

REGISTRATION FORM

Name:
Job Title:
Company:
Email:
Tel. No. Direct line Mobile:
Address:
Department:
Nature of Company Business:

All checks must be paid to ECCI International
For bank deposits
· Bank Name - AUB (asia United Bank - Rufino branch)
· Account name & Number - ECC International & 017-01-000067-4

PAYMENT DETAILS

- Payments must be made in full 1 week prior to the actual training program.
- For any special payment arrangements, please notify ahead of time to coordinate for appropriate arrangements.
- For cancellations, please notify at least 10 working days ahead of training. In the absence of a notice, 50% fee shall be charged to participant(s). An alternate is acceptable.

☎ Contacts:

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ECCI Group



ECCI

Philippines
Singapore
Malaysia
India



TRAINING CALENDAR - JANUARY TO JUNE 2009

PROGRAMS	DURATION (days)	MONTHS						LOCATION
		Jan	Feb	Mar	Apr	May	Jun	
ITIL TRACK								
ITIL v2 - v3 Bridge Course	1	20		6		6		Makati
ITIL v3 Foundation	3		3 to 5		6 to 8		8 to 10	Makati
Practitioner Certificate in ITSM - Release & Control	5	26 to 30		2 to 6		18 to 22		Makati
ITIL Practitioner Program - Change Management	2	21 & 22		17 & 18		11 & 12		Makati
ITIL Practitioner Program - Configuration Management	2		10 & 11		21 & 22		15 & 16	Makati
ITIL Practitioner Program - Problem Management	2	29 & 30		25 & 26		25 & 26		Makati
COBIT Foundation Certificate Course	2		17 & 18		15 & 16		24 & 25	Makati
SIX SIGMA								
Problem Solving for Managers - The Six Sigma Approach	1	21		18		18		Makati
Quantative Process Management for BPOs	2			25 & 26			23 & 24	Makati
Championing the Six Sigma Initiative - Doing it Right	1		11			6		Makati
Accelerated Six Sigma Greenbelt	3		12 to 13 & 15			7 to 8 & 11		Makati
CIAC - CALL CENTER CERTIFICATION								
CIAC Certified Operations Manager Program	3				8 to 10			Makati
CIAC Certified People Manager Program	3						10 to 12	Makati
LEAD AUDITOR CERTIFICATION								
Quality Mgm't System (ISO 9001:2000)	5	26 to 30	16 to 20	9 to 13	20 to 24	11 to 15	1 to 5	Makati
Environmental Mgm't System (ISO 14001:2004)	5		23 to 27		27 to May 1		8 to 12	Makati
Occupational Health & Safety Mgm't (OHSAS 18001:2007)	5		2 to 6		6 to 10		8 to 12	Makati
Information Security Mgm't System (ISO 27001:2005)	5							Makati
IT Service Management (ISO 20000:2005)	5			23 to 27		25 to 29		Makati
SIGNATURE SERIES								
The 1-2-3 of Customer Service Excellence	2		11 & 12		20 & 21		1 & 2	Makati
CQA (Certified Quality Associate)	3	28 to 30		3 to 5		5 to 7		Makati
Marketing your Services Business to Success	1		3		14		5	Makati
Enterprise Risk Management - A Best Practices Approach (ISO 31000)	1	27		12		1		Makati
Keeping Score for Performance Excellence - What & How to Measure	2		9 & 10		22 & 23		23 & 24	Makati
Corporate Sustainability - Aligning Strategy to Business Operations	1	28		25		15		Makati
Certified BCMS (BS 25999:2007) Implementer	3		9 to 11		13 to 15		15 to 17	Makati
IT Governance - What it is & What it is NOT? (ISO 38500)	1	23		31		28		Makati
Official Introduction to CMMI	3		2 to 4		28 to 30		24 to 26	Makati
MFG. XCELLENCE								
Assuring Product Excellence through effective FMEA	1	30		9		8		Laguna/Cavite
SPC for Engineers and Managers	1		6		6		8	Laguna/Cavite
Achieving R & R - MSA for Effective Analysis	2	27 & 28		16 & 17		18 & 19		Laguna/Cavite
Advanced Process Auditing Skills	2		9 & 10		9 & 10		11 & 12	Laguna/Cavite
Value Stream Mapping	2	22 & 23		23 & 24		21 & 22		Laguna/Cavite
Visual Workplace - Streamlining for Success	1		20		20		22	Laguna/Cavite
Lean Manufacturing - Principles & Techniques	1	26		26		26		Laguna/Cavite
Geometric Dimensioning & Tolerancing	2		23 & 24		23 & 24		18 & 19	Laguna/Cavite
Application Excellence in Automotive Core Tools	1	28		30		29		Laguna/Cavite
Design of Experiments	2		4 to 5		28 & 29		25 & 26	Laguna/Cavite
Introduction to 6S Workplace Housekeeping	1	29		4		21		Laguna/Cavite
REGULAR								
Managing Training Effectively & Measuring the TRUE ROI	1	29		13		13		Makati
Sustaining H&S Excellence through efficient BBS	1		16		17		17	Makati
BCM (BS 25999) - An Imperative for Corporate Survival	1	21		20		20		Makati
Problem Solving and Decision Making for Managers	1		18		20		19	Makati
Train the Trainer Workshop	2	27 & 28		26 & 27		26 & 27		Makati
Creativity & Innovation at the Workplace	2		19 & 20		20 & 21		22 & 23	Makati
Effective Complaints Management for the Services Industry	1	22		30		29		Makati
Requirements Engineering - The Best Practices	2		26 & 27		29 & 30		29 & 30	Makati

For inquiries, please call (+632) 750.5671 to 73 or fax (+632) 750.5670 and look for Rose, Faith or Ness or you can send us an email at training@eccinternational.com

PARTNERS

