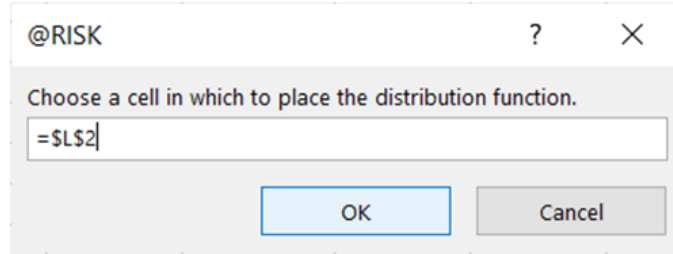
Bangalore	Chennai	Mysore	Hyderabad	Haryana	Tirupathi
554121	852364	755042	649258	447289	355063



**Figure 1:** Specify the range of data(Chennai column)



**Figure 2:** Best fit output for weekly demand of Chennai (Normal Distribution)



**Figure 3:** Best fit distribution function value in the cell

### Optimization Model

Once we were done with data retrieval, we were ready to create the model. Our model's decision variables, inputs, objective function and constraints are shown in Table 3, Table 4, Table 5, and Table 6 respectively.

**Table 3:** To commence with the model, we have following *Decision Variables*

Decision Variable	Definition
S <sub>1</sub>	Quantity of milk delivering from Sangvi to Bangalore
S <sub>2</sub>	Quantity of milk delivering from Sangvi to Mysore
S <sub>3</sub>	Quantity of milk delivering from Sangvi to Chennai
S <sub>4</sub>	Quantity of milk delivering from Sangvi to Hyderabad
S <sub>5</sub>	Quantity of milk delivering from Sangvi to Haryana
S <sub>6</sub>	Quantity of milk delivering from Sangvi to Tirupati
R <sub>1</sub>	Quantity of milk delivering from Rai to Bangalore



$R_2$	Quantity of milk delivering from Rai to Mysore
$R_3$	Quantity of milk delivering from Rai to Chennai
$R_4$	Quantity of milk delivering from Rai to to Hyderabad
$R_5$	Quantity of milk delivering from Rai to Haryana
$R_6$	Quantity of milk delivering from Rai to Tirupati
$G_1$	Quantity of milk delivering from Gokul to Bangalore
$G_2$	Quantity of milk delivering from Gokul to Mysore
$G_3$	Quantity of milk delivering from Gokul to Chennai
$G_4$	Quantity of milk delivering from Gokul to Hyderabad
$G_5$	Quantity of milk delivering from Gokul to Haryana
$G_6$	Quantity of milk delivering from Gokul to Tirupati

**Table 4:** For the *Inputs* we have the following

<b>Inputs</b>	<b>Definition</b>	<b>Given Values</b>
$S_{1cost}$	Cost of transportation from Sangvi to Bangalore	290
$S_{2cost}$	Cost of transportation from Sangvi to Mysore	397

$S_{3cost}$	Cost of transportation from Sangvi to Chennai	127
$S_{4cost}$	Cost of transportation from Sangvi to Hyderabad	201
$S_{5cost}$	Cost of transportation from Sangvi to Haryana	337
$S_{6cost}$	Cost of transportation from Sangvi to Tirupati	133
$R_{1cost}$	Cost of transportation from Rai to Bangalore	301
$R_{2cost}$	Cost of transportation from Rai to Mysore	106
$R_{3cost}$	Cost of transportation from Rai to Chennai	256
$R_{4cost}$	Cost of transportation from Rai to Hyderabad	318
$R_{5cost}$	Cost of transportation from Rai to Haryana	132
$R_{6cost}$	Cost of transportation from Rai to Tirupati	394
$G_{1cost}$	Cost of transportation from Gokul to Bangalore	225
$G_{2cost}$	Cost of transportation from Gokul to Mysore	204
$G_{3cost}$	Cost of transportation from Gokul to Chennai	212

