

Good listening skills are inherent and cannot be inculcated: *

- ☐ Yes, it is true
- ☒ It is False
- ☐ I cannot say
- ☐ All are correct

Grapevine is a formal communication flow in an organization *

- ☒ False
- ☐ True
- ☐ Both a & b are correct
- ☐ None of these

Reports , proposals , books , letters
are the types of : *

- ☐ Mass communication
- ☐ Media communication
- ☐ Diagonal communication
- ☒ Written communication

Rigidity of thought helps the officer
in maintain a good rapport with his/
her subordinates: *

- ☐ Yes , it is true
- ☒ No, it is not all
- ☐ Both a & b are correct
- ☐ None of these

Communication that takes place between two or more persons are in intra personal communication. *

- ☒ This is not correct
- ☐ This is correct statement
- ☐ Both a & b are correct
- ☐ None of these

Communication that takes place within one self is intra personal Communication . *

- ☒ It is correct expression
- ☐ No, it is not
- ☐ Both a & b are correct
- ☐ None of these

Communication that takes place beyond among the human beings is called: *

- ☐ Non verbal
- ☐ Verbal
- ☒ Extra personal
- ☐ Mass communication

The means by which messages are conveyed to an entire populace is called : *

- ☐ Verbal communication
- ☐ Written communication
- ☐ Non Verbal
- ☒ Mass communication

A message communicated to without using a word is called : *

- ☐ Written communication
- ☒ Non- Verbal communication
- ☐ Both a & b are correct
- ☐ None of these

Use of spoken language between two or more than two persons is called: *

- ☐ Written communication
- ☐ Intra personal
- ☒ Oral
- ☐ None of these