





# STEPHANIE POPS

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## EDUCATION

### BACHELOR OF SCIENCES

2nd Major: Applied Computer Sciences  
University of Winnipeg, Canada  
2018 - current  
Major: Biochemistry  
University of Winnipeg, Canada  
2013 - 2016

## PROFESSIONAL DEVELOPMENT

Attended Ignite: Professional  
Development Conference  
University of Winnipeg Cooperative  
Education Program (2019-2020)

## WORK EXPERIENCE

### Lounge Server

The VG Lounge, 04/2015 to Present,  
Winnipeg, MB

### Banquet Server

The Fairmont Winnipeg, 12/2010 to  
04/2015, Winnipeg, MB

## INTERESTS

Cooking and Hosting Events  
Portrait Photography  
Music: Singing, playing, and listening  
Gardening

## SKILLS

### TECHNICAL SKILLS

- Completed beginner Java I, Java II and Data Structures and Algorithms courses at the University of Winnipeg all in high standing.
- Experience with React through Team Treehouse tutorials and also through developing my personal portfolio.
- Completed Advanced Internet Programming at the University of Winnipeg in high standing. This course covered technologies including Node.js, Express.js and MongoDB. I have also studied these technologies independently using online tutorials.
- Have an understanding of Agile development principles, system's analysis, design patterns and Software Development Life Cycle through 2nd and 3rd year courses at the University of Winnipeg.

### COMMUNICATION

- Honoured to serve hotel's VIP guests, including high-ranking government officials, musicians, and film crews
- Honed my ability to communicate concisely and accurately through documenting, and reporting my lab work during my degree in biochemistry
- Achieved 100% on my Leading Quality Assurance audit. A hospitality audit, where an auditor ranks service while incognito, both in service standards and emotional intelligence rankings

### ATTENTION TO DETAIL

- Recognized as being detail oriented in my annual performance reviews at The Fairmont Winnipeg
- In my labs in Biochemistry a high level of precision was required to complete tests, as well as being detailed in recording details of the procedure and the results

### TEAMWORK

- Completed a 4-stage System's Analysis and Design project in high standing working alongside 2 classmates. We produced UML use case diagrams, sequence diagrams, activity diagrams, state-machine diagrams, and many others during the analysis and design of an Inventory System
- I have coordinated with a team of talented bartenders, management, and culinary staff to deliver fabulous service experiences to my guests for 10 years. Our department consistently achieves high service audit scores, often ranking in the top 3 in the hotel
- During my degree in biochemistry I worked with the same lab partner for many classes. We learned to optimize the quality of our results and the efficiency of labs through collaboration and communication