

# DERP: An Evaluation Metric for Dialogue Systems

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Barun Patra	2013CS10773
Akshay Kumar Gupta	2013CS50275
Shantanu Kumar	2013EE10798
Surag Nair	2013EE10504

# Introduction




- Current automatic metrics for dialogue eval correlate poorly with human judgement (Serban et. al., How NOT to Evaluate your dialogue system)
- Obtaining human scores time consuming and costly
- Automatic metric which shows good correlation with human judgement invaluable  
-> learn it from data
- Hypothesis: discriminatory model easier to learn than generative dialogue system
- Need tuples of the form  $\langle \text{context}, \text{gold\_response}, \text{alternate\_response}, \text{human\_score} \rangle$  : impossible to collect a large number of these
- **IDEA**: automatically discover such tuples and train a model on this

# Reddit Corpora

- Working with 2 data dumps of Reddit
  - 30Gbs, 53M comments from 1 month
  - 200Gbs (Compressed), all Reddit
- Pruning Rules
  - Empty/Deleted comments
  - Top level comments with no children
  - Comments with URLs
  - Comments with subreddit mentions
  - Comments with Length  $\leq 3$
  - Reply comments with Length  $> 40$
  - Comments common across multiple contexts



# ARCtx Dataset

- Find alternate responses to the same context by matching contexts of 2 separate conversations
- Skip-thoughts sentences vectors for matching contexts

 [-] **XoXFaby**  [S] 1 point 2 years ago




What is your resolution for the next year?

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 [-] **UltimateSunrise** 1 point 2 years ago




Balance alone time and social time better. I'm the worst about going on binges haha. I won't leave my room for two weeks then go to five events in a row :P

You?

 [-] **d13vs13**  4 points 2 years ago

What are your new years resolutions?

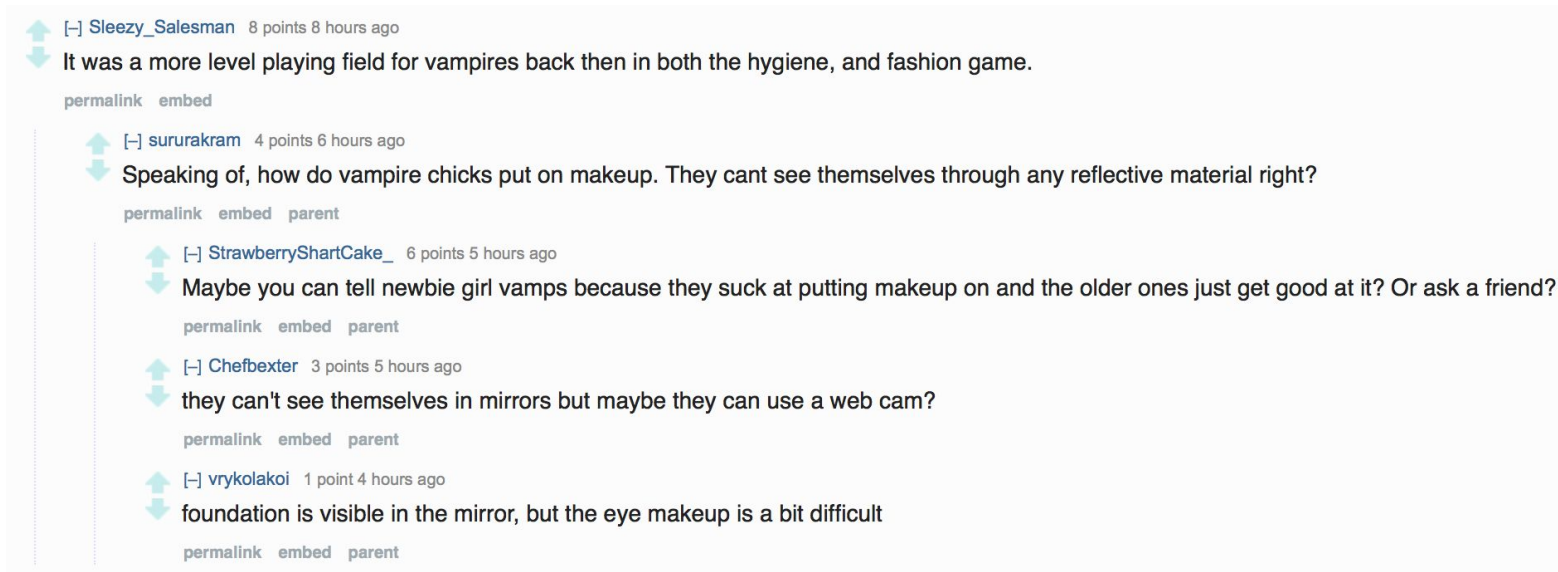
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 [-] **PittPensPats** **[BrittFromPitt]**  12 points 2 years ago

Eat healthier, exercise more, stop being so God damn messy, get A's in my last two classes, graduate, get a job, and spend less time on my phone when around other people. I'm addicted to Twitter and reddit and it's beginning to impact my relationships with my boyfriend and my friends.

# ARCmt Dataset

- Comments on Reddits can get more replies
- We can hunt for alternate comments to any comment to build the dataset



Example:

< It was a more...right? , Maybe you can ... friend? , they can't ... web cam? , 1 >

# Label Noise in ARCmt Dataset

- Manually checked 200 positive examples and 100 negative examples generated
- 90% negative examples are correct
- 80% positive examples are correct
- **TODO:** ways to deal with label noise? Better pruning? Is it even needed given the sheer amount of data

# Baseline Models

- Word-overlap based metrics
  - BLEU
  - ROUGE
- Embedding based metrics
  - Distance between skip-thought vectors of responses
  - Tfidf vectors for context and responses followed by logistic regression
  - Skip-thoughts followed by logistic regression

# Our Models

- Tfidf vectors for context and LSTM encodings of responses followed dense layer
- LSTM encodings for context and responses followed dense layer
- 2 Attention weighted representations of the context by attending using either response
- HRED model for encoding context with either response



# Results

- Data Stats

- Training Size            6M
- Validation Size        240K
- Testing Size            300K

- Accuracy

- BLEU score                                :    54%
- Tfidf with Logistic Regression        :    67%
- Skip-thoughts                            :    <Training>