

Explorer

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Welcome to the community support and contacts page!

Summary

There are many different ways in which countries provide support to their citizens. Popular examples include:

- Hotlines
- Websites
- Other contact services

Since there is no single directory of contact and support resources we have created this page to help 'crowd source' a comprehensive list of support platforms. This method exhibits the power we have as a community. In addition, we believe this method also:

- Ability to provide more than just contact details. For example advice on how to use certain platforms
- Posts provide a form of verification and validation by users looking to use available services
- Ability to compare and contrast services across countries - for example, South Africa provides a dedicated. Seeing what services are available around the world can help inform countries developing their own services

When a comprehensive database has been sourced we will be able to dedicate new portions of the website to providing these resources in a structured way. As a data driven community, to not only leverage data but also contribute to quality data sources used to address GBV should be extremely fulfilling.

Lastly, this is our page! We have the responsibility to ensure quality resources are available to help our African peers.

Write a post!

Posts let you interact with your community, share insights and come together for collective conversations. You can also view a post's author's bio and other posts by clicking on their username above their post.

Enter Post Title

Write a post... tell us what you think! Have an interesting insight, please share!

Drag and Drop or Select Files

Submit

#0June

South Africa - contact details

Hey all! South Africa has a dedicated GBV website, which is pretty awesome progress. For details see their website: <http://gbv.org.za/about-us/>, Emergency line: 0800 428 428, Please call me: 0800 428 428, Skype address: HelpmeGbv, SMS help to: 31532

#1June

Struggling to find other GBV sites!

Hey community, I posted a GBV website for South Africa. However, struggling to find for other countries. Please post if you find any!

#2Kuda

Kenya - contact details

Found a specific form of GBV for Kenya. It's a website to assist children: <https://childlinekenya.co.ke>

#3Tim

Additional Kenya details

Hi Kuda, I found a hotline on the Kenyan website you posted. Hotline number is 116

#4Mary

Keyan website feature: chat pop up

Hi Kuda and Tim, a particular part of this website that impressed me was a 'chat pop up' which allows users to ask a question. This may be the first step in gather questions / data that can be used to provide AI help solutions in the future. It would be awesome to incorporate something like this HERE!

#5Lerato

Talking about features! SA GBV FAQ

Loving the idea of features from other websites. The South African GBV website has some really great ideas. I think the the frequently asked questions (FAQ) page is particularly helpful. I had a situation where the FAQ 'What do I do if someone I know is a victim of abuse?' helped me help a friend.

#6Obi

UN backed hotline - Somalia

Just read that Somalia has a United nations backed hotline: 5555 -- <https://www.un.org/africarenewal/news/un-supported-toll-free-hotline-aims-help-tackle-gender-based-violence-somalia>

#7Mo

Egypt - Abuse and child lines

Abuse helplines: 202 257 87089/76792 - Safe Kids Egypt helpline: 01204575909

#8Jabu

Africa - General purpose directory

The site below provides a rich repository of resources relating to agencies against domestic violence. I found the page for my country a slight information overload, however, it is great that there is a wealth of resources per country to consider.

#9Jabu

Africa - general purpose directory (forgot the link!)

Hey all! Forgot the link for the above. Here is is: <https://www.hotpeachpages.net/africa/>

#10Joe

Namibia - GBV hotline

Hotline: 106