

Natural Language Processing with Deep Learning

CS224N/Ling284



Lecture 15:
Natural Language Generation

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Announcements

Thank you for all your hard work!

- We know Assignment 5 was tough and a real challenge to do in 8 days
- ...and project proposal expectations were difficult to understand for some
- These are **both new components** of the class this year – so the teaching team are going through a learning curve too
- We really appreciate the effort you're putting into this class!
- Please **continue to give us your feedback** (now, and in the end-of-quarter feedback survey)

Overview

Today we'll be learning about what's happening in the world of neural approaches to **Natural Language Generation (NLG)**

Plan for today:

- Recap what we already know about NLG
- More on decoding algorithms
- NLG tasks and neural approaches to them
- NLG evaluation: a tricky situation
- Concluding thoughts on NLG research, current trends, and the future

Section 1:

Recap: LMs and decoding algorithms

Natural Language Generation (NLG)

- Natural Language Generation refers to any setting in which we *generate* (i.e. write) new text.
- NLG is a subcomponent of:
 - Machine Translation
 - (Abstractive) Summarization
 - Dialogue (chit-chat and task-based)
 - Creative writing: storytelling, poetry-generation
 - Freeform Question Answering (i.e. answer is generated, not extracted from text or knowledge base)
 - Image captioning
 - ...

Recap

- Language Modeling: the task of predicting the next word, given the words so far

$$P(y_t | y_1, \dots, y_{t-1})$$

- A system that produces this probability distribution is called a Language Model
- If that system is an RNN, it's called a RNN-LM

Recap

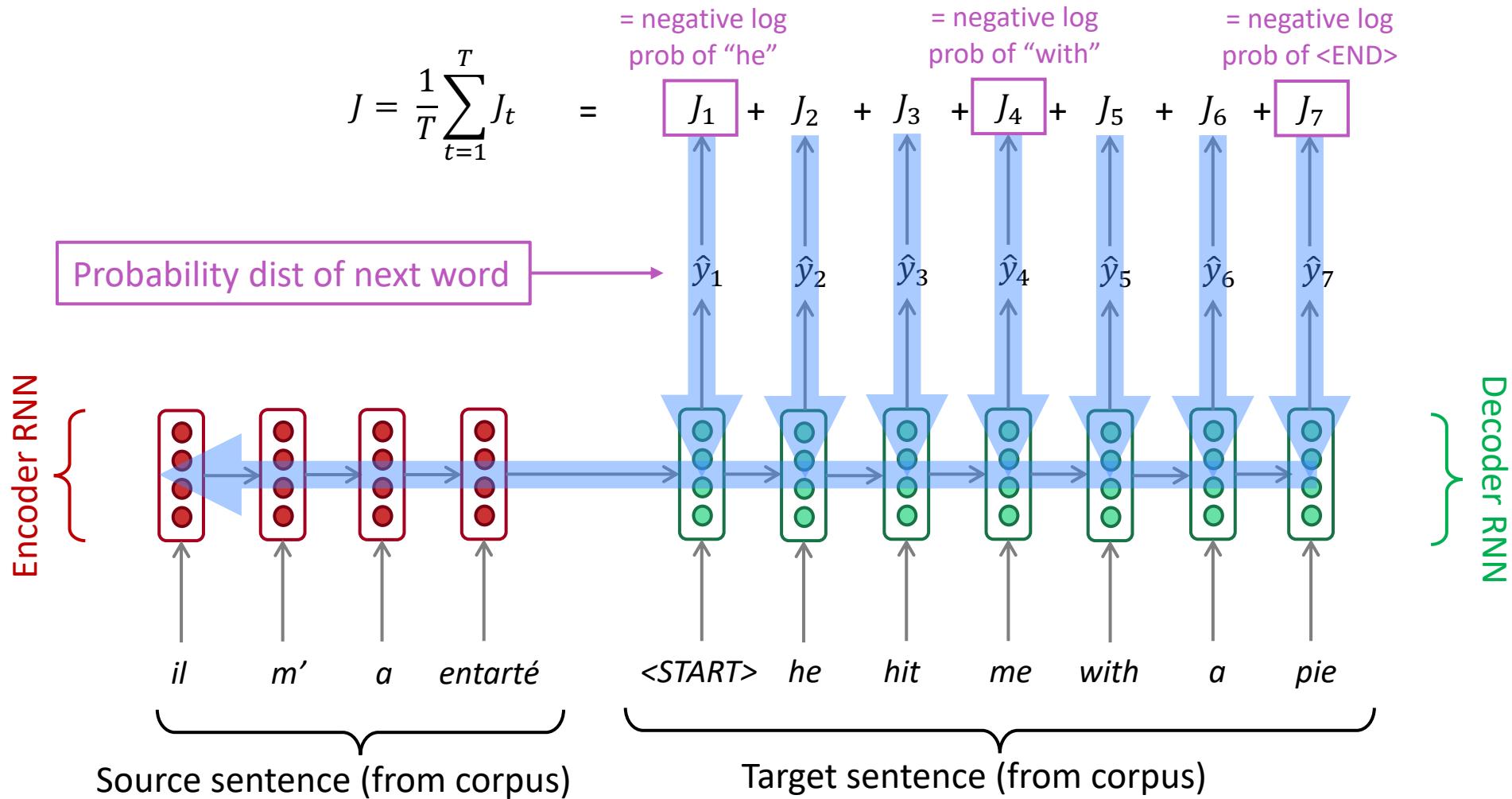
- Conditional Language Modeling: the task of predicting the next word, given the words so far, and also some other input x

$$P(y_t | y_1, \dots, y_{t-1}, x)$$

- Examples of conditional language modeling tasks:
 - Machine Translation (x =source sentence, y =target sentence)
 - Summarization (x =input text, y =summarized text)
 - Dialogue (x =dialogue history, y =next utterance)
 - ...

Recap: training a (conditional) RNN-LM

This example: Neural Machine Translation



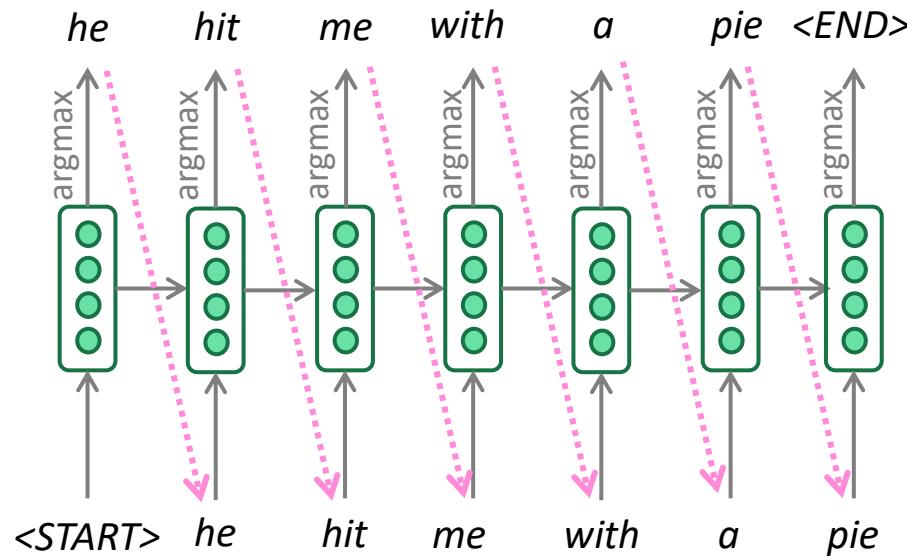
During training, we feed the gold (aka reference) target sentence into the decoder, regardless of what the decoder predicts. This training method is called **Teacher Forcing**.

Recap: decoding algorithms

- Question: Once you've trained your (conditional) language model, how do you use it to generate text?
- Answer: A *decoding algorithm* is an algorithm you use to generate text from your language model
- We've learnt about two decoding algorithms:
 - Greedy decoding
 - Beam search

Recap: greedy decoding

- A simple algorithm
- On each step, take the **most probable** word (i.e. argmax)
- Use that as the next word, and feed it as input on the next step
- Keep going until you produce <END> (or reach some max length)



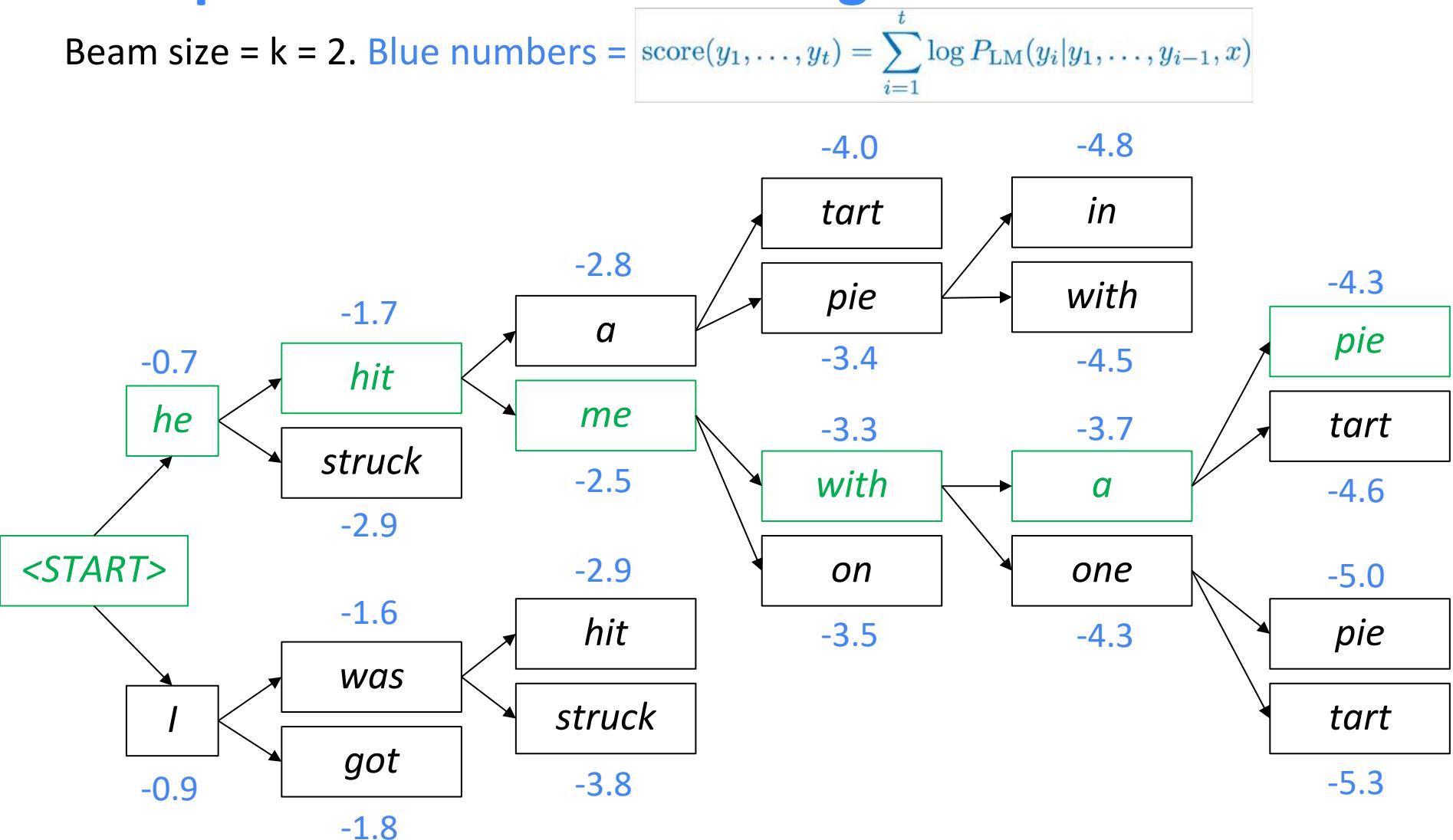
- Due to lack of backtracking, **output can be poor**
(e.g. ungrammatical, unnatural, nonsensical)

