

## Provider

- + static bigNumberItem  
(CommonDBTM \$item=null,  
array \$params=[])
- + static \_\_callStatic  
(string \$name="", array  
\$arguments=[])
- + static nbTicketsGeneric  
(string \$case="", array  
\$params=[])
- + static nbTicketsByAgreement  
StatusAndTechnician(array  
\$params=[])
- + static nbTicketsByAgreement  
StatusAndTechnicianGroup  
(array \$params=[])
- + static nbItemByFk(Common  
DBTM \$item=null, CommonDBTM  
\$fk\_item=null, array \$params=[])
- + static articleListItem  
(CommonDBTM \$item=null,  
array \$params=[])
- + static ticketsOpened  
(array \$params=[])
- + static getTicketsEvolution  
(array \$params=[])
- + static getTicketsStatus  
(array \$params=[])  
et 6 de plus...