









Training Master List



Course Title	Day/s
QUALITY & PRODUCTIVITY	
ISO 9001:2008 QMS - Quality Management System 	-
ISO/TS 16949:2009 QMS for automotive production and relevant service part organization	-
ISO 13485:2003 QMS for Medical Device Manufacturing	-
ISO 17025:2005 QMS for Calibration & Testing Laboratories	-
ISO 28000:2005 SCSM - Supply Chain Security Management	1
ISO 26000:2010 An Overview of the Guidelines for Corporate Social Responsibility	-
ISO 10014:2006 Guidelines to Achieve Financial Benefits from your QMS 	1
ISO 10015:1999 An In-Depth Understanding of QM Guidelines for Training 	1
ISO 10019:2009 Quality Guidelines to Choose the Right Consultant	2
ISO 10002:2004 Guidelines to Implement a Complaints Management Framework	1
ISO 10003:2007 Setting up an Effective Dispute Resolution System	1
ISO 19011:2002 Performing an Effective Process Audit 	1
IMS Integrated Management System : Overview, Implementation & Audit	1
Advanced Internal Audit 	1
Achieving Financial Benefits from QMS using 10014 Best Practices	2
Effective Implementation of Document and Document Control	1
Effective Records Management	-
ENERGY, ENVIRONMENT, HEALTH & SAFETY	
ISO 50001 EnMS: Energy Management System	-
ISO 14001:2004 EMS: Environmental Management Systems 	-
ISO 14001:2004 EMS - EIA: Environmental Management Systems	1
ISO 14063:2006 Guidelines and Examples on Environmental Communication	1
ISO 22000:2005 FSMS: Food Safety Management System 	-
OHSAS 18001:2007 Occupational Health and Safety 	-
OHSAS 18001:2007 Occupational Health and Safety - Hazard & Risk Identification	2

Our common training portfolio across the above subject areas are tabulated below

Executive Overview	0.5
Core Team Awareness	1
Documentation Workshop	1
Implementation Trainings	2
Internal Audit Workshop	2
Lead Auditor Certification Workshop	5

We also provide General Compliance trainings. Contact us for more information about our complete list of General Compliance trainings.

LEGEND



Certification Programs











e-Learning Programs



Signature Programs

Course Title	Day/s
TOOLS & TECHNIQUES	
7QC Tools and Management Tools	2
SPC: Statistical Process Control 	1
Advanced SPC / Process Capability Analysis	2
MSA: Measurement Systems Analysis	2
APQP - Advanced Product Quality Planning	1
PPAP - Production Part Approval Process	2
Core Tools Practitioner 	3
Lean Practitioner 	2
Performance Management Excellence through Balanced Scorecard	1
Strategic Performance Management	2
Six Sigma Overview - Moving Towards Zero Defects 	1
Implementing Six Sigma - Structured Approach. Statistical Data. Smarter Solutions.	2
SSYB - Six Sigma Yellow Belt 	2
SSGB - Six Sigma Green Belt  	5
ASSGB - Accelerated Six Sigma Green Belt  	3
SSBB - Six Sigma Black Belt 	20
Six Sigma & Innovation	1
CMMI & Six Sigma	2
TRIZ - Foundation Training	1
Six Sigma Champion Training	1
Lean for Service Management	1
VSM - Value Stream Mapping 	2
Quality Function Deployment	1
Poka Yoke-Mistake Proofing	1
QSUP - Quality Skills Upliftment Program 	2
CRP - Certified Reliability Professional 	3
Certified IPC Specialist 	5
FMEA - Failure Modes and Effects Analysis 	1
Root Cause Analysis	1
Fault Tree Analysis	1
DOE - Design of Experiment	2
DFSS - Design for Six Sigma	2
DFM - Design for Manufacturability	1
Problem Solving & Decision Making - SOLVE, Kepner-Tregoe 	2

Course Title	Day/s
TOOLS & TECHNIQUES	
Keeping Score - Right Metrics to Derive World Class Performance 	2
Cost Reduction through 5S - Good Housekeeping	1
Simplified Total Quality Management (TQM)	1
TPM - Total Productive Maintenance	2
Productivity Application in Materials Management	1
Productivity in Maintenance Management	1
Effective Benchmarking	1
GD&T - Geometric Dimensioning & Tolerancing	2
Human Dimension of Quality 	1
CQA - Certified Quality Associate 	3
Process Right Sizing - Lean Best Practices	2
PROJECT & PROGRAM MANAGEMENT	
Essentials of Effective Project Management 	1
Advance PM Skills for Project Managers	2
Conflict Resolution for Project Managers - How to Turn Conflicts into Compliments 	1
IT Project Management	2
Project Risk Management 	1
Project Budgeting, Forecasting & Accounting	1
Project Resource & Time Management	2
Effective Requirements & Scope Management	1
Earned Value Management 	1
Portfolio Management-Agiling your Projects to Strategic Objectives	1
Programmed Management Basics using PMBoK Guidelines	1
Moving from Project Management to Program Management 	1
CAPM - Certified Associate in Project Management 	2
PMP - Project Management Professional  	4
CBAP - Certified Business Analysis Professional	2
CCBA - Certification of Competency in Business Analysis	2
Managing Project Inertia 	2

