

**PHED**

PORT HARCOURT ELECTRICITY DISTRIBUTION COMPANY  
1 MOSCOW ROAD PORT HARCOURT  
RIVERS STATE, NIGERIA.  
Customer care e-mail: Customercare@phed.com.ng  
Call Centre: 070022557433

7/12/20

VAT # UYV100109

**ELECTRICITY BILL****RSPUB-1-PH-Alpha2**

This bill is for energy used in

**NOV-2020**

ACC. NO.

Account Number: 814195120401	Previous Bal: ₦ 17,540.10	Adjustment
Name: ELSCHON NIG LTD	Meter#: 933254450	GP 0.000000000 - 0.000000000
Supply Address: 11 SLAUGHTER RD WOJIPHPH	ADC: 933254450	Bill Prod. Date: 01 DEC 2020
Bill Delivery Address: SLAUGHTER RD WOJIPHPH	Dials: 0.15	
	5.00	

814195120401

PAY TOTAL DUE.

N 26,902.35

Bill ID 47149929

Mobile No.:

E-mail Address:

CIN:

BILL CHARGE MODE	TARIFF CODE	TARIFF RATE	LOAD
READ	A-Non MD	53.02	1
PRESENT RDG	PREVIOUS RDG	UNITS BILLED	M/R DATE
K 78,823.00	78,351.00	472.00	01 DEC 2020

**CUSTOMER CLASS**

**A** We thank you for paying your bills on time and in full  
**A B C D E**

DUE DATE

15 DEC 2020

BILLING MONTH

DEC-2020

**CURRENT MONTH BILLING DETAILS**

TOTAL CHARGES	DATA
Previous Reading Date	01-11-2020
Multiplier	1.00
EN Charge	25,025.44
Demand Reading (KVA)	
DM Charge (₦) Rate:	
FC Charge (₦) Rate:	
CAPMI Refund Amount (₦)	1 NOV 2020
Bill for the consumption of the month(s) of	
<b>CHARGES</b>	25,025.44
Current Charges (₦):	1,876.91
VAT (7.5% of Current Charges (₦))	
<b>TOTAL AMOUNT</b>	26,902.35
Incidence	
Arrears/Credit (₦)	
<b>PAY TOTAL DUE NOW</b>	N 26,902.35

**HISTORICAL INFORMATION**

MM/YY	Billed Amount	Pay Date	Payment
11/20	15,878.45	18-11-2020	17,540.10
10/20	23,917.46	14-10-2020	22,565.28
09/20	9,884.15	18-09-2020	9,871.00
08/20	12,187.66	11-08-2020	122,307.86
07/20	110,107.78		
06/20	5,654.07	11-06-2020	232,847.00

Please pay current bill before due date to avoid disconnection

**FEEDER OFFICE**

RSPUB-1 Trans Amadi

Contact: O.Chinedu Tel: 09087218952

**Complaint Handling Procedure**

- Customers who have complaints should first register such complaints with the customer care unit of PHED
- Customers who are dissatisfied with the outcome of PHED CCU can appeal to the FORUM office as the next level of redress in the system.
- All further appeals from FORUM are to be made to the commission (NERC) for further redress.
- Where the customer feels dissatisfied with the judgment, he/she can move the case to the conventional courts.

Nerc Forum Office: Whelberg Imperial Hotel, Plot 112a Bank Anthony Avenue, Off Ordinance Rd, Trans Amadi, Port Harcourt, Rivers State. Email: info@nerc.org



24/7 CALL CENTRE = 0700CALLPHED (070022557433)

PHED...empowering your Future

Account No: 814195120401	Rate: 53.02
Name: ELSCHON NIG LTD	Last Actual Reading/Date
Address: 11 SLAUGHTER RD WOJIPHPH	Old A/C No.:
Mobile No:	Total Bill ₦ 26,902.35
	Net Arrears • Current Charges • VAT
	0.00 25,025.44 1,876.91



Bill ID 47149929

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