

**PHED**

PORT HARCOURT ELECTRICITY DISTRIBUTION COMPANY
1 MOSCOW ROAD, PORT HARCOURT, RIVERS STATE, NIGERIA
Customer care e-mail: Customercare@phed.com.ng
Call Centre: 070022557433

VAT # UYV100109

ELECTRICITY BILL**NOV-2022**

This bill is for energy used in

826,195.73

0.00000000 0.00000000

810006179001

Account Number: **ELSHON NIG.LTD** Previous Bal: **215240653** Adjustment
Name: **NO.11 TRANS AMADI RD BYSLAUGHTER BRIDGE** 2.35 GPS N **01 DEC 2022**
Supply Address: **NO.11 TRANS AMADI RD BYSLAUGHTER BRIDGE** 8.00 Bill Prod. Date:
Bill Delivery Address: **68674929** A101611671020337B9100101001

PAY TOTAL DUE.
1,079,703.85

Bill ID

Mobile No.:

CIN:

E-mail Address:

| READ MODE | A-METER CODE | T-60.96 RATE | LOAD |
|----------------|-----------------|-----------------|-------------|
| PRESENT RDG | PREVIOUS RDG | UNITS BILLED | M/R DATE |
| 197,399.00 | 192,430.30 | 4,968.70 | 01 DEC 2022 |

CUSTOMER CLASS
Your total payments in last three months is not enough. Please clear all your arrears to avoid disconnection.
A B D E F

15 DEC 2022**DEC-2022****CURRENT MONTH BILLING DETAILS.**

| TOTAL CHARGES | DATA |
|---------------------------------------------|---------------------|
| Previous Reading Date | 01-11-2022 |
| Multiplier | 1.00 |
| EN Charge | 302,891.95 |
| Demand Reading (KVA) | |
| DM Charge (M) Rate: | |
| FC Charge (M) Rate: | |
| CAPMI Refund Amount (M) | 1 NOV 2022 |
| Bill for the consumption of the month(s) of | |
| CHARGES | 302,891.95 |
| Current Charges (M): | 22,716.90 |
| VAT (7.5% of Current Charges (M)) | |
| TOTAL AMOUNT | 325,608.85 |
| Incidence | 754,095.00 |
| Arrears/Credit (M) | |
| PAY TOTAL DUE NOW | 1,079,703.85 |

HISTORICAL INFORMATION

| MM/YY | Billed Amount | Pay Date | Payment |
|-------|---------------|------------|------------|
| 11/22 | 72,150.73 | 16-11-2022 | 72,100.73 |
| 10/22 | 111,424.72 | 18-10-2022 | 111,375.00 |
| 09/22 | 171,288.86 | 15-09-2022 | 171,239.00 |
| 08/22 | 179,900.41 | 16-08-2022 | 179,450.00 |
| 07/22 | 88,497.74 | 22-07-2022 | -88,438.00 |
| 06/22 | 102,014.68 | 09-06-2022 | 101,964.00 |



Please pay current bill before due date
to avoid disconnection

FEEDER OFFICE

Contact: D.Victor Tel: 08114646423

Complaint Handling Procedure

- Customers who have complaints should first register such complaints with the customer care unit of PHED
- Customers who are dissatisfied with the outcome of PHED CCU can appeal to the FORUM office as the next level of redress in the system.
- All further appeals from FORUM are to be made to the commission (NERC) for further redress.
- Where the customer feels dissatisfied with the judgment, he/she can move the case to the conventional courts.

VISIT THE NEAREST PHED OFFICE OR FILL THE KYC FORM ON OUR WEBSITE (kyc.phed.com.ng). TO UPDATE YOUR DETAILS FOR YOUR ELECTRONIC BILL

Here Forum Office: No. 9 Iwole Gosu Close, Opposite Ultimate Hospital, Okuru Road Off Peter Odili Road, Port Harcourt, Rivers State, Rivers State. Email: info@necg.org



24/7 CALL CENTRE = 0700CALLPHED (070022557433)

PHED..empowering your Future

| | | | |
|-------------|-----------------------------------------|--------------------------|-------------------------------------|
| Account No: | 810006179001 | Rate: | 60.96 |
| Name: | ELSHON NIG.LTD | Last Actual Reading/Date | Net Arrears • Current Charges • VAT |
| Mobile No: | NO.11 TRANS AMADI RD BYSLAUGHTER BRIDGE | Old A/C No: | 754,095.00 302,891.95 22,716.90 |
| | | Total Bill # | 1,079,703.85 |



Bill ID

68674929

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