

Shipping & Delivery

What shipping methods do you offer?

JLCPCB ships PCBs from China to most countries in the world. We currently provide three different delivery methods, including DHL, Airmail, and EMS.

DHL: There are some cities are remote areas for DHL shipping. If it happens to be your address, we will inform you by email. Additionally, you can check DHL location by yourself here:

http://www.dhl.com/en/express/shipping/find_dhl_locations.html. (http://www.dhl.com/en/express/shipping/find_dhl_locations.html.)

Airmail: We are not responsible for the delay, loss or damage stemming from shipments sent to an incorrect, invalid address or a correct address if your parcel shipped via registered air mail.

Orders may end up being returned or abandoned or ruined for various reasons including: non-payment of tariffs, customs clearance delay, incorrect address, unclaimed at post office, etc. If a package is returned or failed to deliver, the customer will be contacted. The customer will have to pay for the re-shipping fee as well as returning shipping fee when it's returned. We try our best to assist customers when such situations happen. However, we are not accountable for the above mentioned cases.

Delivery Time

The delivery time is based on the shipping method customer selected. It always takes around **3-5 business days for DHL** to deliver items to destination. For **EMS**, it takes around **7-15 business days**. For **registered Air mail**, it often takes around **2-4 weeks**.

However, the shipping time can be greatly influenced by following issues: extreme weather, post office delay, customs clearance, local protest, etc. In this case, we are incapable of guaranteeing an on-time delivery, but we will try our best to ensure the on-time shipping date of the order from our side.

How to check the shipping cost?

We can ship PCBs to any countries. Shipping costs are automatically calculated for you based on the weight of the boards, different countries, and shipping methods. Before you pay, you can see the shipping cost and select the shipping method. So you just need to add it to your cart you will see some options like below image.



When will my order be shipped?



Due to the complexity of how to determine the turn time of PCB fabrication, our policy is that turn-time begins immediately after your Gerber files and all other necessary files being received, reviewed by us and re-approved by your side. When all these reviews and approvals are done, we will start fabrication immediately. You can track the status of your order in your account order history. Once your order has shipped, you'll get the shipping information and package tracking number.

Once the package has been dispatched you can follow it up via: <https://www.17track.net/en> (<https://www.17track.net/en>).

✉ [Still need help? Contact Us \(/contact\)](#)

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