

# SAURABH MITTAL

## Process Developer

## CONTACT

(+91)-85608-04141

SAURABHMITTAL1996@GMAIL.COM

## PROFILE

Extremely motivated to constantly develop my skills and grow professionally. I am confident in my ability to come up with interesting ideas.

## SKILLS

- Microsoft Excel
- Power BI
- Python
- Data Analysis
- Data Visualization

## EXPERIENCE

### PROCESS DEVELOPER

GENPACT INDIA PVT. LTD. | APR 2021 - PRESENT

- SUPPORT RTR MANAGEMENT TEAM ON OPERATIONAL METRICS
- ANALYZE TREND & PREPARE DASHBOARD.
- PREPARE STRATEGIC TREND REPORTS TO MEASURE KPI, INCREASED LEADERSHIP FOCUS ON KEY PERFORMANCE INDICATORS
- IDENTIFYING AND DEVELOPING NEW PROCESS TO PREPARE OPERATIONAL METRICS TO REDUCE LEAD TIME BY 50%

### BUSINESS ANALYST INTERN(PART TIME, ONLINE)

ORANGUS INDIA PVT LTD | FEB 2020 - JAN 2021

WORKED IN A RESEARCH DEPARTMENT, HELPING OUR TEAM WITH BUILDING INSIGHTS FOR OUR CUSTOMERS AND HELPING THEM IN ORDER TO ACHIEVE BEST RESULTS

## EDUCATION

### MASTER OF COMMERCE

VARDHMAN MAHAVEER OPEN UNIVERSITY | JAN 2018 - DEC 2020

60.22%

### BACHELOR OF COMMERCE

MAHARAJA GANGA SINGH UNIVERSITY | APR 2014 - APR 2017

### MASTER IN BUSINESS ANALYTICS

TECHSTACK INDIA PVT. LTD. | FEB 2020 - JAN 2021

## EXTRA CURRICULAR ACTIVITIES

- PARTICIPATED IN DRAMA COMPETITION.
- PARTICIPATED IN BLOOD DONATION CAMP.
- PART OF TREE PLANTATION ACTIVITY.
- STUDYING MACHINE LEARNING IN THE FIELD OF ACCOUNTS AND FINANCE.