

User Testing Round 1 - My sports

Section one - Task Completion Efficacy

Users are asked to sign up, create a profile, join an event that interests them and host their own event.

At the end the users are asked for their easability score for each task.

○ completed without assistance
 ○ completed after asking for assistance
 ○ incompleted

User ease score - 1 worst to 10 best

			Task 1 - Sign up			Task 2 - Create Profile			Task 3 - Find and join event			Task 4 - Host event		
no	age	gender	General completion	Terms and Data protections opened?	User ease score	General completion	Star guidance opened?	User ease score	GC	Filters used?	UES	GC	Description added?	UES
1.	27	male	○	yes	9	○	yes	7	○	yes	10	○	yes	10
2.	24	female	○	no	10	○	no	9	○	yes	10	○	yes	9
3.														
4.														
5.														
6.														

Section 3 - Usage Feedback

Users are asked to provide qualitative answers to the following questions.

	As you operated Mysports, did you at any times feel confused about the display?	As you operated Mysports, did you at any time feel confused about what you should proceed with next?	As you operated Mysports, did anything strike you as complicated, difficult or unnecessary?	As you operated Mysports, did at any time, something that you expected to happen, not happen.
1.	I had to scroll back up to the top of the events list to change my filters	Sometimes i looked for a home button before selecting from the left menu	-	-
2.	I struggled to find an overview of events signed up for. I didn't know which sports I could choose when I named my event.	-	Double clicking the same expand arrow to view event and join event	Join event button to be more present
3.				
4.				
5.				

Section three - Emotional Impressions

Users are asked the following questions and asked to give a numerical response with 1 being the least and 10 being the most.

USER No.	To what degree did using MySports make you look forward to being active?	To what degree did using MySports make you look forward to meeting people?	To what degree did using Mysports help you feel organised about your activities?	To what degree did using Mysports make you consider doing something new?
1.	8	5	8	3
2.	7	8	4	4
3.				
4.				
5.				
6.				

Section four - Open content

Users are asked for qualitative answers to the following questions.

USER	Is there anything that you felt like your Mysports experience was missing?	Do you have any other general comments?
1.	To view things in a calendar view	How will I know if someone wants to join my event?
2.	A calendar view	Profile pictures would be nice
3.		
4.		