# LIFE INSURANCE SALES CAPSTONE BUSINESS REPORT NOTES -2 THAKUR ARUN SINGH

# JANUARY 2022

This Business Report
shall provide detailed
explanation of how we
approached each
problem given in the
assignment. It shall also
provide relative
resolution and
explanation with regards
to the problems

# **CONTENTS**

| Problem 1: Model building and interpretation     | 2  |
|--------------------------------------------------|----|
| Problem 1.a                                      | 2  |
| Problem 1.b                                      | 16 |
| Problem 1.c                                      | 31 |
| Problem 2: Model Tuning and business implication | 33 |
| Problem 2.a                                      | 33 |
| Problem 2.b                                      | 35 |
| Problem 2 c                                      | 39 |

# **Problem 1: Model building and interpretation**

The dataset belongs to a leading life insurance company. The company wants to predict the bonus for its agents so that it may design appropriate engagement activity for their high performing agents and up skill programs for low performing agents

#### **PROBLEM 1.A**

Build various models (You can choose to build models for either or all of descriptive, predictive or prescriptive purposes)

#### Resolution:

# **Project Approach**

The work that we have completed:

We have created multiple models and applied them on different sets of data as required. All the different models which were created were then evaluated using the AUC / F1 score at the end for the testing data set. Based on this an optimal model was chosen. Eventually we also found the feature importance for the most optimal model.

#### **Models Built**

Various tree based as well as distance based models were built as part of this exercise using the different data sets as elaborated earlier. These models were built using sklearn and statsmodel libraries. There were various constraints, biggest one being the Type 2 error, which we had to minimize, as bonus variable was the main objective of this exercise. This will discuss in detail later in the report.

# **Model Tuning method**

Various model tuning approaches were followed. Primarily we made use of GridSearchCV function with cv = 3 for model hyper parameter tuning. Also we had to tweak the threshold values to maximize the recall values. Threshold tweaking was required as we had a typical problem of recall precision trade off.

Various different approaches were followed to create multiple models. As mentioned earlier we had created multiple data sets like tree, tree\_scaled, tree\_smote, tree\_smote\_scaled, linear, linear\_smote, linear\_smote\_scaled etc.

We have also creating two generic functions which will be used to evaluate various models and also to tweak their threshold to maximize the recall.

Usage 1 – APPLY\_EVAL

This is used to train the model, apply the model on test set and then output all the performance metrics like confusion matrix, Classification report, AUC curve etc.

#### Usage 1 - TWEAK\_THRESHOLD

This is used to tweak the threshold, once the best model has been selected after hyper parameter tuning. Threshold is tweaked to maximize the recall.

```
Logic 2 – APPLY_EVAL
```

X\_train, X\_test,y\_train & y\_test are input to the function along with the model and param grid for GCV. Model is trained, tuned then validated against the test set and performance metrics are generated.

#### Logic 2 – TWEAK\_THRESHOLD

Threshold tweaking is done by calculating performance metrics like recall for all the values of probabilities between 0 and 1, and a step size of 0.1. Threshold with best AUC score is selected.

| TREE / LINEAR                                                                                                         | ENSEMBLE MODELLING                                                                                             | SCALED / UNSCALED                                                                                                           |
|-----------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|
| 1. We used two data sets.  o Tree  o Linear                                                                           | Various ensemble models     were also used apart from     regular models.                                      | Some of the models were sensitive to scaling e.g. SVM, KMeans etc.                                                          |
| <ul><li>2.Tree - For Tree based models like CART, Random Forest etc.</li><li>3. Linear - For distance based</li></ul> | 2. Both Bagging and Boosting approaches were tried, evaluated and compared to determine the best model for our | 2. On the other hand we had models like Logit and other tree based models which are scaling agnostic, we used unscaled data |
| models like Kmeans, LDA etc.                                                                                          | purpose.                                                                                                       | set there.                                                                                                                  |

We have created multiple models as part of the Agent bonus prediction. The models include descriptive models like KMeans where we try to segment the gain insights and also predictive classification models like Random Forest, Gradient Boosting model, Logistic regression in order to predict bonus. Combined they can provide prescriptive analysis to the life insurance company and help them with the strategies.

Various permutation and combinations were tried for various models.

We have included the distribution of price at different percentiles

```
In [39]: #Let's look at the distribution of price at different percentiles

print("0.5% properties have a price lower than {0: .2f}".format(np.percentile(df["AgentBonus"], 0.5)))

print(" 1% properties have a price lower than {0: .2f}".format(np.percentile(df["AgentBonus"], 1)))

print(" 10% properties have a price lower than {0: .2f}".format(np.percentile(df["AgentBonus"], 5)))

print(" 10% properties have a price lower than {0: .2f}".format(np.percentile(df["AgentBonus"], 90)))

print(" 90% properties have a price lower than {0: .2f}".format(np.percentile(df["AgentBonus"], 95)))

print(" 99% properties have a price lower than {0: .2f}".format(np.percentile(df["AgentBonus"], 99)))

print(" 99% properties have a price lower than {0: .2f}".format(np.percentile(df["AgentBonus"], 99)))

print(" 99.5% properties have a price lower than {0: .2f}".format(np.percentile(df["AgentBonus"], 99)))

0.5% properties have a price lower than {0: .2f}".format(np.percentile(df["AgentBonus"], 99.5)))

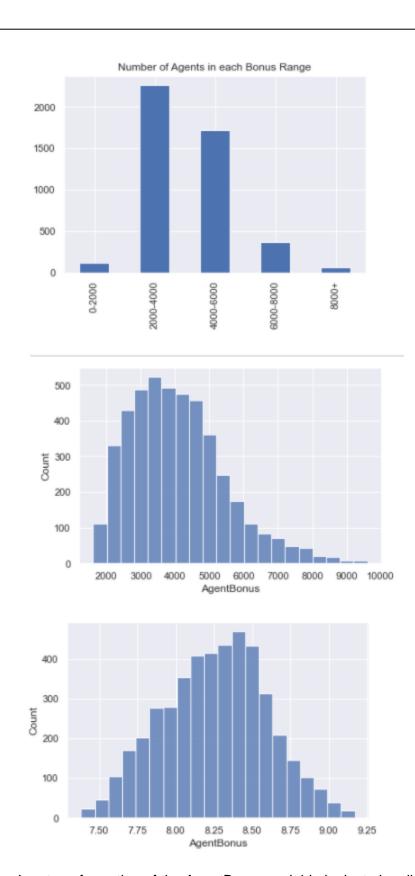
0.5% properties have a price lower than {0: .2f}".format(np.percentile(df["AgentBonus"], 99.5)))

print(" 99.5% properties have a price lower than {0: .2f}".format(np.percentile(df["AgentBonus"], 99.5)))

0.5% properties have a price lower than {0: .2f}".format(np.percentile(df["AgentBonus"], 99.5)))

0.5% properties have a price lower than {0: .2f}".format(np.percentile(df["AgentBonus"], 99.5)))
```

Let's create a range variable to understand how many records we have in different slabs

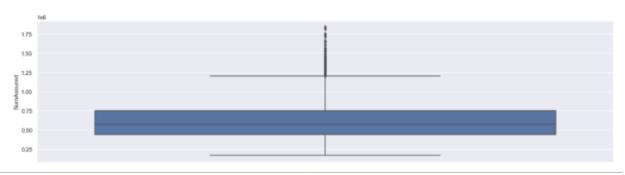


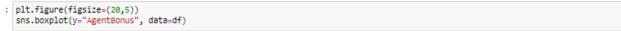
Log transformation of the AgentBonus variable looks to be slightly more symmetrically distributed. We can use a log of the AgentBonus variable as our target variable in the regression model, to check if performance is better than the AgentBonus feature used without any transformation.

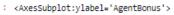
Sum assured is highly correlated to Agent Bonus - we can see it in the below table.

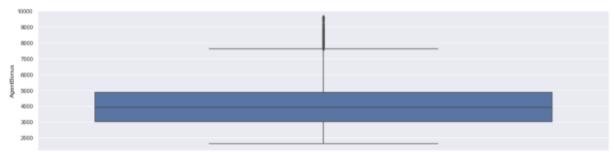
|                              | Agen<br>tBon<br>us | Age        | Cust<br>Tenur<br>e | Existi<br>ngPro<br>dType | Number<br>OfPolic<br>y | Monthl<br>ylncom<br>e | Compl<br>aint | Existing<br>PolicyTe<br>nure | SumAs<br>sured | LastMo<br>nthCall<br>s | CustCa<br>reScor<br>e |
|------------------------------|--------------------|------------|--------------------|--------------------------|------------------------|-----------------------|---------------|------------------------------|----------------|------------------------|-----------------------|
| AgentBo<br>nus               | 1                  | 0.55<br>23 | 0.555<br>8         | 0.113                    | 0.0793                 | 0.5667                | 0.0143        | 0.3491                       | 0.8449         | 0.1997                 | 0.0232                |
| Age                          | 0.552<br>3         | 1          | 0.323<br>5         | 0.0735                   | 0.0468                 | 0.328                 | 0.0203        | 0.1915                       | 0.4662         | 0.1169                 | 0.0343                |
| CustTen ure                  | 0.555<br>8         | 0.32<br>35 | 1                  | 0.0828                   | 0.0487                 | 0.3184                | 0.0043        | 0.1928                       | 0.4682         | 0.1177                 | 0.0115                |
| Existing<br>ProdTyp<br>e     | 0.113              | 0.07<br>35 | 0.082<br>8         | 1                        | 0.1499                 | 0.1906                | -0.003        | 0.0593                       | 0.1037         | 0.0332                 | 0.0041                |
| Number<br>OfPolicy           | 0.079              | 0.04<br>68 | 0.048<br>7         | 0.1499                   | 1                      | 0.1335                | -0.016        | 0.0505                       | 0.0638         | 0.0751                 | -0.001                |
| Monthlyl ncome               | 0.566<br>7         | 0.32       | 0.318<br>4         | 0.1906                   | 0.1335                 | 1                     | -0.005        | 0.1425                       | 0.4607         | 0.3374                 | 0.0356                |
| Complai<br>nt                | 0.014<br>3         | 0.02<br>03 | 0.004<br>3         | -0.003                   | -0.016                 | -0.005                | 1             | 0.0027                       | -2E-04         | -0.026                 | -0.004                |
| Existing<br>PolicyTe<br>nure | 0.349<br>1         | 0.19<br>15 | 0.192<br>8         | 0.0593                   | 0.0505                 | 0.1425                | 0.0027        | 1                            | 0.3018         | 0.0965                 | -0.007                |
| SumAss<br>ured               | 0.844<br>9         | 0.46<br>62 | 0.468<br>2         | 0.1037                   | 0.0638                 | 0.4607                | -2E-04        | 0.3018                       | 1              | 0.158                  | 0.0033                |
| LastMon<br>thCalls           | 0.199<br>7         | 0.11<br>69 | 0.117<br>7         | 0.0332                   | 0.0751                 | 0.3374                | -0.026        | 0.0965                       | 0.158          | 1                      | 0.0064                |
| CustCar eScore               | 0.023              | 0.03<br>43 | 0.011<br>5         | 0.0041                   | -0.001                 | 0.0356                | -0.004        | -0.007                       | 0.0033         | 0.0064                 | 1                     |

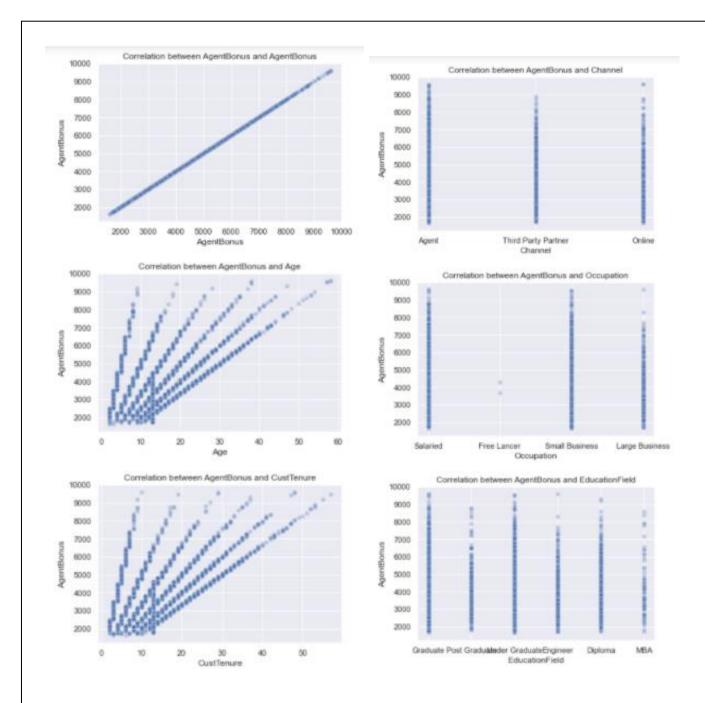
# Let's check if being a SumAssured has any bonus impact