Recap: beam search decoding

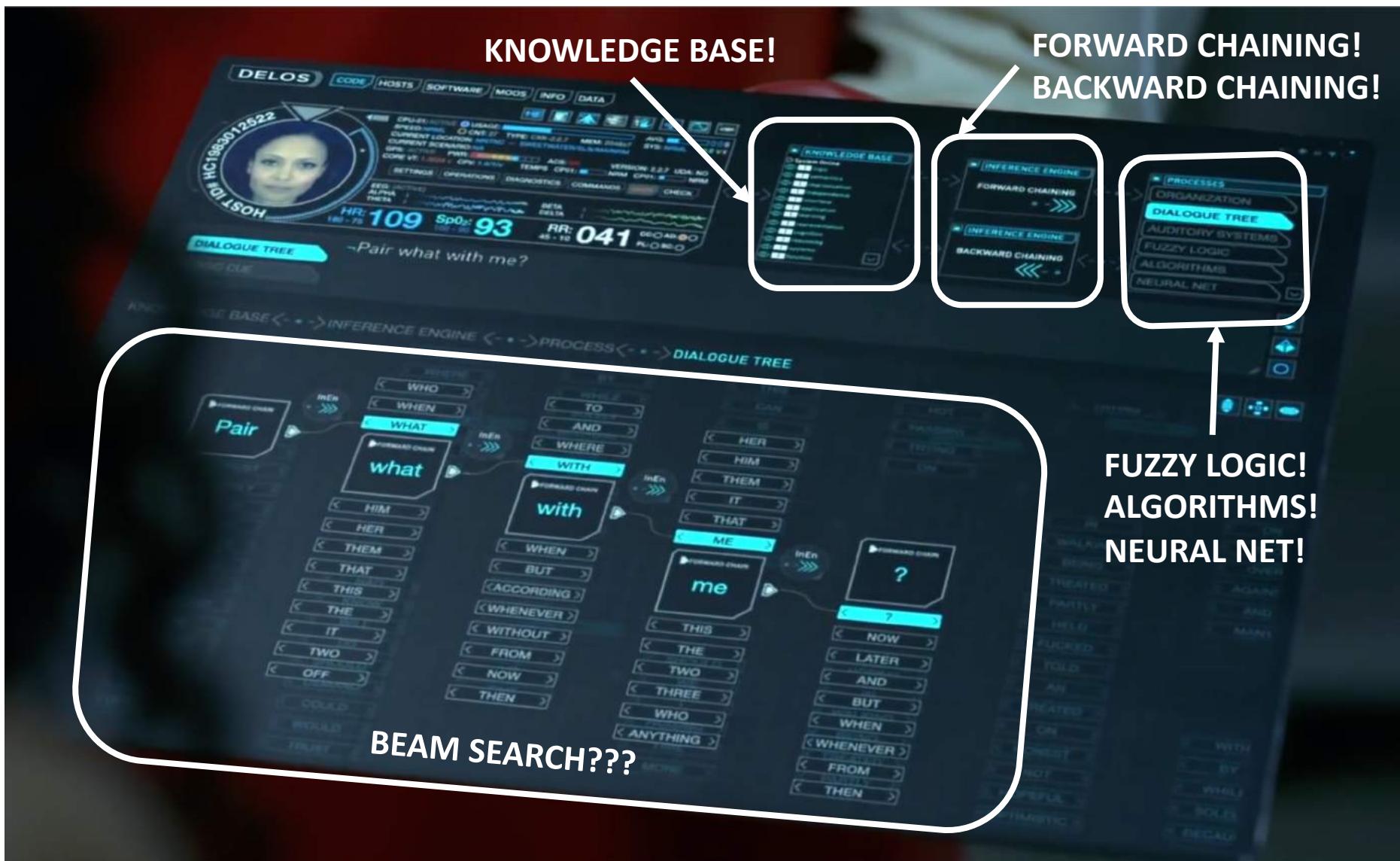
- A **search algorithm** which aims to find a **high-probability sequence** (not necessarily the optimal sequence, though) by tracking multiple possible sequences at once.
- Core idea: On each step of decoder, keep track of the k most probable partial sequences (which we call *hypotheses*)
 - k is the **beam size**
- After you reach some stopping criterion, **choose the sequence with the highest probability** (factoring in some adjustment for length)

Recap: beam search decoding

Beam size = $k = 2$. Blue numbers = score(y_1, \dots, y_t) = $\sum_{i=1}^t \log P_{\text{LM}}(y_i | y_1, \dots, y_{i-1}, x)$



Aside: Do the hosts in *Westworld* use beam search?



What's the effect of changing beam size k ?

- Small k has similar problems to greedy decoding ($k=1$)
 - Ungrammatical, unnatural, nonsensical, incorrect
- Larger k means you consider more hypotheses
 - Increasing k reduces some of the problems above
 - Larger k is more computationally expensive
 - But increasing k can introduce other problems:
 - For NMT, increasing k too much decreases BLEU score (Tu et al, Koehn et al). This is primarily because large- k beam search produces too-short translations (even with score normalization!)
 - In open-ended tasks like chit-chat dialogue, large k can make output more generic (see next slide)

Effect of beam size in chitchat dialogue

I mostly eat a fresh and raw diet, so I save on groceries



Human
chit-chat
partner

| Beam size | Model response |
|-----------|--|
| 1 | <i>I love to eat healthy and eat healthy</i> |
| 2 | <i>That is a good thing to have</i> |
| 3 | <i>I am a nurse so I do not eat raw food</i> |
| 4 | <i>I am a nurse so I am a nurse</i> |
| 5 | <i>Do you have any hobbies?</i> |
| 6 | <i>What do you do for a living?</i> |
| 7 | <i>What do you do for a living?</i> |
| 8 | <i>What do you do for a living?</i> |

Low beam size:
More on-topic but
nonsensical;
bad English

High beam size:
Converges to safe,
“correct” response,
but it’s generic and
less relevant

Sampling-based decoding

Both of these are **more efficient** than beam search
– no multiple hypotheses

- Pure sampling
 - On each step t , **randomly sample** from the probability distribution P_t to obtain your next word.
 - Like greedy decoding, but sample instead of argmax.
- Top-n sampling*
 - On each step t , randomly sample from P_t , **restricted to just the top-n most probable words**
 - Like pure sampling, but truncate the probability distribution
 - $n=1$ is greedy search, $n=V$ is pure sampling
 - Increase n to get more **diverse/risky** output
 - Decrease n to get more **generic/safe** output

Softmax temperature

- Recall: On timestep t , the LM computes a prob dist P_t by applying the softmax function to a vector of scores $s \in \mathbb{R}^{|V|}$

$$P_t(w) = \frac{\exp(s_w)}{\sum_{w' \in V} \exp(s_{w'})}$$

- You can apply a *temperature hyperparameter* τ to the softmax:

$$P_t(w) = \frac{\exp(s_w/\tau)}{\sum_{w' \in V} \exp(s_{w'}/\tau)}$$

- Raise the temperature τ : P_t becomes more uniform
 - Thus more diverse output (probability is spread around vocab)
- Lower the temperature τ : P_t becomes more spiky
 - Thus less diverse output (probability is concentrated on top words)

Note: softmax temperature is not a decoding algorithm!

It's a technique you can apply at test time, in conjunction with a decoding algorithm (such as beam search or sampling)

Decoding algorithms: in summary

- Greedy decoding is a simple method; gives low quality output
- Beam search (especially with high beam size) searches for high-probability output
 - Delivers better quality than greedy, but if beam size is too high, can return high-probability but unsuitable output (e.g. generic, short)
- Sampling methods are a way to get more diversity and randomness
 - Good for open-ended / creative generation (poetry, stories)
 - Top-n sampling allows you to control diversity
- Softmax temperature is another way to control diversity
 - It's not a decoding algorithm! It's a technique that can be applied alongside any decoding algorithm.

Section 2: NLG tasks and neural approaches to them

Summarization: task definition

Task: given input text x , write a summary y which is shorter and contains the main information of x .

Summarization can be **single-document** or **multi-document**.

- **Single-document** means we write a summary y of a single document x .
- **Multi-document** means we write a summary y of *multiple* documents x_1, \dots, x_n

Typically x_1, \dots, x_n have overlapping content: e.g. news articles about the same event

Summarization: task definition

Within single-document summarization, there are **datasets** with source documents of **different lengths and styles**:

- Gigaword: first one or two sentences of a news article → headline (aka *sentence compression*)
- LCSTS (Chinese microblogging): paragraph → sentence summary
- NYT, CNN/DailyMail: news article → (multi)sentence summary
- Wikihow (**new!**): full how-to article → summary sentences

Sentence simplification is a different but related task:
rewrite the source text in a simpler (sometimes shorter) way

- Simple Wikipedia: standard Wikipedia sentence → simple version
- Newsela: news article → version written for children

Summarization: two main strategies

Extractive summarization

Select parts (typically sentences) of the original text to form a summary.



- Easier
- Restrictive (no paraphrasing)

Abstractive summarization

Generate new text using natural language generation techniques.



- More difficult
- More flexible (more human)

Pre-neural summarization

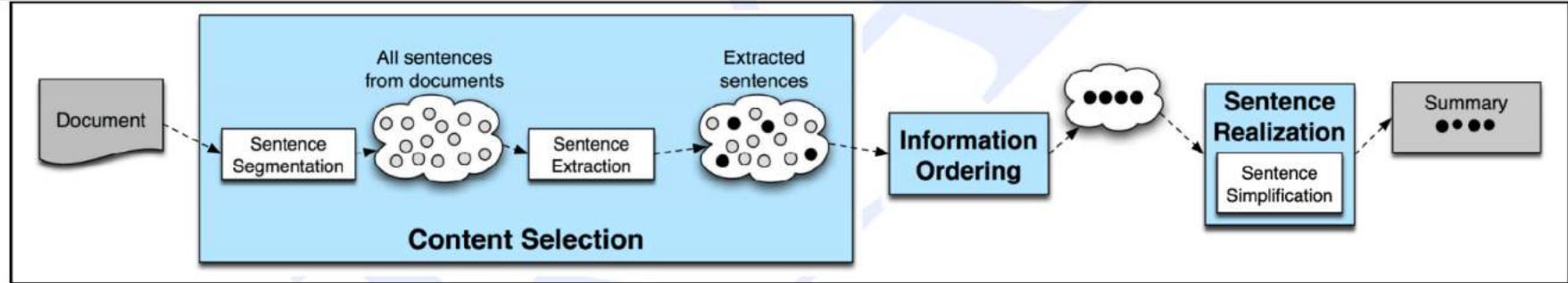


Figure 23.14 The basic architecture of a generic single document summarizer.

- Pre-neural summarization systems were **mostly extractive**
- Like pre-neural MT, they typically had a **pipeline**:
 - **Content selection:** choose some sentences to include
 - **Information ordering:** choose an ordering of those sentences
 - **Sentence realization:** edit the sequence of sentences (e.g. simplify, remove parts, fix continuity issues)

Pre-neural summarization

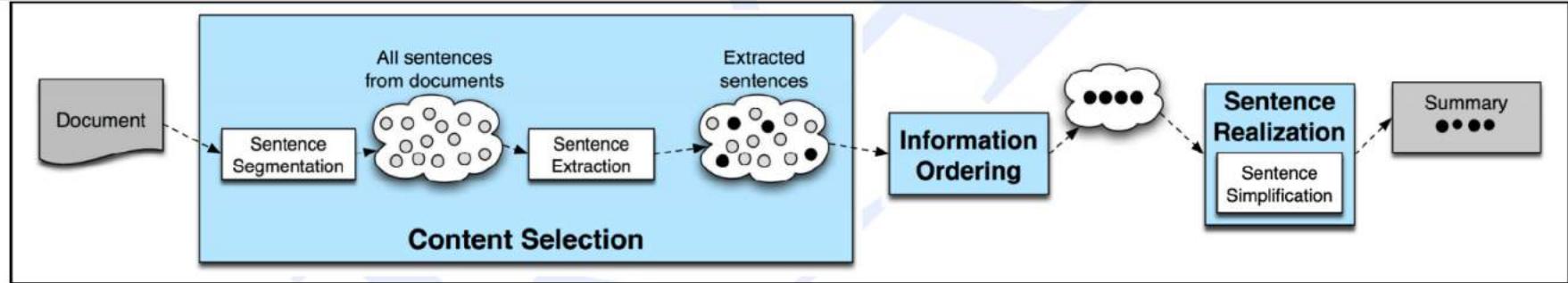


Figure 23.14 The basic architecture of a generic single document summarizer.

Pre-neural **content selection** algorithms:

- **Sentence scoring functions** can be based on:
 - Presence of topic keywords, computed via e.g. tf-idf
 - Features such as where the sentence appears in the document
- **Graph-based algorithms** view the document as a set of sentences (nodes), with edges between each sentence pair
 - Edge weight is proportional to sentence similarity
 - Use graph algorithms to identify sentences which are *central* in the graph

Summarization evaluation: ROUGE

ROUGE (Recall-Oriented Understudy for Gisting Evaluation)

ROUGE-N

$$= \frac{\sum_{S \in \{ReferenceSummaries\}} \sum_{gram_n \in S} Count_{match}(gram_n)}{\sum_{S \in \{ReferenceSummaries\}} \sum_{gram_n \in S} Count(gram_n)} \quad (1)$$

Like BLEU, it's based on n-gram overlap. Differences:

- ROUGE has no brevity penalty
- ROUGE is based on recall, while BLEU is based on precision
 - Arguably, precision is more important for MT (then add brevity penalty to fix under-translation), and recall is more important for summarization (assuming you have a max length constraint)
 - However, often a F1 (combination of precision and recall) version of ROUGE is reported anyway.

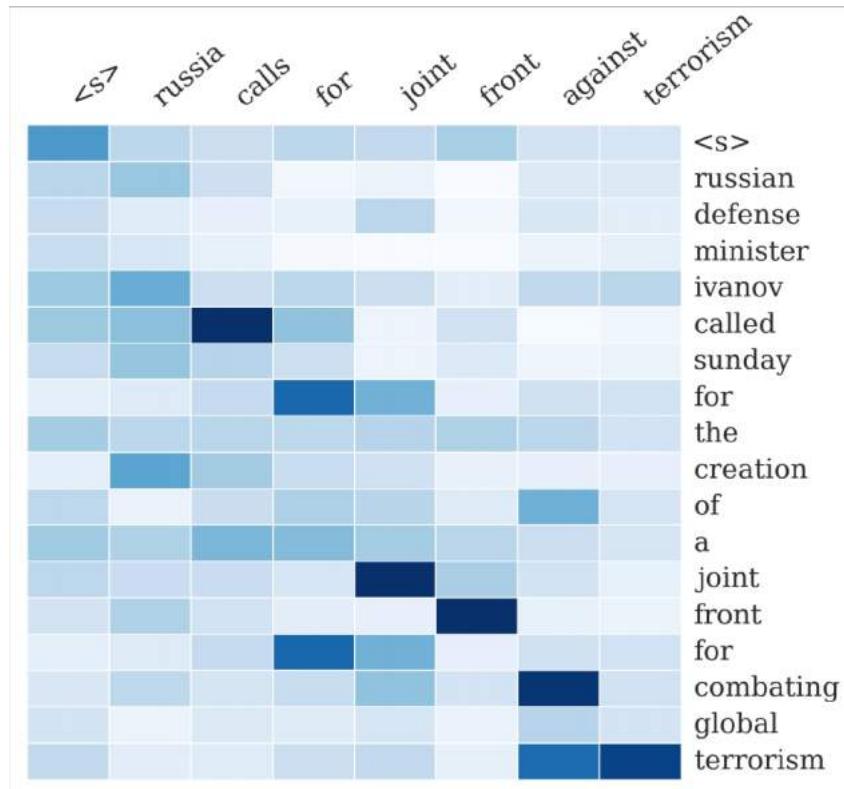
Summarization evaluation: ROUGE

- BLEU is reported as a single number, which is combination of the precisions for n=1,2,3,4 n-grams
- ROUGE scores are reported separately for each n-gram
- The most commonly-reported ROUGE scores are:
 - ROUGE-1: * unigram overlap
 - ROUGE-2: bigram overlap
 - ROUGE-L: longest common subsequence overlap
- There is now a convenient Python implementation of ROUGE!