$G_{4cost}$	Cost of transportation from Gokul to Hyderabad	137
$G_{5cost}$	Cost of transportation from Gokul to Haryana	239
$G_{6cost}$	Cost of transportation from Gokul to Tirupati	254
$SQ_1$	Number of trucks for transportation from Sangvi to Bangalore	$S_1/3000$
$SQ_2$	Number of trucks for transportation from Sangvi to Mysore	$S_2/3000$
$SQ_3$	Number of trucks for transportation from Sangvi to Chennai	$S_3/3000$
$SQ_4$	Number of trucks for transportation from Sangvi to Hyderabad	$S_4/3000$
$SQ_5$	Number of trucks for transportation from Sangvi to Haryana	$S_5/3000$
$SQ_6$	Number of trucks for transportation from Sangvi to Tirupati	$S_6/3000$
$RQ_1$	Number of trucks for transportation from Rai to Bangalore	$R_1/3000$
$RQ_2$	Number of trucks for transportation from Rai to Mysore	$R_2/3000$
$RQ_3$	Number of trucks for transportation from Rai to Chennai	$R_3/3000$
$RQ_4$	Number of trucks for transportation from Rai to Hyderabad	$R_4/3000$

RQ <sub>5</sub>	Number of trucks for transportation from Rai to Haryana	R <sub>5</sub> /3000
RQ <sub>6</sub>	Number of trucks for transportation from Rai to Tirupati	R <sub>6</sub> /3000
GQ <sub>1</sub>	Number of trucks for transportation from Gokul to Bangalore	G <sub>1</sub> /3000
GQ <sub>2</sub>	Number of trucks for transportation from Gokul to Mysore	G <sub>2</sub> /3000
GQ <sub>3</sub>	Number of trucks for transportation from Gokul to Chennai	G <sub>3</sub> /3000
GQ <sub>4</sub>	Number of trucks for transportation from Gokul to Hyderabad	G <sub>4</sub> /3000
GQ <sub>5</sub>	Number of trucks for transportation from Gokul to Haryana	G <sub>5</sub> /3000
GQ <sub>6</sub>	Number of trucks for transportation from Gokul to Tirupati	G <sub>6</sub> /3000

Our objective in this case is to minimize the shipping/transportation cost of milk.

**Table 5:** Here is the *Objective Function*

Objective Function	Definition
Minimize the cost: $[(S_{1cost} * SQ_1) + (S_{2cost} * SQ_2) + (S_{3cost} * SQ_3) + (S_{4cost} * SQ_4) + (S_{5cost} * SQ_5) + (S_{6cost} * SQ_6) + (R_{1cost} * RQ_1) + (R_{2cost} * RQ_2) + (R_{3cost} * RQ_3) + (R_{4cost} * RQ_4) + (R_{5cost} * RQ_5) + (R_{6cost} * RQ_6) + (G_{1cost} * GQ_1) + (G_{2cost} * GQ_2) + (G_{3cost} * GQ_3) + (G_{4cost} * GQ_4) + (G_{5cost} * GQ_5) + (G_{6cost} * GQ_6)]$	To minimize the cost of milk distribution we have to add all the products of cost of transportation from each distribution center to the customer location and the number of trucks required for transferring the milk from distribution center to customer location.

**Table 6:** For this model, we have the following *Constraints*

Constraints	Equation
Weekly demand of milk in Bangalore, in liters	$S_1 + R_1 + G_1 \leq 554121$
Weekly demand of milk in Mysore, in liters	$S_2 + R_2 + G_2 \leq 852364$
Weekly demand of milk in Chennai, in liters	$S_3 + R_3 + G_3 \leq 755042$
Weekly demand of milk in Hyderabad, in liters	$S_4 + R_4 + G_4 \leq 649258$
Weekly demand of milk in Haryana, in liters	$S_5 + R_5 + G_5 \leq 447289$
Weekly demand of milk in Tirupathi, in liters	$S_6 + R_6 + G_6 \leq 355063$
Total storage capacity of distribution center at Sangvi, in liters	$S_1 + S_2 + S_3 + S_4 + S_5 + S_6 \leq 1400000$
Total storage capacity of distribution center at Rai, in liters	$R_1 + R_2 + R_3 + R_4 + R_5 + R_6 \leq 1600000$
Total storage capacity of distribution center at Gokul, in liters	$G_1 + G_2 + G_3 + G_4 + G_5 + G_6 \leq 700000$