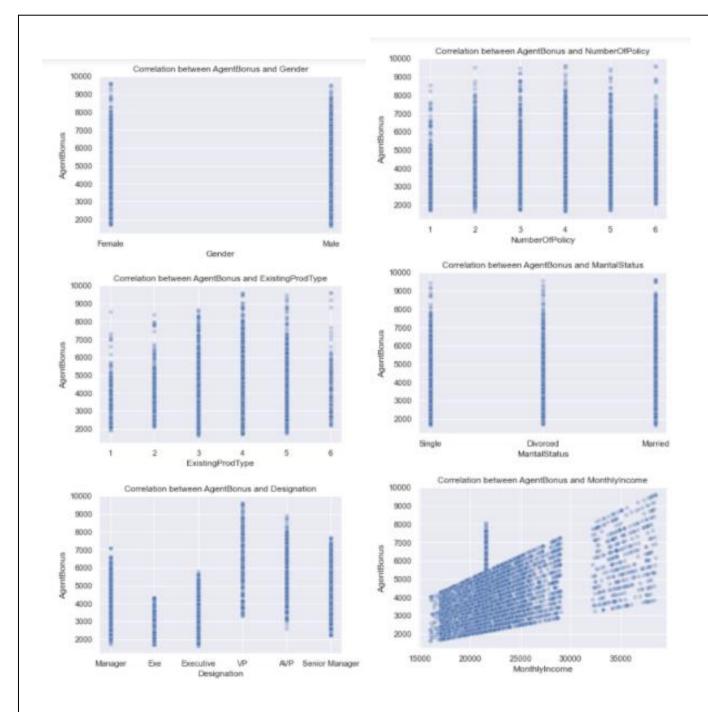


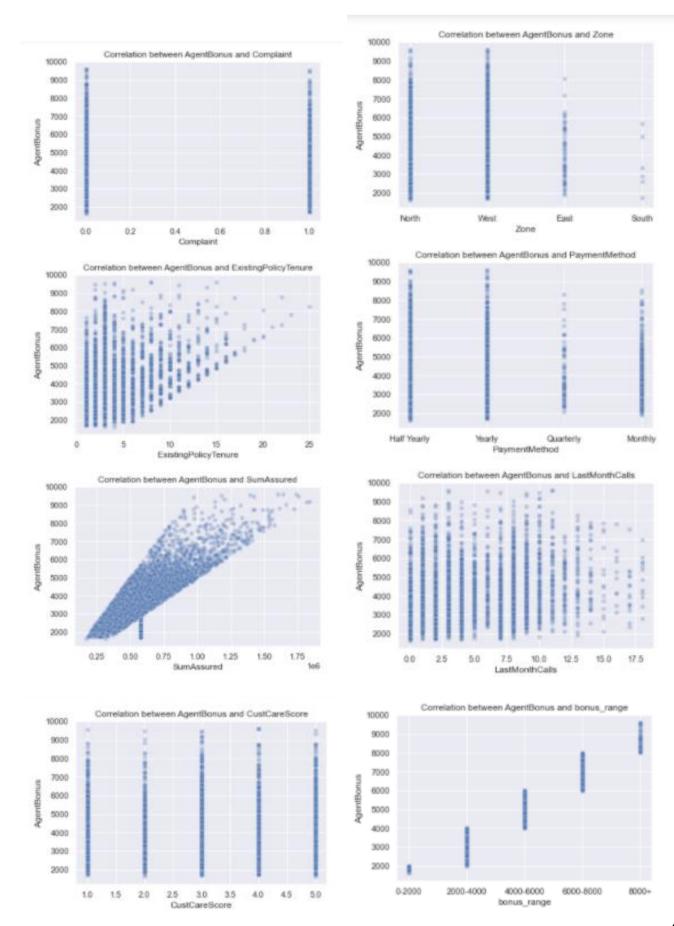


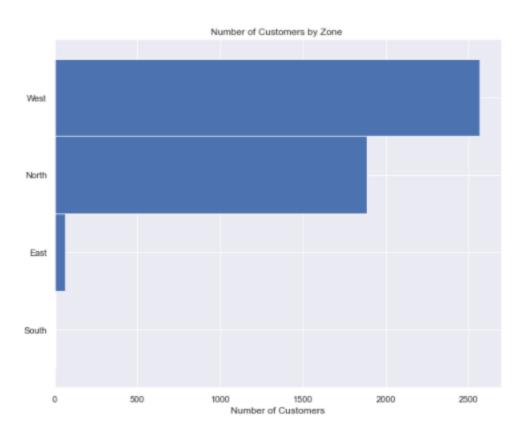


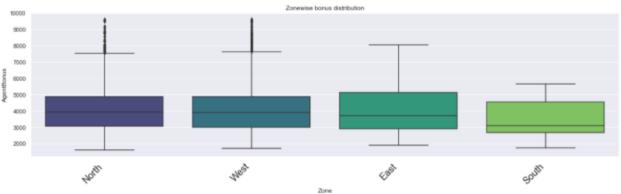












Above box plots gives us the zone wise distribution

Below table shows StandardScaler

|      | AgentB<br>onus | Age | CustTen<br>ure |                           | 1011                  |                       |        | Existing<br>ProdTyp<br>e | Designa<br>tion  | Number<br>OfPolicy | MaritalS<br>tatus | Monthl<br>ylncom<br>e | Complai<br>nt | Existing<br>PolicyTe<br>nure | SumAss<br>ured | Zone  | Paymen<br>tMetho<br>d | LastMo<br>nthCalls | CustCar<br>eScore |
|------|----------------|-----|----------------|---------------------------|-----------------------|-----------------------|--------|--------------------------|------------------|--------------------|-------------------|-----------------------|---------------|------------------------------|----------------|-------|-----------------------|--------------------|-------------------|
| 0    | 4409           | 22  | 4              | Agent                     | Salaried              | Graduat<br>e          | Female | 3                        | Manage<br>r      | 2                  | Single            | 20993                 | 1             | 2                            | 806761         | North | Half<br>Yearly        | 5                  | 2                 |
| 1    | 2214           | 11  | 2              | Third<br>Party<br>Partner | Salaried              | Graduat<br>e          | Male   | 4                        | Manage<br>r      | 4                  | Divorce<br>d      | 20130                 | 0             | 3                            | 294502         | North | Yearly                | 7                  | 3                 |
| 2    | 4273           | 26  | 4              | Agent                     | Free<br>Lancer        | Post<br>Graduat<br>e  | Male   | 4                        | Exe              | 3                  | Single            | 17090                 | 1             | 2                            | 578977         | North | Yearly                | 0                  | 3                 |
| 3    | 1791           | 11  | 13             | Third<br>Party<br>Partner | Salaried              | Graduat<br>e          | Female | 3                        | Executiv<br>e    | 3                  | Divorce<br>d      | 17909                 | 1             | 2                            | 268635         | West  | Half<br>Yearly        | 0                  | 5                 |
| 4    | 2955           | 6   | 13             | Agent                     | Small<br>Busines<br>s | Under<br>Graduat<br>e | Male   | 3                        | Executiv<br>e    | 4                  | Divorce<br>d      | 18468                 | 0             | 4                            | 366405         | West  | Half<br>Yearly        | 2                  | 5                 |
|      |                |     |                |                           |                       |                       |        |                          |                  |                    |                   |                       |               |                              |                |       |                       |                    |                   |
| 4515 | 3953           | 4   | 8              | Agent                     | Small<br>Busines      | Graduat<br>e          | Male   | 4                        | Senior<br>Manage | 2                  | Single            | 26355                 | 0             | 2                            | 636473         | West  | Yearly                | 9                  | 1                 |
| 4516 | 2939           | 9   | 9              | _                         | Salaried              | е                     |        | 2                        | Executiv<br>e    | 2                  | Married           | 20991                 | 0             | 3                            | 296813         | North | Yearly                | 1                  | 3                 |
| 4517 | 3792           | 23  | 23             | Agent                     | Salaried              | Enginee<br>r          | Female | 5                        | AVP              | 5                  | Single            | 21606                 | 0             | 2                            | 667371         | North | Half<br>Yearly        | 4                  | 1                 |
| 4518 | 4816           | 10  | 10             | Online                    | Small<br>Busines      | Graduat<br>e          | Female | 4                        | Executiv<br>e    | 2                  | Single            | 20068                 | 0             | 6                            | 943999         | West  | Half<br>Yearly        | 1                  | 5                 |
| 4519 | 4764           | 14  | 10             | Agent                     | Salaried              | Under<br>Graduat<br>e | Female | 5                        | Manage<br>r      | 2                  | Married           | 23820                 | 0             | 3                            | 700308         | North | Half<br>Yearly        | 1                  | 3                 |

# Then we apply Zscore

```
In [98]: #for feature in cat_names:
    # if df[feature].dtype == 'object':
    # df[feature] = pd.Categorical(df[feature]).codes
    df = pd.get_dummies(df, columns=cat_names,drop_first=True)

In [99]: from scipy.stats import zscore
    scaled_df= df.apply(zscore)
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 4520 entries, 0 to 4519
Data columns (total 35 columns):
                                    Non-Null Count Dtype
# Column
0 AgentBonus
                                    4520 non-null int64
1
    Age
                                    4520 non-null float64
                                    4520 non-null float64
2 CustTenure
3
   ExistingProdType
                                   4520 non-null int64
    NumberOfPolicy
                                   4520 non-null float64
4520 non-null float64
    MonthlyIncome
5
                                                     int64
                                    4520 non-null
6
    Complaint
                                   4520 non-null float64
     ExistingPolicyTenure
7
                                    4520 non-null float64
8 SumAssured
9 LastMonthCalls
                                    4520 non-null int64
10 CustCareScore
                                   4520 non-null float64
11 Channel_Online
                                   4520 non-null uint8
12 Channel_Third Party Partner 4520 non-null uint8
13 Occupation_Large Business 4520 non-null uint8
14 Occupation_Salaried 4520 non-null uint8
15 Occupation_Small Business 4520 non-null uint8
16 EducationField_Engineer 4520 non-null uint8
17 EducationField_Graduate 4520 non-null uint8
18 EducationField_MBA 4520 non-null uint8
19 EducationField_Post Graduate 4520 non-null uint8
20 EducationField_Under Graduate 4520 non-null uint8
21 Gender_Male
                                    4520 non-null uint8
22 Designation_Exe
                                   4520 non-null uint8
26 Designation_VP
27 MaritalStatus_Married
28 MaritalStatus_Single
                                    4520 non-null
                                                     uint8
                                    4520 non-null uint8
29 Zone North
                                    4520 non-null uint8
30 Zone South
                                    4520 non-null uint8
                                   4520 non-null uint8
31 Zone West
32 PaymentMethod_Monthly
                                  4520 non-null uint8
33 PaymentMethod_Quarterly 4520 non-null uint8
34 PaymentMethod_Yearly 4520 non-null uint8
dtypes: float64(7), int64(4), uint8(24)
memory usage: 494.5 KB
```

New data set - scaled df = X.fit transform(df)

