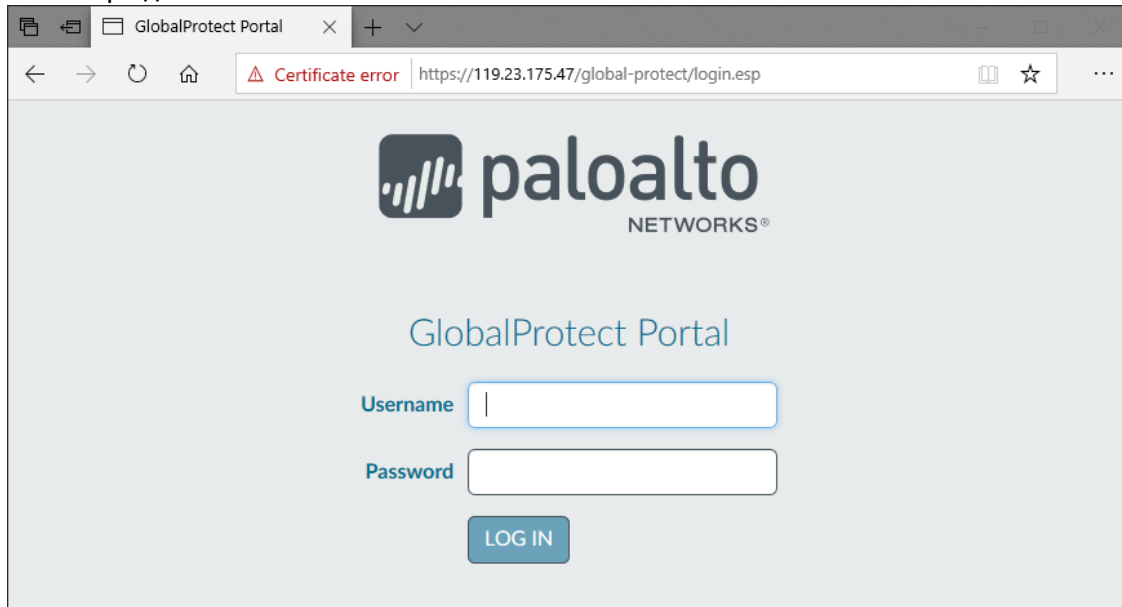


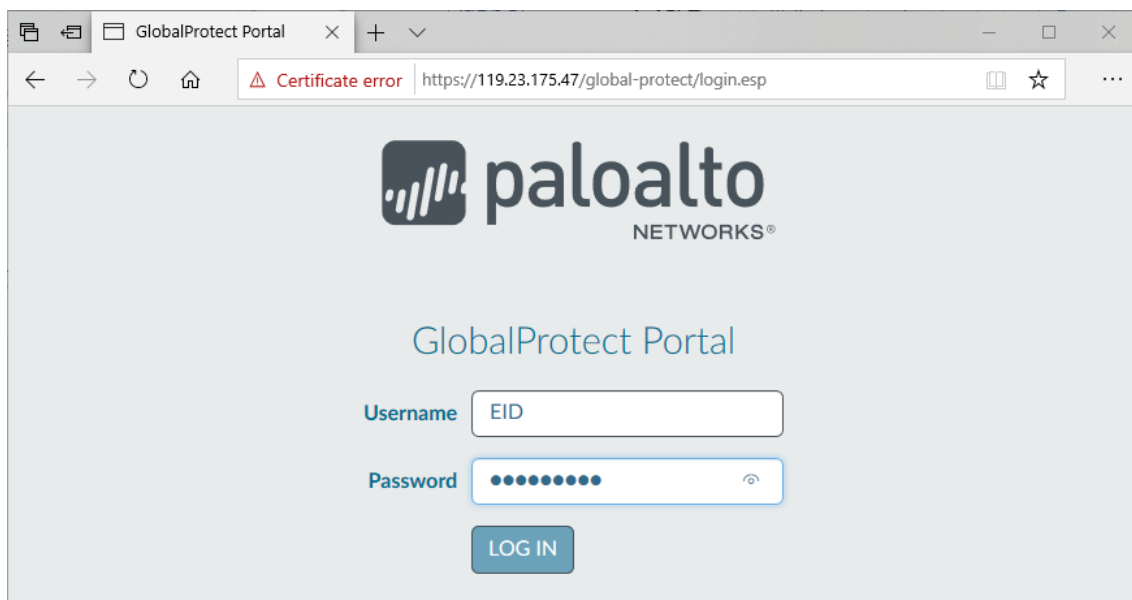
Integrated VPN Gateway GlobalProtect VPN Client Setup Guide (for Mainland User)

