

**PHED**

PORT HARCOURT ELECTRICITY DISTRIBUTION COMPANY  
1 MOSCOW ROAD PORT HARCOURT  
RIVERS STATE, NIGERIA  
Customer care e-mail: Customercare@phed.com.ng  
Call Centre: 070022557433

VAT # UYV100109

**ELECTRICITY BILL**

This bill is for energy PHED in  
PH Alpha2-RSPUB-1-HVDS 367 NEW LAYOUT

Account Number: 810006179001 Previous Bal: N **JUN-2022** Adjustment  
Name: 810006179001 Meter#: 855,398.84 GPS N E  
Supply Address: ELSHON NIG.LTD ADC: 215240653 Bill Pro: 0.000000000 0.000000000  
Bill Delivery Address: TRANS AMADI RD BYSLAUGHTER BRID 2.35  
NO.11 TRANS AMADI RD BYSLAUGHTER BRID 8.00 01 JUL 2022

ACC. NO.

810006179001

PAY TOTAL DUE.

N 841,932.58

DUE DATE

15 JUL 2022

BILLING MONTH

JUL-2022



Please pay current bill before due date  
to avoid disconnection

**C** Your total payments in last three months is not enough. Please clear all your arrears to avoid disconnection.

**A B D E F**

BILL CHARGE MODE	TARIFF CODE	TARIFF RATE	LOAD
PRESENT RDG	PRE-AD1 RDG	UNIT \$9.64	M/R DATE
184,269.94	182,889.60	1,380.34	01 JUL 2022

**CURRENT MONTH BILLING DETAILS****TOTAL CHARGES****DATA**

Previous Reading Date	01-06-2022
Multiplier	3.00
EN Charge	82,323.48
Demand Reading (KVA)	
DM Charge (N) Rate:	
FC Charge (N) Rate:	
CAPMI Refund Amount (N)	
Bill for the consumption of the month(s) of	1 JUN 2022
<b>CHARGES</b>	
Current Charges (N)	82,323.48
VAT (7.5% of Current Charges (N))	6,174.26
<b>INCIDENTS</b>	
Incidence	88,497.74
Arrears/Credit (N)	753,434.84
<b>PAY TOTAL DUE NOW</b>	<b>841,932.58</b>

**HISTORICAL INFORMATION**

MM/YY	Billed Amount	Pay Date	Payment
06/22	102,014.68	09-06-2022	101,964.00
05/22	53,946.61	19-05-2022	699,950.00
04/22	174,447.62	13-04-2022	174,448.00
03/22	157,658.80	15-03-2022	157,659.00
02/22	82,398.17	10-02-2022	-82,399.00
01/22	134,351.08	19-01-2022	134,351.00

**FEEDER OFFICE**

RSPUB-1 Trans Amadi Contact: C. Amiete Tel: 08035463330

**Complaint Handling Procedure**

- Customers who have complaints should first register such complaints with the customer care unit of PHED.
- Customers who are dissatisfied with the outcome of PHED CCU can appeal to the FORUM office as the next level of redress in the system.
- All further appeals from FORUM are to be made to the commission (NEERC) for further redress.
- Where the customer feels dissatisfied with the judgment, he/she can move the case to the appropriate courts.

**VISIT THE NEAREST PHED OFFICE OR FILL THE KYC FORM ON OUR WEBSITE (kyc.phed.com.ng) TO UPDATE YOUR DETAILS FOR YOUR ELECTRONIC BILL**

Nerc Forum Office: Whelberg Imperial Hotel, Plot 112a Bank Anthony Avenue, Off Ordinance Rd, Trans Amadi, Port Harcourt, Rivers State. Email: info@nercg.org



24/7 CALL CENTRE = 0700CALLPHED (070022557433)

PHED... empowering your Future

Account No: 810006179001 Rate: 59.64  
Name: ELSHON NIG.LTD  
Address: NO.11 TRANS AMADI RD BYSLAUGHTER  
Mobile No: 841,932.58  
Total Bill # 841,932.58  
Page 12 of 21

Bill ID