Course Title	Day/s
LEADERSHIP & MANAGEMENT	
Advanced People Skills - Key to Success	1
Change Management - Key Skills for Effective Managers	1
Leadership Skills for Managers and Supervisors	2
Supervisory Skills Development	2
Effective Coaching and Mentoring	2
Effective Personnel Management	1
Managing Teams for Business Success 🏆	2
Developing Skills for Efficient Delegation	1
Leadership & Management Master Class	3
Transforming Supervisors into Managers 🏆	1
CBTL - Certified BPO Team-Lead 🏆🏆	3
CBOM - Certified BPO Operations Manager 🏆🏆	3
ORGANIZATIONAL DEVELOPMENT	
Building Confidence and Team Culture	1
Team Building for Organizational Growth	1
Competence-Based Performance Management System	1
Competency Profiling for Effective Organizational Performance	2
Conflict Management at Workplace	2
Creativity and Innovation in the Workplace	1
Effective Business Writing & Communication Skills	1
Effective Presentation Skills	1
Effective Time Management	1
Negotiating to Win 🏆	1
Problem Solving & Decision Making	2
Stress Management & Work-life Balance	1
Training the Trainer 🏆	1
Employee Motivation & Empowerment	1
Establishing & Maintaining an Effective Training Management Plan	1
Organizational Values Formation	1
STEP UP - Seven Talents of Effective People Upliftment Program 🏆	1
Business Goals Management	2
Talent Management	2
Transactional Analysis - Personal Autonomy	2
Training ROI - Managing Training Effectively & Measuring the True ROI 🏆	1
SALES & SERVICE TRANSFORMATION	
BS8477 : Achieving Customer Service Excellence	1
Managing Organizational Service Excellence 🏆	2
Complaints Management - Turning Complaints into Compliments 🏆	1
Customer Relationship Management	1
Dispute Resolution for Organizational Success using ISO 10003	1
Sales Excellence Boot Camp 🏆	2
Key Account Management - Building Sustainable Relationship 🏆	2
1-2-3 of Effective Customer Service 🏆	1

Course Title	Day/s
IT SERVICE MANAGEMENT	
Implementing an Effective Service Level Management	1
eSCM-Overview of Best Practices	1
Overview of Service Management Best Practices (ITIL/ ISO 20000/ CMMI SVC)	1
SMS - Service Management System (ISO 20000:2011) Overview	1
SMS - Service Management System (ISO 20000:2011) Lead Auditor	1
Implementing & Auditing SMS using ITIL Best Practices	2
Implementing ITIL Best Practices for Effective Service Delivery	2
ITIL - Info Technology Infrastructure Library v3 Overview	1
ITIL v2-v3 Foundation Bridging Programs	1
ITIL v2-v3 Managers Bridging Programs 🏆	1
ITIL v3 Train the Trainer 🏆	4
ITIL v3 Foundation 🏆🏆	3
ITIL v3 Service Capability Courses 🏆	4
ITIL v3 Service Lifecycle Courses 🏆	4
ITIL v3 Intermediate Capstone - Managing Across the Lifecycle 🏆	4
eTOM - Business Process Framework for Telecom Operations	1
Official Intro to CMMI v1.3 Service 🏆	3
CMMI SVC Overview	2
CMMI SVC Supplement Course 🏆	1
Essentials of an Effective Service Desk	1
SDF - Service Desk Foundation 🏆	2
SDA - Service Desk Analyst 🏆🏆	3
SDM - Service Desk Manager 🏆	4
Effective Capacity & Availability Management	2
CDCP - Certified Data Center Professional 🏆🏆	2
CDCS - Certified Data Center Specialist 🏆	3
CDCE - Certified Data Center Expert 🏆	5
CDCFOM - Certified Data Center Facilities Operations Manager 🏆	3
BUSINESS CONTINUITY MANAGEMENT	
BS 25999:2007- Analyzing Business Risks & Impacts	2
BS 25999:2007 Internal Auditor Training	2
BS 25999:2007 Business Continuity Management (BCM) Lead Auditor 🏆	5
BS 25777 IT Service Continuity - Key for Service Excellence	2
BCM Awareness Training	1
BCM Executive Overview	0.5
Implementing an Effective BCM using BS25999:2007	2
BCM Practitioner 🏆	2
Crisis Management Overview	2
Business Continuity & Disaster Recovery Planning	1
Managing ICT Disaster Recovery - An Overview (ISO 24762) 🏆	1
Managing ICT Disaster Recovery - Implementation Workshop using ISO 24762 🏆	2