Section I: GlobalProtect VPN Client Installation

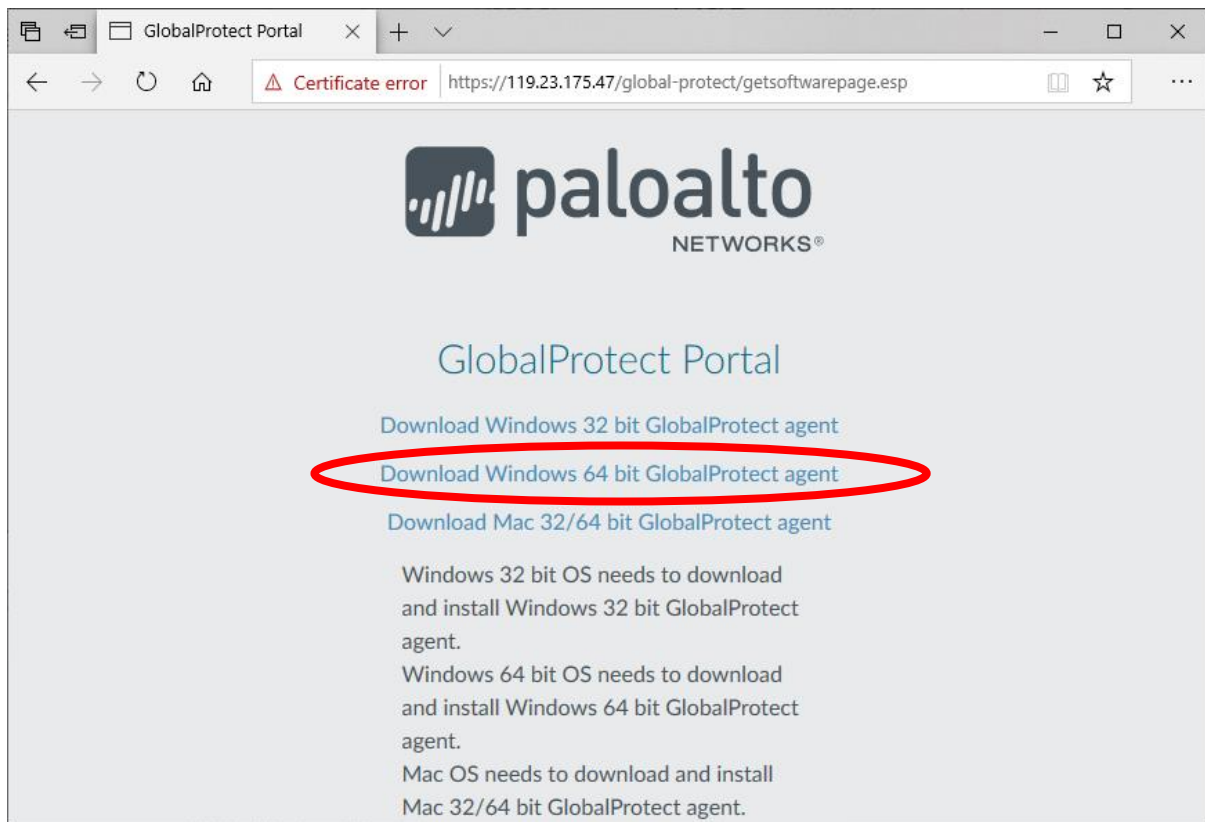
1. Use a web browser to navigate to the Integrated VPN Gateway webpage “https://119.23.175.47”.



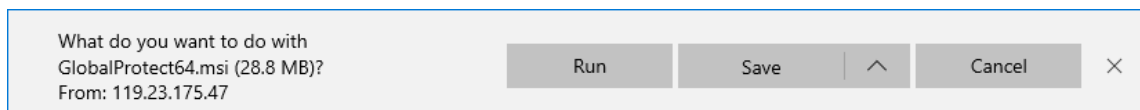
2. Login with your EID and password.



