

**PHED**

PORT HARCOURT ELECTRICITY DISTRIBUTION COMPANY
1 MOSCOW ROAD PORT HARCOURT
RIVERS STATE, NIGERIA
Customer care e-mail: Customercare@phed.com.ng
Call Centre: 070022557433

VAT # UYV100109

ELECTRICITY BILL**PH-Alpha2-RSPUB-1-HVDS 367 NEW LAYOUT**This bill is for energy used in **OCT-2022**

865.419.57

ACC. NO.

810006179001

Account Number: 810006179001 Previous Bal: ₦ 215240653 Adjustment 0.000000000 0.000000000
Name: ELSHON NIG.LTD Meter#: 215240653 GPS N 0.000000000
Supply Address: TRANS AMADI RD BYSLAUGHTER BRID 2.35 Bill Prod. Date: 28 OCT 2022
Bill Delivery Address: Dials: 8.00

PAY TOTAL DUE

826,195.73

DUE DATE

11 NOV 2022

BILLING MONTH

NOV-2022



Please pay current bill before due date to avoid disconnection

CIN:

A101611671020337B9100101001



CUSTOMER CLASS
Your total payments in last three months is not enough. Please clear all your arrears to avoid disconnection.

A B D E F

Bill ID 68163422

Mobile No.:

E-mail Address:

BILL CHARGE	TARIFF	TARIFF	LOAD
MO READ	A-MO E	R/60.96	1
PRESENT RDG	PREVIOUS RDG	UNITS BILLED	M/R DATE
192,430.30	191,329.30	1,101.00	28 OCT 2022

CURRENT MONTH BILLING DETAILS**TOTAL CHARGES**

Previous Reading Date 01-10-2022
Multiplier 1.00
EN Charge 67,116.96
Demand Reading (KVA)
DM Charge (N) Rate:
FC Charge (N) Rate:
CAPMI Refund Amount (N) 1 OCT 2022
Bill for the consumption of the month(s) of

CHARGES

Current Charges (N) 67,116.96
VAT (7.5% of Current Charges (N)) 5,033.77

TOTAL PAYMENT 72,150.73

Incidence 754,045.00

Arrears/Credit (N)

PAY TOTAL DUE NOW

826,195.73**HISTORICAL INFORMATION**

MM/YY	Billed Amount	Pay Date	Payment
10/22	111,424.72	18-10-2022	111,375.00
09/22	171,288.86	15-09-2022	171,239.00
08/22	179,900.41	16-08-2022	179,450.00
07/22	88,497.74	22-07-2022	88,438.00
06/22	102,014.68	09-06-2022	-101,964.00
05/22	53,946.61	19-05-2022	699,950.00

**FEEDER OFFICE**

RSPUB-1 Trans Amadi

Contact: D.Victor Tel: 08114646423

Complaint Handling Procedure

- Customers who have complaints should first register such complaints with the customer care unit of PHED
- All further appeals from FORUM are to be made to the commission (NERC) for further redress.
- Customers who are dissatisfied with the outcome of PHED CCU can appeal to the FORUM office as the next level of redress in the system.
- Where the customer feels dissatisfied with the judgment, he/she can move the case to the conventional courts.

VISIT THE NEAREST PHED OFFICE OR FILL THE KYC FORM ON OUR WEBSITE (kyc.phed.com.ng) TO UPDATE YOUR DETAILS FOR YOUR ELECTRONIC BILL

Nerc Forum Office: No. 9 Iwori Gosu Close, Opposite Ultimate Hospital, Okuru Road Off Peter Odili Road, Port Harcourt, Rivers State, Rivers State. Email: info@nercg.org



24/7 CALL CENTRE = 0700CALLPHED (070022557433)

PHED...empowering your Future

Account No: 810006179001	Rate: 60.96
Name: ELSHON NIG.LTD	Last Actual Reading/Date
Address: NO.11 TRANS AMADI RD BYSLAUGHTER BRID	Net Arrears + Current Charges + VAT
Mobile No:	754,045.00 67,116.96 5,033.77
Total Bill ₦ 826,195.73	



Bill ID 68163422

Page 6 of 18