Non-negativity	$S_1, S_2, S_3, S_4, S_5, S_6, R_1, R_2, R_3, R_4, R_5, R_6, G_1, G_2, G_3, G_4, G_5, G_6 \geq 0$
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## Solution Results and Analysis

The Solver solution is obtained by using the Linear Optimization model that appears in Figure 4. The dairy incurs a total transportation cost of \$180303.36 by using the shipments listed in Figure. Except for the eighteen routes shown, no other routes are used. Most of the shipments occur on the low-cost routes, but this is not always the case. For example, the route from Rai to Bangalore is relatively expensive, but it is used. On the other hand, the route from Gokul to Chennai is relatively cheap, but it is not used. A good shipping plan tries to use cheap routes, but it is constrained by capacities and demands.

We also observed that the available capacity is not all used. The reason is that total capacity is 3700000 liters, whereas total demand is only 36,13,137. Even though the demand constraints are of the “ $\geq$ ” type, there is clearly no reason to send the regions more than they request because it only increases shipping costs. Therefore, the optimal plan sends them the minimal amounts they request and no more. In fact, the demand constraints could have been modeled as “=” constraints, and Solver would have reached exactly the same solution.

<b>Unit Shipping Cost, in \$</b>						
Distribution centers	Customer Locations					
	Bangalore	Mysore	Chennai	Hyderabad	Haryana	Tirupathi
Sangvi	290	397	127	201	117	133
Rai	301	106	256	318	132	394
Gokul	225	204	212	137	239	254
<b>Decision Variables</b>						
Distribution centers	Customer Locations					
	Bangalore	Mysore	Chennai	Hyderabad	Haryana	Tirupathi
Sangvi	0	0	755042	289895	0	355063
Rai	213484	852364	0	0	447289	0
Gokul	340637	0	0	359363	0	0
<b>Total</b>	554121	852364	755042	649258	447289	355063
<b>Weekly Demand</b>	55412114	852364	755042	649258	447289	355063
<b>No. of trucks</b>						
Distribution centers	Customer Locations					
	Bangalore	Mysore	Chennai	Hyderabad	Haryana	Tirupathi
Sangvi	0	0	251.6807	96.6316667	0	118.3543
Rai	71.1613333	284.121333	0	0	149.0963	0
Gokul	113.545667	0	0	119.787667	0	0
<b>Objective function</b>						
Minimize total shipping cost	180303.36					

Figure 4: Data Sheet

Microsoft Excel 16.0 Sensitivity Report

Worksheet: [Project- Distribution model at Heritage.xlsx]Sheet1

Report Created: 11-03-2022 16:45:59

Variable Cells

Cell	Name	Final Value	Reduced Cost	Objective Coefficient	Allowable Increase	Allowable Decrease
\$D\$13	Sangvi Bangalore	0	0.000333333	0.09666667	1E+30	0.000333333
\$E\$13	Sangvi Mysore	0	0.101	0.132333333	1E+30	0.101
\$F\$13	Sangvi Chennai	755042	0	0.042333333	0.039	0.046333333
\$G\$13	Sangvi Hyderabad	289895	0	0.067	0.000333333	0.039
\$H\$13	Sangvi Haryana	0	0.072333333	0.112333333	1E+30	0.072333333
\$I\$13	Sangvi Tirupathi	355063	0	0.044333333	0.061666667	0.048333333
\$D\$14	Rai Bangalore	213484	0	0.100333333	0.035	0.004
\$E\$14	Rai Mysore	852364	0	0.035333333	0.058	0.035333333
\$F\$14	Rai Chennai	0	0.039	0.085333333	1E+30	0.039
\$G\$14	Rai Hyderabad	0	0.035	0.106	1E+30	0.035
\$H\$14	Rai Haryana	447289	0	0.044	0.061	0.044
\$I\$14	Rai Tirupathi	0	0.083	0.131333333	1E+30	0.083
\$D\$15	Gokul Bangalore	340637	0	0.075	0.000333333	0.035
\$E\$15	Gokul Mysore	0	0.058	0.068	1E+30	0.058
\$F\$15	Gokul Chennai	0	0.04966667	0.07066667	1E+30	0.04966667
\$G\$15	Gokul Hyderabad	359363	0	0.04566667	0.035	0.000333333
\$H\$15	Gokul Haryana	0	0.061	0.07966667	1E+30	0.061
\$I\$15	Gokul Tirupathi	0	0.06166667	0.08466667	1E+30	0.06166667

