



Contact

Phone

808-333-6398

Email

ricky_simpson@live.com

Website

www.rickys.network

Education

2017

A.S. Computer Science

Suffolk County Community College, NY

Expertise

- www.tryhackme.com Top 3%
- Organization & Time Management
- Adaptability & Learning Ability
- Teamwork & Collaboration
- Emotional Intelligence
- Self Motivated
- Problem Solving
- Customer Service
- Operating Systems

Interests

- Sailing (3x Atlantic Crossings)
- Alternative Energy
- People
- Learning/Reading

Ricky Simpson

IT Support

To secure an Entry Level IT Support position where I can leverage my technical skills, enthusiasm for problem-solving, and strong customer service orientation to provide efficient and effective IT solutions. I am eager to contribute and gain practical experience in troubleshooting hardware and software issues. Through my dedication, adaptability, and passion for technology, I aim to contribute to the success of the organization while further developing my IT expertise.

Experience

2023 - Current

TryHackMe | Cyber Security Training

Certificate of Completion

- Jr Penetration Tester Learning Path
- Introduction to Cyber Security Learning Path
- Pre Security Learning Path

2023 - Current

Pentesterlab | Learn Web Penetration Testing

Certificate of Completion

- Introduction to UNIX

2014 - Current

Various Luxury Hotels & Restaurants | Hawaii & New York

Server/Waiter

- Entrusted with serving exclusive guests in the Private Dining section.
- Exceeded expectations by attending to guests' needs and upholding the highest standards of service.
- Quickly adapted to changing circumstances due to COVID-19, maintaining a high level of service.

2010 - 2014

Super yacht Industry (Sailing Vessel) | Caribbean & Mediterranean

Deckhand/First Mate/Engineer

- Assisted with all aspects of yacht operations, including deckhand responsibilities, maintaining the cleanliness and appearance of the vessel, while ensuring the safety of passengers and crew.
- Collaborated effectively with the captain and crew members to ensure smooth operations.
- Participated in navigation activities, including assisting with anchoring, docking, and handling lines.

Reference

Nick Kuhns

GM, Montage Kapalua Bay

Phone: 808-500-8834

Email: nick.kuhns@montage.com

Jeff Dilandro

Owner, Ocean Electric

Phone: 516-383-6554

Email: jdilandro@oceanelectric.net