



Fiber Home Internet

Ultra-Fast Home Connectivity

NovaConnect Fiber brings blazing-fast internet directly to your home with fiber-optic technology. Experience lag-free streaming, gaming, and video conferencing.

Speed Tiers

- NovaFiber 100: 100 Mbps download/upload - \$39.99/month
- NovaFiber 300: 300 Mbps download/upload - \$54.99/month
- NovaFiber 500: 500 Mbps download/upload - \$69.99/month
- NovaFiber Gig: 1 Gbps download/upload - \$89.99/month
- NovaFiber Ultra: 2 Gbps download/upload - \$119.99/month

Equipment

All plans include a high-performance WiFi 6 router at no additional cost. Mesh WiFi extenders are available for larger homes (\$5/month each or purchase outright).

Installation

Standard installation is free and typically takes 2-4 hours. Our technicians will run fiber to your home, install the optical network terminal (ONT), and set up your router.

Troubleshooting Common Issues

- Slow speeds: Try restarting your router. Check for interference.
- No connection: Verify ONT lights are green. Check cable connections.
- WiFi issues: Ensure you're on the 5GHz band for best speeds.
- For persistent issues, contact support at 1-800-NOVA-HELP