Constraints

Cell	Name	Final Value	Shadow Price	Constraint R.H. Side	Allowable Increase	Allowable Decrease
\$D\$17	Total Bangalore	554121	0.100333333	554121	86863	213484
\$E\$17	Total Mysore	852364	0.035333333	852364	86863	852364
\$F\$17	Total Chennai	755042	0.046333333	755042	86863	213484
\$G\$17	Total Hyderabad	649258	0.071	649258	86863	213484
\$H\$17	Total Haryana	447289	0.044	447289	86863	447289
\$I\$17	Total Tirupathi	355063	0.048333333	355063	86863	213484
\$K\$13	Sangvi Total Distributed	1E+06	-0.004	1400000	213484	86863
\$K\$14	Rai Total Distributed	2E+06	0	1600000	1E+30	86863
\$K\$15	Gokul Total Distributed	700000	-0.025333333	700000	213484	86863

Figure 5: Sensitivity Report

Sensitivity Analysis

There are many sensitivities analyses we could perform on this basic transportation model.

For example, we could vary any one of the unit shipping costs, capacities, or demands. The effect

of any such change in a single input is captured nicely in Solver's sensitivity report, shown in Figure. The top part indicates the effects of changes in the unit shipping costs. The results here are typical. For all routes with positive flows, the corresponding reduced cost is zero, whereas for all routes not currently being used, the reduced cost indicates how much less the unit shipping cost would have to be before the company would start shipping along that route. For example, if the objective coefficient (shipping cost per liter of milk) from Sangvi to Mysore decreased by more than 0.101, this route would become attractive. In other words, if the shipping cost per truck from Sangvi to Mysore decreased by more than \$303 ( $=0.101 \times 3000 = \$303$ ), this route would become attractive.

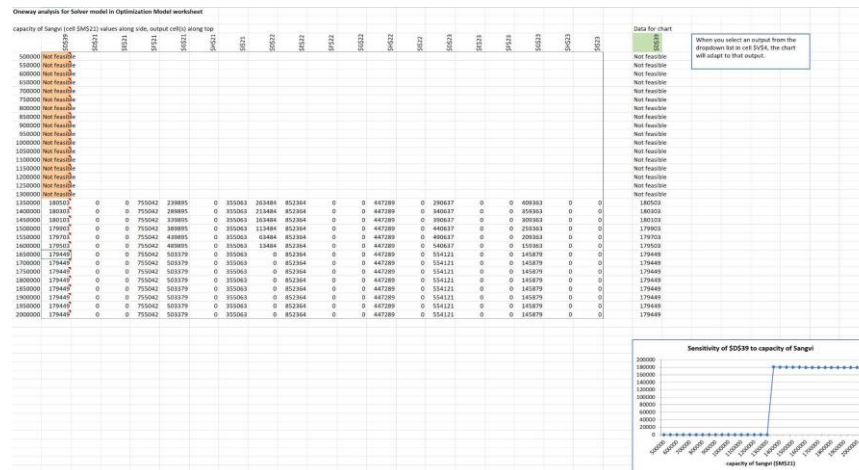
The bottom part of Figure is useful because of its shadow prices. For example, centers Sangvi and Gokul are currently shipping all of their capacity, so the company would benefit from having more capacity at these centers. In particular, the report indicates that each extra unit of capacity at Sangvi and Gokul is actually reducing the shipping cost by 0.4 cents and 2.533 cents respectively. Meaning, increase in storage capacity at Sangvi and Gokul reduces the shipping cost by further optimizing the supply chain system. However, because the allowable increase for each of these is 213484, you know that after an increase in capacity of 213484 at either center, further increases will probably be worth less than the current shadow prices.