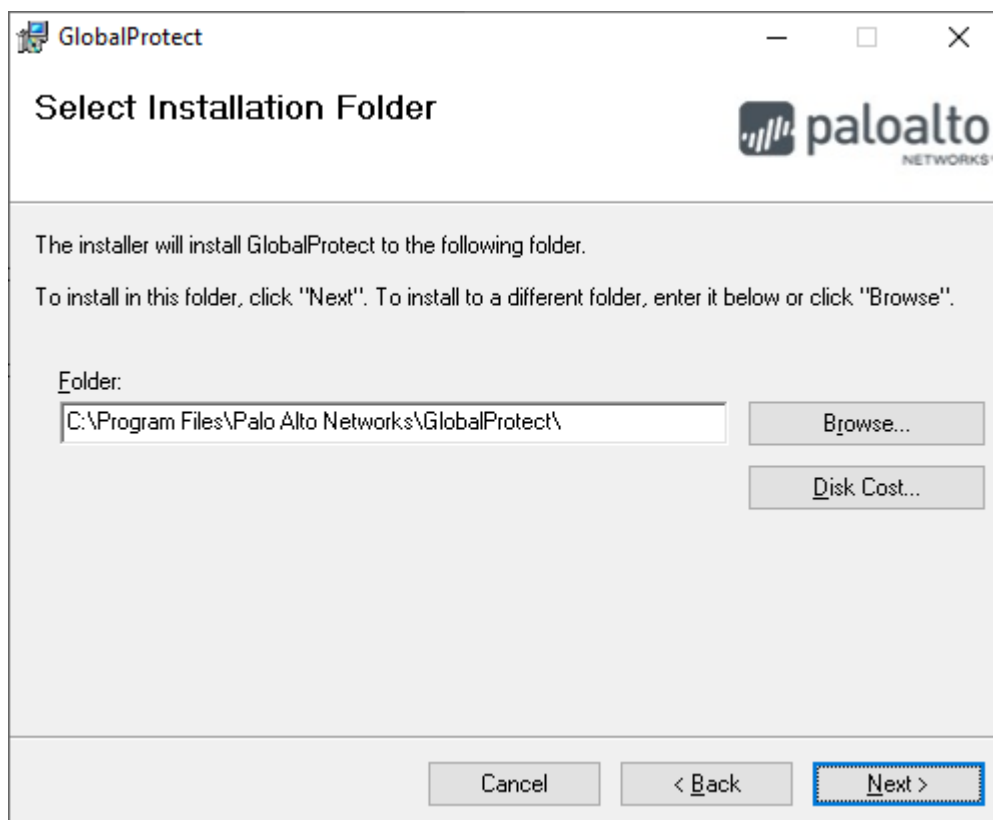
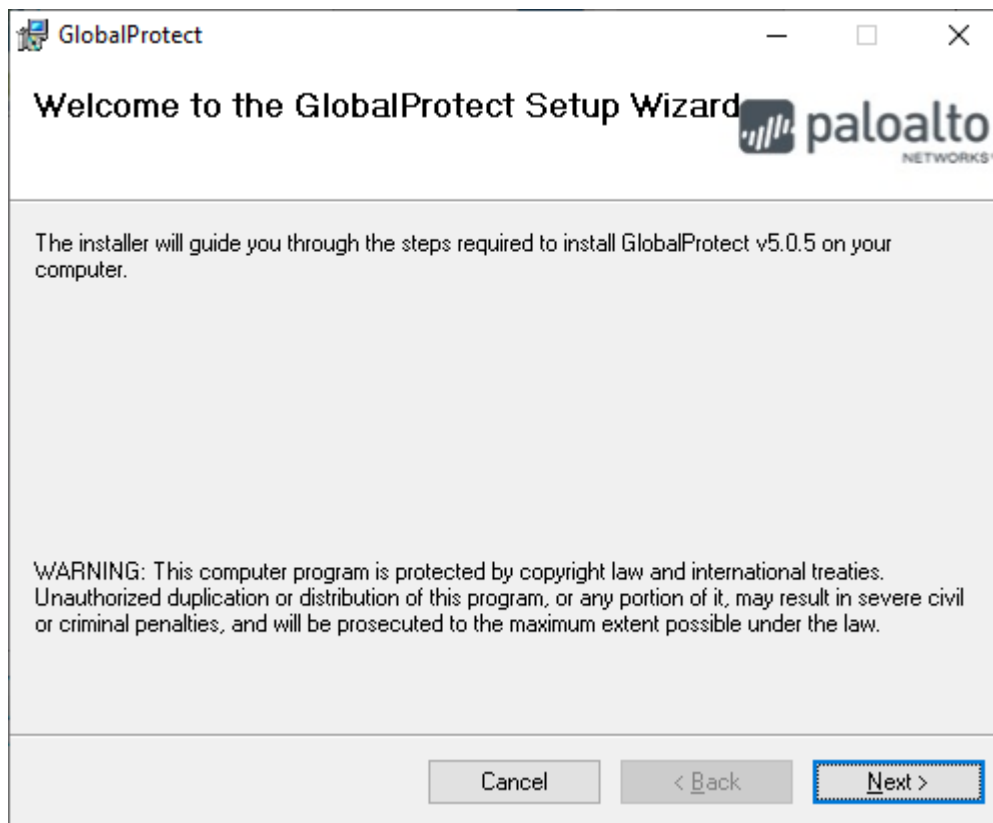
3. Download and install the most appropriate GlobalProtect agent from the VPN server to your PC. For example, if you are using 64-bit Microsoft Windows 10, then you should select the “Download Windows 64 bit GlobalProtect agent” option.

