

All Oculus Rift users left in the dark following "Cant Reach Oculus Runtime Services" error: Update – patch now available

by Surur (<https://mspoweruser.com/author/surur/>)

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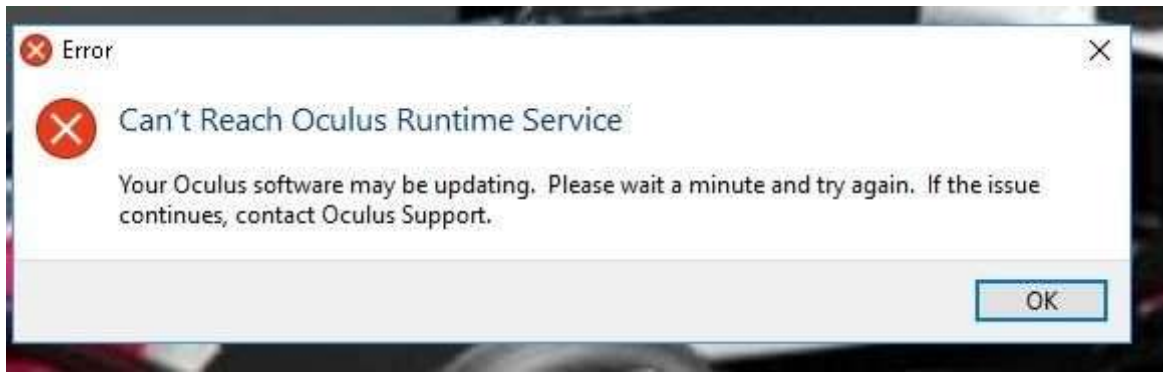
🕒 Mar 8, 2018 at 11:00 GMT



(<https://mspoweruser.com/wp-content/uploads/2017/07/oculus-headset.jpg>)

Tens of thousands of Oculus Rift users have run into a strange error today which effectively disabled their headsets.

The "Cant Reach Oculus Runtime Services" error has been caused by an expired certificate for the OculusAppFramework.dll, which was created in 2015 and not renewed since.



(<https://mspoweruser.com/wp-content/uploads/2018/03/oculus-license.jpg>)

Users are able to work around the issue by setting their date back, but of course, this solution is less than ideal.

Users are currently awaiting a software update to fix the problem, but the incident is a reminder that when it comes to technology these days we very rarely own anything, and that nearly every piece of technology we think we own, from our phones to cars, can suddenly stop functioning due to license issues.

Follow the issue at the Oculus Forums here.

(<https://forums.oculusvr.com/community/discussion/62703/cant-reach-oculus-runtime-services>)

Update: A patch is now available which can be downloaded here

(<https://www.oculus.com/rift-patch/>).

Via Neowin (<https://www.neowin.net/news/every-oculus-rift-vr-headset-bricked-due-to-expired-certificate>), the WC (<https://www.windowscentral.com/its-not-just-you-every-oculus-rift-effectively-bricked-right-now>)

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HopplTUp • 2 months ago

Crickets. If this was a Microsoft problem all the apple and google fanboys would be on here posting about how bad Microsoft is blah blah blah.

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It is the community they have created.

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Micro666 • 2 months ago

You know that Oculus issued a patch for this last night don't you?

<https://www.oculus.com/rift...>

Users are reporting that it's all working again after installing the patch and doing a quick update to Oculus Home

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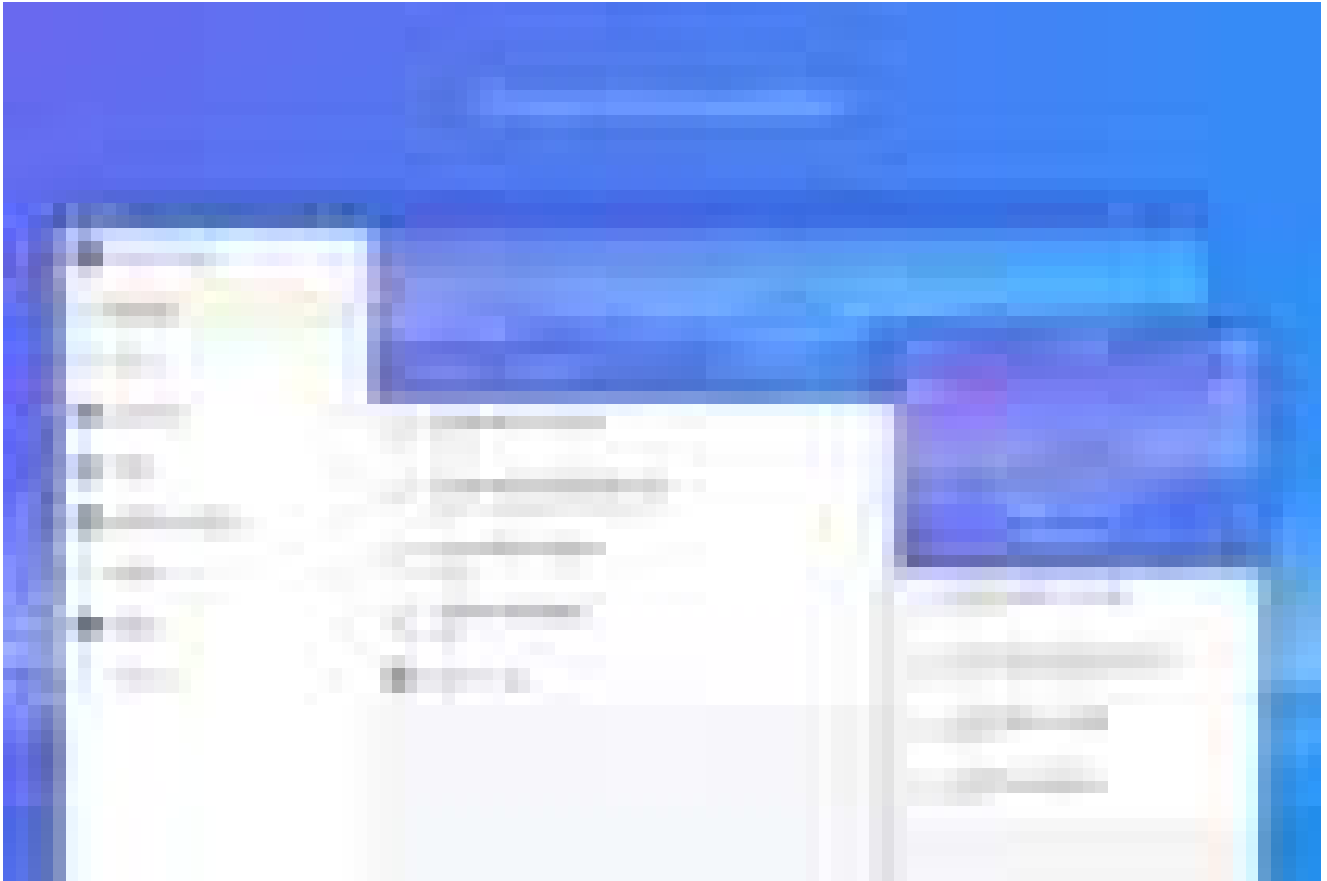


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