### **One-Way Analysis for Gokul**

In this one-way analysis we are considering Total capacity of Gokul as an input. The total capacity of Gokul in the optimization model is 700000 but here we will observe the difference in objective and decision variables by changing the total capacity of Gokul. The minimum value kept is 500000, the maximum value is 2000000 and the increment will take place by 50000. With these



values when we ran our one-way analysis we got "Not Feasible" as a result from 500000 to 600000. From 650000, if we observe our shipping cost i.e., objective function we will notice the shipping cost is the highest on 650000 by 181570 and then it kept on decreasing till 1200000 to 168783. From 1250000 the objective cost is insensitive with increasing capacity of Gokul to 2000000 by \$168711. Another observation is decision variables S1, S2, S5, R3, R4, R6, G2, G3, G5 and G6 are zero(0) in all the scenarios, which means in those decision variables distribution centers are not supplying to those customer locations. Also, decision variables S3, S6, R2 and R5 are insensitive to the increasing total capacity of the Gokul distribution center. Where decision variables S4 and G1's demand gradually increases and then become insensitive as total capacity increases of Gokul and the demand decreases of decision variables R1 and G4 as the Gokul's total capacity increases.



**Figure 6: One-Way Analysis for Gokul**

## One-Way Analysis for Sangvi

In this one-way analysis we are considering Total capacity of Sangvi as an input. The total capacity of Sangvi in the optimization model is 1400000 but here we will observe the difference

**Solver analysis for Solver model in Optimization Model worksheet**

Capacity of Sangei (cell \$A\$5:\$21) values along side, output cell(s) along top

Capacity of Sangei (cell \$A\$5:\$21)	Value of \$D\$5	Value of \$D\$5
50000	Not feasible	Not feasible
55000	Not feasible	Not feasible
60000	Not feasible	Not feasible
65000	Not feasible	Not feasible
70000	Not feasible	Not feasible
75000	Not feasible	Not feasible
80000	Not feasible	Not feasible
85000	Not feasible	Not feasible
90000	Not feasible	Not feasible
95000	Not feasible	Not feasible
100000	Not feasible	Not feasible
105000	Not feasible	Not feasible
110000	Not feasible	Not feasible
115000	Not feasible	Not feasible
120000	Not feasible	Not feasible
125000	Not feasible	Not feasible
130000	Not feasible	Not feasible
135000	Not feasible	Not feasible
140000	185053	185053
145000	180193	180193
150000	180193	180193
155000	179903	179903
160000	179703	179703
165000	179503	179503
170000	179449	179449
175000	179449	179449
180000	179449	179449
185000	179449	179449
190000	179449	179449
195000	179449	179449
200000	179449	179449

**Sensitivity of S0539 to capacity of Sangei**

capacity of Sangei (\$A\$5:\$21)

capacity of Sangei (\$A\$5:\$21)	Sensitivity of S0539
50000	0
55000	0
60000	0
65000	0
70000	0
75000	0
80000	0
85000	0
90000	0
95000	0
100000	0
105000	0
110000	0
115000	0
120000	0
125000	0
130000	0
135000	0
140000	185053
145000	180193
150000	180193
155000	179903
160000	179703
165000	179503
170000	179449
175000	179449
180000	179449
185000	179449
190000	179449
195000	179449
200000	179449