*not to be confused with *ROGUE ONE: A Star Wars Story*

Neural summarization (2015 - present)

- 2015: Rush et al. publish the first seq2seq summarization paper
- Single-document abstractive summarization is a translation task!
- Thus we can apply standard seq2seq + attention NMT methods



Neural summarization (2015 - present)

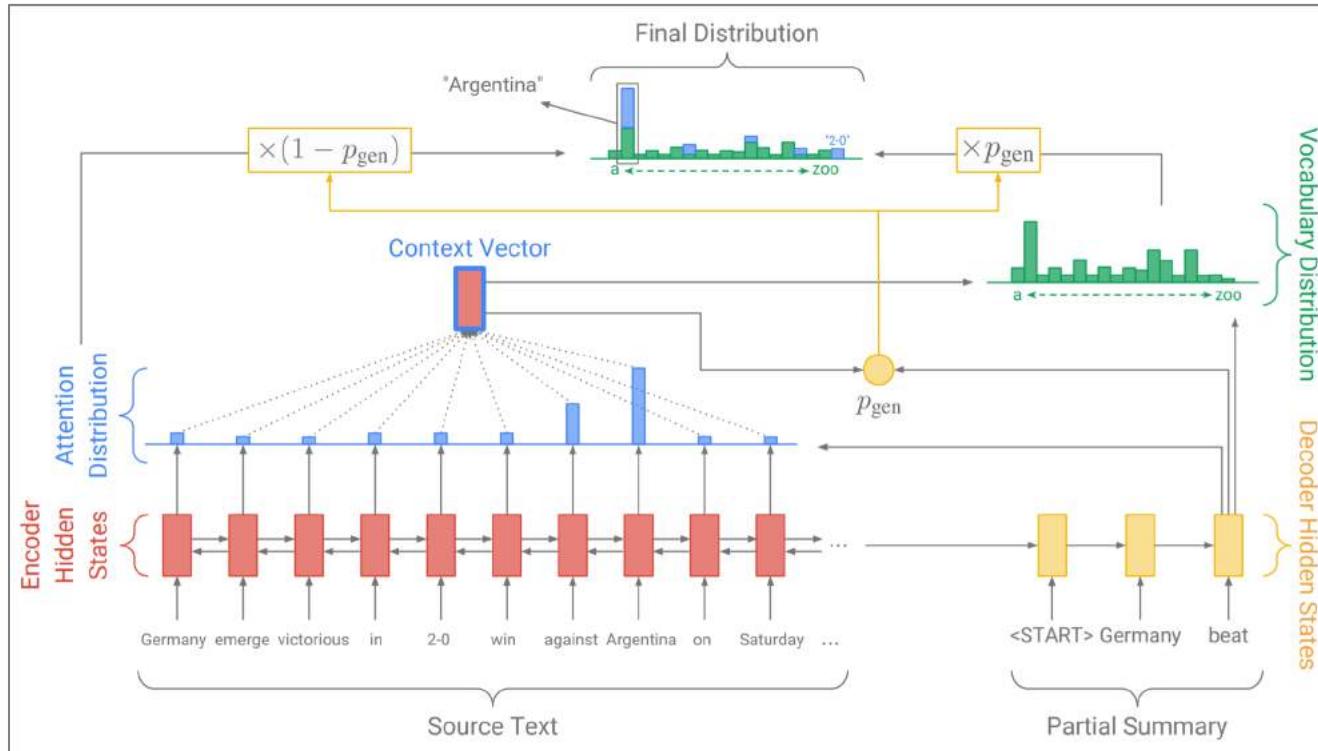
- Since 2015, there have been lots more developments!
 - Making it easier to copy
 - But also preventing too much copying!
 - Hierarchical / multi-level attention
 - More global / high-level content selection
 - Using Reinforcement Learning to directly maximize ROUGE, or other discrete goals (e.g. length)
 - Resurrecting pre-neural ideas (e.g. graph algorithms for content selection) and working them into neural systems
 - ...

List of summarization datasets, papers, and codebases: <https://github.com/mathsyouth/awesome-text-summarization>

Neural summarization: copy mechanisms

- Seq2seq+attention systems are **good at writing fluent output**, but **bad at copying over details** (like rare words) correctly
- Copy mechanisms use attention to enable a seq2seq system to easily **copy words and phrases** from the input to the output
 - Clearly this is very useful for summarization
 - Allowing both copying and generating gives us a **hybrid extractive/abstractive approach**
- There are several papers proposing copy mechanism variants:
 - Language as a Latent Variable: Discrete Generative Models for Sentence Compression, Miao et al, 2016 <https://arxiv.org/pdf/1609.07317.pdf>
 - Abstractive Text Summarization using Sequence-to-sequence RNNs and Beyond, Nallapati et al, 2016 <https://arxiv.org/pdf/1602.06023.pdf>
 - Incorporating Copying Mechanism in Sequence-to-Sequence Learning, Gu et al, 2016 <https://arxiv.org/pdf/1603.06393.pdf>
 - etc

Neural summarization: copy mechanisms



One example of how to do a copying mechanism:

On each decoder step, calculate p_{gen} , the probability of *generating* the next word (rather than copying it). The final distribution is a mixture of the generation (aka “vocabulary”) distribution, and the copying (i.e. attention) distribution:

$$P(w) = p_{\text{gen}} P_{\text{vocab}}(w) + (1 - p_{\text{gen}}) \sum_{i:w_i=w} a_i^t$$

Neural summarization: copy mechanisms

- Big problem with copying mechanisms:
 - **They copy too much!**
 - Mostly long phrases, sometimes even whole sentences
 - What *should* be an **abstractive** system collapses to a **mostly extractive** system.
- Another problem:
 - They're **bad at overall content selection**, especially if the input document is **long**
 - **No overall strategy** for selecting content

Neural summarization: better content selection

- Recall: pre-neural summarization had **separate stages** for **content selection** and **surface realization** (i.e. text generation)
- In a standard seq2seq+attention summarization system, these two stages are **mixed in together**
 - On each step of the decoder (i.e. surface realization), we do word-level content selection (attention)
 - This is bad: no *global* content selection strategy
- One solution: bottom-up summarization

Bottom-up summarization

- Content selection stage: Use a neural sequence-tagging model to tag words as *include* or *don't-include*
- Bottom-up attention stage: The seq2seq+attention system can't attend to words tagged *don't-include* (apply a mask)

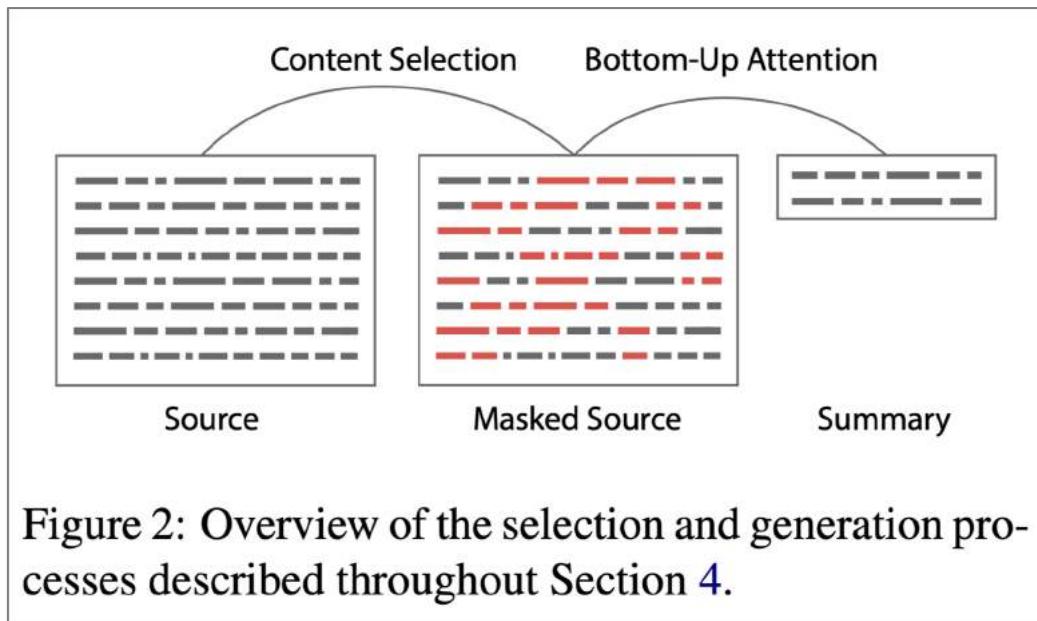


Figure 2: Overview of the selection and generation processes described throughout Section 4.

Simple but effective!

- Better overall content selection strategy
- Less copying of long sequences (i.e. more abstractive output)

Neural summarization via Reinforcement Learning

- In 2017 Paulus et al published a “deep reinforced” summarization model
- Main idea: Use Reinforcement Learning (RL) to **directly optimize ROUGE-L**
 - By contrast, standard maximum likelihood (ML) training can’t directly optimize ROUGE-L because it’s a non-differentiable function
- Interesting finding:
 - Using RL instead of ML achieved **higher** ROUGE scores, but **lower** human judgment scores

| Model | ROUGE-1 | ROUGE-2 | ROUGE-L |
|---------------------------|--------------|--------------|--------------|
| ML, no intra-attention | 44.26 | 27.43 | 40.41 |
| ML, with intra-attention | 43.86 | 27.10 | 40.11 |
| RL, no intra-attention | 47.22 | 30.51 | 43.27 |
| ML+RL, no intra-attention | 47.03 | 30.72 | 43.10 |

| Model | Readability | Relevance |
|-------|-------------|-------------|
| ML | 6.76 | 7.14 |
| RL | 4.18 | 6.32 |
| ML+RL | 7.04 | 7.45 |

“We observed that our models with the highest ROUGE scores also generated barely-readable summaries.”

Overall, a hybrid approach does best!

Dialogue

“Dialogue” encompasses a large variety of settings:

- **Task-oriented dialogue**
 - **Assistive** (e.g. customer service, giving recommendations, question answering, helping user accomplish a task like buying or booking something)
 - **Co-operative** (two agents solve a task together through dialogue)
 - **Adversarial** (two agents compete in a task through dialogue)
- **Social dialogue**
 - **Chit-chat** (for fun or company)
 - **Therapy / mental wellbeing**

Pre- and post-neural dialogue

- Due to the difficulty of open-ended freeform NLG, pre-neural dialogue systems more often used predefined **templates**, or **retrieve** an appropriate response from a corpus of responses.
- As in summarization research, since 2015 there have been many papers applying seq2seq methods to dialogue – thus leading to a renewed interest in **open-ended freeform dialogue** systems
- Some early seq2seq dialogue papers include:
 - *A Neural Conversational Model*, Vinyals et al, 2015
<https://arxiv.org/pdf/1506.05869.pdf>
 - *Neural Responding Machine for Short-Text Conversation*, Shang et al, 2015
<https://www.aclweb.org/anthology/P15-1152>

This is a nice overview of recent (mostly neural) conversational conversational AI work:

<https://medium.com/gobeyond-ai/a-reading-list-and-mini-survey-of-conversational-ai-32fcea97180>

Seq2seq-based dialogue

- However, it quickly became apparent that a naïve application of standard seq2seq+attention methods has **serious pervasive deficiencies** for (chitchat) dialogue:
 - Genericness / boring responses
 - Irrelevant responses (not sufficiently related to context)
 - Repetition
 - Lack of context (not remembering conversation history)
 - Lack of consistent persona

Irrelevant response problem

- Problem: seq2seq often generates response that's unrelated to user's utterance
 - Either because it's generic (e.g. "*I don't know*")
 - Or because changing the subject to something unrelated
- One solution: optimize for Maximum Mutual Information (MMI) between input S and response T:

$$\log \frac{p(S, T)}{p(S)p(T)}$$

$$\hat{T} = \arg \max_T \{ \log p(T|S) - \log p(T) \}$$

Genericness / boring response problem

- Easy test-time fixes:
 - Directly upweight rare words during beam search
 - Use a sampling decoding algorithm rather than beam search
- Conditioning fixes:
 - Condition the decoder on some additional content (e.g. sample some content words and attend to them)
 - Train a retrieve-and-refine model rather than a generate-from-scratch model
 - i.e. sample an utterance from your corpus of human-written utterances, and edit it to fit the current scenario.
 - This usually produces much more diverse / human-like / interesting utterances!

Repetition problem

Simple solution:

- Directly block repeating n-grams during beam search.
 - Usually pretty effective!

