

**PHED**

PORT HARCOURT ELECTRICITY DISTRIBUTION COMPANY
1 MOSCOW ROAD PORT HARCOURT
RIVERS STATE, NIGERIA.
Customer care e-mail: Customercare@phed.com.ng
Call Centre: 070022557433

VAT # UYV100109

ELECTRICITY BILLThis bill is for energy used in **PH-Alpha2-RSPUB-1-HVDS 367 NEW LAYOUT**

ACC. NO.

Account Number: 810006179001 Previous Bal: N 933,394.99 Adjustment
Name: ELSON NIG.LTD Meter#: 215240653 GPS N E
Supply Address: TRANS AMADI RD BYSLAUGHTER BRIDGE ADC: 2.35 Bill Prod. Date: 01 SEP 2022
Bill Delivery Address: NO.11 TRANS AMADI RD BYSLAUGHTER BRIDGE 8.00

810006179001

PAY TOTAL DUE.

N 925,233.85

BILL CHARGE	TARIFF CODE	TARIFF RATE	LOAD
READ	AMADI	66.96	MR DATE
PREVIOUS RDG	RDG	BILLED	
189,628.99	187,015.00	2,613.82	01 SEP 2022

CUSTOMER CLASS

C Your total payments in last three months is not enough. Please clear all your arrears to avoid disconnection.
A B D E F

DUE DATE

15 SEP 2022

BILLING MONTH

served upon you

REASON FOR
DISCONNECTION
NOTICE

CURRENT MONTH BILLING DETAILS

TOTAL CHARGES	DATA
Previous Reading Date	01-08-2022
Multiplier	1.00
BN Charge	159,338.47
Demand Reading (KVA)	
DM Charge (N) Rate:	
FC Charge (N) Rate:	
CAPMI Refund Amount (N)	
Bill for the consumption of the month(s) of	1 AUG 2022
CHARGES	
Current Charges (N)	159,338.47
VAT (7.5% of Current Charges (N))	11,950.39
Incidence	171,288.86
Arrears/Credit (N)	753,944.99
PAY TOTAL DUE NOW	

HISTORICAL INFORMATION

MM/YY	Billed Amount	Pay Date	Payment
08/22	179,900.41	16-08-2022	179,450.00
07/22	88,497.74	22-07-2022	88,438.00
06/22	102,014.68	09-06-2022	101,964.00
05/22	53,948.61	19-05-2022	699,950.00
04/22	174,447.62	13-04-2022	-174,448.00
03/22	157,658.80	15-03-2022	157,659.00

SEP-2022



Please pay before due date to avoid disconnection



RSPUB-1 Trans Amadi Contact: D. Victor Tel: 08114648423

Complaint Handling Procedure

- Customers who have complaints should first register each complaint with the customer care unit of PHED
- Customers who are dissatisfied with the outcome of PHED CSU can appeal to the FORUM office as the next level of redress in the system.
- All further appeals from FORUM are to be made to the commission (NERC) for further redress.
- Where the customer feels dissatisfied with the judgment, he/she can move the case to the conventional courts.

VISIT THE NEAREST OFFICE OR FILL THE KYC FORM ON OUR WEBSITE (kyc.phed.com.ng) TO UPDATE YOUR DETAILS FOR YOUR ELECTRONIC BILL

Nerc Forum Office: Whelberg Imperial Hotel, Plot 112a Bank Anthony Avenue, Off Ordinance Rd, Trans Amadi, Port Harcourt, Rivers State. Email: info@nerc.org



24/7 CALL CENTRE = 0700CALLPHED (070022557433)

PHED...empowering your Future

Account No: 810006179001 Rate: 60.96
Name: ELSON NIG.LTD Last Actual Reading/Date Net Arrears + Current Charges + VAT
Address: NO.11 TRANS AMADI RD BYSLAUGHTER Old A/C No.: 753,944.99 159,338.47 11,950.39
Mobile No: Total Bill # 925,233.85



Bill ID

67431263

925,233.85

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N COMPANY

230254

RSPUB

served upon you

REASON FOR
DISCONNECTION
NOTICE

3 days,

of