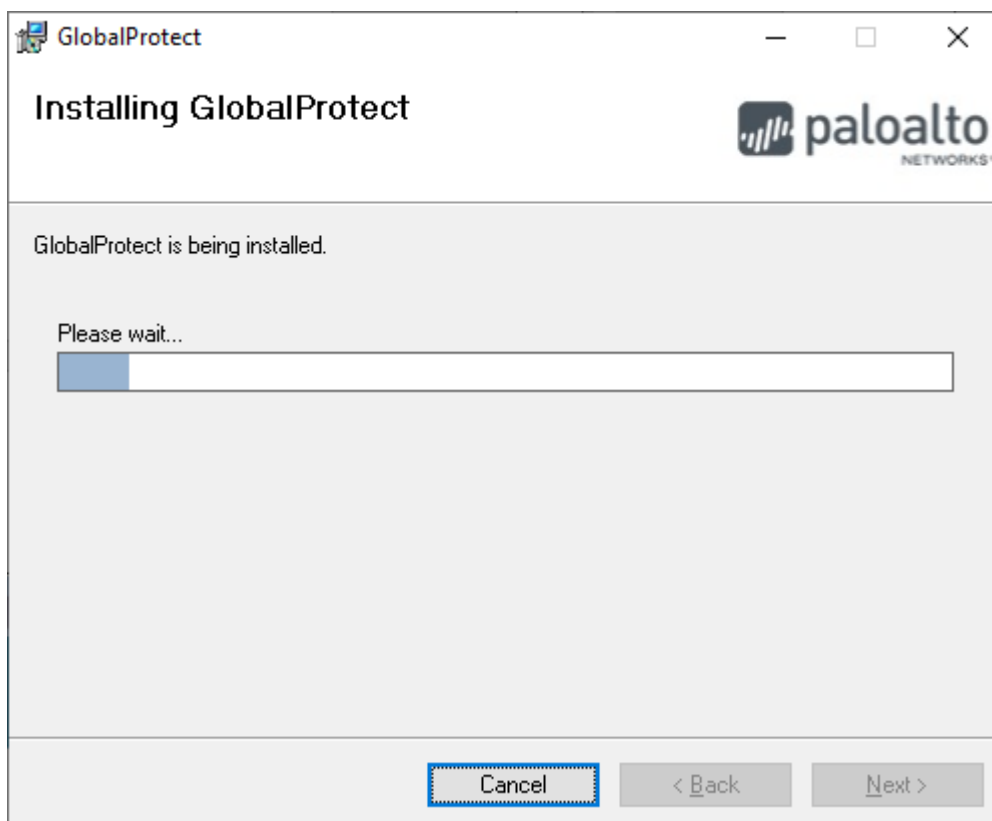
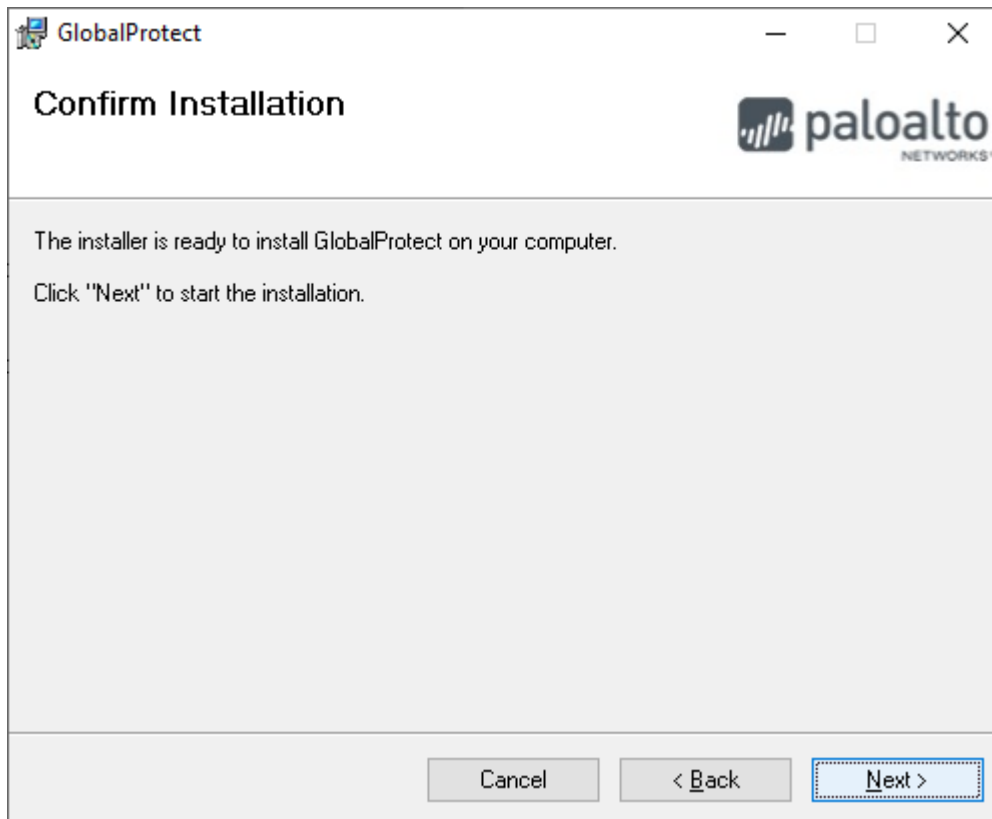