More complex solutions:

- Train a coverage mechanism – in seq2seq, this is an objective that prevents the attention mechanism from attending to the same words multiple times.
- Define a training objective to discourage repetition
 - If this is a non-differentiable function of the generated output, then will need some technique like e.g. RL to train

Lack of consistent persona problem

- In 2016, Li et al proposed a seq2seq dialogue model that learns to encode both conversation partners' **personas as embeddings**
 - The generated utterances are conditioned on the embeddings
- More recently, there is now a chitchat dataset called **PersonaChat**, which includes personas (collections of 5 sentences describing personal traits) for every conversation.
 - This provides a light type of *grounding*, allowing researchers to build persona-conditional dialogue agents

Negotiation dialogue

In 2017, Lewis et al collected a negotiation dialogue dataset

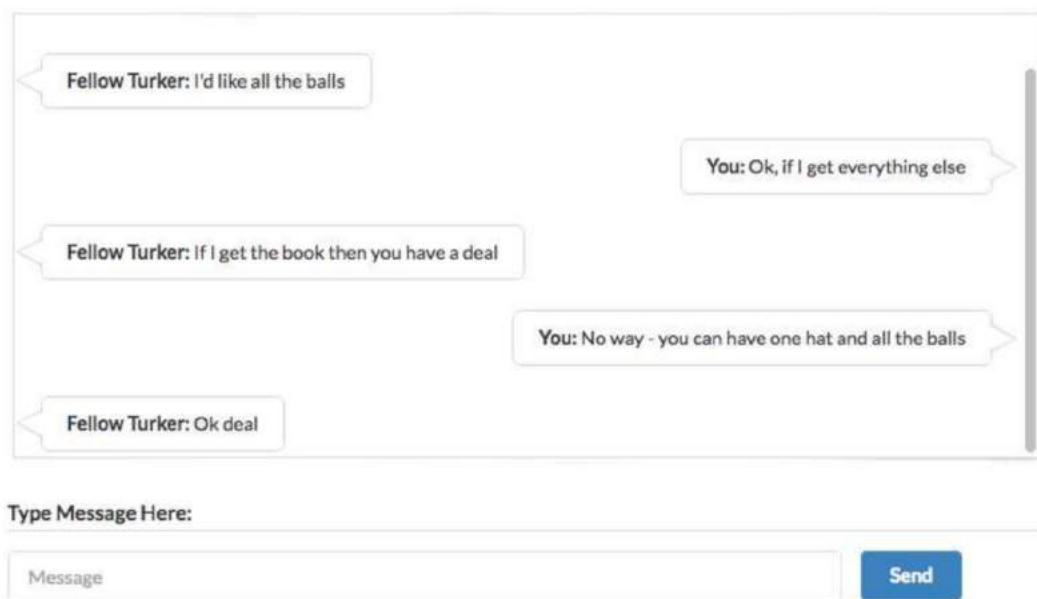
- Two agents negotiate (via natural language) how to divide a set of items.
- The agents have different value functions for the items.
- The agents talk until they reach an agreement.

Divide these objects between you
and another Turker. Try hard to get
as many points as you can!

Send a message now, or enter the agreed deal!

| Items | Value | Number You Get |
|---------------|-------|------------------------------------|
| 1 book | 8 | 1 <input type="button" value="▼"/> |
| 2 hats | 1 | 1 <input type="button" value="▼"/> |
| 3 basketballs | 0 | 0 <input type="button" value="▼"/> |

Mark Deal Agreed



Negotiation dialogue

- They find that training seq2seq systems for the standard maximum likelihood (ML) objective yields **fluent** but **strategically poor** dialogue agents.
- Like the Paulus et al summarization paper, they use **Reinforcement Learning** to **optimize for a discrete reward** (with the agents playing against themselves during training)
- The RL goal-based objective is **combined** with the ML objective
- Potential pitfall: If the agents just optimize just the RL goal while playing against each other, they might **diverge from English***

Negotiation dialogue

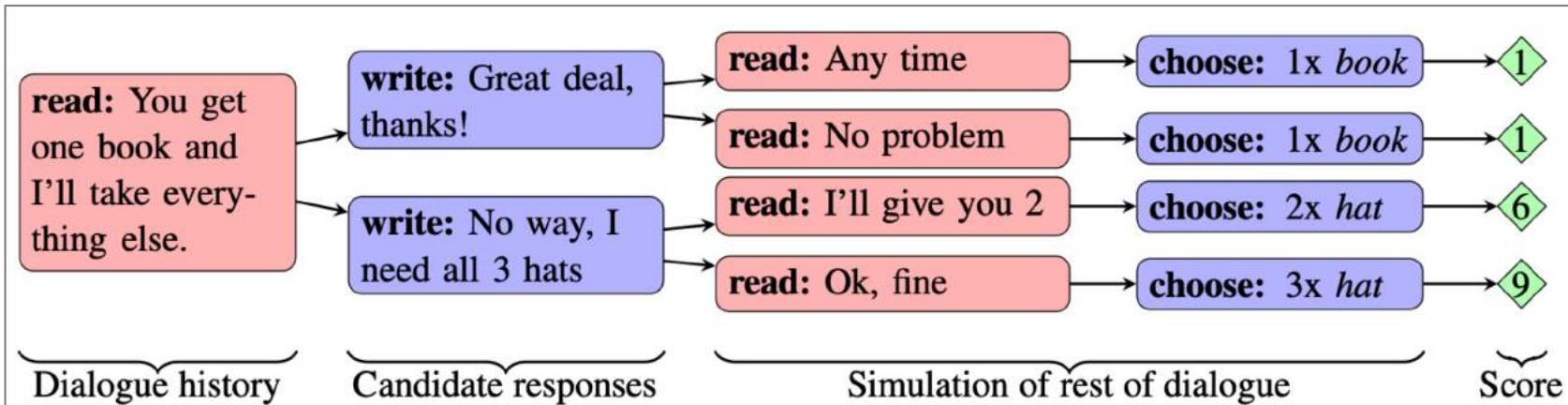


Figure 4: Decoding through rollouts: The model first generates a small set of candidate responses. For each candidate it simulates the future conversation by sampling, and estimates the expected future reward by averaging the scores. The system outputs the candidate with the highest expected reward.

- At test time, the model chooses between possible responses by computing **rollouts**: simulations of the rest of the conversation and the expected reward.

Negotiation dialogue

- In 2018, Yarats et al proposed another dialogue model for the negotiation task, that separates the **strategic** aspect from the **NLG** aspect.
- Each utterance x_t has a corresponding **discrete latent variable** z_t
- z_t is learnt to be a **good predictor of future events** in the dialogue (future messages, ultimate strategic outcome), but not a predictor of x_t itself
- This means that “ z_t learns to represent x_t ’s **effect** on the dialogue, but not the **words** of x_t ”
- Thus z_t separates the strategic aspect of the task from the NLG aspect. This is useful for controllability, interpretability, easier to learn strategy, etc.

Negotiation dialogue

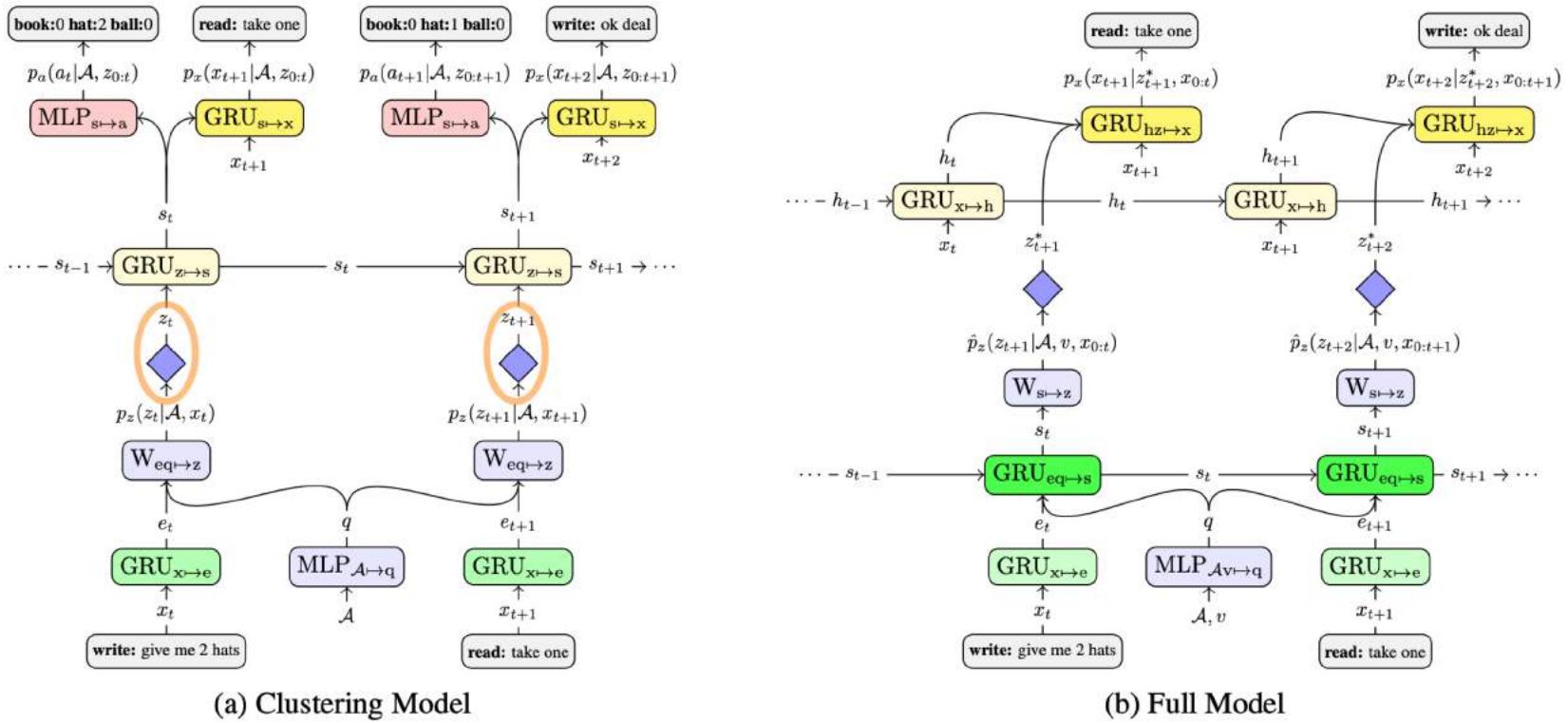


Figure 3: We pre-train a model to learn a discrete encoder for sentences, which bottlenecks the message x_t through discrete representation z_t (Figure 3a; §5). This architecture forces z_t to capture the most relevant aspects of x_t for predicting future messages and actions. We then extract the learned discrete representations z_t (marked by orange ellipses) and train our full model (Figure 3b): p_x is trained to translate representations z_t^* into messages x_t (§6.1), and \hat{p}_z is trained to predict a distribution over z_t given the dialogue history (§6.2).

Conversational question answering: CoQA

- A new dataset from Stanford NLP!
- Task: answer questions about a piece of text *within the context of a conversation*
- Answers must be written abstractively (i.e. not copied)
- Both a QA / reading-comprehension task, and a dialogue task

Jessica went to sit in her rocking chair. Today was her birthday and she was turning 80. Her granddaughter Annie was coming over in the afternoon and Jessica was very excited to see her. Her daughter Melanie and Melanie's husband Josh were coming as well. Jessica had . . .

Q₁: Who had a birthday?

A₁: Jessica

R₁: Jessica went to sit in her rocking chair. Today was her birthday and she was turning 80.

Q₂: How old would she be?

A₂: 80

R₂: she was turning 80

Q₃: Did she plan to have any visitors?

A₃: Yes

R₃: Her granddaughter Annie was coming over

Q₄: How many?

A₄: Three

R₄: Her granddaughter Annie was coming over in the afternoon and Jessica was very excited to see her. Her daughter Melanie and Melanie's husband Josh were coming as well.

Q₅: Who?

A₅: Annie, Melanie and Josh

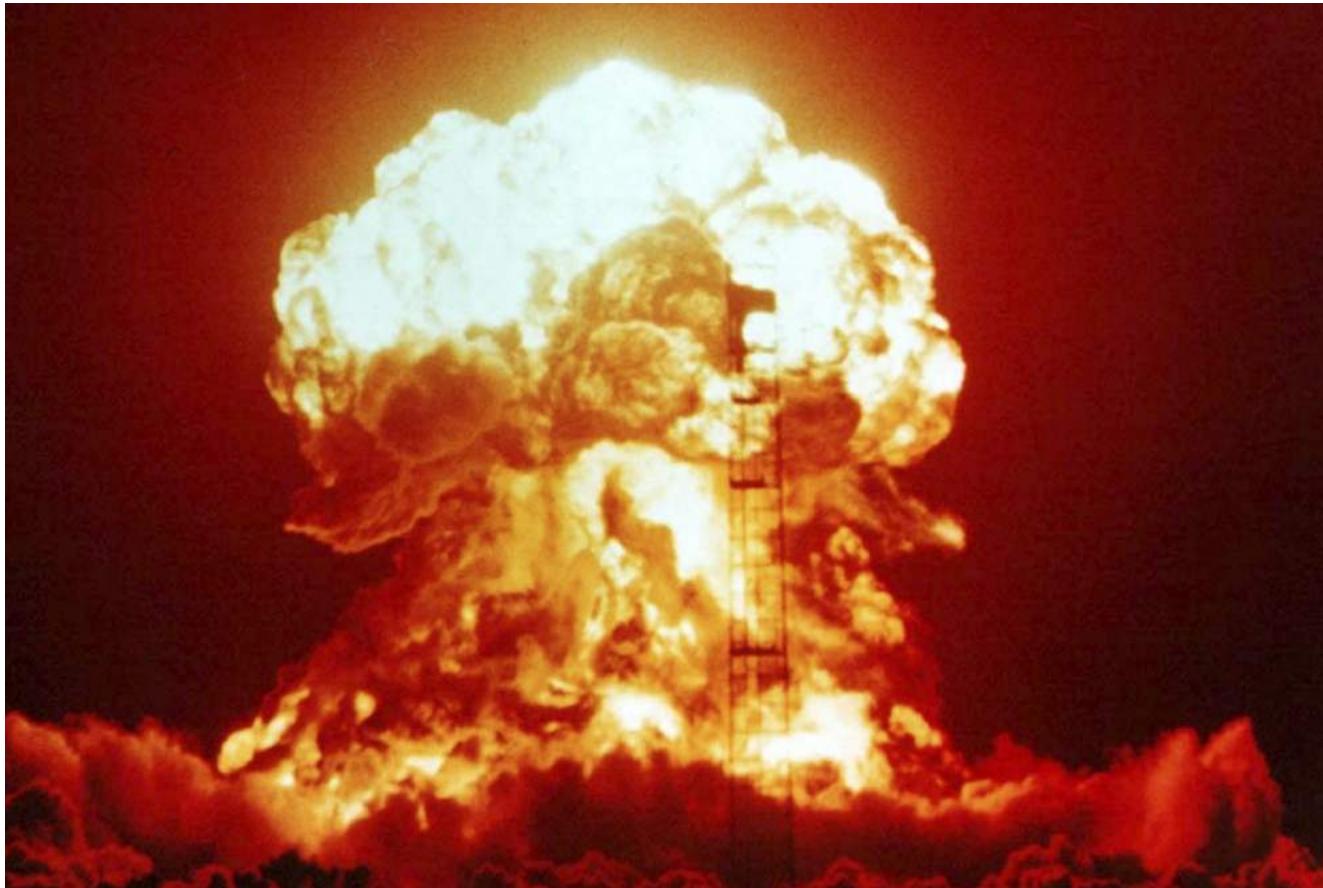
R₅: Her granddaughter Annie was coming over in the afternoon and Jessica was very excited to see her. Her daughter Melanie and Melanie's husband Josh were coming as well.

