

NVC over MVC

How to Foster Community in Your OSS Projects

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Who am I?

Warning!

What is OSS?

What is language?

Non Violent Communication



Jackals vs Giraffes



OFNR

Observations / Evaluations

Feelings / Thoughts

Needs / Strategies

Requests / Demands

Observations / Evaluations

“Richard talks fast.”

“Richard talks too fast.”

Feelings / Thoughts

“I feel mad because I can’t understand Richard.”

“I feel Richard talks too fast.”

Needs / Strategies

“I need to be an OSS maintainer.”

“I need to be part of a community in order to feel loved.”

Requests / Demands

“I would like you to fix this bug.”

“Fix it now.”

OSS

- Demands on your software
 - The XY Problem
 - Too much support

Motivations

Why is this person opening this issue?

Why have they opened this bug request?

What do they want out of this project?

Clearly describe your needs.

Set expectations.

the user's needs

“Nice” is not enough

Trying helps.

Practice

Giraffe ears

Giraffe voice

Giraffe heart

The jackal is not the enemy.

Mindfulness.