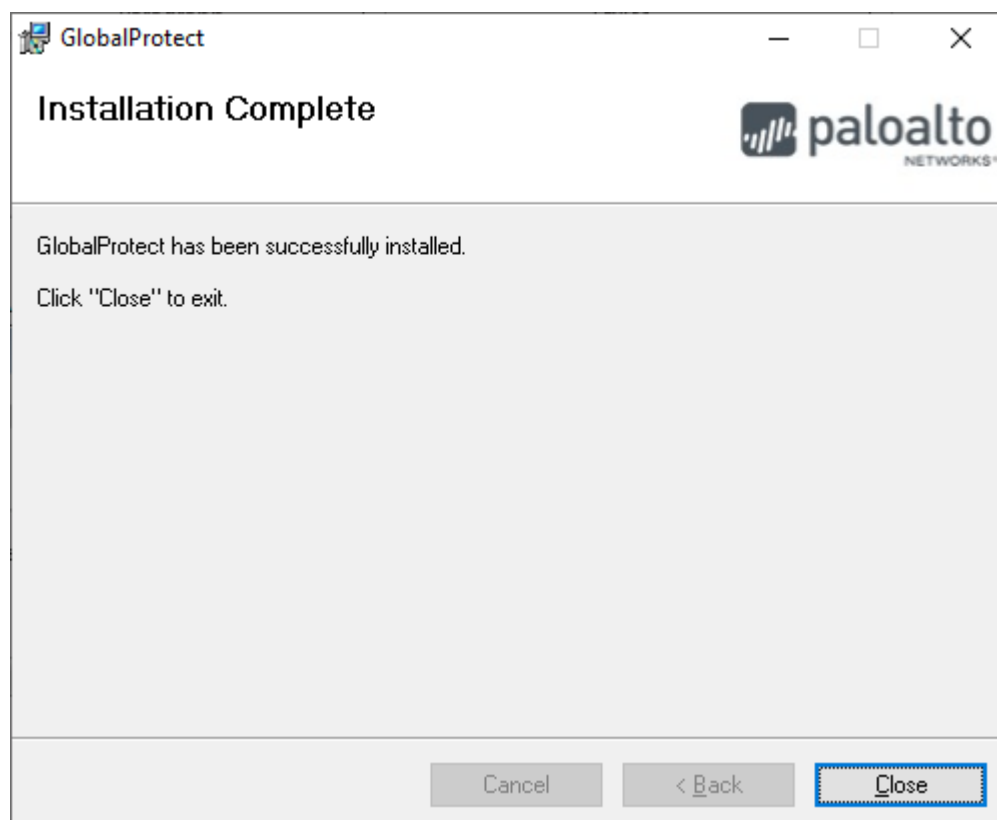
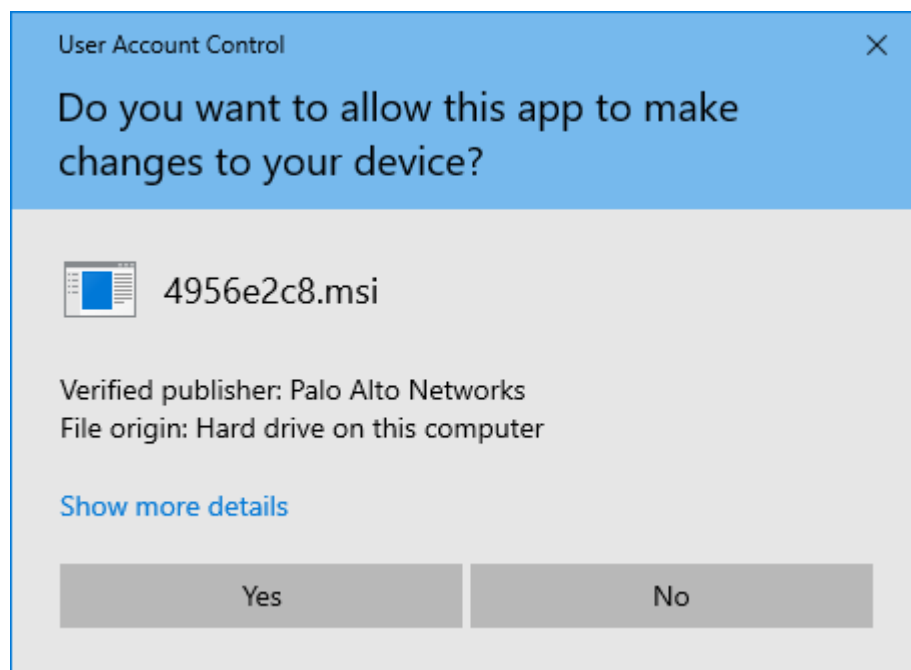
4. Select “Run” to install the desired GlobalProtect agent.