Figure 1: A conversation from the CoQA dataset. Each turn contains a question (Q_i), an answer (A_i) and a rationale (R_i) that supports the answer.

Storytelling

- Most neural storytelling work uses some kind of prompt
 - Generate a story-like paragraph given an image
 - Generate a story given a brief writing prompt
 - Generate the next sentence of a story, given the story so far (*story continuation*)
 - This is different to the previous two, because we are not concerned with the system's performance over several generated sentences
- Neural storytelling is taking off!
 - The first Storytelling Workshop was held in 2018
 - It held a competition (generate a story to accompany a sequence of 5 images)

Generating a story from an image



Generated story about image

Model: Taylor Swift Lyrics

*"You have to be the only light bulb
in the night sky, I thought, Oh,
God, it 's so dark out of me that I
missed you , I promise."*

What's interesting here is that this isn't straightforward supervised image-captioning. There was no paired data to learn from.

Generating a story from an image

- Question: How to get around the lack of parallel data?
- Answer: Use a common sentence-encoding space
- Skip-thought vectors are a type of general-purpose sentence embedding method
 - The idea is similar to how we learn an embedding for a word by trying to predict the words around it
- Using COCO (an image captioning dataset), learn a mapping from images to the skip-thought encodings of their captions
- Using the target style corpus (Taylor Swift lyrics), train a RNN-LM to decode a skip-thought vector to the original text
- Put the two together

Generating a story from a writing prompt

- In 2018, Fan et al released a new story generation dataset collected from Reddit's WritingPrompts subreddit.
- Each story has an associated brief writing prompt.

Prompt: The Mage, the Warrior, and the Priest

Story: A light breeze swept the ground, and carried with it still the distant scents of dust and time-worn stone. The Warrior led the way, heaving her mass of armour and muscle over the uneven terrain. She soon crested the last of the low embankments, which still bore the unmistakable fingerprints of haste and fear. She lifted herself up onto the top the rise, and looked out at the scene before her. [...]

Generating a story from a writing prompt

Fan et al also proposed a complex seq2seq prompt-to-story model:

- It's convolutional-based
 - This makes it faster than RNN-based seq2seq
- Gated multi-head multi-scale self-attention
 - The self-attention is important for capturing long-range context
 - The gates allow the attention mechanism to be more selective
 - The different attention heads attend at different scales – this means there are different attention mechanisms dedicated to retrieving fine-grained information and coarse-grained information
- Model fusion:
 - Pretrain one seq2seq model, then train a *second* seq2seq model that has access to the hidden states of the first
 - The idea is that the first seq2seq model learns general LM and the second learns to condition on the prompt

Generating a story from a writing prompt

The results are impressive!

- Related to prompt
- Diverse; non-generic
- Stylistically dramatic

Example Prompt 1: Aliens start abducting humans

It has been two weeks, and the last of my kind has gone. It is only a matter of time until there will be nothing left. I'm not sure what the hell is going on... I can't think. I can hear a distant scream. I think of a strange, alien sound. I try to speak, but am interrupted by something, something that feels like a drum, I can not tell. I mean I'm just a little bit older than an average human. But I can, and I can feel the vibrations . I hear the sound of a ship approaching. The ground quakes at the force of the impact, and a loud explosion shatters the silence.

However:

- Mostly atmospheric/descriptive/scene-setting; less events/plot
- When generating for longer, mostly stays on the same idea without moving forward to new ideas – coherence issues

Challenges in storytelling

Stories generated by neural LMs can **sound fluent**...
but are **meandering, nonsensical, with no coherent plot**

What's missing?

LMs model *sequences of words*. Stories are *sequences of events*.

- To tell a story, we need to understand and model:
 - Events and the causality structure between them
 - Characters, their personalities, motivations, histories, and relationships to other characters
 - State of the world (who and what is where and why)
 - Narrative structure (e.g. exposition → conflict → resolution)
 - Good storytelling principles (don't introduce a story element then never use it)

Challenges in storytelling

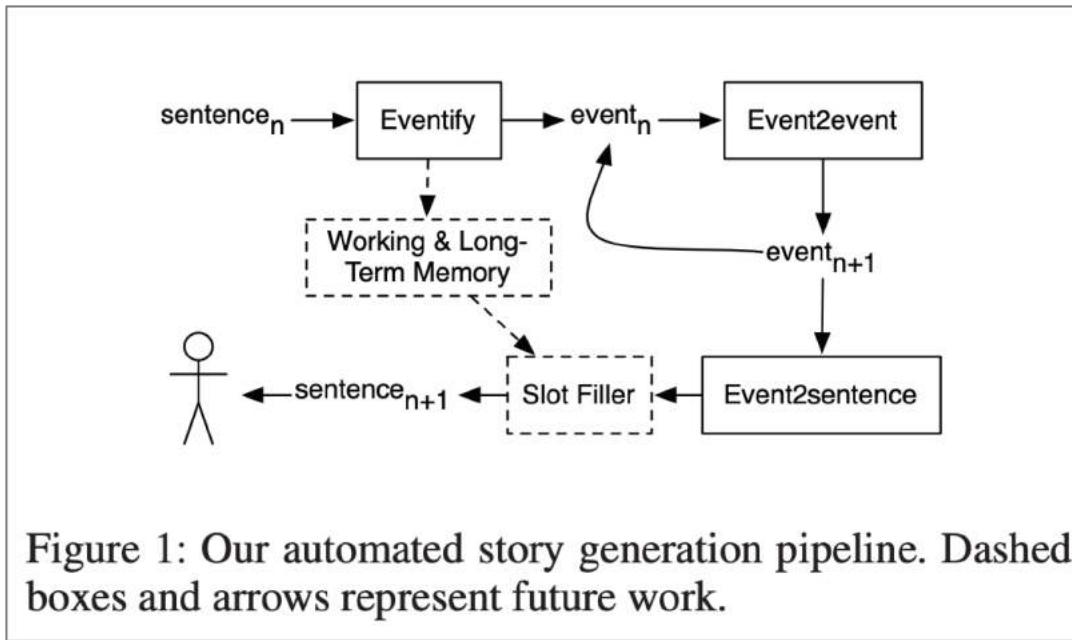
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What's missing?

LMs model *sequences of words*. Stories are *sequences of events*.

- To tell a story, we need to understand and model:
 - Events and the causality structure between them
 - Characters, their personalities and relationships to other characters
 - State of the world (e.g. what is where and why)
- THIS IS INCREDIBLY DIFFICULT**
- Plot structure (e.g. exposition → conflict → resolution)
 - Good storytelling principles (don't introduce a story element then never use it)

Event2event Story Generation



| Experiment | Input | Extracted Event(s) | Generated Next Event(s) | Generated Next Sentence |
|---|---|--|--|---|
| All Generalized Events & Generalized Sentence | He reaches out to Remus Lupin, a Defence Against the Dark Arts teacher who is eventually revealed to be a werewolf. | $\langle male.n.02, get-13.5.1, \emptyset, <CHAR>0 \rangle$ $\langle ORGANIZATION, say-37.7-1, monster.n.01, \emptyset \rangle$ | $\langle monster.n.01, amuse-31.1, sarge, \emptyset \rangle$ $\langle monster.n.01, amuse-31.1, realize, \emptyset \rangle$ $\langle monster.n.01, conjecture-29.5-1, \emptyset, \emptyset \rangle$ $\langle male.n.02, conduit.n.01, entity.n.01, \emptyset \rangle$ $\langle male.n.02, free-80-1, \emptyset, penal_institution.n.01 \rangle$ | When monster.n.01 nemesis.n.01 describes who finally realizes male.n.02 can not, dangerous entity.n.01 male.n.02 is released from penal_institution.n.01. |

Structured Story Generation

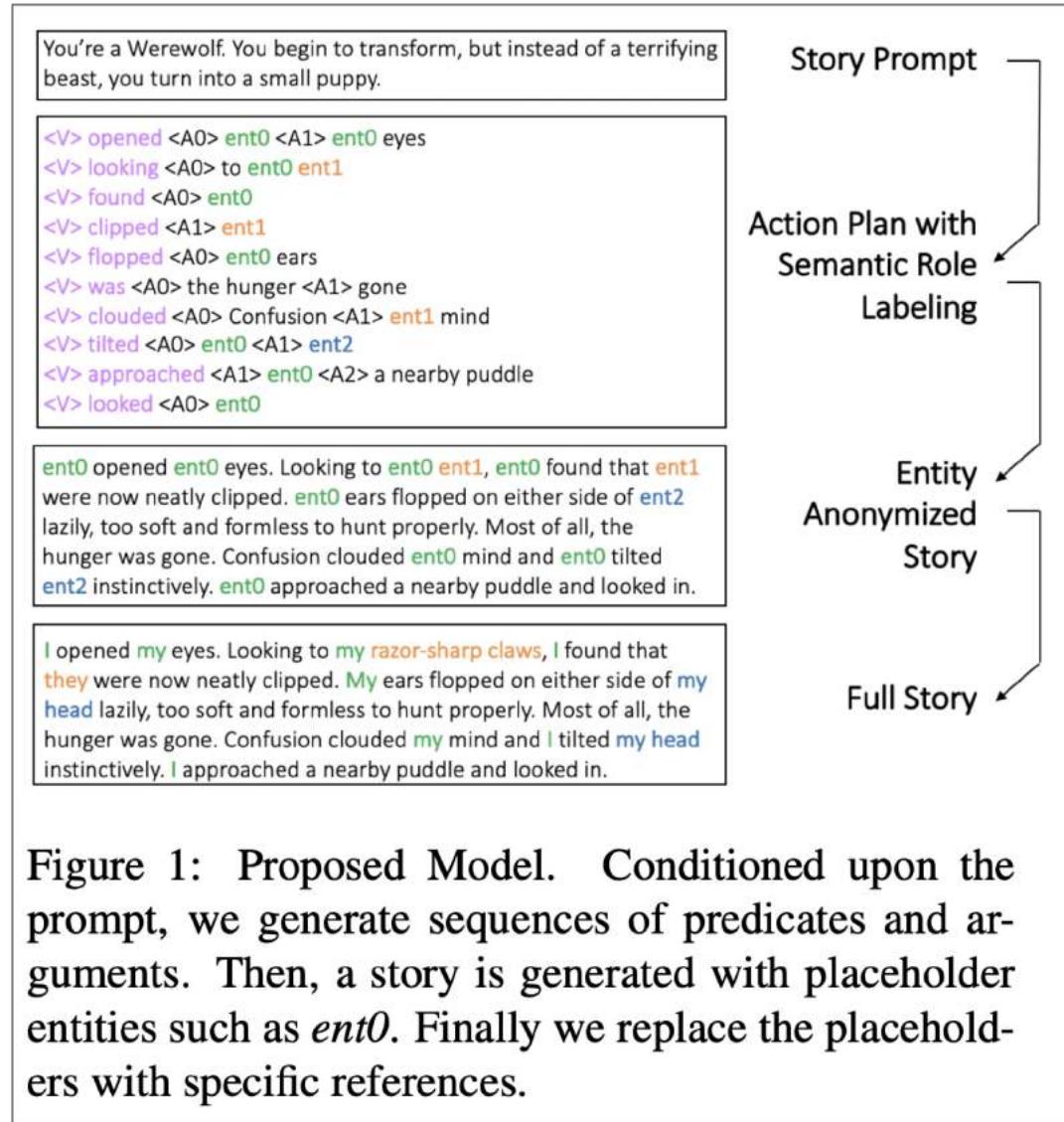


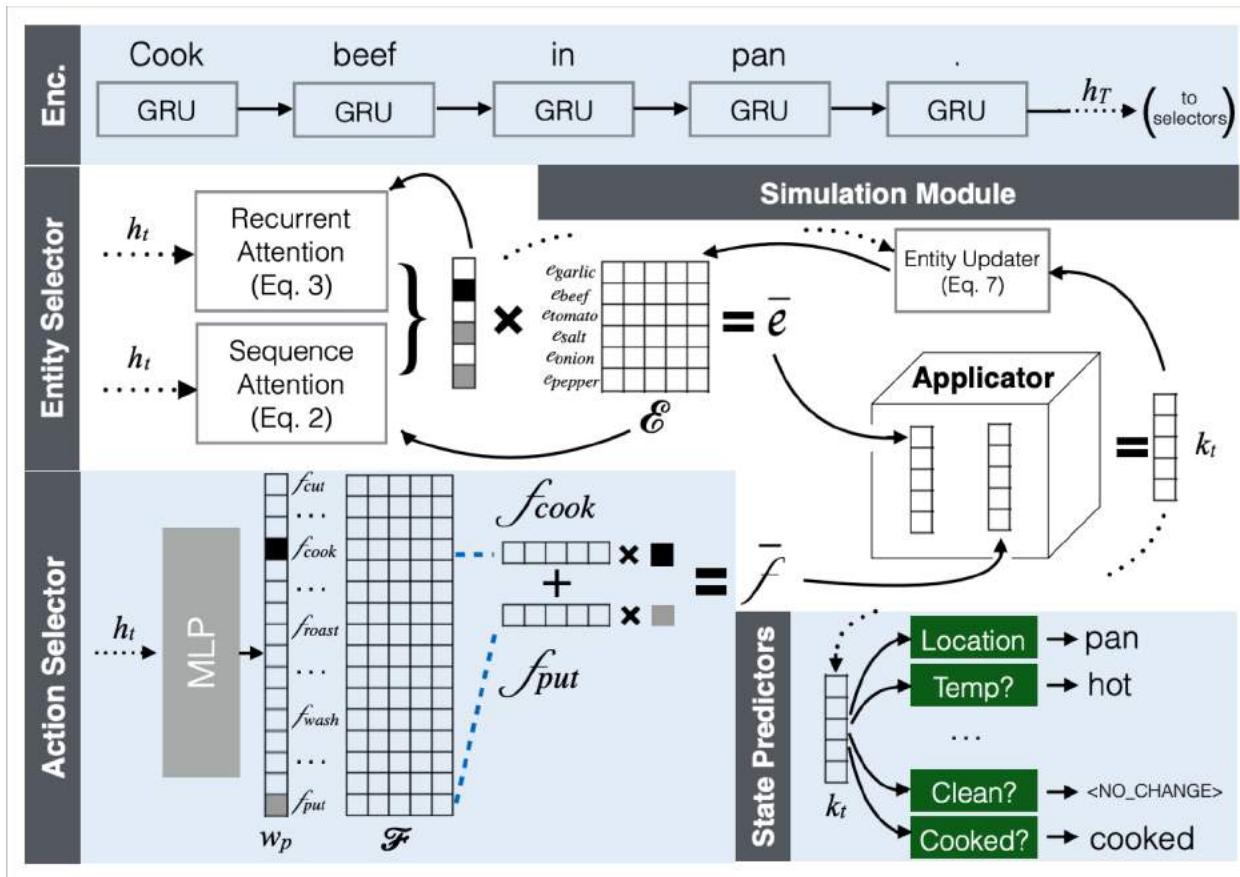
Figure 1: Proposed Model. Conditioned upon the prompt, we generate sequences of predicates and arguments. Then, a story is generated with placeholder entities such as *ent0*. Finally we replace the placeholders with specific references.