#### scaled\_df = X.fit\_transform(df)

| In [102]: | scale | d_df       |           |            |                  |                |               |           |                      |            |               |
|-----------|-------|------------|-----------|------------|------------------|----------------|---------------|-----------|----------------------|------------|---------------|
| out[102]: |       | AgentBonus | Age       | CustTenure | ExistingProdType | NumberOfPolicy | MonthlyIncome | Complaint | ExistingPolicyTenure | SumAssured | LastMonthCall |
|           | 0     | 0.238010   | 0.865868  | -1.189214  | -0.678318        | -1.083186      | -0.384155     | 1.575525  | -0.634461            | 0.777226   | 0.10304       |
|           | 1     | -1.328309  | -0.388311 | -1.418008  | 0.306267         | 0.296941       | -0.585291     | -0.634709 | -0.330028            | -1.338756  | 0.65557       |
|           | 2     | 0.139087   | 1.321933  | -1.189214  | 0.306267         | -0.393123      | -1.203381     | 1.575525  | -0.634461            | -0.163681  | -1.27826      |
|           | 3     | -1.629770  | -0.388311 | -0.159848  | -0.678318        | -0.393123      | -1.031480     | 1.575525  | -0.634461            | -1.445804  | -1.27826      |
|           | 4     | -0.800217  | -0.958393 | -0.159848  | -0.678318        | 0.296941       | -0.914131     | -0.634709 | -0.025594            | -1.041747  | -0.72574      |
|           |       |            |           |            |                  |                |               |           |                      |            |               |
|           | 4515  | -0.088969  | -1.186425 | -0.731629  | 0.306267         | -1.083186      | 0.741284      | -0.634709 | -0.634461            | 0.073819   | 1.20810       |
|           | 4516  | -0.811620  | -0.616344 | -0.617233  | -1.662902        | -1.083186      | -0.384574     | -0.634709 | -0.330028            | -1.329210  | -1.00200      |
|           | 4517  | -0.203709  | 0.979884  | 0.984313   | 1.290851         | 0.987005       | -0.255491     | -0.634709 | -0.634461            | 0.201449   | -0.17321      |
|           | 4518  | 0.526069   | -0.502328 | -0.502837  | 0.306267         | -1.083186      | -0.578304     | -0.634709 | 0.583273             | 1.344113   | -1.00200      |
|           | 4519  | 0.489009   | -0.046262 | -0.502837  | 1.290851         | -1.083186      | 0.209209      | -0.634709 | -0.330028            | 0.337502   | -1.00200      |

```
In [103]: df
                   AgentBonus Age CustTenure ExistingProdType NumberOfPolicy MonthlyIncome Complaint ExistingPolicyTenure SumAssured LastMonthCalls CustCi
                         4409 22.0
                                           4.0
                                                                             2.0
                                                                                        20993.0
                                                                                                                          2.0
                                                                                                                                   808761.0
               0
                                                              3
                                                                                                                                                        5
                         2214 11.0
                                            2.0
                                                                             4.0
                                                                                        20130.0
                                                                                                                          3.0
                                                                                                                                   294502.0
                         4273 28.0
                                           4.0
                                                                             3.0
                                                                                        17090.0
                                                                                                                          2.0
                                                                                                                                  578976.5
                                                                                                                                                        0
                         1791 11.0
                                                                                        17909.0
                                           13.0
                                                              3
                                                                             3.0
                                                                                                                          2.0
                                                                                                                                   268635.0
                                                                                                                                                        0
               4
                         2955 6.0
                                           13.0
                                                                             4.0
                                                                                        18468.0
                                                                                                                           4.0
                                                                                                                                   388405.0
                         3953 4.0
                                                                                                                                  636473.0
            4515
                                           8.0
                                                                             2.0
                                                                                        28355.0
                                                                                                        0
                                                                                                                          2.0
                                                                                                                                                        9
             4516
                         2939 9.0
                                            9.0
                                                              2
                                                                             2.0
                                                                                        20991.0
                                                                                                        0
                                                                                                                          3.0
                                                                                                                                   296813.0
             4517
                         3792 23.0
                                           23.0
                                                                             5.0
                                                                                        21606.0
                                                                                                                          2.0
                                                                                                                                  667371.0
             4518
                         4816 10.0
                                           10.0
                                                                             2.0
                                                                                        20068.0
                                                                                                        0
                                                                                                                          6.0
                                                                                                                                   943999.0
             4519
                         4764 14.0
                                           10.0
                                                                             2.0
                                                                                        23820.0
                                                                                                        0
                                                                                                                          3.0
                                                                                                                                  700308.0
```

4520 rows x 35 columns

Out[103]:

#### We create the Covariance Matrix

```
Covariance Matrix
%s [[ 1.00022129e+00 5.52466509e-01 5.55914247e-01 ... -8.68720331e-0
  -8.74510181e-03 -8.18575787e-03]
 [ 5.52466509e-01 1.00022129e+00 3.23557414e-01 ... 8.79326307e-04
  7.68499034e-03 7.38095236e-03]
 [ 5.55914247e-01 3.23557414e-01 1.00022129e+00 ... -1.14980907e-02
  -1.97010911e-02 -3.93008587e-03]
 [-8.68720331e-03 8.79326307e-04 -1.14980907e-02 ... 1.00022129e+00
  -3.81292149e-02 -1.98753464e-01]
 [-8.74510181e-03 7.68499034e-03 -1.97010911e-02 ... -3.81292149e-02
  1.00022129e+00 -8.91646028e-02]
 [-8.18575787e-03 7.38095236e-03 -3.93008587e-03 ... -1.98753464e-01
  -8.91646028e-02 1.00022129e+00]]
```

#### Step 2- Get eigen values and eigen vector

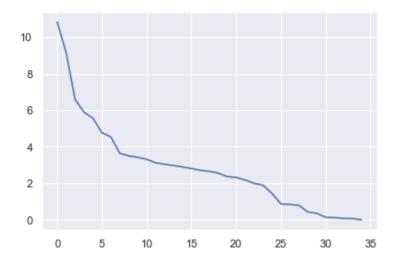
```
Eigen Values
%s [3.79451749e+00 3.20855610e+00 2.31059807e+00 2.06341378e+00
1.94793092e+00 1.67042542e+00 1.58802281e+00 7.49061134e-04
2.46621967e-02 2.80642484e-02 5.03018207e-02 4.28193698e-02
1.25809919e-01 1.52751083e-01 2.79123158e-01 3.05317918e-01
2.97177481e-01 5.07059653e-01 6.64463202e-01 1.27461957e+00
7.00645098e-01 1.22669205e+00 1.19838224e+00 1.16053227e+00
7.63975356e-01 8.13956286e-01 8.29716857e-01 1.09375028e+00
8.95725076e-01 1.06691596e+00 9.30864626e-01 9.49509337e-01
1.04123756e+00 1.01539374e+00 9.84065068e-01]
Eigen Vectors
0.00392377]
[ 0.31195074  0.01587582  -0.01516285  ...  -0.0342978  -0.02133003
 -0.0397793 ]
-0.00172299]
[-0.0387375
            0.0036899
                       0.16576068 ... 0.17932336 -0.03923713
  0.10230862]
[-0.01344512 0.00076899 0.06259944 ... -0.61504789 0.24511162
 -0.235022321
[ 0.02441971  0.00740794 -0.15300843 ...  0.0672648
  0.01548285]]
```

#### We also performed Cumulative Variance

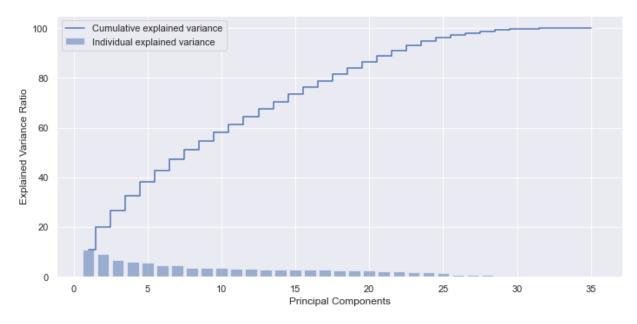
```
Cumulative Variance Explained [ 10.83907998 20.00435496 26.60460318 32.49876681 38.06305242 42.83464059 47.3708448 51.01180929 54.51586831 57.93906005 61.25413296 64.3784424 67.4260993 70.40040559 73.30088872 76.11188116 78.82416479 81.48318959 84.0418379 86.41193302 88.73700789 90.91931171 92.92071196 94.81875824 96.26717958 97.1393235 97.98821417 98.78553246 99.22186758 99.58124496 99.72493265 99.84724664 99.92741247 99.9978603 100. ]
```

```
In [107]: plt.plot(var_exp)
```

Out[107]: [<matplotlib.lines.Line2D at 0x2229cd2a8b0>]



The below figure shows Individual explained variance and Cumulative explained variance plotted against Explained Variance Ratio Principal Components



Then using scikit learn PCA. It does all the above steps and maps data to PCA dimensions in one shot

**NOTE** - we are generating only 4 PCA dimensions (dimensionality reduction from 18 to 4)

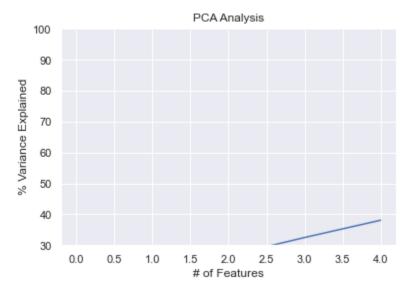
Visually we can observe that there is steep drop in variance explained with increase in number of PC's.

We will proceed with 5 components here. But depending on requirement 90% variation or 5 components will also do well.

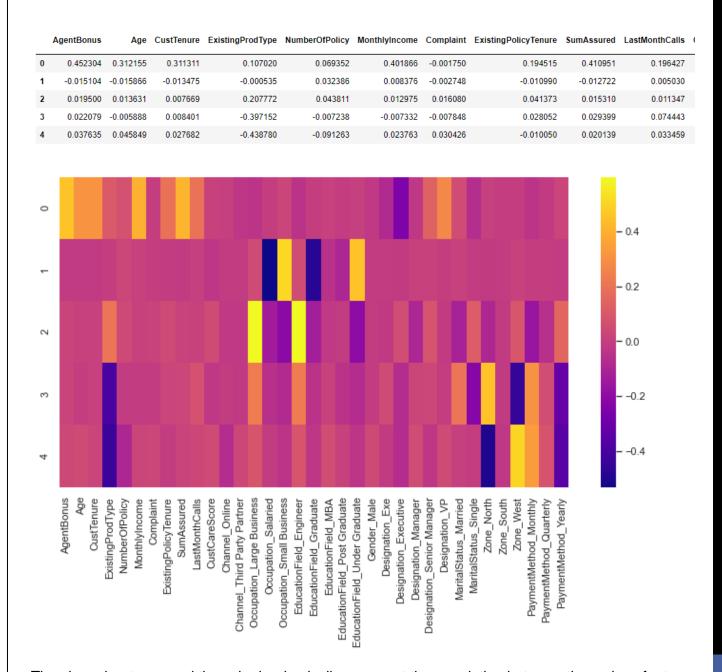
Cumulative sum of variance explained with [n] features

```
Out[113]: array([10.8, 20. , 26.6, 32.5, 38.1])
```

Below graph shows the PCA Analysis.



Below table gives the snapshot of scaled data frame



The above heat map and the color bar basically represent the correlation between the various features and the principal component itself. Component 2 looks more related to aspect - We can label it as aspect property. Depending on relations ship, we could go ahead and label relationship with features.