5. Accept the default settings for the remaining screens, clicking “Next” and “Yes” buttons until you complete the installation with “Close” button.








6. Enter the portal address “119.23.175.47” in the fields as shown below and click “Connect” button to connect the VPN server.

GlobalProtect



Welcome to GlobalProtect

Please enter your portal address

119.23.175.47

Connect

7. Enter your EID, password and click “Sign In”

GlobalProtect

Sign In

Enter login credentials


Portal: 119.23.175.47

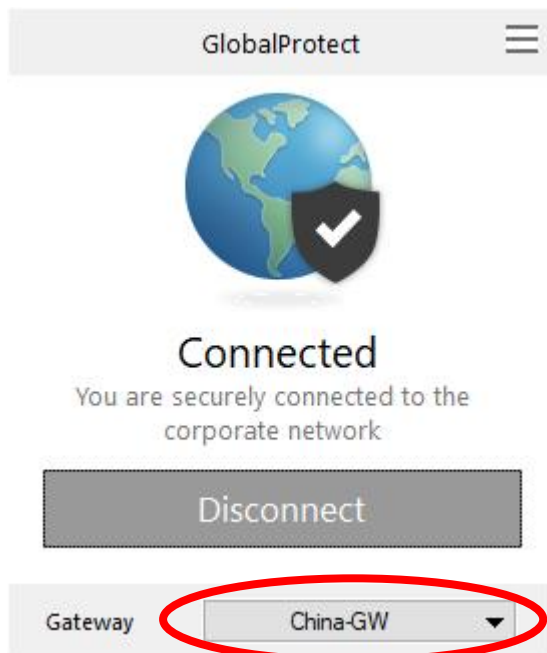
EID

●●●●●●

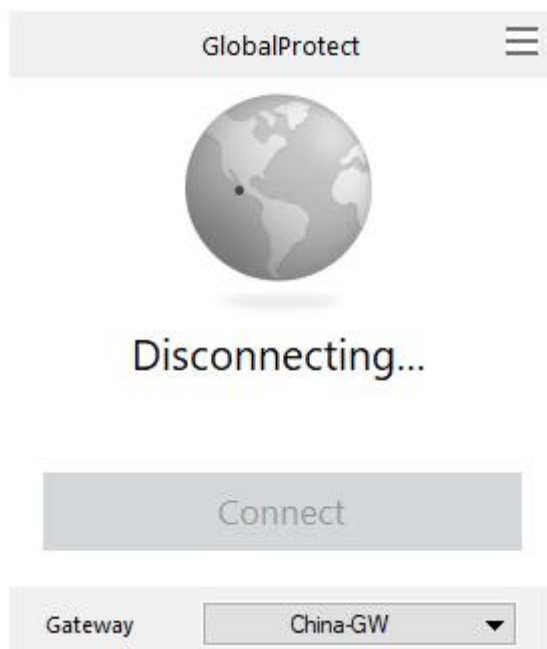
Sign In

Cancel

8. The icon  will be shown and the connection status will change to “Connected” upon successful logon.



