



PHED
PORT HARCOURT ELECTRICITY DISTRIBUTION COMPANY
1 MOSCOW ROAD PORT HARCOURT
RIVERS STATE, NIGERIA.
Customer care e-mail: Customercare@phed.com.ng
Call Centre: 070022557433

VAT # UYV100109

ELECTRICITY BILL

This bill is for energy used in

RSPUB-1-PH-Alpha2

ACC. NO.

Account Number: **814195120401** Previous Bal: **SEP-2020**
Name: **ELSCHON NIG LTD** Meter#: **9,871.81**
Supply Address: **11 SLAUGHTER RD WOJIPPH** ADC: **0.000000000 0.000000000**
Bill Delivery Address: **11 SLAUGHTER RD WOJIPPH** Dials: **933254450** Bill Prod. Date: **01 OCT 2020**
0.15
5.00

814195120401

PAY TOTAL DUE.

Bill ID

BILL CHARGE MODE	TARIFF	TARIFF RATE	LOAD
43674078	43674078		
PRESENT RDG	PREVIOUS RDG	UNITS	M/R DATE
77,542.00	77,542.00	51.7	01 OCT 2020

CIN:

22,565.28

CUSTOMER CLASS

DUE DATE

15 OCT 2020

BILLING MONTH

OCT-2020

CURRENT MONTH BILLING DETAILS

TOTAL CHARGES	DATA
Previous Reading Date	
Multiplier	01-09-2020
EN Charge	1.00
Demand Reading (KVA)	20,990.20
DM Charge (N) Rate:	09/20 9,884.15
FC Charge (N) Rate:	08/20 12,187.66
CAPMI Refund Amount (N)	07/20 110,107.78
Bill for the consumption of the month(s) of	06/20 5,654.07
CHARGES	05/20 5,654.07
Current Charges (N):	04/20 42,300.82
VAT (7.5% of Current Charges (N))	
TOTAL AMOUNT	
Incidence	
Arrears/Credit (N)	
PAY TOTAL DUE NOW	

HISTORICAL INFORMATION

MM/YY	Billed Amount	Pay Date	Payment
01-09-2020	09/20 9,884.15	18-09-2020	9,871.00
08/20	12,187.66	11-08-2020	12,1307.86
07/20	110,107.78		
06/20	5,654.07	11-06-2020	232,847.00
05/20	5,654.07		
04/20	42,300.82		

Please pay current bill before due date to avoid disconnection

1 SEP 2020

Complaint Handling Procedure

- Customers who have complaints should first register such complaints with the customer care unit of PHED
- Customers who are dissatisfied with the outcome of PHED CCU can appeal to the FORUM office as the next level of redress in the system.

- All further appeals from FORUM are to be made to the commission (NERC) for further redress.
- Where the customer feels dissatisfied with the judgment, he/she can move the case to the conventional courts.

Nerc Forum Office: Whelberg Imperial Hotel, Plot 112a Bank Anthony Avenue, Off Ordinance Rd, Trans Amadi, Port Harcourt, Rivers State. Email: info@nercg.org



24/7 CALL CENTRE = 0700CALLPHED (070022557433)

PHED... empowering your Future

Account No:	Rate:		
Name:	814195120401	51.7	
Address:	ELSCHON NIG LTD	Net Arrears	Current Charges + VAT
Mobile No:	11 SLAUGHTER RD WOJIPPH	0.81	20,990.20 1,574.27
Total Bill #		22,565.28	



43674078

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