Design Challenge

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Assumptions

iPhone/Android User

Prototype

Video Demo: Watch

Interactive Prototype: Play

Work Sample: Google Folder

Featured Page

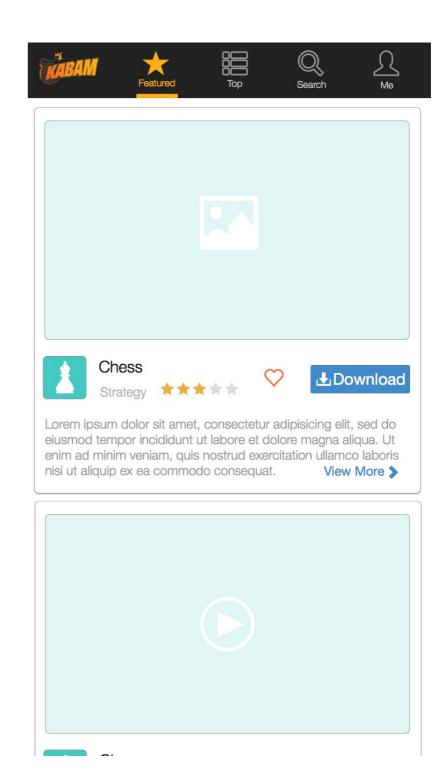
Highlights:

Vertical scrollable

Offer download link

Offer "like" function[1]

Offer large screenshot or video



Top Page

Highlights:

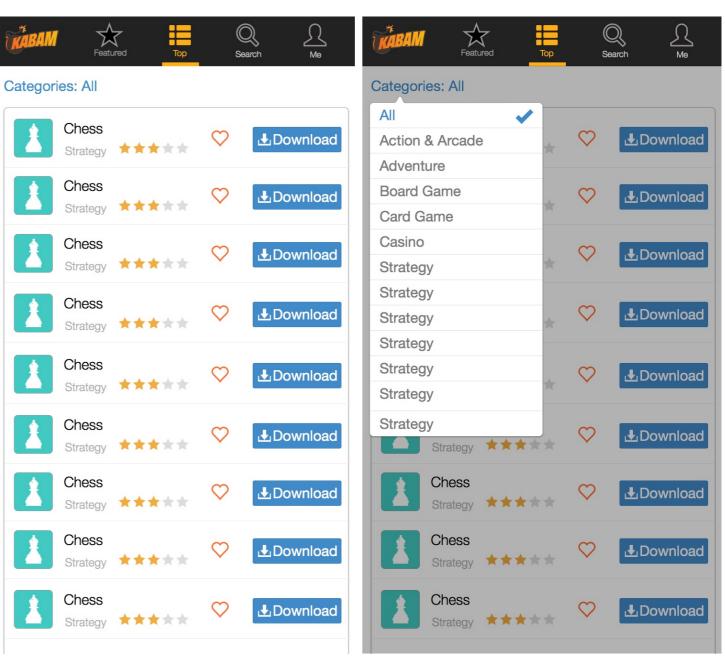
Arrange according to download times

By default, show all categories

User could change category

Offer download link

Offer "like" function

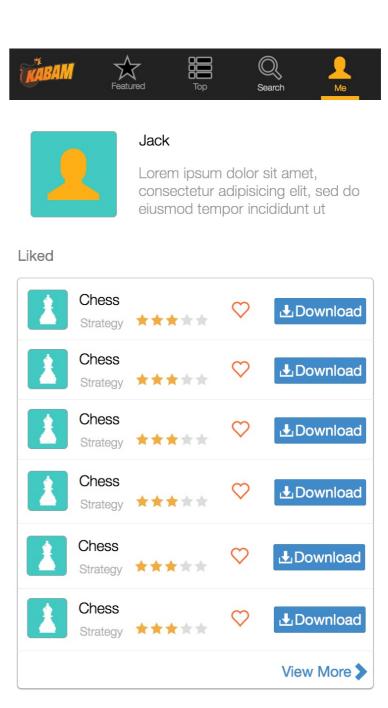


Me Page

Highlights:

Present user profile

Present the games user has marked as "liked"



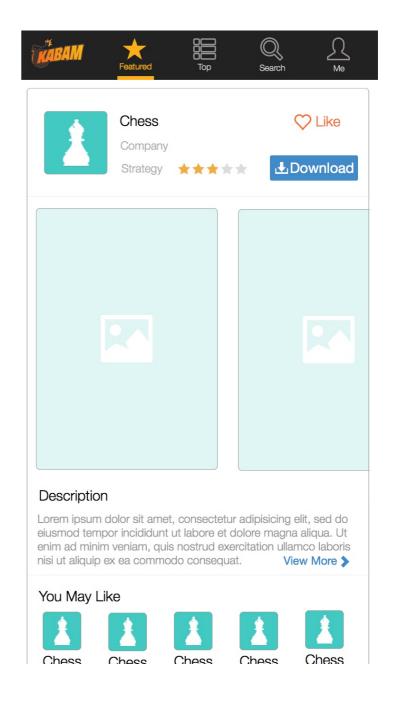
Detail Page

Highlights:

Present more detailed information

Present screenshots

Recommends games



Usability Testing Plan

Research question:

Can users quickly download the game they want?

Pre-test questionnaire

How do you usually download games?

What information do you need to decide whether to download a game or not?

What tools/apps/websites do you use?

What problems do you have when using those tools/apps/websites?

Using thinking aloud protocol

During the whole session, ask the participant to think aloud.

Have participants use the website the way they like, with no specific task given, observe how they use

Equipment needed: Eye-tracker, Camera, iPhone

Data Collected: eye-tracking data about how participants use this website, think aloud data

Ask participants to browse the Featured page and find a game they like to download

Equipment needed: Eye-tracker, Camera, iPhone

Data Collected: time, where they tapped, think aloud data

Ask participants to change category and download a game

Equipment needed: Eye-tracker, Camera, iPhone

Data Collected: time, where they tapped, think aloud data

Ask participants to search for a game and download

Equipment needed: Eye-tracker, Camera, iPhone

Data Collected: time, where they tapped, think aloud data

Ask participants to "like" three games and download those.

Equipment needed: Eye-tracker, Camera, iPhone

Data Collected: time, where they tapped, think aloud data, whether they can find the liked list on Me page.

Post-test questionnaire

SUS (System Usability Scale)

Follow-up questions about their behaviors or answers to SUS

Last thoughts?

Analysis Automatically Collected Data

Automatically collecting data about user behavior such as page view, bounce rate, pages/sessions, average session duration, number of times button/link is clicked, etc.

Combine this data with traditional usability study data to get to know user behavior better.

Tools Used

I used the follow tools for this design challenge

Prototyping: Sketch + Bootstrap Sketch Template

Interactive Prototyping: InVision

Video Demo: QuickTime, iMovie

Thank you!

Looking forward to hearing back from you!