Tracking events, entities, state, etc.

- Sidenote: there's been lots of work on tracking events/entities/state in neural NLU (**natural language understanding**)
 - For example, Yejin Choi's group* does lots of work in this area
- Applying these methods to NLG is even more difficult
 - It's **more manageable** if you **narrow the scope**:
 - Instead of generating open-domain natural language stories while tracking state...
 - generate a recipe (given the ingredients) while tracking the state of the ingredients!

Tracking world state while generating a recipe

- Neural Process Network: generates recipe instructions, given the ingredients
- Explicitly tracks the state of all the ingredients, and uses this to decide what action to take next.



Poetry generation: Hafez

- Hafez: a poetry generation system by Ghazvininejad et al
- Main idea: Use a Finite State Acceptor (FSA) to define all possible sequences that obey the desired rhythm constraints. Then use the FSA to constrain the output of a RNN-LM.

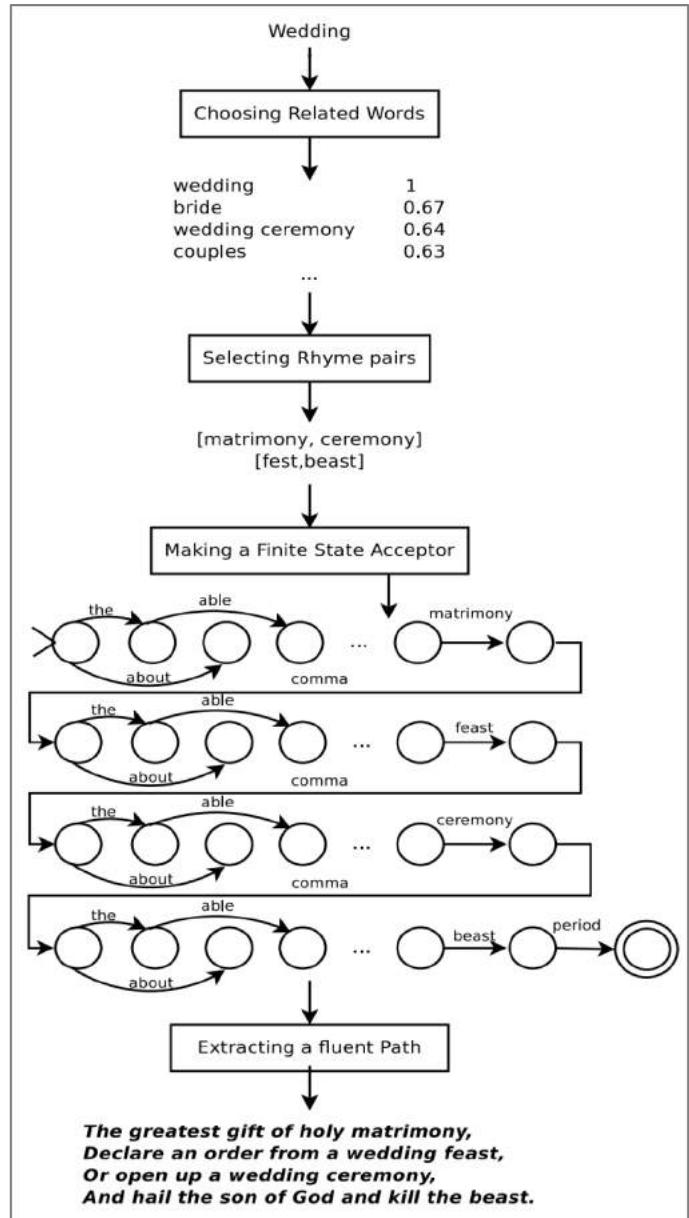
For example:

- A Shakespearean sonnet is 14 lines of iambic pentameter
- one line of iambic pentameter

010 1 0 10 101
Attending on his golden pilgrimage
- So the Shakespearean sonnet FSA is $((01)^5)^{14}$
 - During beam search decoding, only explore hypotheses that fall within the FSA.

Poetry generation: Hafez

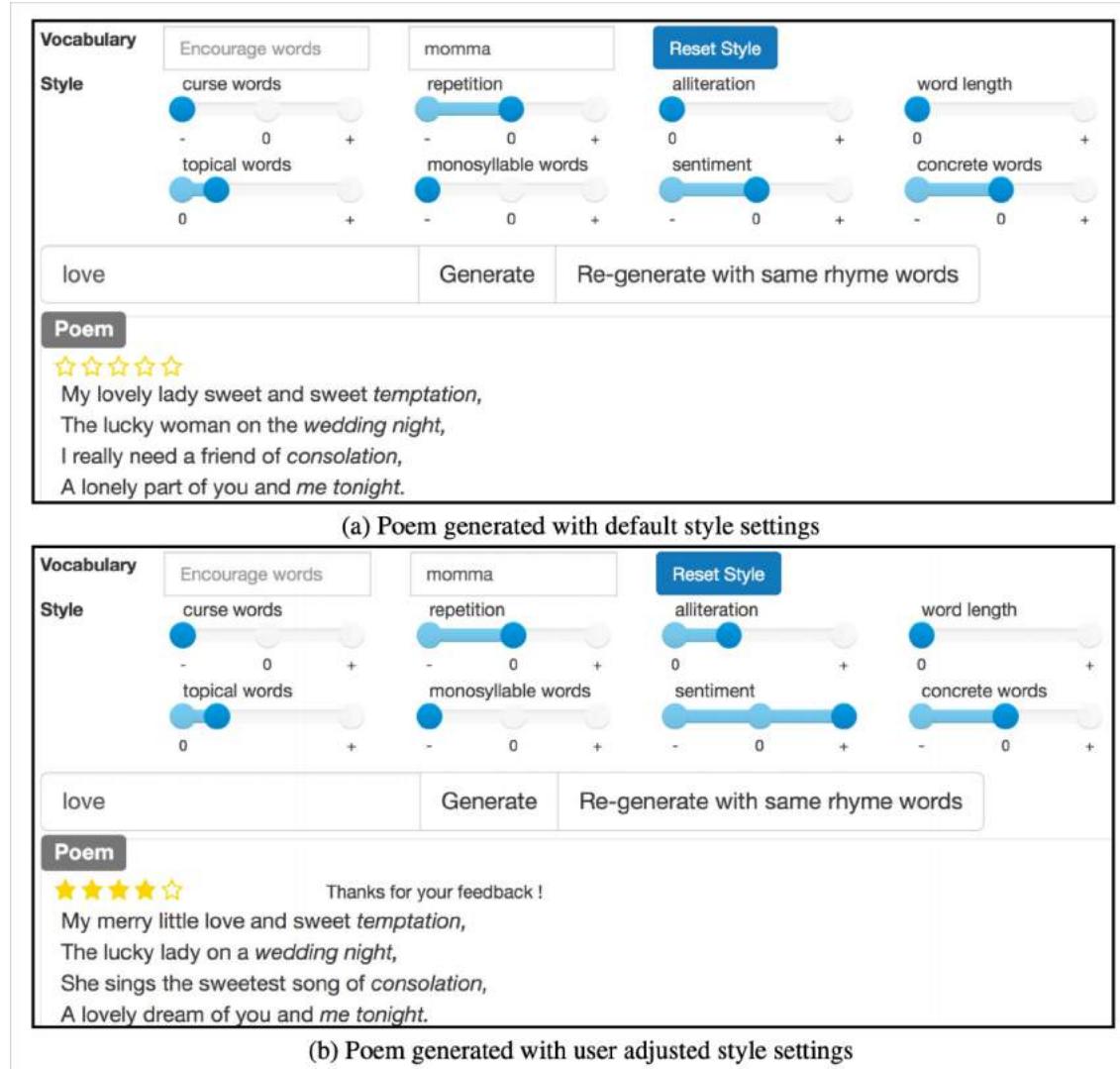
- Full system:
- User provides topic word
- Get a set of words related to topic
- Identify rhyming topical words.
These will be the ends of each line
- Generate the poem using RNN-LM constrained by FSA
- The RNN-LM is *backwards* (right-to-left). This is necessary because last word of each line is fixed.



Poetry generation: Hafez

In a follow-up paper, the authors made the system **interactive** and **user-controllable**.

The control method is simple: during beam search, **upweight** the scores of words that have the **desired features**.



Poetry generation: Deep-speare

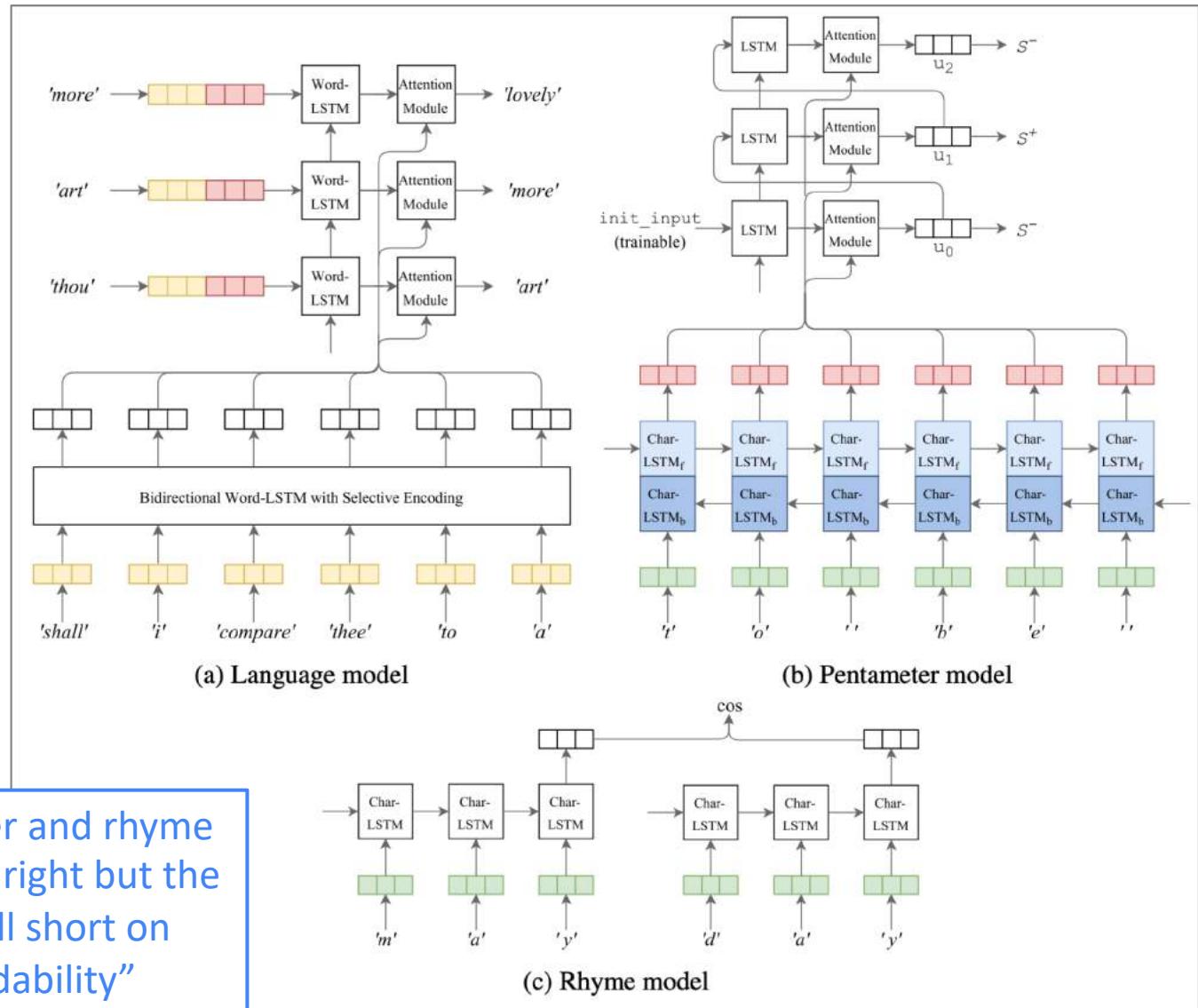
A more end-to-end approach to poetry generation (Lau et al)

Three components:

- language model
- pentameter model
- rhyme model

...learnt jointly as a multi-task learning problem

Authors find that meter and rhyme is relatively easy to get right but the generated poems fall short on “emotion and readability”



Non-autoregressive generation for NMT

- In 2018, Gu et al published a “Non-autoregressive Neural Machine Translation” model
 - Meaning: it *does not* generate the translation left-to-right, with each word depending on the ones before.
- It generates the translation in parallel!
- This has obvious efficiency advantages, but is also intriguing from a text generation point of view.
- The architecture is Transformer-based; the big difference is that the decoder can run in parallel *at test time*.