9. To terminate the SSL VPN session, you can select the “Disconnect” from the GlobalProtect menu.




Section II: Making VPN Connection

1. To connect, netvigate the system tray area at the lower right hand corner of your screen and click on the GlobalProtect icon:



2. Select “Connect” button from the GlobalProtect menu then input EID with password to make VPN connection:

GlobalProtect



Not Connected


You are using Wifi

Connect

Gateway

Not Selected

GlobalProtect



Connected

You are securely connected to the corporate network

Disconnect

Gateway

China-GW

Sign In

Enter login credentials

Portal: 119.23.175.47

EID


•••••

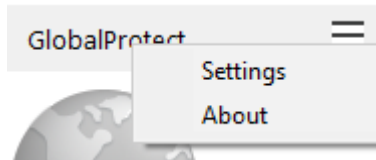
Sign In

Cancel

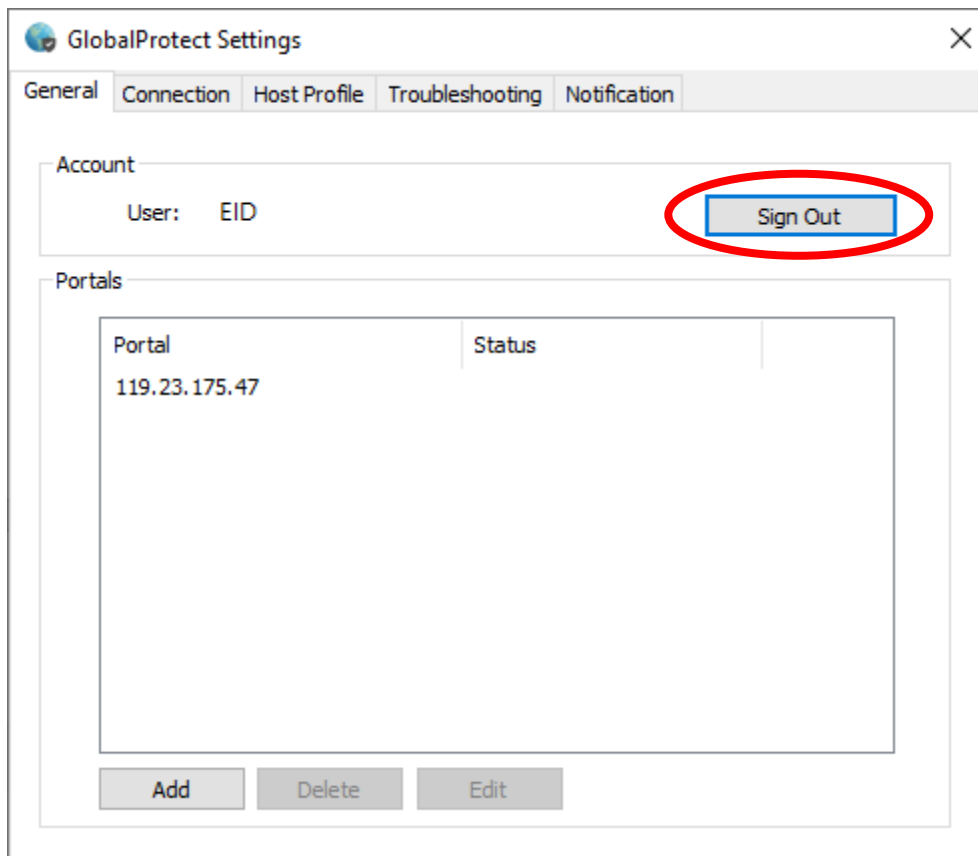
Section III: Amend connection parameters