Course Title	Day/s
IT GOVERNANCE	
Implementing Effective IT Governance through COBIT	1
COBIT 4.1 Foundation 🏆	3
ISO 31000:2009 A Best Practices Approach to Enterprise Risk Management 🏆	1
Aligning & Rationalizing the Organizational IT Strategy with the Business	1
ISO 38500 Overview of IT Governance	1
IT QUALITY	
Application Lifecycle Management - The Key Success Factors	1
Application Performance Management	1
COPC 2000: An Overview	1
Driving Quality & Performance Excellence in Contact Centers	2
Contact Center Technology - What Works and What Drives Results?	1
Creating Maturity among Human Capital through P-CMM 🏆	1
Effective Peer Review - The Seven Essential Habits	2
Integrated IT Excellence for Organizational Success (QMS, ISMS, ITSM) 🏆	1
Setting the Right Metrics for Excellence in Software Quality 🏆	1
Software Estimation	1
Software Projects Management Essentials	1
SQuaRe - Software Quality Requirements & Evaluation using ISO 25000	1
SPICE - Software Process Improvement & Capability Determination	2
Software Quality Excellence Boot Camp 🏆	2
Software Six Sigma - Key to Performance Excellence	1
Software Testing Fundamentals	1
Requirements Management - Key to Successful Delivery	1
Moving Toward Zero Defects in Software Development	1
Implementing Risk based Audit	1
Introducing "Quality" in Software Lifecycle	1
Implementing an Effective CMMI Software Metrics Framework	2
CMMI Development & Service - An Integrated Approach	2
CMMI v1.3 - What Has Changed?	1
CMMI Development Overview	2
Official Intro to CMMI v1.3 Development 🏆	3
CSTM - Certified Software Testing Manager 🏆	3
CSQP - Certified Software Quality Professional 🏆	5
IT SECURITY & RISK MANAGEMENT	
CISSP - Certified Information Systems Security Professional 🏆	4
CISA - Certification Boot Camp Training	4
Assessing Threats & Vulnerabilities for Effective Information Security 🏆	1
Effective ISMS using ISO27001 - An Overview	1
Risk Management - Key for ISMS	2
Risk Management Using OCTAVE Methodology	2
Information Security Risk Management using HB 231 Guidelines e	5
PCI-DSS - Best Practice Overview for Credit Card Data Security 🏆	1
ISO 27001:2005 ISMS Practitioner 🏆	2
ISO 27001:2005 ISMS Lead Auditor	5

Course Title	Day/s
CORPORATE SUSTAINABILITY & GOVERNANCE	
Sustainability Reporting Practitioner 🏆	2
Corporate Sustainability - Making it Bite Size and Keeping it Real	1
GRI: Overview of Global Reporting Initiative	1
Sustainable Business - The Road for Tomorrow	1
Meaning Inc. - The Future of Sustainability in Business	1
CSAP - Certified Sustainability Assurance Practitioner 🏆🏆	5
CSRS - Certified Sustainability Reporting Specialist 🏆	3
E3 - Energy Efficiency Excellence 🏆	2
Carbon Neutrality - Best Practice Overview (PAS 2060)	1
SA 8000 - Social Accountability at the Workplace	1
Brand Image Enhancement Through Corporate Social Responsibility	1
CMVP - Certified Measurement & Verification Professional	3
Energy Efficiency in Data Centers	1
Energy Efficiency Measurement & Verifications Workshop	1

ABOUT US

APEX Global (The Academy for Professional Excellence) is the learning solutions arm of ECCI—the leading process improvement solutions provider in Southeast Asia. Our sole aim is to promote performance excellence among professionals. We help our customers achieve greater success through effective, experiential and results-oriented training delivery.

Our professional development solutions cover Trainings and Conferences, Managed Services and Learning on Demand. We organize public trainings and in-house workshops tailored for specific organizations. We help companies manage their non-core yet critical training function through end-to-end training management—starting from planning and needs analysis to program evaluation and records management. The Learning on Demand products we offer provide convenient and innovative ways for learning.

Applying the experience of training over 100,000 professionals in the last decade, a strong pool of expert trainers and facilitators with expertise in a niche array of domains and a strong regional presence, we provide an extensive portfolio of high-quality industry specific and functional programs coupled with high quality training materials to deliver our ultimate “promise”—the R.E.A.L. learning experience.

TESTIMONIALS

“Since 2008, we have partnered with ECCI and APEX Global to train and develop our Continuous Improvement team... We commend ECCI’s premium breed of training professionals for continuing to help us achieve our goals.”

Convergys

“Our partnership with ECCI and APEX Global allowed us quick-wins with the structure-driven and tight learning outcomes that fit well with our ROI-driven training initiatives. A very professional partner.”

Metrobank

“ECCI and APEX Global have proven to be valuable training partners to our group. We have enjoyed working together to identify our training needs, and execute customized training programs designed to meet our immediate goals, as well as our long term vision.”

C.F Sharp Group of Companies

“In terms of excellent service, ECCI and APEX Global have provided us more than a client could expect... They have always given us the best training. We always accomplish our objectives.”

Nanox Philippines, Inc.

“Great program, awesome facilitation, very relevant to my profession. Would definitely recommend it to anyone who wants to learn more...”

JP Morgan Chase & Co.

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