University Registration (Mapped on Flex)

Operational terminal

User id
Password → **Login to flex** → Login ok → **Select registration module** → **Select the real courses** → Successfully selected → **Confirm th chosen courses** → courses displayed on transcript → **Logout from flex**

Course Reg Module

Exceptions:
- Invalid id or password
- Server down
- login retry

Exp:
- Registration period not active
- Traffic wont allow to load
- Wait for the server to respond.

Exp:
- Course not available as seats are full.
- Couse not in options.
- Wait for update

Exp:
- Time out
- Retry

Exp:
- Time out
- Auto-logout.

Processing an application for credit card. (online)

Bank Terminal

- Accounting
- Verification code

Checking credit limit

→ *User is eligible*

Choosing type of credit card

→ *Type chosen*

Fill the application

→ *application filled*

Submit the details

→ *All details OK*

Wait for confirmation call

Exception:
- Invalid account no, Verification code
- Server down
- Reload, retry

Exp
- Req type not available
- Not eligible for req type
- Verify credit limit

Exp
- Form cannot be displayed.
- Cannot be filled, or missing fields
- Enter help system

Exp
- Not accepting the information
- Server do not respond
- Enter help system

Transfer funds from one account to another using an ATM.

language confirmed.

Access system **Choose language** → **Enter card and pin**

Access granted to account → **Choose funds transfer Module**

Enter if funds transfer → **Enter beneficiary's bank and acc no**

All details OK → **Enter the amount**

EXP. Invalid amount Entered.

Valid amount entered

Confirm the transaction

EXP
- Server down
- Language not available
- Enter help system

EXP
- Invalid pin, card entered
- Verification required
- Enter help system, verify

EXP
- Option not available
- Does not respond
- Enter help system

EXP
- Invalid provided details
- Enter again

EXP
- Could not complete
- Retry