**Figure 7: One-Way Analysis for Sangvi**

## **Two-Way Sensitivity Analysis**

1. By changing the demands of Mysore and Tirupathi assuming all other demand constraints are fixed, the maximum demand that can be achieved with a trade-off between Mysore and Tirupathi to have optimized supply chain distribution is 950000 liters.
2. Except Sangvi - Hyderabad, the quantity of milk supplied through all other routes from Sangvi are insensitive to the simultaneous changing demands of Mysore and Tirupati.
3. Except Rai - Bengaluru, the quantity of milk supplied through all other routes from Rai are insensitive to the simultaneous changing demands of Mysore and Tirupathi.
4. Except Gokul - Bengaluru, Gokul - Hyderabad the quantity of milk supplied through all other routes from Gokul are insensitive to the simultaneous changing demands of Mysore and Tirupati.
5. By changing the demands of Mysore and Tirupati assuming all other demand constraints are fixed, the supply from Rai to Bengaluru won't have any impact until the combined demand goes beyond 700000 liters.
6. By increasing the demands of Mysore and Tirupati assuming all other demand constraints are fixed, the supply from Sangvi to Hyderabad increases until the combined demand stays within 950000 liters for a feasible solution.
7. By increasing the demands of Mysore and Tirupati assuming all other demand constraints are fixed, the supply from Gokul to Hyderabad decreases until the combined demand stays within 950000 liters for a feasible solution.

demand for Mysore (cell \$D\$27) values along side, demand for Tirupathi (cell \$I\$27) values along top, output cell in corn

\$D\$39	50000	100000	150000	200000	250000	300000	350000	400000	450000	500000	550000	600000
2E+05	131811	134028	136245	138461	140678	142895	145111	147328	149545	151779	154195	156611.8413
3E+05	141445	143661	145878	148095	150311	152528	154745	156979	159395	161812	164229	166645.1747
4E+05	151078	153295	155511	157728	159945	162179	164595	167012	169429	171845	174262	Not feasible
5E+05	160711	162928	165145	167379	169795	172212	174629	177045	179462	Not feas	Not feas	Not feasible
6E+05	170345	172579	174995	177412	179829	182245	184662	Not feas	Not feas	Not feas	Not feas	Not feasible
7E+05	180195	182612	185029	187445	189862	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feasible
8E+05	190229	192645	195062	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feasible
9E+05	200262	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feasible
1E+06	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feasible

**Figure 8:** Sensitivity of Shipping cost (objective function) due to variations in the demands of Mysore and Tirupati

\$G\$21	50000	100000	150000	200000	250000	300000	350000	400000	450000	500000	550000	600000
2E+05	149258	149258	149258	149258	149258	149258	149258	149258	149258	144958	94958	44958
3E+05	249258	249258	249258	249258	249258	249258	249258	244958	194958	144958	94958	44958
4E+05	349258	349258	349258	349258	349258	344958	294958	244958	194958	144958	94958	Not feasible
5E+05	449258	449258	449258	444958	394958	344958	294958	244958	194958	Not feas	Not feas	Not feasible
6E+05	549258	544958	494958	444958	394958	344958	294958	Not feas	Not feas	Not feas	Not feas	Not feasible
7E+05	594958	544958	494958	444958	394958	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feasible
8E+05	594958	544958	494958	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feasible
9E+05	594958	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feasible
1E+06	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feasible

**Figure 9:** Sensitivity of quantity of milk shipped from Sangvi to Hyderabad with variations in the weekly demands of Mysore and Tirupati

\$D\$22	50000	100000	150000	200000	250000	300000	350000	400000	450000	500000
2E+05	0	0	0	0	0	0	0	0	0	4300
3E+05	0	0	0	0	0	0	0	0	4300	54300
4E+05	0	0	0	0	0	0	4300	54300	104300	154300
5E+05	0	0	0	4300	54300	104300	154300	204300	254300	Not feas
6E+05	0	4300	54300	104300	154300	204300	254300	Not feas	Not feas	Not feas
7E+05	54300	104300	154300	204300	254300	Not feas	Not feas	Not feas	Not feas	Not feas
8E+05	154300	204300	254300	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas
9E+05	254300	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas
1E+06	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas

**Figure 10:** Sensitivity of quantity of milk shipped from Rai to Bangalore with variations in the weekly demands of Mysore and Tirupati