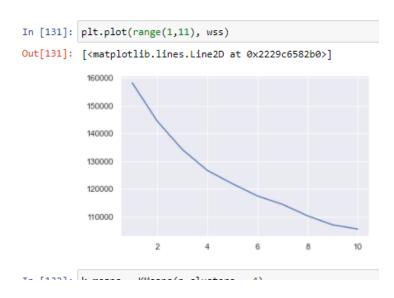
#### **PROBLEM 1.B**

Test your predictive model against the test set using various appropriate performance metrics

#### Resolution:

Here we start with KMeans clustering

```
In [119]: k_means = KMeans(n_clusters = 2)
                                              In [126]:
                                                         k_means = KMeans(n_clusters = 5)
                                                         k means.fit(scaled df)
                                                         k means.inertia
In [120]: k_means.fit(scaled_df)
                                              Out[126]: 121886.96064843437
Out[120]: KMeans(n clusters=2)
                                              In [127]:
                                                         k_means = KMeans(n_clusters = 6)
In [121]: k means.labels
                                                         k means.fit(scaled df)
                                                         k means.inertia
Out[121]: array([1, 1, 1, ..., 1, 0, 1])
                                              Out[127]: 117897.29294434794
In [122]: k means.inertia
                                              In [128]: wss =[]
Out[122]: 144404.42847886533
                                              In [129]: for i in range(1,11):
          k means = KMeans(n clusters = 3)
In [123]:
                                                             KM = KMeans(n_clusters=i)
          k means.fit(scaled df)
                                                             KM.fit(scaled df)
          k means.inertia
                                                             wss.append(KM.inertia )
Out[123]: 134196.70230079163
                                              In [130]: wss
In [124]: k means = KMeans(n clusters = 4)
                                              Out[130]: [158200.000000000017,
          k means.fit(scaled df)
                                                          144404.42847886533,
          k means.inertia
                                                          134196.70230079163,
Out[124]: 126689.45524508599
                                                          126689.45524508599,
                                                          121886.96064843437,
                                                          117490.11982618901,
In [125]: k means = KMeans(n clusters = 1)
                                                          114471.98249825888,
          k means.fit(scaled df)
                                                          110332.58417396643,
          k means.inertia
                                                          107078.37139779047,
                                                          105590.47261570446]
Out[125]: 158200.000000000017
```



#### The above graph shows the WSS

```
df["Clus_kmeans"] = labels
df.head(5)
```

|   | AgentBonus | Age  | CustTenure | ExistingProdType | NumberOfPolicy | MonthlyIncome | Complaint | ExistingPolicyTenure | SumAssured | LastMonthCalls | CustCare § |
|---|------------|------|------------|------------------|----------------|---------------|-----------|----------------------|------------|----------------|------------|
| 0 | 4409       | 22.0 | 4.0        | 3                | 2.0            | 20993.0       | 1         | 2.0                  | 806761.0   | 5              |            |
| 1 | 2214       | 11.0 | 2.0        | 4                | 4.0            | 20130.0       | 0         | 3.0                  | 294502.0   | 7              |            |
| 2 | 4273       | 26.0 | 4.0        | 4                | 3.0            | 17090.0       | 1         | 2.0                  | 578976.5   | 0              |            |
| 3 | 1791       | 11.0 | 13.0       | 3                | 3.0            | 17909.0       | 1         | 2.0                  | 268635.0   | 0              |            |
| 4 | 2955       | 6.0  | 13.0       | 3                | 4.0            | 18468.0       | 0         | 4.0                  | 366405.0   | 2              |            |

#### After the clustering we prepare

```
from scipy.cluster.hierarchy import dendrogram, linkage
```

```
link_method = linkage(scaled_df.iloc[:,1:6], method = 'average')
```

```
link_method

array([[4.48000000e+02, 6.58000000e+02, 0.000000000e+00, 2.000000000e+00],
        [4.84000000e+02, 6.13000000e+02, 0.000000000e+00, 2.000000000e+00],
        [1.02000000e+02, 1.57200000e+03, 0.000000000e+00, 2.000000000e+00],
        ...,
        [9.03200000e+03, 9.03500000e+03, 4.58893877e+00, 4.51100000e+03],
        [4.27600000e+03, 9.03600000e+03, 4.78603289e+00, 4.51200000e+03],
        [9.02500000e+03, 9.03700000e+03, 6.99203394e+00, 4.52000000e+03]])
```

#### Now we create Regression Model

```
In [141]: from sklearn.feature_selection import RFE
          from sklearn.model_selection import train_test_split
          from sklearn.linear_model import LinearRegression
          Y = df[["AgentBonus"]]
          X = df.drop("AgentBonus", axis=1)
          X_train, X_test, y_train, y_test = train_test_split(X, Y, test_size=0.30 , random_state=8)
          from scipy.stats import zscore
          X_train_scaled = X_train.apply(zscore)
          X_test_scaled = X_test.apply(zscore)
          y_train_scaled = y_train.apply(zscore)
          y_test_scaled = y_test.apply(zscore)
selector.n features
15
selector.ranking_
array([11, 9, 1, 13, 20, 19, 8, 21, 17, 16, 12, 15, 1, 1,
        7, 2, 4, 18, 1, 1, 1, 1, 3, 10, 14, 5, 1, 6, 1, 1, 1,
        1])
```

Below table gives us the feature and the rank

|    | Feature                    | Rank |
|----|----------------------------|------|
| 2  | ExistingProdType           | 1    |
| 12 | Occupation_Large Business  | 1    |
| 13 | Occupation_Salaried        | 1    |
| 14 | Occupation_Small Business  | 1    |
| 15 | EducationField_Engineer    | 1    |
| 16 | EducationField_Graduate    | 1    |
| 21 | Designation_Exe            | 1    |
| 22 | Designation_Executive      | 1    |
| 23 | Designation_Manager        | 1    |
| 24 | Designation_Senior Manager | 1    |
| 29 | Zone_South                 | 1    |
| 31 | PaymentMethod_Monthly      | 1    |
| 32 | PaymentMethod_Quarterly    | 1    |
| 33 | PaymentMethod_Yearly       | 1    |
| 34 | Clus_kmeans                | 1    |

Most important features are Designation, Occupation, South zone, Payment Method, Existing Prod Type, Education Field,

Zone west and North, Existing Policy Tenure, Cust Tenure, Age

#### We have also created Agglomerative Clustering

```
cluster = AgglomerativeClustering(n_clusters=5, affinity='euclidean', linkage='average')
Cluster_agglo=cluster.fit_predict(scaled_df.iloc[:,1:6])
print(Cluster_agglo)
```

```
[4 4 4 ... 4 4 4]
```

#### We then drop df.drop(columns=['Agglo\_CLusters'],inplace=True)

```
Index(['AgentBonus', 'Age', 'CustTenure', 'ExistingProdType', 'NumberOfPolicy',
    'MonthlyIncome', 'Complaint', 'ExistingPolicyTenure', 'SumAssured',
    'LastMonthCalls', 'CustCareScore', 'Channel_Online',
    'Channel_Third Party Partner', 'Occupation_Large Business',
    'Occupation_Salaried', 'Occupation_Small Business',
    'EducationField_Engineer', 'EducationField_Graduate',
    'EducationField_MBA', 'EducationField_Post Graduate',
    'EducationField_Under Graduate', 'Gender_Male', 'Designation_Exe',
    'Designation_Executive', 'Designation_Manager',
    'Designation_Senior Manager', 'Designation_VP', 'MaritalStatus_Married',
    'MaritalStatus_Single', 'Zone_North', 'Zone_South', 'Zone_West',
    'PaymentMethod_Monthly', 'PaymentMethod_Quarterly',
    'PaymentMethod_Yearly', 'Clus_kmeans'],
    dtype='object')
```

#### Below table shows the grouping by Agglo\_Clusters

| 4             | 3           | 2        | 1          | 0             | Agglo_Clusters                |
|---------------|-------------|----------|------------|---------------|-------------------------------|
| 3857.676679   | 9195.375    | 7468.0   | 6741.50    | 6132.635922   | AgentBonus                    |
| 13.479121     | 55.250      | 7.0      | 9.75       | 22.885922     | Age                           |
| 13.517949     | 41.250      | 45.0     | 39.00      | 22.283981     | CustTenure                    |
| 3.675702      | 4.625       | 2.0      | 6.00       | 3.783981      | ExistingProdType              |
| 3.546764      | 4.250       | 6.0      | 4.00       | 3.774272      | NumberOfPolicy                |
| 21636.112088  | 37733.750   | 21606.0  | 29199.00   | 34274.157767  | MonthlyIncome                 |
| 0.287668      | 0.250       | 1.0      | 0.00       | 0.283981      | Complaint                     |
| 3.998046      | 4.625       | 4.0      | 7.75       | 4.893204      | ExistingPolicyTenure          |
| 587324.779731 | 1457508.375 | 955936.0 | 1089903.25 | 907792.424757 | SumAssured                    |
| 4.401709      | 6.875       | 8.0      | 4.25       | 6.817961      | LastMonthCalls                |
| 3.046154      | 3.500       | 1.0      | 3.00       | 3.269417      | CustCareScore                 |
| 0.104762      | 0.250       | 0.0      | 0.00       | 0.089806      | Channel_Online                |
| 0.194872      | 0.000       | 0.0      | 0.00       | 0.145631      | Channel_Third Party Partner   |
| 0.094994      | 0.000       | 0.0      | 0.25       | 0.043689      | Occupation_Large Business     |
| 0.483028      | 0.625       | 1.0      | 0.50       | 0.500000      | Occupation_Salaried           |
| 0.421490      | 0.375       | 0.0      | 0.25       | 0.456311      | Occupation_Small Business     |
| 0.095238      | 0.000       | 0.0      | 0.25       | 0.041262      | EducationField_Engineer       |
| 0.412454      | 0.625       | 1.0      | 0.50       | 0.419903      | EducationField_Graduate       |
| 0.014408      | 0.000       | 0.0      | 0.00       | 0.036408      | EducationField_MBA            |
| 0.057387      | 0.000       | 0.0      | 0.00       | 0.041262      | EducationField_Post Graduate  |
| 0.310379      | 0.375       | 0.0      | 0.00       | 0.354369      | EducationField_Under Graduate |
| 0.591697      | 0.625       | 0.0      | 0.50       | 0.626214      | Gender_Male                   |
| 0.031013      | 0.000       | 0.0      | 0.00       | 0.000000      | Designation_Exe               |
|               |             |          |            |               |                               |

|               | AgentBonus   | Age       | e CustTenure | ExistingProdTyp | e Numbe  | rOfPolicy | Month | lylncome  | Complaint | ExistingPolicyTenure | SumAssured  |
|---------------|--------------|-----------|--------------|-----------------|----------|-----------|-------|-----------|-----------|----------------------|-------------|
| gglo_Clusters |              |           |              |                 |          |           |       |           |           |                      |             |
| 0             | 6132.635922  | 22.885922 | 2 22.283981  | 3.78398         | 1        | 3.774272  | 3427  | 74.157767 | 0.283981  | 4.893204             | 9.077924e+0 |
| 1             | 6741.500000  | 9.750000  | 39.000000    | 6.00000         | 0        | 4.000000  | 2919  | 99.000000 | 0.000000  | 7.750000             | 1.089903e+0 |
| 2             |              | 7.000000  |              | 2.00000         |          | 6.000000  |       | 06.000000 | 1.000000  |                      | 9.559360e+0 |
| 3             | 9195.375000  |           |              | 4.62500         |          | 4.250000  |       | 33.750000 | 0.250000  |                      | 1.457508e+0 |
| 4             | 3857.676679  | 13.479121 | 1 13.517949  | 3.67570         | 2        | 3.546764  | 2163  | 36.112088 | 0.287668  | 3.998046             | 5.873248e+0 |
|               | Agglo_Cli    | usters    | 0            | 1               | 2        |           | 3     |           | 4         |                      |             |
|               | Agent        | Bonus     | 6132.635922  | 6741.50         | 7468.0   | 919       | 5.375 | 3857.     | 876679    |                      |             |
|               | SumAs        | sured 9   | 07792.424757 | 1089903.25      | 955936.0 | 145750    | 8.375 | 587324.   | 779731    |                      |             |
|               |              | Age       | 22.885922    | 9.75            | 7.0      | 5         | 5.250 | 13.       | 479121    |                      |             |
|               | CustT        | enure     | 22.283981    | 39.00           | 45.0     | 4         | 1.250 | 13.       | 517949    |                      |             |
|               | ExistingPro  | dType     | 3.783981     | 6.00            | 2.0      |           | 4.625 | 3.        | 875702    |                      |             |
|               | Monthlyln    | come      | 34274.157767 | 29199.00        | 21606.0  | 3773      | 3.750 | 21636.    | 112088    |                      |             |
| Occupatio     | n_Large Bus  | siness    | 0.043689     | 0.25            | 0.0      |           | 0.000 | 0.        | 094994    |                      |             |
| Oc            | cupation_Sa  | laried    | 0.500000     | 0.50            | 1.0      |           | 0.625 | 0.        | 483028    |                      |             |
| Occupation    | on_Small Bus | siness    | 0.456311     | 0.25            | 0.0      |           | 0.375 | 0.        | 421490    |                      |             |
| Educat        | ionField_Eng | gineer    | 0.041262     | 0.25            | 0.0      |           | 0.000 | 0.        | 095238    |                      |             |
| Educat        | ionField_Gra | duate     | 0.419903     | 0.50            | 1.0      |           | 0.625 | 0.        | 412454    |                      |             |
| Ed            | ucationField | MBA       | 0.036408     | 0.00            | 0.0      |           | 0.000 | 0.        | 014408    |                      |             |
| EducationFi   | eld_Post Gra | duate     | 0.041262     | 0.00            | 0.0      |           | 0.000 | 0.        | 057387    |                      |             |
| EducationFiel | d_Under Gra  | duate     | 0.354389     | 0.00            | 0.0      |           | 0.375 | 0.        | 310379    |                      |             |
| Des           | ignation_Ma  | nager     | 0.007282     | 0.50            | 0.0      |           | 0.000 | 0.        | 394383    |                      |             |
| Designatio    | n_Senior Ma  | nager     | 0.038835     | 0.25            | 1.0      |           | 0.000 | 0.        | 160684    |                      |             |
|               | Designation  | on_VP     | 0.526699     | 0.25            | 0.0      |           | 1.000 | 0.        | 000000    |                      |             |
| Mar           | italStatus_M | arried    | 0.550971     | 0.25            | 1.0      |           | 0.375 | 0.        | 497192    |                      |             |
|               | Zone_        | South     | 0.000000     | 0.00            | 0.0      |           | 0.000 | 0.        | 001465    |                      |             |
| Payme         | ntMethod_Me  | onthly    | 0.072816     | 0.00            | 1.0      |           | 0.000 | 0.        | 078877    |                      |             |
| Payment       | tMethod_Qua  | arterly   | 0.012138     | 0.00            | 0.0      |           | 0.000 | 0.        | 017338    |                      |             |
| Paym          | entMethod_   | Yearly    | 0.274272     | 1.00            | 0.0      |           | 0.375 | 0.        | 320879    |                      |             |
| ,             | _            | Freq      | 412.000000   | 4.00            | 1.0      |           | 8.000 | 4095.     | 000000    |                      |             |
|               |              |           |              |                 |          |           |       |           |           |                      |             |