1. To amend connection parameters such as username and password, you can call up the

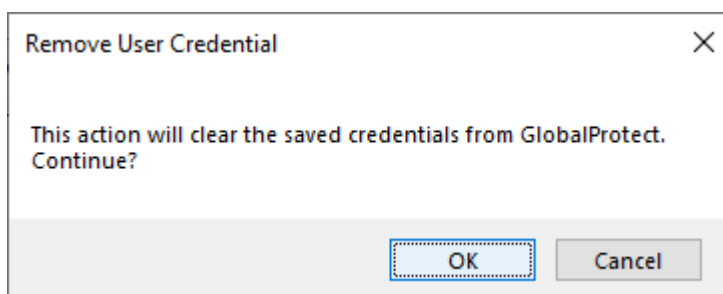
GlobalProtect client, point mouse cursor to , then hit the mouse left click -> "Settings" from the menu:



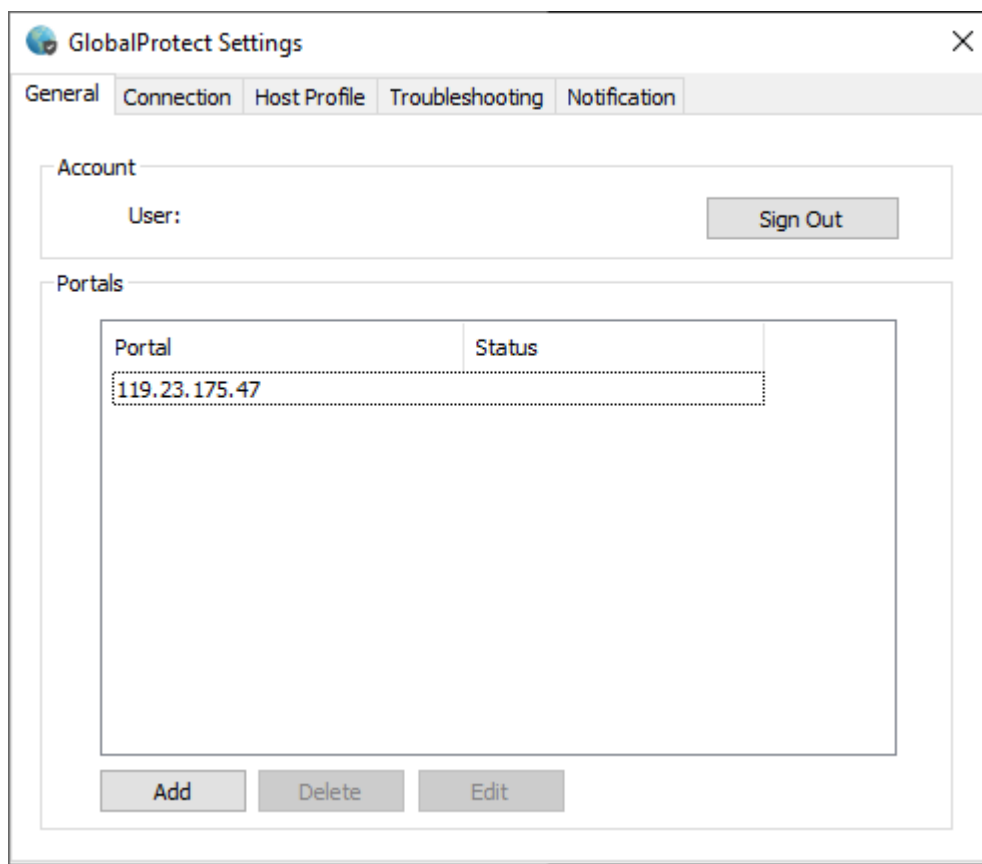
2. Click "Sign Out"



3. Select "OK"



4. The “Account” information has been cleared. Then close the dialog box.



5. Call the menu by click the icon again and select “Connect”.



6. The credentials dialog box will be shown again, you can change username or password at here. Then press “Sign In”

GlobalProtect


Sign In

Enter login credentials


Portal: 119.23.175.47

Sign In

Cancel

7. The icon  will be shown and the connection status will change to “Connected” upon successful logon.

GlobalProtect



Connected

You are securely connected to the corporate network

Disconnect

Gateway

China-GW

Section IV: Appendix

If you encountered the problem to connect the VPN with the error “The server certificate is invalid. Please contact your IT administrator.” OR “Could not connect the GlobalProtect gateway. Please contact your IT administrator.” Please try following procedures.

Method A:

1. Follow the Section III to logout the GlobalProtect Client, then relogin.

Method B:

1. Uninstall the GlobalProtect software.
2. Follow the Section I for re-installation and connect the VPN.