\$D\$23	50000	100000	150000	200000	250000	300000	350000	400000	450000	500000	550000	600000
2E+05	200000	200000	200000	200000	200000	200000	200000	200000	200000	195700	145700	95700
3E+05	300000	300000	300000	300000	300000	300000	300000	295700	245700	195700	145700	95700
4E+05	400000	400000	400000	400000	400000	395700	345700	295700	245700	195700	145700	Not feasible
5E+05	500000	500000	500000	495700	445700	395700	345700	295700	245700	Not feas	Not feas	Not feasible
6E+05	600000	595700	545700	495700	445700	395700	345700	Not feas	Not feas	Not feas	Not feas	Not feasible
7E+05	645700	595700	545700	495700	445700	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feasible
8E+05	645700	595700	545700	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feasible
9E+05	645700	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feasible
1E+06	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feasible

**Figure 11:** Sensitivity of quantity of milk shipped from Gokul to Bangalore with variations in the weekly demands of Mysore and Tirupati

\$G\$23	50000	100000	150000	200000	250000	300000	350000	400000	450000	500000	550000	600000
2E+05	500000	500000	500000	500000	500000	500000	500000	500000	500000	504300	554300	604300
3E+05	400000	400000	400000	400000	400000	400000	400000	404300	454300	504300	554300	604300
4E+05	300000	300000	300000	300000	300000	304300	354300	404300	454300	504300	554300	Not feasible
5E+05	200000	200000	200000	204300	254300	304300	354300	404300	454300	Not feas	Not feas	Not feasible
6E+05	100000	104300	154300	204300	254300	304300	354300	Not feas	Not feas	Not feas	Not feas	Not feasible
7E+05	54300	104300	154300	204300	254300	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feasible
8E+05	54300	104300	154300	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feasible
9E+05	54300	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feasible
1E+06	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feas	Not feasible

**Figure 12:** Sensitivity of quantity of milk shipped from Gokul to Hyderabad with variations in the weekly demands of Mysore and Tirupati

## Conclusion

In this project, using Excel Solver, Excel Solver Table add-in, and Risk. We, as a team, demonstrated the optimal solution for the Heritage Dairy Company problem of reducing the transportation cost. Through the optimization model that we built, we were able to achieve our goal of finding the least cost way of distributing the milk to customer locations.