0.421978

0.562882

0.031013

0.374847

# Now we get the silhouette score

Designation\_Executive

In [159]: silhouette\_score(scaled\_df,labels)

0.368932

0.611650

0.000000

0.000000

0.00

1.00

0.00

0.00

1.0

0.0

0.0

0.0

0.375

0.625

0.000

0.000

Out[159]: 0.11812323239864359

Zone\_North

Zone\_West

Designation\_Exe

### Below table shows the data with Sil\_width

|   | AgentBonus | Age  | CustTenure | ExistingProdType | NumberOfPolicy | MonthlyIncome | Complaint | ExistingPolicyTenure | SumAssured | LastMonthCalls |
|---|------------|------|------------|------------------|----------------|---------------|-----------|----------------------|------------|----------------|
| 0 | 4409       | 22.0 | 4.0        | 3                | 2.0            | 20993.0       | 1         | 2.0                  | 806761.0   | 5              |
| 1 | 2214       | 11.0 | 2.0        | 4                | 4.0            | 20130.0       | 0         | 3.0                  | 294502.0   | 7              |
| 2 | 4273       | 26.0 | 4.0        | 4                | 3.0            | 17090.0       | 1         | 2.0                  | 578976.5   | 0              |
| 3 | 1791       | 11.0 | 13.0       | 3                | 3.0            | 17909.0       | 1         | 2.0                  | 268635.0   | 0              |
| 4 | 2955       | 6.0  | 13.0       | 3                | 4.0            | 18468.0       | 0         | 4.0                  | 366405.0   | 2              |

silhouette\_samples(scaled\_df,labels).min()

-0.1084158537063405

#### Next we calculate variance inflation factor

|    | variables                    | VIF        |
|----|------------------------------|------------|
| 14 | Occupation_Salaried          | 163.510600 |
| 5  | MonthlyIncome                | 143.287388 |
| 15 | Occupation Small Business    | 121.653120 |
| 3  | ExistingProdType             | 64.107943  |
| 0  |                              | 49 676191  |
| •  | AgentBonus                   |            |
| 35 | Agglo_Clusters               | 49.216890  |
| 13 | Occupation_Large_Business    | 45.003817  |
| 31 | Zone_West                    | 40.643026  |
| 17 | EducationField_Graduate      | 31.052427  |
| 29 | Zone_North                   | 30.124808  |
| 8  | SumAssured                   | 27.123217  |
| 16 | EducationField_Engineer      | 20.769377  |
| 23 | Designation_Executive        | 12.938618  |
| 24 | Designation_Manager          | 11.160432  |
| 4  | NumberOfPolicy               | 7.832282   |
| 10 | CustCareScore                | 6.092959   |
| 2  | CustTenure                   | 5.448530   |
| 1  | Age                          | 5.384959   |
| 19 | EducationField_Post_Graduate | 5.132235   |
| 25 | Designation Senior Manager   | 4.654740   |

| 20 | EducationField_Under_Graduate | 3.997850 |
|----|-------------------------------|----------|
| 27 | MaritalStatus_Married         | 3.895606 |
| 34 | PaymentMethod_Yearly          | 3.246193 |
| 9  | LastMonthCalls                | 3.186624 |
| 7  | ExistingPolicyTenure          | 2.960278 |
| 28 | MaritalStatus_Single          | 2.871670 |
| 21 | Gender_Male                   | 2.535430 |
| 32 | PaymentMethod_Monthly         | 2.491524 |
| 26 | Designation_VP                | 2.364060 |
| 18 | EducationField_MBA            | 2.250673 |
| 22 | Designation_Exe               | 2.129217 |
| 6  | Complaint                     | 1.415376 |
| 12 | Channel_Third_Party_Partner   | 1.285194 |
| 11 | Channel_Online                | 1.168744 |
| 33 | PaymentMethod_Quarterly       | 1.124055 |
| 30 | Zone_South                    | 1.097750 |

Here, we see that the value of VIF is high for many variables. Here, we may drop variables with VIF more than 5 (very high correlation) & build our model

#### Now we split the data

```
from sklearn.model_selection import train_test_split
from sklearn.linear_model import LinearRegression
from sklearn.metrics import mean_squared_error
import statsmodels.api as sm

X_train, X_test, y_train, y_test = train_test_split(X, Y, test_size=0.30 , random_state=8)

from scipy.stats import zscore
```

```
from scipy.stats import zscore

X_train_scaled = X_train.apply(zscore)
X_test_scaled = X_test.apply(zscore)
y_train_scaled = y_train.apply(zscore)
y_test_scaled = y_test.apply(zscore)
```

#### **Using Statsmodels OLS**

```
model = sm.OLS(y_trainc,X_trainc).fit()
model.summary()

OLS Regression Results
```

| Dep. Variable:    | AgentBonus       | R-squared:          | 0.808     |
|-------------------|------------------|---------------------|-----------|
| Model:            | OLS              | Adj. R-squared:     | 0.806     |
| Method:           | Least Squares    | F-statistic:        | 376.5     |
| Date:             | Sun, 16 Jan 2022 | Prob (F-statistic): | 0.00      |
| Time:             | 13:11:37         | Log-Likelihood:     | -24798.   |
| No. Observations: | 3164             | AIC:                | 4.967e+04 |
| Df Residuals:     | 3128             | BIC:                | 4.989e+04 |
| Df Model:         | 35               |                     |           |
| Covariance Type:  | nonrobust        |                     |           |

| Coverience type:         | nonnoc | usi                   |                   |                  |                   |                      |                    |
|--------------------------|--------|-----------------------|-------------------|------------------|-------------------|----------------------|--------------------|
|                          |        | coef                  | atd em            |                  | [**  <b>E</b> ]   | [0.025               | 0.975              |
|                          | const  | 1302.7182             | 495,358           | 2.630            | 0.009             | 331.458              | 2273.978           |
|                          | Age    | 22.3054               | 1.470             | 15,170           | 0.000             | 19.423               | 25.188             |
| Custle                   | enure  | 23.5837               | 1.459             | 16,165           | 0.000             | 20.723               | 26,444             |
| Exatinglino              | dlype  | 37.0125               | 22.561            | 1.641            | 0.101             | -7.223               | 81.248             |
| NumberOff                | 'olicy | 3.6064                | 8.017             | 0.450            | 0.653             | -12.112              | 19.325             |
| Monthlyln                | come   | 0.0322                | 0.006             | 5.443            | 0.000             | 0.021                | 0.044              |
| Com                      | plaint | 29.6882               | 24.275            | 1.223            | 0.221             | -17.909              | 77.285             |
| Existing/folicy/o        | enure  | 32,7568               | 3.527             | 9.288            | 0.000             | 25.842               | 39.672             |
| SumAsi                   | sured  | 0.0034                | 6.05e-05          | 56,775           | 0.000             | 0.003                | 0.004              |
| LeatMonth                | Calla  | -1.7463               | 3,352             | -0.521           | 0.602             | -8.318               | 4.825              |
| CustCare                 | Score  | 3.4002                | 8.087             | 0.432            | 0.688             | -12.385              | 19.346             |
| Channel C                | Inline | 15.2347               | 38.443            | 0.418            | 0.676             | -58.221              | 86.690             |
| Channel Third Party Pa   | ertner | 19.2115               | 28.375            | 0.677            | 0.498             | -38.424              | 74.847             |
| Occupation Large Bus     | ITHERE | -638.7982             | 487.077           | -1.383           | 0.173             | -1552,608            | 279.009            |
| Occupation Sa            | larred | -874.8400             | 441.006           | -1.530           | 0.128             | -1539.531            | 189.851            |
| Occupation Small Bus     | ITHERE | -692.2619             | 450.606           | -1.538           | 0.125             | -1575.775            | 191.251            |
| Educationhield Eng       | Ineer  | -22.7474              | 172.628           | -0.132           | 0.895             | -381.222             | 315.727            |
| Education Held Cre       | duste  | -8.0384               | 97.894            | -0.082           | 0.935             | -199.981             | 183.904            |
| Educationhield           | MBA    | -148.5732             | 131.785           | -1.127           | 0.280             | -406.968             | 109.822            |
| Educationhield Post Gra  |        | -40.9633              | 107.961           | -0.379           | 0.704             | -252.845             | 170.719            |
| Education held Under Gra |        | 0.7167                | 39.936            | 0.018            |                   | -77.586              | 79.019             |
| Cender                   |        | 9.9057                | 22.637            | 0.438            | 0.682             | -34.479              | 54.290             |
| Designation              |        | -943.0789             | 98.711            | -0.752           | 0.000             | -1132.700            | -753.454           |
| Designation Exec         |        | -482.5651             | 68.032            | -7.093           | 0.000             | -615.958             | -349.174           |
| Designation Ma           | •      | -478.3849             | 61.472            | -7.782           | 0.000             | -598.894             | -357.835           |
| Designation Senior Ma    |        | -288.3461             | 62.548            |                  | 0.000             | -410.988             | -165.708           |
| Designatio               |        | 112.3353              | 74.772            |                  | 0.133             | -34.271              | 258.942            |
| ManitalStatus Mi         |        | 0.3029                | 30.332            | 0.010            | 0.992             | -59.169              | 50.775             |
| ManifelStatus S          | -      | 5.7490                | 32.684            |                  | 0.880             | -58.297              | 69.795             |
| Zone i                   |        | -83.1301<br>-174.9998 | 98.303<br>389.820 | -0.883<br>-0.473 | 0.388             | -271.953<br>-900.114 | 105.893<br>550.115 |
|                          |        |                       |                   |                  |                   |                      |                    |
| PeymentNethod Mo         | West   |                       |                   | -0.828           |                   | -288.942<br>20.108   | 108.673            |
| PaymentMethod Que        |        |                       |                   |                  |                   |                      | 309.493            |
| Payment/Vethod 1         | •      |                       |                   |                  |                   | -126.154             |                    |
| Apple Clu                | -      |                       | 21.527            |                  |                   |                      | 77.418             |
| ANNO CO                  |        | 13.2010               | 21.323            | 1 200,000        | Secretary Control | -7.5030              | 11/9/12            |
| Omnibus: 190.852         | Durt   | oin-Watson:           | 2.027             |                  |                   |                      |                    |
| Prob(Omnibus): 0.000     | Jengu  | e-Bers (JB):          | 230.138           |                  |                   |                      |                    |
| Skew: 0.606              |        | Prob(JB):             | 1.08e-50          |                  |                   |                      |                    |
| Kurtowa: 3.527           |        | Cond. No.             | 5.43e+07          |                  |                   |                      |                    |

#### Notes:

- [1] Standard Errors assume that the covariance matrix of the errors is correctly specified.
- [2] The condition number is large, 5.43e+07. This might indicate that there are strong multicollinearity or other numerical problems.

