

**PHED**PORT HARCOURT ELECTRICITY DISTRIBUTION COMPANY  
1 MOSCOW ROAD PORT HARCOURT  
RIVERS STATE, PH-Alpha2-RSPUB-1-HVDS 367 NEW LAYOUT-1073225  
Customer care 8-11:00 AM, 12:00 PM - 5:00 PM  
Call Centre: 070022557433

VAT # UYV100109

**ELECTRICITY BILL****DEC-2022**

This bill is for energy used in

810006179001 1,079,703.85 0.00000000 0.00000000

Account Number: **ELSHON NIG.LTD** Previous Bal: **215240653** Adjust: **0.00000000**

Name: **NO.11 TRANS AMADI RD BYSLAUGHTER BI** Meter: **2.35** GPS N: **E**

Supply Address: **NO.11 TRANS AMADI RD BYSLAUGHTER BRIDGEMTA** Bill Prod. Date: **01 JAN 2023**

Bill Delivery Address: **69034410** Dials: **A101611671020337B9100101001**

ACC. NO.  
**810006179001**

PAY TOTAL DUE.

**N 923,257.90**

Bill ID

BILL CHARGE MODE	TARIFF CODE	TARIFF RATE	LOAD 1
PRESENT	PREVIOUS	UNITS	M/R DATE
199,872.00	197,399.00	2,273.00	01 JAN 2023

Mobile No.:

E-mail Address:

CIN:

**CUSTOMER CLASS**

Your total payments in last three months is not enough. Please clear all your arrears to avoid disconnection.

**A B D E F**DUE DATE  
**15 JAN 2023**BILLING MONTH  
**JAN-2023****CURRENT MONTH BILLING DETAILS**

<b>TOTAL CHARGES</b>	<b>01 DEC 2022</b>
Previous Reading Date	1.00
Multiplier	157,314.33
EN Charge	
Demand Reading (KVA)	
DM Charge (N) Rate:	
FC Charge (N) Rate:	1 DEC 2022
CAPMI Refund Amount (N)	
Bill for the consumption of the month(s) of	157,314.33
<b>CHARGES</b>	<b>11,798.57</b>
Current Charges (N):	
VAT (7.5% of Current Charges (N))	169,112.90
<b>TOTAL AMOUNT</b>	<b>754,145.00</b>
Incidence	
Arrears/Credit (N)	
<b>PAY TOTAL DUE NOW</b>	<b>923,257.90</b>

**HISTORICAL INFORMATION**

MM/YY	Billed Amount	Pay Date	Payment
12/22	325,608.85	13-12-2022	325,558.85
11/22	72,150.73	16-11-2022	72,100.73
10/22	111,424.72	18-10-2022	111,375.00
09/22	171,288.86	15-09-2022	171,239.00
08/22	179,900.41	16-08-2022	179,450.00
07/22	88,497.74	22-07-2022	88,438.00



Please pay current bill before due date to avoid disconnection

**FEEDBACK**

Contact: D.Victor Tel: 08114646423

**Complaint Handling Procedure**

- Customers who have complaints should first register such complaints with the customer care unit of PHED
- All further appeals from FORUM are to be made to the commission (NERC) for further redress.
- Customers who are dissatisfied with the outcome of PHED CCU can appeal to the FORUM office as the next level of redress in the system.
- Where the customer feels dissatisfied with the judgment, he/she can move the case to the conventional courts.

**VISIT THE NEAREST PHED OFFICE OR FILL THE KYC FORM ON OUR WEBSITE (kyc.phed.com.ng) TO UPDATE YOUR DETAILS FOR YOUR ELECTRONIC BILL**

Nerc Forum Office: No. 9 Iwori Goso Close, Opposite Ultimate Hospital, Okuru Road Off Peter Odili Road, Port Harcourt, Rivers State, Rivers State. Email: [info@nerc.org](mailto:info@nerc.org)



24/7 CALL CENTRE = 0700CALLPHED (070022557433)

PHED... empowering your Future

Account No: **810006179001** Rate **69.21**

ELSHON NIG.LTD

Name: **NO.11 TRANS AMADI RD BYSLAUGHTER** Last Actual Reading/Date: **754,145.00** Net Arrears: **157,314.33** Current Charges: **11,798.57** VAT

Address: **Old A/C No.:**

Mobile No: **69034410** Total Bill **N 923,257.90**



Bill ID

Page 12 of 18