

**PHED**

PORT HARCOURT ELECTRICITY DISTRIBUTION COMPANY  
1 MOSCOW ROAD PORT HARCOURT  
RIVERS STATE, NIGERIA  
Customer care e-mail: Customercare@phed.com.ng  
Call Centre: 070022557433

VAT # UYV100109

**ELECTRICITY BILL**

RSPUB-1-PH-Alpha2

This bill is for energy used in

SEP-2020

ACC. NO.

Account Number:	Previous Bal: ₦	Adjustment
Name:	Meter#	GPS#
Supply Address:	ADC#	Bill Prod. Date:
Bill Delivery Address:	Dials	

810006179001

PAY TOTAL DUE.

9,191,168.25

DUE DATE

15 OCT 2020

BILLING MONTH

OCT-2020

Bill ID

Mobile No.:

CIN:

E-mail Address:

BILL CHARGE MODE	TARIFF CODE	TARIFF RATE	LOAD
PREVIOUS RDG	PREVIOUS RDG	49.2 UNITS BILLED	1 M/R DATE
132,680.00	130,458.00	2,222.00	01 OCT 2020

CUSTOMER CLASS	
C	Your total payments in last three months is not enough. Please clear all your arrears to avoid disconnection.
A B D E F	

**CURRENT MONTH BILLING DETAILS**

TOTAL CHARGES	DATA
Previous Reading Date	01-09-2020
Multiplier	1.00
EN Charge	109,322.40
Demand Reading (KVA)	
DM Charge (₦) Rate:	
FC Charge (₦) Rate:	
CAPMI Refund Amount (₦)	
Bill for the consumption of the month(s) of	1 SEP 2020
<b>CHARGES</b>	
Current Charges (₦):	109,322.40
VAT (7.5% of Current Charges (₦))	8,199.18
<b>TOTAL AMOUNT</b>	
Incidence	117,521.58
Arrears/Credit (₦)	9,073,646.67
<b>PAY TOTAL DUE NOW</b>	<b>9,191,168.25</b>

**HISTORICAL INFORMATION**

MM/YY	Billed Amount	Pay Date	Payment
09/20	107,680.26	09-09-2020	107,680.00
08/20	76,174.74	18-08-2020	412,790.34
07/20	103,521.70		
06/20	131,848.04	16-06-2020	406,171.49
05/20	233,094.60		
04/20	274,323.49		



Please pay current bill before due date to avoid disconnection

RSPUB-1 Trans Amadi

Contact: O.Chinedu Tel: 09087218952

**Complaint Handling Procedure**

- Customers who have complaints should first register such complaints with the customer care unit of PHED
- Customers who are dissatisfied with the outcome of PHED CCU can appeal to the FORUM office as the next level of redress in the system.
- All further appeals from FORUM are to be made to the commission (NERC) for further redress.
- Where the customer feels dissatisfied with the judgment, he/she can move the case to the conventional courts.

Nerc Forum Office: Whelberg Imperial Hotel, Plot 112a Bank Anthony Avenue, Off Ordinance Rd, Trans Amadi, Port Harcourt, Rivers State. Email: info@nercg.org



24/7 CALL CENTRE = 0700CALLPHED (070022557433)

PHED... empowering your Future

Account No:	Rate:
Name:	Last Actual Reading/Date
Address:	Net Arrears + Current Charges + VAT
Mobile No:	

Total Bill ₦ 9,191,168.25



Bill ID 42687200

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