#### Then we create another Regression Model

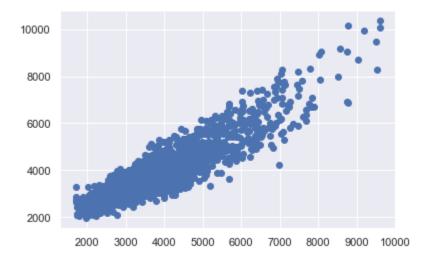
```
regression_model = LinearRegression()
regression_model.fit(X_train, y_train)
```

```
In [178]: mse = np.mean((regression_model.predict(X_test)-y_test)**2)
In [179]: # underroot of mean_sq_error is standard deviation i.e. avg variance between predicted and actual import math math.sqrt(mse)
Out[179]: 610.4833684454707
In [180]: # Model score - R2 or coeff of determinant # R^2=1-RSS / TSS regression_model.score(X_test, y_test)
Out[180]: 0.8128013867562254
In [181]: # predict mileage (mpg) for a set of attributes not in the training or test set y_pred = regression_model.predict(X_test)
```

Predict mileage (mpg) for a set of attributes not in the training or test set

Since this is regression, plot the predicted y value vs actual y values for the test data

A good model's prediction will be close to actual leading to high R



Now we get the value of coefficient of determination

```
In [184]: print('The variation in the independent variable which is explained by the dependent variable is',round(model.rsquared*100,4),'%
```

The variation in the independent variable which is explained by the dependent variable is  $80.8155\ \%$ 

#### Then we get the Predictions on test set

```
ypred = model.predict(X testc)
print(ypred)
2744
        2502.105077
3992
       4059.066631
3332
       4011.357228
472
       3542.932786
1168
       3147.634040
      2498.504349
1360
1493
       3098.409102
4213
       5500.980064
3586
       3147.504278
       4103.501779
2019
Length: 1356, dtype: float64
```

#### The Root Mean Square Error

```
In [187]: print("The Root Mean Square Error (RMSE) of the model is for testing set is ",np.sqrt(mean_squared_error(y_test,y_pred)))

The Root Mean Square Error (RMSE) of the model is for testing set is 610.4833684454703

regression_model = LinearRegression()
regression_model.fit(X_train, y_train)

LinearRegression()

print('The coefficient of determination R^2 of the prediction on Train set',regression_model.score(X_train, y_train))

The coefficient of determination R^2 of the prediction on Test set',regression_model.score(X_test, y_test))

The coefficient of determination R^2 of the prediction on Test set',regression_model.score(X_test, y_test))

The coefficient of determination R^2 of the prediction on Test set 0.8128013867562254

print("The Root Mean Square Error (RMSE) of the model is for testing set is ",np.sqrt(mean_squared_error(y_test,regression_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.googlession_model.goog
```

Let us explore the coefficients for each of the independent attributes

```
The coefficient for Age is 22.305433275008976
The coefficient for CustTenure is 23.58367512263337
The coefficient for ExistingProdType is 37.012483187760225
The coefficient for NumberOfPolicy is 3.606394132314583
The coefficient for MonthlyIncome is 0.032234148060110934
The coefficient for Complaint is 29.68818504147072
The coefficient for ExistingPolicyTenure is 32.75681083566654
The coefficient for SumAssured is 0.003434757827044166
The coefficient for LastMonthCalls is -1.7463113487215107
The coefficient for CustCareScore is 3.4901993912915645
The coefficient for Channel_Online is 15.234739260186267
The coefficient for Channel_Third_Party_Partner is 19.211451094874846
The coefficient for Occupation_Large_Business is -636.7982076762647
The coefficient for Occupation_Salaried is -674.8400296635879
The coefficient for Occupation_Small_Business is -692.2618592484126
The coefficient for EducationField_Engineer is -22.74738361107367
The coefficient for EducationField_Graduate is -8.038410258729714
The coefficient for EducationField_MBA is -148.57315460426764
The coefficient for EducationField_Post_Graduate is -40.963291955974306
The coefficient for EducationField_Under_Graduate is 0.7167212310898241
The coefficient for Gender_Male is 9.905717143085154
The coefficient for Designation Exe is -943.0768585468529
The coefficient for Designation_Executive is -482.5650739146594
The coefficient for Designation_Manager is -478.36488278835844
The coefficient for Designation_Senior_Manager is -288.3460989978638
The coefficient for Designation_VP is 112.33525012534695
The coefficient for MaritalStatus_Married is 0.3029246339521265
The coefficient for MaritalStatus_Single is 5.749016483724099
The coefficient for Zone_North is -83.13005166716042
The coefficient for Zone_South is -174.99962343639467
The coefficient for Zone_West is -79.13496496905766
The coefficient for PaymentMethod_Monthly is 149.5088264845823
The coefficient for PaymentMethod_Quarterly is 132.06914121520262
The coefficient for PaymentMethod_Yearly is -58.46534054523914
The coefficient for Agglo_Clusters is 35.208771596169754
```

#### Now let us check the intercept for the model

```
data_train = pd.concat([X_train, y_train], axis=1)
data_train.head()
```

|      | Age  | CustTenure | ${\sf ExistingProdType}$ | NumberOfPolicy | MonthlyIncome | Complaint | ExistingPolicyTenure | SumAssured | LastMonthCalls | CustCare Score | Cha |
|------|------|------------|--------------------------|----------------|---------------|-----------|----------------------|------------|----------------|----------------|-----|
| 4089 | 21.0 | 11.0       | 6                        | 4.0            | 22165.0       | 0         | 1.0                  | 663177.0   | 5              | 3.0            |     |
| 696  | 13.0 | 6.0        | 4                        | 4.0            | 17743.0       | 0         | 1.0                  | 408799.0   | 2              | 5.0            |     |
| 171  | 18.0 | 22.0       | 3                        | 3.0            | 20296.0       | 0         | 1.0                  | 617404.0   | 7              | 5.0            |     |
| 102  | 3.0  | 13.0       | 3                        | 3.0            | 18161.0       | 1         | 3.0                  | 581152.0   | 0              | 5.0            |     |
| 243  | 25.0 | 10.0       | 4                        | 5.0            | 25266.0       | 0         | 6.0                  | 717554.0   | 11             | 2.0            |     |

```
In [197]: regression_model_scaled = LinearRegression()
regression_model_scaled.fit(X_train_scaled, y_train_scaled)
```

Out[197]: LinearRegression()

#### Let us explore the coefficients for each of the independent attributes

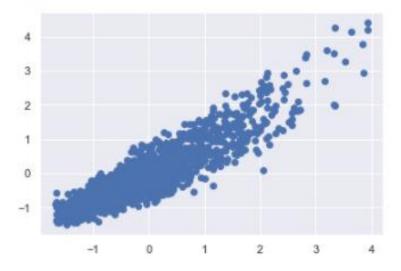
```
The coefficient for Age is 0.13767054291276307
The coefficient for CustTenure is 0.14673231545576854
The coefficient for ExistingProdType is 0.026583240287272193
The coefficient for NumberOfPolicy is 0.0037266361191006896
The coefficient for MonthlyIncome is 0.11051475089919886
The coefficient for Complaint is 0.009653017910747817
The coefficient for ExistingPolicyTenure is 0.07721280682869969
The coefficient for SumAssured is 0.5911963397769338
The coefficient for LastMonthCalls is -0.0044820220773235525
The coefficient for CustCareScore is 0.0034218816627441077
The coefficient for Channel_Online is 0.003357526778051917
The coefficient for Channel_Third_Party_Partner is 0.005414297785330311
The coefficient for Occupation_Large_Business is -0.1289981397245527
The coefficient for Occupation_Salaried is -0.24104793809459416
The coefficient for Occupation_Small_Business is -0.24364887911792552
The coefficient for EducationField_Engineer is -0.004600537950311366
The coefficient for EducationField_Graduate is -0.0028361177496419795
The coefficient for EducationField_MBA is -0.01323705141140738
The coefficient for EducationField_Post_Graduate is -0.006969724212726316
The coefficient for EducationField_Under_Graduate is 0.00023675340244105544
The coefficient for Gender_Male is 0.0034762734938712687
The coefficient for Designation_Exe is -0.10955626710497682
The coefficient for Designation_Executive is -0.16382497709257654
The coefficient for Designation_Manager is -0.163620298237565
The coefficient for Designation_Senior_Manager is -0.07267652783677697
The coefficient for Designation_VP is 0.017791198805611586
The coefficient for MaritalStatus_Married is 0.0001082040270019586
The coefficient for MaritalStatus_Single is 0.0019141209599569647
The coefficient for Zone_North is -0.029258500434660367
The coefficient for Zone_South is -0.0038478363594147275
The coefficient for Zone_West is -0.027982323754654932
The coefficient for PaymentMethod_Monthly is 0.028007029851631345
The coefficient for PaymentMethod_Quarterly is 0.011995805747694384
The coefficient for PaymentMethod_Yearly is -0.01947101649539555
The coefficient for Agglo_Clusters is 0.029369659107792462
```

```
: intercept = regression_model_scaled.intercept_[0]
  print("The intercept for our model is {}".format(intercept))
  The intercept for our model is 7.798336340434967e-18
: # Model score - R2 or coeff of determinant
  # R^2=1-RSS / TSS
  regression_model_scaled.score(X_test_scaled, y_test_scaled)
: 0.8125601603968964
: # Let us check the sum of squared errors by predicting value of y for training cases and
  # subtracting from the actual y for the training cases
  mse_scaled = np.mean((regression_model_scaled.predict(X_test_scaled)-y_test_scaled)**2)
: # underroot of mean_sq_error is standard deviation i.e. avg variance between predicted and actual
  import math
  math.sqrt(mse_scaled)
: 0.432943229076404
: # predict mileage (mpg) for a set of attributes not in the training or test set
 y_pred_scaled = regression_model_scaled.predict(X_test_scaled)
```

Predict mileage (mpg) for a set of attributes not in the training or test set

Since this is regression, plot the predicted y value vs actual y values for the test data. A good model's prediction will be close to actual leading to high R and R2 values





We again check the variance inflation factor

```
Age ---> 4.974204076010754

CustTenure ---> 5.0042780103168765

ExistingProdType ---> 64.01833054809883

NumberOfPolicy ---> 7.8321774219042455

MonthlyIncome ---> 141.82458279669777

Complaint ---> 1.414558834499288

ExistingPolicyTenure ---> 2.8678193653545065

SumAssured ---> 13.290246233456738

LastMonthCalls ---> 3.1858820162173864

CustCareScore ---> 6.091559455568143

Channel_Online ---> 1.1686497715165352
```

Let's invoke the LinearRegression function and find the best fit model on training data.

```
regression_model_out = LinearRegression()
regression_model_out.fit(X_train_no_out, y_train_no_out)
LinearRegression()
```

Now let us explore the coefficients for each of the independent attributes

```
The coefficient for Age is 21.16035136703995
The coefficient for CustTenure is 22.43803112721254
The coefficient for ExistingProdType is 35.64162751908745
The coefficient for NumberOfPolicy is 4.385210311006258
The coefficient for MonthlyIncome is 0.03218690988832312
The coefficient for Complaint is 25.336989517761737
The coefficient for ExistingPolicyTenure is 35.68936973913441
The coefficient for SumAssured is 0.0035582576401367305
The coefficient for LastMonthCalls is -0.4588578496119094
The coefficient for CustCareScore is 2.40072559100181
The coefficient for Channel Online is 8.067521549077147
The coefficient for Channel Third Party Partner is 17.41914062086986
The coefficient for Occupation_Large Business is -624.9404677783616
The coefficient for Occupation_Salaried is -667.5143860777937
The coefficient for Occupation_Small Business is -693.2541275356853
The coefficient for EducationField_Engineer is -38.048640773593306
The coefficient for EducationField_Graduate is -20.382776609002768
The coefficient for EducationField_MBA is -176.00489806226838
The coefficient for EducationField Post Graduate is -49.2307803636899
The coefficient for EducationField_Under Graduate is 6.275630855759628
The coefficient for Gender_Male is 12.212745365363402
The coefficient for Designation_Exe is -951.6472580695299
The coefficient for Designation_Executive is -479.2809087248839
The coefficient for Designation_Manager is -478.8052227116883
The coefficient for Designation_Senior Manager is -286.382061263671
The coefficient for Designation_VP is 57.25448765074445
The coefficient for MaritalStatus_Married is -7.7643848844325065
The coefficient for MaritalStatus_Single is -0.27209760432839497
The coefficient for Zone_North is -83.64401292733379
The coefficient for Zone_South is -195.50942258990926
The coefficient for Zone_West is -88.35484503904541
The coefficient for PaymentMethod_Monthly is 124.95660663201004
The coefficient for PaymentMethod Quarterly is 143.22889619995138
The coefficient for PaymentMethod_Yearly is -52.89556145000119
intercept = regression_model_out.intercept_[0]
print("The intercept for our model is {}".format(intercept))
The intercept for our model is 1412.8814770774493
# Model score - R2 or coeff of determinant
# R^2=1-RSS / TSS
regression_model_out.score(X_test_no_out, y_test_no_out)
0.8039846439306599
```