Non-autoregressive generation for NMT

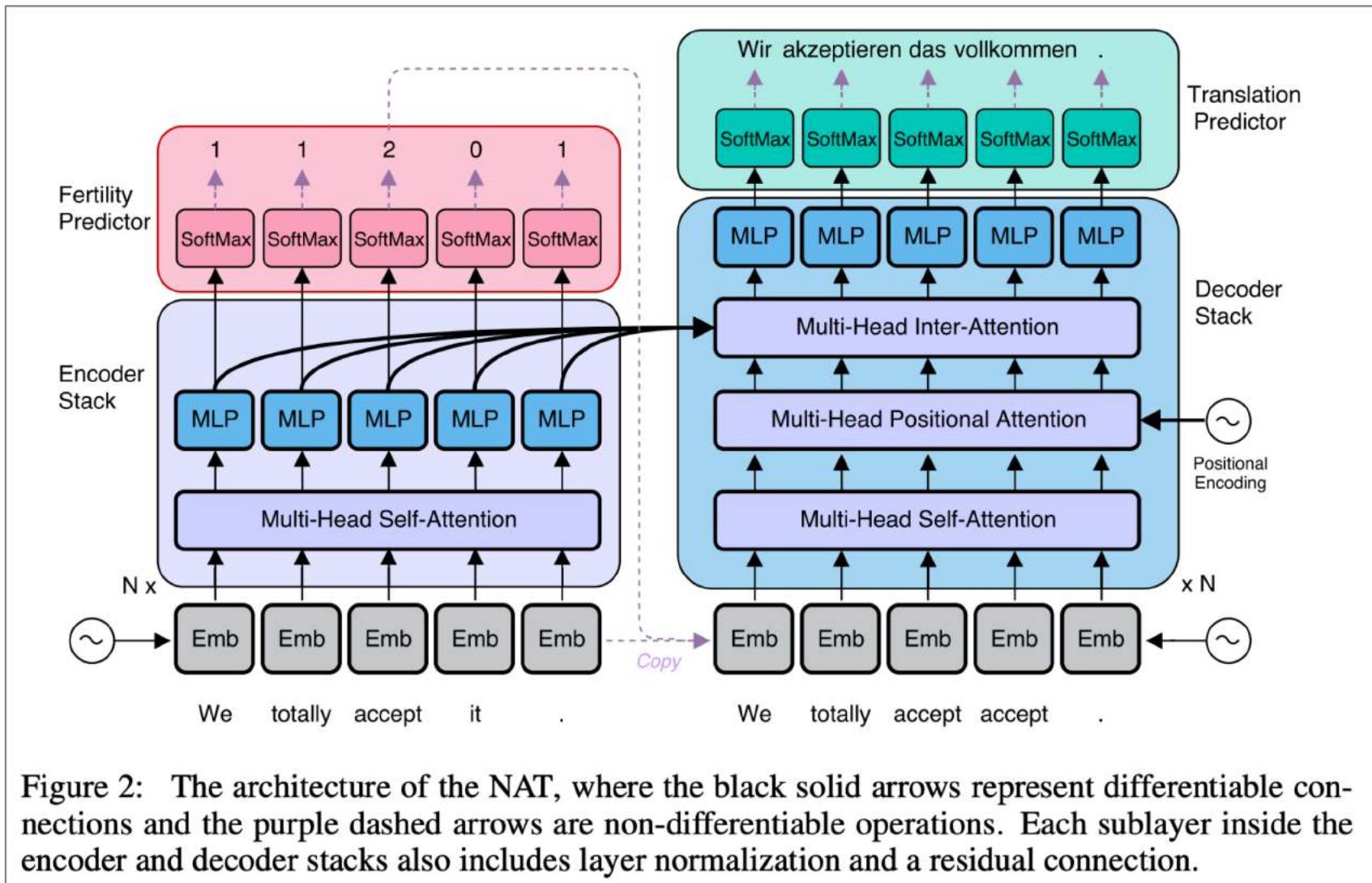


Figure 2: The architecture of the NAT, where the black solid arrows represent differentiable connections and the purple dashed arrows are non-differentiable operations. Each sublayer inside the encoder and decoder stacks also includes layer normalization and a residual connection.

Section 3: NLG evaluation

Automatic evaluation metrics for NLG

Word overlap based metrics (BLEU, ROUGE, METEOR, F1, etc.)

- We know that they're **not ideal for machine translation**
- They're **even worse for summarization**, which is more open-ended than machine translation
 - Unfortunately, ROUGE also rewards extractive summarization systems more than abstractive systems
- And they're **even worse for dialogue**, which is more open-ended than summarization.
 - Similarly for e.g. story generation

Word overlap metrics are not good for dialogue

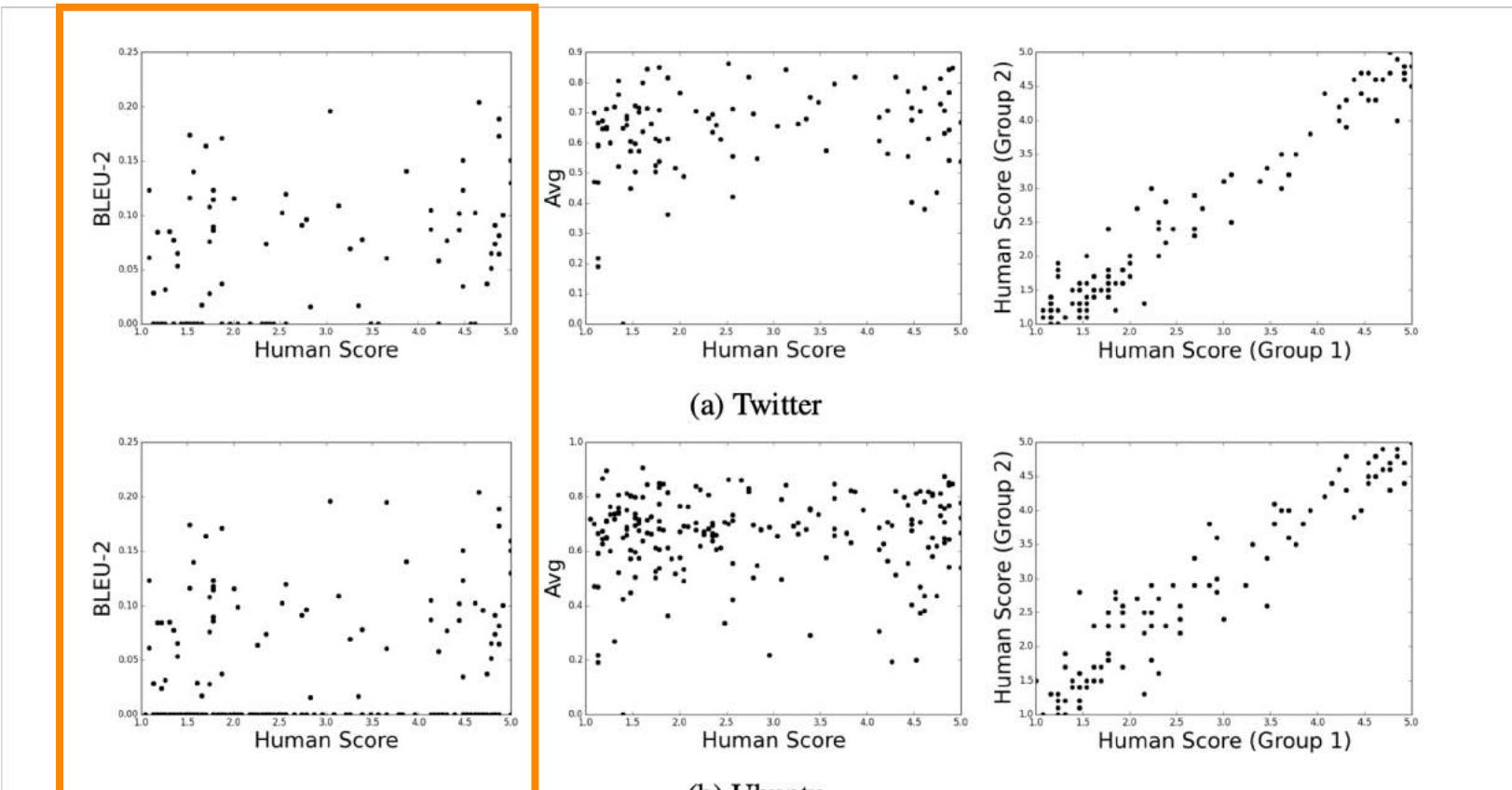
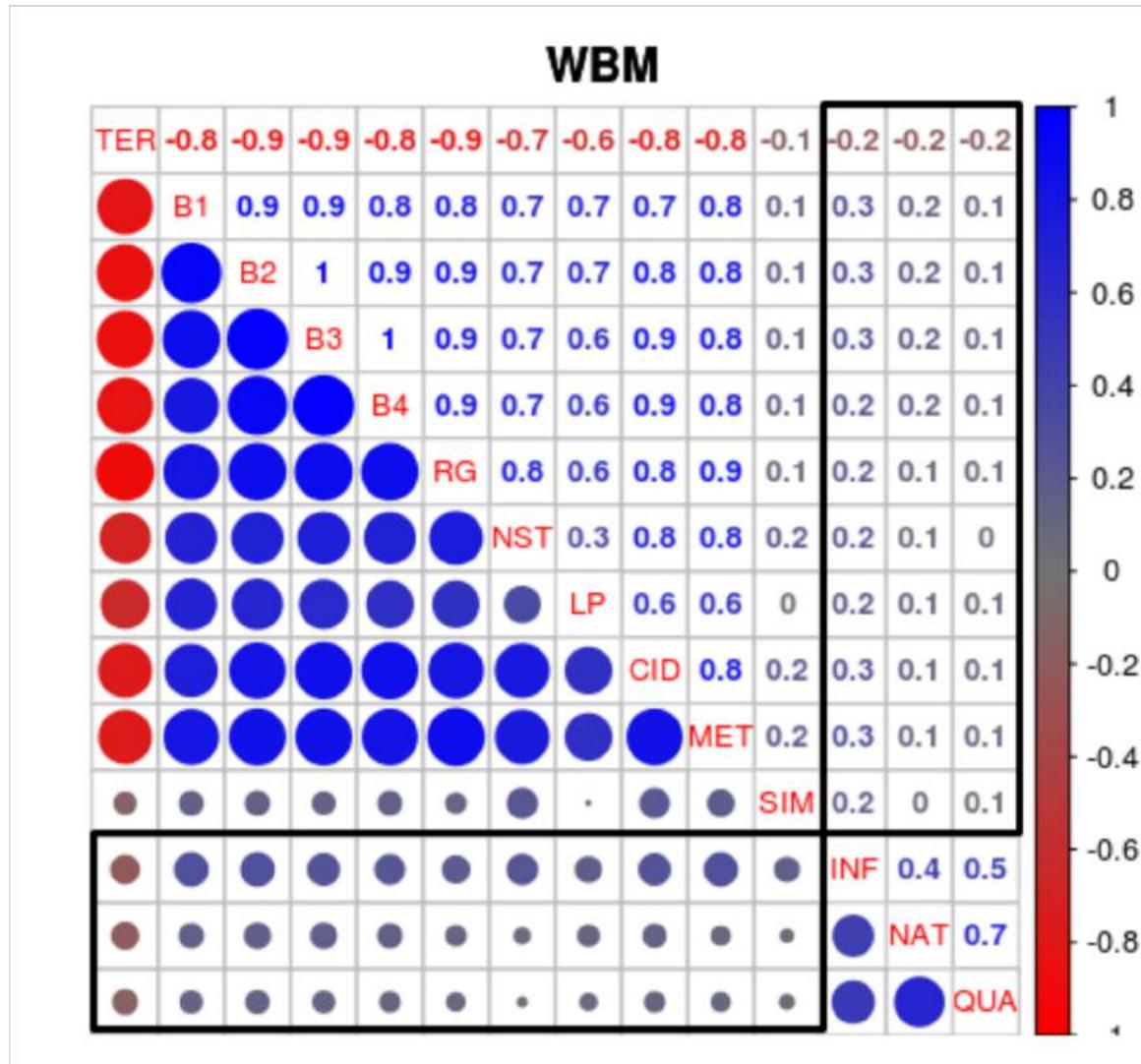


Figure 1: Scatter plots showing the correlation between metrics and human judgements on the Twitter corpus (a) and Ubuntu Dialogue Corpus (b). The plots represent BLEU-2 (left), embedding average (center), and correlation between two randomly selected halves of human respondents (right).

Word overlap metrics are not good for dialogue



Automatic evaluation metrics for NLG

- What about perplexity?
 - Captures how powerful your LM is, but **doesn't tell you anything about generation** (e.g. if your decoding algorithm is bad, perplexity is unaffected)
- Word embedding based metrics?
 - Main idea: compare the **similarity of the word embeddings** (or average of word embeddings), not just the overlap of the words themselves. Captures semantics in a more flexible way.
 - Unfortunately, still **doesn't correlate well with human judgments** for open-ended tasks like dialogue.

