REBECCA SHIH

WEB DEVELOPER

Perth, WA | 0434 191 237 | rebecca.shih@outlook.com | [Portfolio Website | GitHub | LinkedIn]

A creative self-starter, SheCodes Graduate and aspiring Web Developer passionate about technology with knowledge and experience in HTML5, CSS3, JavaScript and React.js and currently undertaking Full Stack Web Development studies.

Integrating transferrable skills from former career in Pharmacy including high-level customer service, attention-to-detail, logical problem solving and strong interpersonal skills to communicate in an effective manner. Learns quickly and applies a resilient and growth focused mindset to readily take on challenges.

SKILLS SUMMARY

- Strong Analytical and Problem-Solving Skills
- High Attention-to-detail
- Troubleshooting / Diagnosis / Resolution
- Website/ Web App Development with clean well-structured code practices
- Strong Verbal & Written Communication Skills

- Collaborative Teamwork
- Client/Stakeholder Engagement
- Familiarity with Agile development methodologies (Scrum/Kanban)
- Strong Organisation Skills
- Leadership & Management Skills

TECHNICAL PROFICIENCIES

Design	InVision, Figma, Photoshop
Programming languages	HTML5, CSS3, JavaScript (ES6)
Libraries and Frameworks	jQuery, Bootstrap, React.js, Node.js, Express
Tools, Platforms & other technologies	Git, GitHub, Netlify, MongoDB, VS code, REST APIs, NoSQL

CERTIFICATIONS

Full Stack Web Development Bootcamp Certificate, Udemy   (in progress)
Expected completion: December 2022

Web Development Certificate, SheCodes   September 2022
Certificates & Projects: https://www.shecodes.io/graduates/22096-rebecca-shih

RELEVANT PROJECTS (SheCodes Projects)

She Letters Landing Page
[See Project Here]

Built a mobile responsive one-page website for modern calligraphy workshop sign-ups.
Built with HTML, CSS, JS, Bootstrap.

Pixel Weather App
[See Project Here]

Created a mobile responsive weather application integrating the weather API (OpenWeatherMap). Designed and prototyped the UI and UX of the web app in Figma.
Built with HTML, CSS, JS, Bootstrap, React.js, node.js.

EMPLOYMENT HISTORY

Intern Pharmacist (promoted to Pharmacist)   Oct 2020 – Feb 2022
Thornlie Square Soul Pattinson Chemist & Southlands Pharmacy (same Proprietor)

- Demonstrated strong communication skills when liasing between patients, doctors, interprofessional health providers and stakeholders on a daily basis to ensure high quality customer service is provided.
- Worked collaboratively with pharmacy assistants, interns and pharmacists to deliver time-sensitive customer requests resulting in high level customer satisfaction, positive feedback and customer loyalty.
- Diagnosed and resolved technical issues regarding Software Updates, Point of Sale (POS) systems, Medicare network connection and printer issues. Contacted IT support when the problem was too complex and worked cooperatively to solve the issue remotely.
- Initiated creation of new processes and systems to increase efficiency and improve workflow, reducting double-handling and human errors.
- Modelled critical thinking skills and problem solving skills when diagnosing patients' ailments and used professional judgment to recommend the best solutions tailored to their needs.
- Practiced high attention to detail by double checking everything was correct when dispensing medications and packing medications to avoid errors.
- Managed 70 to 80 patients' medication packs (from taking on new patients to packing to dispensing medications to sending out script requests) displaying management and organisation skills
- Retained customers through trust, service and communications.
- Updated social media platforms for promotional updates to increase retail sales.
- Trained, supported and supervised placement students, interns and trainees demonstrating leadership.

Pharmacy Assistant   Feb 2018 – June 2019
Pharmacy 777 Spearwood

- Prioritised waiting customers and incoming phone calls, working under pressure and making decisions.
- Delivered excellent customer service by identifying issues to determine best treatment.
- Quickly acquired and applied knowledge on the software in the pharmacy to dispense prescription medicines in an accurate and timely manner.
- Organised stock and scripts on file in alphabetical order and categories to minimise time to locate information.

Kitchen Hand   Aug 2012 – Nov 2013
Melville McDonald's

- Worked cohesively with team and delegated tasks to work more efficiently in a fast-paced environment.
- Quickly learned how to make new promotional products using different equipment/technology.
- Stocked ingredients according to First In, First Out (FIFO) policy, maintaining quality control.

QUALIFICATIONS

Bachelor of Pharmacy (Honours) at Curtin University in February 2020

REFEREES

Available upon request.