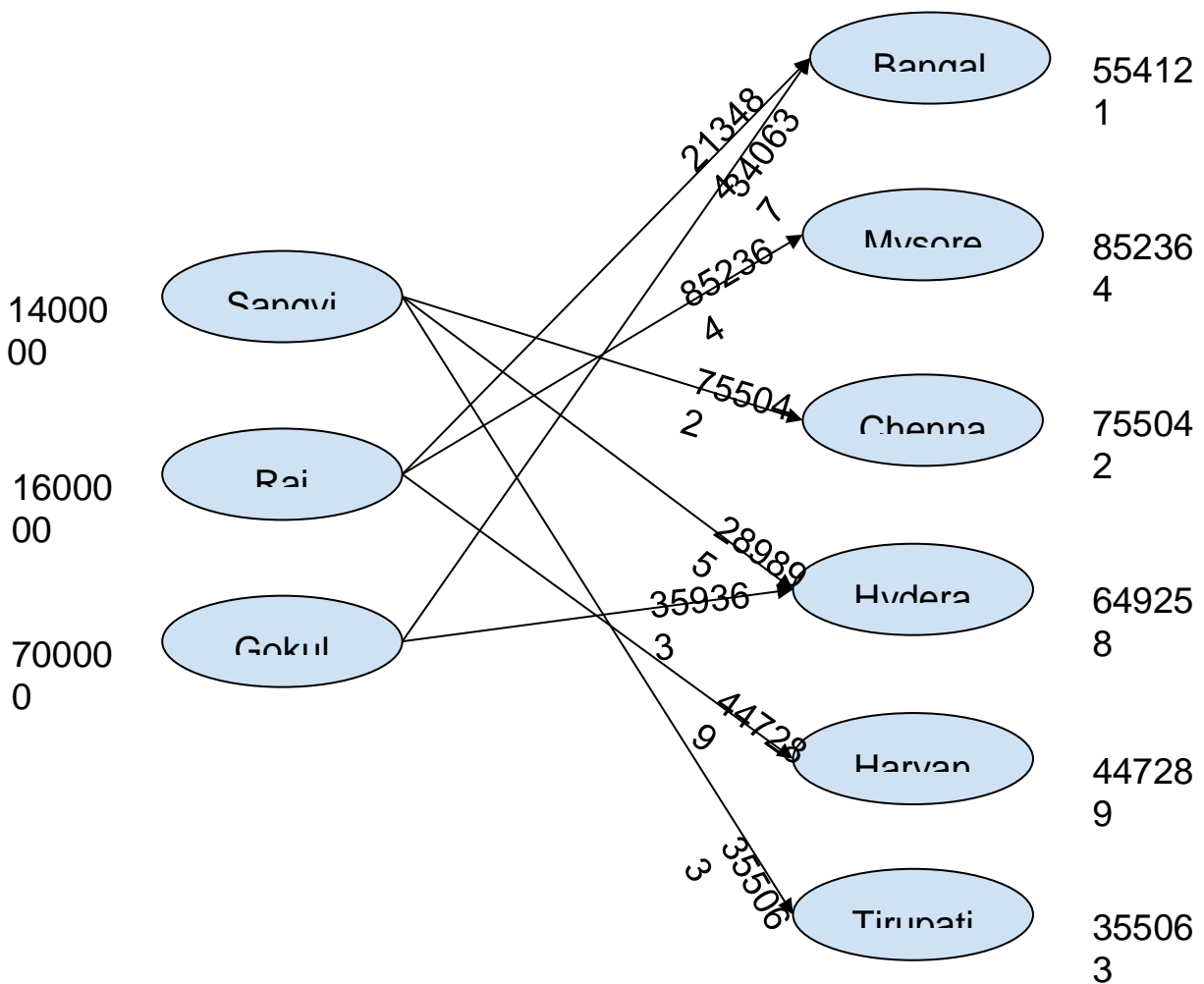


Figure 13:

This linear programming optimization model results show that the cost of distributing the required quantities of milk from three distribution centers to six customer locations in the eight routes is \$180303.36. We would suggest the Heritage Dairy to consider the eight shipping routes Sangvi to Chennai, Hyderabad, Tirupati; from Rai to Bangalore, Mysore, Haryana and from Gokul to Bangalore, Hyderabad to achieve the least shipping cost of \$180303.36.

From the sensitivity we were able to see how the optimal shipping cost function responds to changes to different parameters like capacity constraints of the distribution centers, weekly demand of the customers and shipping costs per liter of milk. The reduced cost column in the sensitivity report showed us the shipping costs to be reduced per liter of milk in order to choose that particular route. Generally, the reduced costs are zero for the chosen routes and non-zeros for the routes that are not chosen. Interestingly, the reduced cost is zero for the route Sangvi to Hyderabad that is not chosen. Meaning, if further cost reductions up to zero per liter of milk, it is still not an optimal route.

Furthermore, we also learned additional results by running One-way and Two- way sensitivity analysis using Excel Solver Table tool. Our prime objective of this study was to see how the Objective function and all the decision variables are changing if we increase the capacities of Sangvi and Gokul separately using one-way analysis and the weekly demands of the Mysore (highest demand) and Tirupati (least demand) simultaneously using the two-way analysis. We observed that the shipping cost increases as the demand increases. However, at some points, the problem becomes infeasible. As soon as the total demand is greater than the total capacity, it is impossible to meet the demand which results in infeasible solutions.

There are some drawbacks for using this model in a real environment. Several statistical analyses may be performed on the historical weekly demand data. The customer demands are typically estimated from some type of forecasting model, which we would not be able to do in this project. Instead, we used the best fit method for the demand distribution to obtain the weekly demands of the customer locations.