



PHED
PORT HARCOURT ELECTRICITY DISTRIBUTION COMPANY

1 MOSCOW ROAD PORT HARCOURT
RIVERS STATE, NIGERIA
Customer care e-mail: Customercare@phed.com.ng
Call Centre: 070022557433

VAT # UYV100109

ELECTRICITY BILL

This bill is for energy used in **PH-Alpha2-RSPUB-1-HVDS 367 NEW LAYOUT**

OCT-2021

ACC. NO.

Account Number: 810006179001 Previous Bal: ₦ 1,514,394.02 Adjustment
Name: ELSHON NIG.LTD Meter#: 215240653 GPS N 0.000000000 0.000000000
Supply Address: TRANS AMADI RD BYSLAUGHTER BRID 2.35 Bill Prod. Date: 01 NOV 2021
Bill Delivery Address: NO.11 TRANS AMADI RD BYSLAUGHTER BRIDGENA 8.00

810006179001

PAY TOTAL DUE.

₦ 1,517,665.84

Bill ID 63271309

Mobile No.:
E-mail Address:

CIN:

A101611671020337B9100101001

BILL CHARGE MODE	TARIFF CODE	TARIFF RATE	LOAD
READ	A-MD1	56.79	1
PRESENT RDG	PREVIOUS RDG	UNITS BILLED	M/R DATE
169,009.58	167,072.18	1,937.40	01 NOV 2021

CUSTOMER CLASS
C Your total payments in last three months is not enough. Please clear all your arrears to avoid disconnection.
A B D E F

DUE DATE

15 NOV 2021

BILLING MONTH

NOV-2021

CURRENT MONTH BILLING DETAILS

TOTAL CHARGES	DATA
Previous Reading Date	01-10-2021
Multiplier	1.00
EN Charge	110,024.95
Demand Reading (KVA)	
DM Charge (₦) Rate:	
FC Charge (₦) Rate:	
CAPMI Refund Amount (₦)	1 OCT 2021
Bill for the consumption of the month(s) of	
CHARGES	110,024.95
Current Charges (₦):	8,251.87
VAT (7.5% of Current Charges (₦))	
TOTAL AMOUNT	118,276.82
Incidence	1,399,389.02
Arrears/Credit (₦)	
PAY TOTAL DUE NOW	1,517,665.84

HISTORICAL INFORMATION

MM/YY	Billed Amount	Pay Date	Payment
10/21	115,004.70	13-10-2021	115,005.00
09/21	113,179.29	22-09-2021	785,640.89
08/21	114,713.45	10-08-2021	114,713.00
07/21	90,327.93	12-07-2021	490,327.93
06/21	171,481.63	16-06-2021	-171,481.63
05/21	225,972.28	11-05-2021	225,972.28



Please pay current bill before due date to avoid disconnection

FEEDER OFFICE

RSPUB-1 Trans Amadi Contact: O.Chinedu Tel: 09087218952

Complaint Handling Procedure

- Customers who have complaints should first register such complaints with the customer care unit of PHED
- All further appeals from FORUM are to be made to the commission (NERC) for further redress.
- Customers who are dissatisfied with the outcome of PHED CCU can appeal to the FORUM office as the next level of redress in the system.
- Where the customer feels dissatisfied with the judgment, he/she can move the case to the conventional courts.

VISIT THE NEAREST PHED OFFICE OR FILL THE KYC FORM ON OUR WEBSITE (kyc.phed.com.ng) TO UPDATE YOUR DETAILS FOR YOUR ELECTRONIC BILL

Nerc Forum Office: Whelburg Imperial Hotel, Plot 112a Bank Anthony Avenue, Off Ordinance Rd, Trans Amadi, Port Harcourt, Rivers State. Email: info@nerc.org



810006179001

24/7 CALL CENTRE = 0700CALLPHED (070022557433)

56.79

PHED...empowering your Future

Account No:	ELSHON NIG.LTD	Rate:	
Name:	NO.11 TRANS AMADI BYSLAUGHTER BRID	Net Arrears	899,389.02
Address:	Old A/C No.:	Current Charges	8,251.87
Mobile:			1,517,665.84
63271309		Total Bill ₦	Page 9 of 22