Word overlap metrics are not good for dialogue

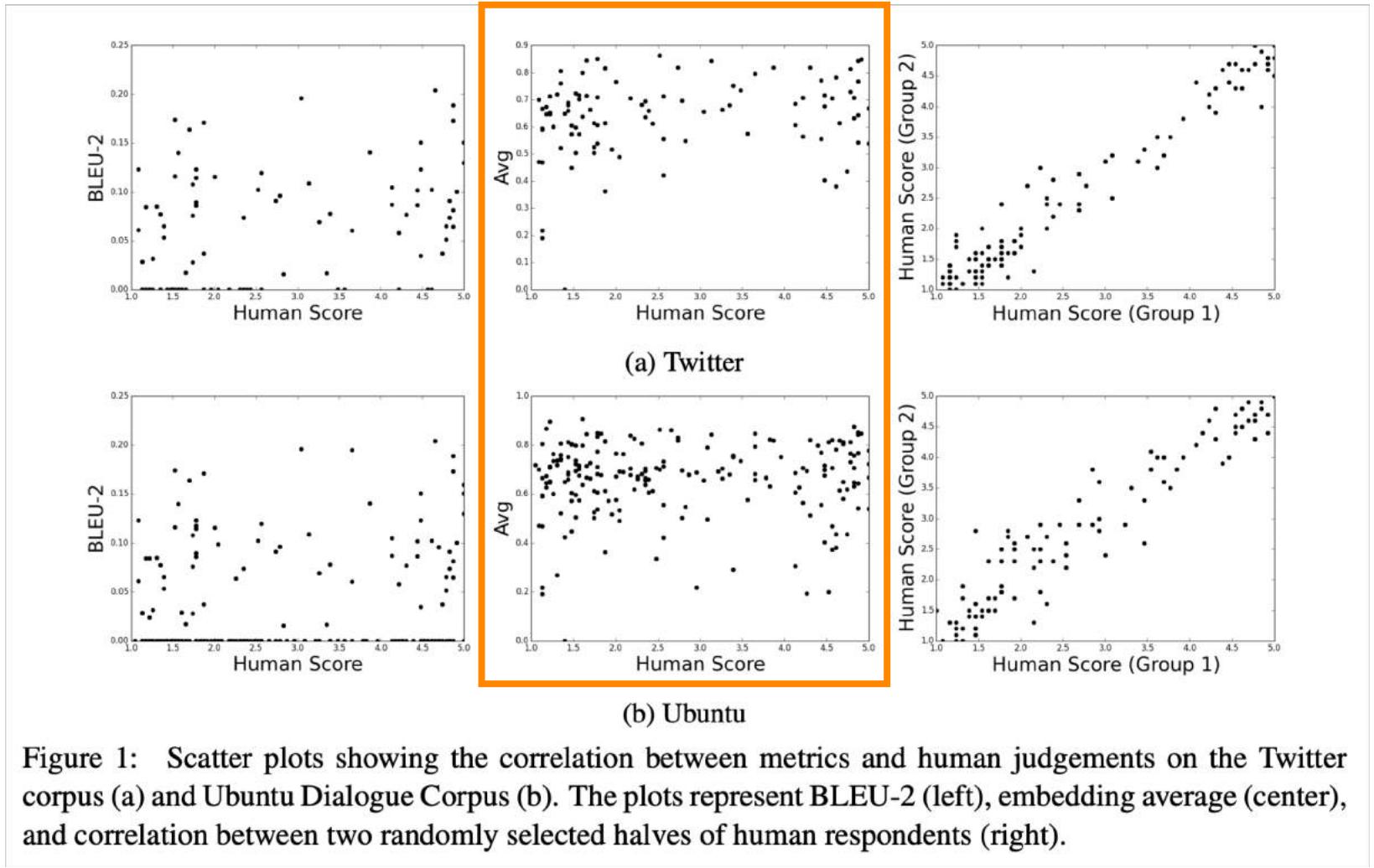


Figure 1: Scatter plots showing the correlation between metrics and human judgements on the Twitter corpus (a) and Ubuntu Dialogue Corpus (b). The plots represent BLEU-2 (left), embedding average (center), and correlation between two randomly selected halves of human respondents (right).

Automatic evaluation metrics for NLG

- We have **no automatic metrics** to adequately capture overall quality (i.e. a proxy for human quality judgment).
- But we can define **more focused automatic metrics** to capture particular aspects of generated text:
 - Fluency (compute probability w.r.t. well-trained LM)
 - Correct style (prob w.r.t. LM trained on target corpus)
 - Diversity (rare word usage, uniqueness of n-grams)
 - Relevance to input (semantic similarity measures)
 - Simple things like length and repetition
 - Task-specific metrics e.g. compression rate for summarization
- Though these don't measure overall quality, they can help us **track some important qualities** that we care about.

Human evaluation

- Human judgments are regarded as the **gold standard**
- Of course, we know that human eval is **slow** and **expensive**
- ...but are those the only problems?
- Supposing you do have access to human evaluation:
Does human evaluation solve all of your problems?
- **No!**
- Conducting human evaluation effectively is very difficult
- Humans:
 - are inconsistent
 - can be illogical
 - lose concentration
 - misinterpret your question
 - can't always explain why they feel the way they do

Detailed human eval of controllable chatbots

- Personal experience working on a chatbot project (PersonaChat):
- We investigated **controllability** (in particular, controlling aspects of the generated utterances such as **repetition**, **specificity**, **response-relatedness** and **question-asking**).

| Input: Yes, I'm studying law at the moment | | |
|--|-------------|---|
| Baseline Response: That sounds like a lot of fun! | | |
| (a) | NIDF | Weighted Decoding Response |
| 0.6% | 0.6% | Oh..... |
| 17.1% | 17.1% | That sounds like a lot of fun! |
| 18.3% | 18.3% | That sounds like a lot of fun. How long have you been studying? |
| 38.5% | 38.5% | I majored in practising my spiritual full time philosophy test |
| 71.9% | 71.9% | Oh wow! Merna jean isa paino yi hao hui bu acara sya gila [...] |

Controlling specificity

| Input: Do you go get coffee often | | |
|--|------------|--|
| Baseline Response: I do, when I am not playing the piano. | | |
| Wt | Sim | Weighted Decoding Response |
| -10.0 | -0.05 | I am a musician. |
| -5.0 | -0.02 | I do, when I am not playing the piano. |
| 0.0 | -0.02 | I do, when I am not playing the piano. |
| 5.0 | 0.40 | I do, usually at starbucks. |
| 8.0 | 0.59 | Not usually, especially when you drink latte. |
| 11.0 | 0.72 | Not often, usually with drinks, espresso, latte, tea, etc. |

Controlling response-relatedness

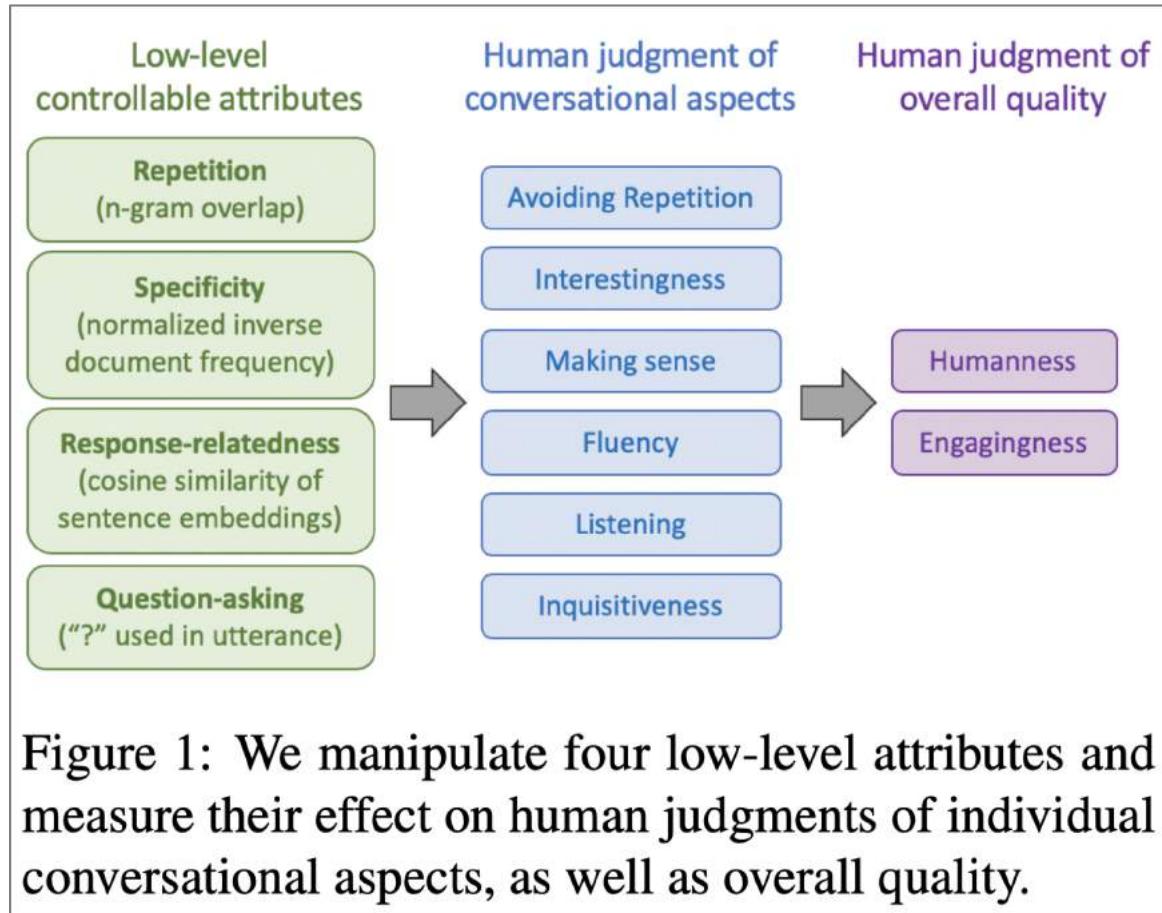
sweet spot

Detailed human eval of controllable chatbots

- How to ask for human quality judgments?
- We tried **simple overall quality** (multiple-choice) questions like:
 - *How well did this conversation go?*
 - *How engaging was this user?*
 - *Which of these users gave a better response?*
 - *Would you want to talk to this user again?*
 - *Do you think this user is a human or a bot?*
- **Major problems:**
 - Necessarily very **subjective**
 - Respondents have **different expectations**; this affects their judgments
 - **Catastrophic misunderstanding of the question** (e.g. “*the chatbot was very engaging because it always wrote back*”)
 - Overall quality depends on **many underlying factors**; how should they be weighed and/or compared?

Detailed human eval of controllable chatbots

Ultimately, we designed a [detailed human evaluation system](#) that separates out the [important factors](#) that contribute to overall chatbot quality:



Detailed human eval of controllable chatbots

Findings:

- Controlling repetition is extremely important for all human judgments
- Asking more questions improves engagingness
- Controlling specificity (less generic utterances) improves engagingness, interestingness and perceived listening ability of the chatbot.
 - However, human evaluators have a low tolerance for the risks (e.g. nonsensical or non-fluent output) associated with the less generic bot
- The overall metric “engagingness” (i.e. enjoyment) is easy to maximize – our bots reached near-human performance
- The overall metric “humanness” (i.e. Turing test) is not at all easy to maximize – all bots are far below human performance
- Humanness is not the same as conversational quality!
- Humans are suboptimal conversationalists: they scored poorly on interestingness, fluency, listening, and asked too few questions.

Possible new avenues for NLG eval?

- Corpus-level metrics
 - Should an eval metric be applied to each example in the test set independently, or a function of the whole corpus?
 - e.g. if a dialogue model always gives the same generic answer to every example in the test set, it should be penalized
- Eval metrics that measure the diversity-safety tradeoff
- Human eval for free
 - Gamification: make the task (e.g. talking to a chatbot) fun, so humans provide supervision and implicit evaluation for free
- Adversarial discriminator as an evaluation metric
 - Test whether the NLG system can fool a discriminator which is trained to distinguish human text from artificially generated text

Section 4: Thoughts on NLG research, current trends, and the future

Exciting current trends in NLG

- Incorporating discrete latent variables into NLG
 - May help with modeling structure in tasks that really need it, like storytelling, task-oriented dialogue, etc
- Alternatives to strict left-to-right generation
 - Parallel generation, iterative refinement, top-down generation for longer pieces of text
- Alternative to maximum likelihood training with teacher forcing
 - More holistic sentence-level (rather than word-level) objectives

NLG research: Where are we? Where are we going?

- ~5 years ago, NLP + Deep Learning research was a **wild west**



- Now (2019), it's a lot less wild
- ...but NLG seems like one of the wildest parts remaining

Neural NLG community is rapidly maturing

- During the **early years** of NLP + Deep Learning, community was mostly **transferring successful NMT methods to NLG tasks**.
- Now, increasingly more **inventive NLG techniques emerging**, specific to *non-NMT* generation settings.
- Increasingly more (neural) **NLG workshops and competitions**, especially focusing on open-ended NLG:
 - NeuralGen workshop
 - Storytelling workshop
 - Alexa challenge
 - ConvAI2 NeurIPS challenge
- These are particularly useful to **organize the community**, **increase reproducibility**, standardize eval, etc.
- **The biggest roadblock for progress is eval**

8 things I've learnt from working in NLG

1. The more open-ended the task, the harder everything becomes.
 - Constraints are sometimes welcome!
2. Aiming for a specific improvement can be more manageable than aiming to improve overall generation quality.
3. If you're using a LM for NLG: improving the LM (i.e. perplexity) will most likely improve generation quality.
 - ...but it's not the only way to improve generation quality.
4. Look at your output, a lot

8 things I've learnt from working in NLG

5. You need an automatic metric, even if it's imperfect.
 - You probably need *several* automatic metrics.
6. If you do human eval, make the questions as focused as possible.
7. Reproducibility is a huge problem in today's NLP + Deep Learning, and a huger problem in NLG.
 - Please, publicly release all your generated output along with your paper!
8. Working in NLG can be very frustrating. But also very funny...

Bizarre conversations between me and my chatbot

Enter Your Message: what's your biggest secret?
[Seq2Seq]: i'm the reincarnation of satan

Enter Your Message: would you say you're an adventurous person?
[Seq2Seq]: i try to be
Enter Your Message: what's the craziest thing you've ever done?
[Seq2Seq]: i really like waffles

Enter Your Message: how many legs do you have?
[Seq2Seq]: all my limbs are covered in my armpits

Enter Your Message: can i tell you a joke?
[Seq2Seq]: sure why not ?
Enter Your Message: why did the chicken cross the road?
[Seq2Seq]: because it was severed
Enter Your Message: why would you say something like that?
[Seq2Seq]: because it was severed

Enter Your Message: What's the best erogenous zone?
[Seq2Seq]: the safest option is dungeons and dragons