



**PHED**  
PORT HARCOURT ELECTRICITY DISTRIBUTION COMPANY  
1 MOSCOW ROAD PORT HARCOURT  
RIVERS STATE, NIGERIA  
Customer care e-mail: Customercare@phed.com.ng  
Call Centre: 070022557433

VAT # UYV100109

# ELECTRICITY BILL

This bill is for energy used in **PH-Alpha2-RSPUB-1-HVDS 367 NEW LAYOUT-1073225**

Account Number: 810006179001 Previous Bal: N: 301,683.04  
Name: ELSON NIG LTD Meter#: 215240653  
Supply Address: TRANS AMADI RD BYSLAUGHTER BRID ADC: 7.0500429 4.8153461  
Bill Delivery Address: NO.11 TRANS AMADI RD Bill Prod. Date: 01 DEC 2023  
BYSLAUGHTER BRIDGEN/A

ACC. NO.

810006179001

PAY TOTAL DUE.

253,914.88

BILL ID	73353378	Mobile No.:	E-mail Address:
BILL CHARGE MODE	TARIFF CODE	TARIFF RATE	LOAD
PRESENT RDG	READ 71.62	71.62	1
PREVIOUS RDG	PREVIOUS RDG	UNITS BILLED	M/R DATE
242,013.28	238,715.97	3,297.31	01 DEC 2023

CIN:

A101611671020337B9100101001

**CUSTOMER CLASS**  
Your total payments in last three months is not enough. Please clear all your arrears to avoid disconnection.  
**A B D E F**

DUE DATE

15 DEC 2023

BILLING MONTH  
DEC-2023



## CURRENT MONTH BILLING DETAILS

TOTAL CHARGES	DATA
Previous Reading Date	01-11-2023
Multiplier	1.00
EN Charge	236,153.34
Demand Reading (KVA)	
DM Charge (M) Rate:	
FC Charge (M) Rate:	
CAPMI Refund Amount (M)	
Bill for the consumption of the month(s) of	1 NOV 2023
<b>CHARGES</b>	
Current Charges (M):	236,153.34
VAT (7.5% of Current Charges (M))	17,711.50
<b>TOTAL AMOUNT</b>	253,864.84
Incidence	50.04
Arrears/Credit (M)	
<b>PAY TOTAL DUE NOW</b>	253,914.88

## HISTORICAL INFORMATION

MM/YY	Billed Amount	Pay Date	Payment
11/23	304,633.45	09-11-2023	304,633.00
10/23	329,309.59	10-10-2023	329,310.00
09/23	373,870.72	12-09-2023	373,870.72
08/23	369,713.18	11-08-2023	369,713.18
07/23	316,589.05	17-07-2023	316,589.19
06/23	515,073.14	14-06-2023	515,073.00

## FEEDER OFFICE

TRANS-WOJI ROAD,  
WOJI

Contact: Abbev Badona Tel: 09134353622

## Complaint Handling Procedure

- Customers who have complaints should first register such complaints with the customer care unit of PHED
- Customers who are dissatisfied with the outcome of PHED CCU can appeal to the FORUM office as the next level of redress in the system.
- All further appeals from FORUM are to be made to the commission (NERC) for further redress.
- Where the customer feels dissatisfied with the judgment, he/she can move the case to the conventional courts.

**VISIT THE NEAREST PHED OFFICE OR FILL THE KYC FORM ON OUR WEBSITE (kyc.phed.com.ng) TO UPDATE YOUR DETAILS FOR YOUR ELECTRONIC BILL.**  
Nerc Forum Office: No. 9 Iwori Gosh Close, Opposite Ultimate Hospital, Okuru Road Off Peter Odili Road, Port Harcourt, Rivers State, Rivers State. Email: info@nerc.org



810006179001 CENTRE = 0700CALLPHED (070022557433)

Account No: ELSON NIG.LTD  
Name: NO.11 TRANS AMADI RD BYSLAUGHTER  
Address: Last Actual Reading/Date  
Mobile No: 73353378  
Old A/C No.:  
Total Bill #  
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Bill ID