|            | variables                     | VIF      |
|------------|-------------------------------|----------|
| 30         | Zone_South                    | 1.097750 |
| 33         | PaymentMethod_Quarterly       | 1.124055 |
| 11         | Channel_Online                | 1.168744 |
| 12         | Channel_Third_Party_Partner   | 1.285194 |
| 6          | Complaint                     | 1.415376 |
| 22         | Designation_Exe               | 2.129217 |
| 18         | EducationField_MBA            | 2.250673 |
| 26         | Designation_VP                | 2.364060 |
| 32         | PaymentMethod_Monthly         | 2.491524 |
| 21         | Gender_Male                   | 2.535430 |
| 28         | MaritalStatus_Single          | 2.871670 |
| 7          | ExistingPolicyTenure          | 2.960278 |
| 9          | LastMonthCalls                | 3.186624 |
| 34         | PaymentMethod_Yearly          | 3.246193 |
| 27         | MaritalStatus_Married         | 3.895606 |
| 20         | EducationField_Under_Graduate | 3.997850 |
| <b>2</b> 5 | Designation_Senior_Manager    | 4.654740 |
| 19         | EducationField_Post_Graduate  | 5.132235 |
| 1          | Age                           | 5.384959 |
| 2          | CustTenure                    | 5 448530 |

| 2  | CustTenure                | 5.448530   |
|----|---------------------------|------------|
| 10 | CustCareScore             | 6.092959   |
| 4  | NumberOfPolicy            | 7.832282   |
| 24 | Designation_Manager       | 11.160432  |
| 23 | Designation_Executive     | 12.938618  |
| 16 | EducationField_Engineer   | 20.769377  |
| 8  | SumAssured                | 27.123217  |
| 29 | Zone_North                | 30.124808  |
| 17 | EducationField_Graduate   | 31.052427  |
| 31 | Zone_West                 | 40.643026  |
| 13 | Occupation_Large_Business | 45.003817  |
| 35 | Agglo_Clusters            | 49.216890  |
| 0  | AgentBonus                | 49.676191  |
| 3  | ExistingProdType          | 64.107943  |
| 15 | Occupation_Small_Business | 121.653120 |
| 5  | MonthlyIncome             | 143.287388 |
| 14 | Occupation_Salaried       | 163.510600 |

#### **PROBLEM 1.C**

Interpretation of the model(s)

#### Resolution:

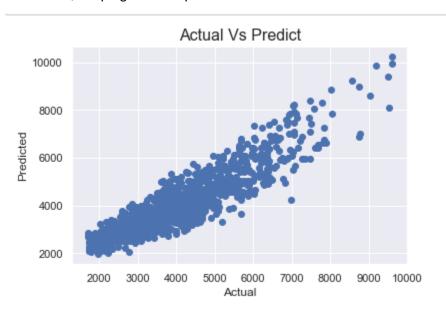
The final Linear Regression equation is

AgentBonus = b0 \* Intercept + b1 \* Zone\_South + b2 \* PaymentMethod\_Quarterly + b3 \* Channel\_Online + b4 \* Channel\_Third\_Party\_Partner + b5 \* Complaint + b6 \* Designation\_Exe + b7 \* Designation\_VP + b8 \* EducationField\_MBA + b9 \* PaymentMethod\_Monthly + b10 \* Gender\_Male + b11 \* MaritalStatus\_Single + b12 \* ExistingPolicyTenure + b13 \* LastMonthCalls + b14 \* PaymentMethod\_Yearly + b15 \* Designation\_Senior\_Manager + b16 \* MaritalStatus\_Married + b17 \* EducationField\_Under\_Graduate + b18 \* EducationField\_Post\_Graduate + b19 \* Age + b20 \* CustTenure + b21 \* CustCareScore + b22 \* NumberOfPolicy + b23 \* Designation\_Manager + b24 \* Designation\_Executive + b25 \* EducationField\_Engineer + b26 \* SumAssured + b27 \* Zone\_North + b28 \* EducationField\_Graduate + b29 \* Occupation\_Large\_Business + b30 \* Zone\_West + b31 \* ExistingProdType + b32 \* MonthlyIncome + b33 \* Occupation\_Small\_Business

AgentBonus = (843.69) \* Intercept + (-0.74) \* Zone\_South + (121.99) \* PaymentMethod\_Quarterly + (16.45) \* Channel\_Online + (8.64) \* Channel\_Third\_Party\_Partner + (31.43) \* Complaint + (-897.0) \* Designation\_Exe + (19.69) \* Designation\_VP + (-134.73) \* EducationField\_MBA + (179.77) \* PaymentMethod\_Monthly + (3.74) \* Gender\_Male + (13.12) \* MaritalStatus\_Single + (35.55) \* ExistingPolicyTenure + (-2.62) \* LastMonthCalls + (-71.13) \* PaymentMethod\_Yearly + (-261.65) \* Designation\_Senior\_Manager + (-16.47) \* MaritalStatus\_Married + (15.54) \* EducationField\_Under\_Graduate + (-76.12) \* EducationField\_Post\_Graduate + (23.04) \* Age + (24.0) \* CustTenure + (6.01) \* CustCareScore + (1.52) \* NumberOfPolicy + (-447.69) \* Designation\_Manager + (-469.53) \* Designation\_Executive + (-39.86) \* EducationField\_Engineer + (0.0) \* SumAssured + (-44.05) \* Zone\_North + (-63.73) \* EducationField\_Graduate + (-39.31) \* Occupation\_Large\_Business + (-44.97) \* Zone\_West + (54.11) \* ExistingProdType + (0.03) \* MonthlyIncome + (-92.01) \* Occupation\_Small\_Business

When Age increases by 1 unit, AgentBonus increases by 23.04 units, keeping all other predictors constant. similarly, when MonthlyIncome increases by 1 unit, AgentBonus increases by 0.03 units, keeping all other predictors constant.

There are also some negative co-efficient values. Occupation\_Large\_Business has its corresponding co-efficient as -39.31. This implies, when the Occupation is Large business, the AgentBonus decreases by 39.31 units, keeping all other predictors constant.



# **Problem 2: Model Tuning and business implication**

#### **PROBLEM 2.A**

Ensemble modelling (if necessary)

#### Resolution:

We are scaling the data for ANN. Without scaling it will give very poor results. Computations becomes easier.

```
Train RMSE Test RMSE Training Score Test Score
                             611.612103 614.934255
  Linear Regression
                                                               0.808172
                                                                           0.813200
  Decision Tree Regressor 0.000000 744.328618
                                                               1.000000
                                                                            0.726316
  Random Forest Regressor 200.059407 519.298515
                                                               0.979475 0.866785
                           4315.881788 4303.418081
                                                               0.969355
  ANN Regressor
                                                                            0.781622
  In [244]: param grid = {
                'max depth': [10,15,20,25,30],
                'min_samples_leaf': [3, 15,30],
                'min_samples_split': [15,30,35,40,50],
            dtr=tree.DecisionTreeRegressor(random_state=8)
            grid_search = GridSearchCV(estimator = dtr, param_grid = param_grid, cv = 3)
            grid search.fit(X train tun,y train tun)
            print(grid_search.best_params_)
            {'max_depth': 10, 'min_samples_leaf': 3, 'min_samples_split': 40}
In [245]: param_grid = {
               'max depth': [7,10],
               'max features': [4, 6],
               'min_samples_leaf': [3, 15,30],
               'min samples split': [30, 40,100],
               'n_estimators': [300, 500]
           }
           rfr = RandomForestRegressor(random_state=8)
           grid search = GridSearchCV(estimator = rfr, param grid = param grid, cv = 3)
           grid_search.fit(X_train_tun,y_train_tun)
: #best_params_rfr={'max_depth': 10, 'max_features': 6, 'min_samples_leaf': 3, 'min_samples_split': 30, 'n_estimators': 500}
```

```
param_grid = {
    'hidden_layer_sizes':[(500),(100,100)],
    # keeping these simple because it would take too much time to run on low-end computers
    "activation": ["tanh", "relu"],
    "solver": ["sgd", "adam"]}
annr = MLPRegressor(max_iter=1000, random_state=8)
grid_search = GridSearchCV(estimator = annr, param_grid = param_grid, cv = 3)
```

```
Out[250]: GridSearchCV(cv=3, estimator=MLPRegressor(max_iter=1000, random_state=8), param_grid={'activation': ['tanh', 'relu'], 'hidden_layer_sizes': [500, (100, 100)], 'solver': ['sgd', 'adam']})
```

```
print(grid_search.best_params_)
{'activation': 'relu', 'hidden_layer_sizes': 500, 'solver': 'sgd'}
```

#### best\_params\_annr={'activation': 'relu', 'hidden\_layer\_sizes': 500, 'solver': 'sgd'}

|                         | Train RMSE | Test RMSE  | Training Score | Test Score |
|-------------------------|------------|------------|----------------|------------|
| Linear Regression       | 611.612103 | 614.934255 | 0.808172       | 0.813200   |
| Decision Tree Regressor | 508.120305 | 597.920356 | 0.867599       | 0.823394   |
| Random Forest Regressor | 542.802536 | 620.584032 | 0.848908       | 0.809752   |
| ANN Regressor           | 0.369968   | 0.424350   | 0.863124       | 0.819927   |

#### Without tuning

|                         | Train RMSE | Test RMSE  | Training Score | Test Score |
|-------------------------|------------|------------|----------------|------------|
| Linear Regression       | 613.101894 | 610.483368 | 0.808155       | 0.812801   |
| Decision Tree Regressor | 513.260619 | 593.156926 | 0.865550       | 0.823277   |
| Random Forest Regressor | 552.781054 | 625.002852 | 0.844047       | 0.803791   |
| ANN Regressor           | 0.369968   | 0.424350   | 0.863124       | 0.819927   |

#### **Final Output**

|                         | Train RMSE | Test RMSE | Training Score | Test Score |
|-------------------------|------------|-----------|----------------|------------|
| Linear Regression       | 0.438002   | 0.432943  | 0.808155       | 0.812560   |
| Decision Tree Regressor | 0.366675   | 0.428688  | 0.865550       | 0.816227   |
| Random Forest Regressor | 0.394837   | 0.445444  | 0.844103       | 0.801580   |
| ANN Regressor           | 0.369968   | 0.424350  | 0.863124       | 0.819927   |

#### **PROBLEM 2.B**

Any other model tuning measures (if applicable)

#### Resolution:

#### **Tuning**

4520 rows x 34 columns

```
, Gender_Male , MaritalStatus_Single , ExistingPolicyTenure , LastMonthCalls , PaymentMethod_Yearly
, 'Designation_Senior_Manager', 'MaritalStatus_Married', 'EducationField_Under_Graduate', 'AgentBonus', 'EducationField_Post_Graduate', 'Gesignation_Executive', 'EducationField_Engineer'
, 'GustCareScore', 'NumberOfPolicy', 'Designation_Manager', 'Designation_Executive', 'EducationField_Engineer'
, 'SumAssured', 'Zone_North', 'EducationField_Graduate', 'Occupation_Large_Business', 'Zone_West', 'ExistingProdType', 'MonthlyIncom_, 'Occupation_small_Business']
                     #score is max when we remove Occupation_Salaried
In [218]: df_vif
Out[218]:
                           Zone_South PaymentMethod_Quarterly Channel_Online Channel_Third_Party_Partner Complaint Designation_Exe Designation_VP EducationField_MBA
                 0
                                         0
                                                                                                                                                                                   0
                                                                                                                                                                                                          0
                      2
                                         0
                                                                                                   0
                                                                                                                                                                                                          0
                                                                                                                                                                                                                                       0
                                                                                                                                                                                                          0
                                                                                                                                                                                                                                       0
                  4515
                                         0
                                                                             0
                                                                                                   0
                                                                                                                                                                                                          0
                                                                                                                                                                                                                                       0
                                                                                                                                                                                                          0
                  4516
                                                                             0
                                                                                                   0
                                                                                                                                                          0
                                                                                                                                                                                   0
                                                                                                                                                                                                          0
                  4517
                                         0
                                                                                                                                                                                                                                       0
                  4518
                                                                             0
                                                                                                                                                           0
                                                                                                                                                                                   0
                                                                                                                                                                                                          0
                                                                                                                                                                                                                                       0
```

