



Contact

Phone

808-333-6398

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Address

<https://rickysimpson.github.io/>

Education

2017

A.S. Computer Science

Suffolk County Community College, NY

Expertise

- www.tryhackme.com Top 3%
- Organization & Time Management
- Adaptability & Learning Ability
- Teamwork & Collaboration
- Emotional Intelligence
- Self Motivated
- Problem Solving
- Customer Service
- Operating Systems

Interests

- Sailing (3x Atlantic Crossings)
- Alternative Energy
- People
- Learning/Reading

Ricky Simpson

IT Support

To secure an Entry Level IT Support position where I can leverage my technical skills, enthusiasm for problem-solving, and strong customer service orientation to provide efficient and effective IT solutions. I am eager to contribute and gain practical experience in troubleshooting hardware and software issues. Through my dedication, adaptability, and passion for technology, I aim to contribute to the success of the organization while further developing my IT expertise.

Experience

2022 - Current

Pacific Home Pros | Hybrid, Hawaii

Solar Sales Consultant

- Closed residential solar deals via the zoom/phone/email and in-home presentations.
- \$600,000 in sales in my first 6 months.

2021 - Current

Cane & Canoe, Montage | Kapalua Bay, HI

Server

- Provided exceptional customer service by guiding guests through the menu and ensuring their expectations were met.
- Utilized upselling techniques to enhance the dining experience and increase revenue.

2019 - 2021

HaLani, Auberge | Mauna Lani, HI

Server

- Entrusted with serving exclusive guests in the Private Dining section.
- Exceeded expectations by attending to guests' needs and upholding the highest standards of service.
- Quickly adapted to changing circumstances due to COVID-19, maintaining a high level of service.

2015 - 2016

Ocean Electric | The Hamptons, NY

Electrical Helper

- Assisted with new construction builds.
- Trusted working in homes of the rich and famous.

2010 - 2014

Super yacht Industry (Sailing Vessel) | Caribbean & Mediterranean

Deckhand/First Mate/Engineer

- Assisted with all aspects of yacht operations, including deckhand responsibilities, maintaining the cleanliness and appearance of the vessel, while ensuring the safety of passengers and crew.
- Collaborated effectively with the captain and crew members to ensure smooth operations.
- Participated in navigation activities, including assisting with anchoring, docking, and handling lines.

Reference

Nick Kuhns

GM, Montage Kapalua Bay

Phone: 808-500-8834

Email: nick.kuhns@montage.com

Jeff Dilandro

Owner, Ocean Electric

Phone: 516-383-6554

Email: jdilandro@oceanelectric.net