We now invoke the LinearRegression function and find the best fit model on training data

```
regression_model_vif = LinearRegression()
regression_model_vif.fit(X_train_vif, y_train_vif)
LinearRegression()
```

Let us explore the coefficients for each of the independent attributes

```
The coefficient for Zone South is -177.53074739826755
The coefficient for PaymentMethod_Quarterly is 140.20712725616963
The coefficient for Channel_Online is 13.012341753675729
The coefficient for Channel_Third_Party_Partner is 20.487115418348655
The coefficient for Complaint is 31.685361413976963
The coefficient for Designation_Exe is -914.2840345317121
The coefficient for Designation_VP is 83.61466592603371
The coefficient for EducationField_MBA is -152.46678008724237
The coefficient for PaymentMethod_Monthly is 161.46517974037127
The coefficient for Gender Male is 10.083903510394341
The coefficient for MaritalStatus_Single is 7.317067441019994
The coefficient for ExistingPolicyTenure is 32.914820300413645
The coefficient for LastMonthCalls is -1.5066627383331075
The coefficient for PaymentMethod_Yearly is -63.09658265704684
The coefficient for Designation_Senior_Manager is -234.90779982050515
The coefficient for MaritalStatus Married is 0.2273700794131594
The coefficient for EducationField_Under_Graduate is -1.8847983945686386
The coefficient for EducationField_Post_Graduate is -37.79407017070104
The coefficient for Age is 22.158517692104205
The coefficient for CustTenure is 23.395954345736282
The coefficient for CustCareScore is 3.3671519083631627
The coefficient for NumberOfPolicy is 3.8656550571600334
The coefficient for Designation_Manager is -436.56179719317475
The coefficient for Designation Executive is -452.4643380524982
The coefficient for EducationField_Engineer is -17.317260792697528
The coefficient for SumAssured is 0.003433789096447981
The coefficient for Zone North is -79.65862392165423
The coefficient for EducationField_Graduate is -11.888898369021842
The coefficient for Occupation_Large_Business is 29.913578690562634
The coefficient for Zone_West is -78.22206217344456
The coefficient for ExistingProdType is 43.98633586581726
The coefficient for MonthlyIncome is 0.02745411921963592
The coefficient for Occupation_Small_Business is -19.367644879940702
The intercept for our model is 810.7915091307291
```

Model score - R2 or coeff of determinant

R^2=1-RSS / TSS

0.8131119381670872

We can see that the scaled output has a better score.

Now we see stats model formula

| Out[226]: | Intercept                     | 843.694069  |
|-----------|-------------------------------|-------------|
|           | Zone_South                    | -0.743471   |
|           | PaymentMethod_Quarterly       | 121.985130  |
|           | Channel_Online                | 16.452712   |
|           | Channel_Third_Party_Partner   | 8.639260    |
|           | Complaint                     | 31.425465   |
|           | Designation_Exe               | -896.998779 |
|           | Designation_VP                | 19.689241   |
|           | EducationField_MBA            | -134.730077 |
|           | PaymentMethod_Monthly         | 179.770948  |
|           | Gender_Male                   | 3.736511    |
|           | MaritalStatus_Single          | 13.121798   |
|           | ExistingPolicyTenure          | 35.545569   |
|           | LastMonthCalls                | -2.622818   |
|           | PaymentMethod_Yearly          | -71.133166  |
|           | Designation_Senior_Manager    | -261.650782 |
|           | MaritalStatus_Married         | -16.469356  |
|           | EducationField_Under_Graduate | 15.535704   |
|           | EducationField_Post_Graduate  | -76.117914  |
|           | Age                           | 23.035100   |
|           | CustTenure                    | 24.001376   |
|           | CustCareScore                 | 6.006542    |
|           | NumberOfPolicy                | 1.516024    |
|           | Designation_Manager           | -447.692353 |
|           | Designation_Executive         | -469.527655 |
|           | EducationField_Engineer       | -39.861369  |
|           | SumAssured                    | 0.003425    |
|           | Zone_North                    | -44.049140  |
|           | EducationField_Graduate       | -63.733576  |
|           | Occupation_Large_Business     | -39.310314  |
|           | Zone West                     | -44.965068  |
|           | ExistingProdType              | 54.113346   |
|           | MonthlyIncome                 | 0.025356    |
|           | Occupation_Small_Business     | -92.005135  |
|           | dtype: float64                |             |
|           |                               |             |

#### lm1.summary

#### 

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|                               | coef      | std err      | t       | P> t  | [0.025    | 0.975]   |
|-------------------------------|-----------|--------------|---------|-------|-----------|----------|
| Intercept                     | 843.6941  | 158.479      | 5.324   | 0.000 | 532.996   | 1154.392 |
| Zone South                    | -0.7435   | 262.924      | -0.003  | 0.998 | -516.204  | 514.718  |
| PaymentMethod Quarterly       | 121.9851  | 74.532       | 1.637   | 0.102 | -24.135   | 268.109  |
| Channel_Online                | 16.4527   | 30.665       | 0.537   | 0.592 | -43.665   | 76.571   |
| Channel_Third_Party_Partner   | 8.6393    | 23.756       | 0.364   | 0.716 | -37.935   | 55.213   |
| Complaint                     | 31.4255   | 20.270       |         | 0.121 | -8.314    | 71.165   |
| Designation_Exe               | -896.9988 | 78.666       | -11.403 | 0.000 | -1051.223 | -742.775 |
| Designation_VP                | 19.6892   | 61.233       | 0.322   | 0.748 | -100.358  | 139.736  |
| EducationField_MBA            | -134.7301 | 107.913      | -1.249  | 0.212 | -346.292  | 76.832   |
| PaymentMethod_Monthly         | 179.7709  | 51.123       | 3.516   | 0.000 | 79.544    | 279.997  |
| Gender Male                   | 3.7365    | 18.855       |         | 0.843 | -33.229   | 40.702   |
| MaritalStatus_Single          | 13.1218   | 27.369       | 0.479   | 0.632 | -40.534   | 66.778   |
| ExistingPolicyTenure          | 35.5456   | 2.949        | 12.054  | 0.000 | 29.764    | 41.327   |
| LastMonthCalls                | -2.6228   | 2.771        | -0.946  | 0.344 | -8.056    | 2.810    |
| PaymentMethod_Yearly          | -71.1332  | 29.098       | -2.445  | 0.015 | -128.179  | -14.087  |
| Designation_Senior_Manager    | -261.6508 | 43.913       | -5.958  | 0.000 | -347.742  | -175.559 |
| MaritalStatus Married         | -16.4694  | 25.455       | -0.647  | 0.518 | -66.374   | 33.435   |
| EducationField_Under_Graduate | 15.5357   | 32.617       | 0.476   | 0.634 | -48.410   | 79.481   |
| EducationField Post Graduate  | -76.1179  | 89.154       | -0.854  | 0.393 | -250.903  | 98.668   |
| Age                           | 23.0351   | 1.204        | 19.134  | 0.000 | 20.675    | 25.395   |
| CustTenure                    | 24.0014   | 1.208        | 19.865  | 0.000 | 21.633    | 26.370   |
| CustCareScore                 | 6.0065    | 6.712        | 0.895   | 0.371 | -7.152    | 19.165   |
| NumberOfPolicy                | 1.5160    | 6.633        | 0.229   | 0.819 | -11.488   | 14.520   |
| Designation_Manager           | -447.6924 | 46.393       | -9.650  | 0.000 | -538.646  | -356.739 |
| Designation Executive         | -469.5277 | 54.362       |         | 0.000 | -576.104  | -362.952 |
| EducationField Engineer       | -39.8614  | 138.810      | -0.287  | 0.774 | -311.997  | 232.275  |
| SumAssured                    | 0.0034    | 5.01e-05     | 68.353  | 0.000 | 0.003     | 0.004    |
| Zone_North                    | -44.0491  | 78.644       | -0.560  | 0.575 | -198.229  | 110.131  |
| EducationField_Graduate       | -63.7336  | 80.236       | -0.794  | 0.427 | -221.036  | 93.569   |
| Occupation Large Business     | -39.3103  | 129.498      | -0.304  | 0.761 | -293.190  | 214.570  |
| Zone West                     | -44.9651  | 78.229       | -0.575  | 0.565 | -198.333  | 108.402  |
| ExistingProdType              | 54.1133   | 18.847       | 2.871   | 0.004 | 17.165    | 91.062   |
| MonthlyIncome                 | 0.0254    | 0.004        | 5.971   | 0.000 | 0.017     | 0.034    |
| Occupation_Small_Business     | -92.0051  | 75.805       | -1.214  | 0.225 | -240.621  | 56.611   |
| Omnibus:                      |           | Durbin-Watso |         |       | .018      |          |
| Prob(Omnibus):                |           | Jarque-Bera  |         |       | .623      |          |
| Skew:                         |           |              | (38):   |       |           |          |
|                               |           | Prob(JB):    |         |       | e-68      |          |
| Kurtosis:                     |           | Cond. No.    |         |       | e+07      |          |

#### Notes:

- [1] Standard Errors assume that the covariance matrix of the errors is correctly specified.
- [2] The condition number is large, 1.95e+07. This might indicate that there are strong multicollinearity or other numerical problems.

```
for i,j in np.array(lm1.params.reset_index()):
   print('({}) * {} +'.format(round(j,2),i),end=' ')
(843.69) * Intercept + (-0.74) * Zone South + (121.99) * PaymentMethod Quarterly + (16.45) * Channel Online + (8.64) * Channel
Third_Party_Partner + (31.43) * Complaint + (-897.0) * Designation_Exe + (19.69) * Designation_VP + (-134.73) * EducationField_
MBA + (179.77) * PaymentMethod_Monthly + (3.74) * Gender_Male + (13.12) * MaritalStatus_Single + (35.5) * ExistingPolicyTenure + (-2.62) * LastMonthCalls + (-71.13) * PaymentMethod_Yearly + (-261.65) * Designation_Senior_Manager + (-16.47) * MaritalStatu
s_Married + (15.54) * EducationField_Under_Graduate + (-76.12) * EducationField_Post_Graduate + (23.04) * Age + (24.0) * CustTe
nure + (6.01) * CustCareScore + (1.52) * NumberOfPolicy + (-447.69) * Designation_Manager + (-469.53) * Designation_Executive +
(-39.86) * EducationField_Engineer + (0.0) * SumAssured + (-44.05) * Zone_North + (-63.73) * EducationField_Graduate + (-39.31)
  Occupation_Large_Business + (-44.97) * Zone_West + (54.11) * ExistingProdType + (0.03) * MonthlyIncome + (-92.01) * Occupatio
n Small Business
X_train_tun, X_test_tun, y_train_tun, y_test_tun = train_test_split(X_vif, Y, test_size=0.25, random_state=8)
X_train_scaled_tun = X_train.apply(zscore)
X_test_scaled_tun = X_test.apply(zscore)
y_train_scaled_tun = y_train.apply(zscore)
y_test_scaled_tun = y_test.apply(zscore)
regression_model_tun = LinearRegression()
regression_model_tun.fit(X_train_tun, y_train_tun)
regression_model_tun.score(X_test_tun, y_test_tun)
0.8132000652084972
regression_model_scaled_tun = LinearRegression()
regression_model_scaled_tun.fit(X_train_scaled_tun, y_train_scaled_tun)
regression_model_scaled_tun.score(X_test_scaled_tun, y_test_scaled_tun)
0.8125601603968964
```

The overall P value is less than alpha, so rejecting H0 and accepting Ha that at least 1 regression coefficient is not 0. Here all regression coefficients are not 0

#### **PROBLEM 2.C**

Interpretation of the most optimum model and its implication on the business

#### Resolution:

When Age increases by 1 unit, AgentBonus increases by 23.04 units, keeping all other predictors constant. similarly, when MonthlyIncome increases by 1 unit, AgentBonus increases by 0.03 units, keeping all other predictors constant.

There are also some negative co-efficient values. Occupation\_Large\_Business has its corresponding co-efficient as -39.31. This implies, when the Occupation is large business, the AgentBonus decreases by 39.31 units, keeping all other predictors constant.

The End

Thakur Arun Singh

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