

INQULAB AHIR

107 Eastvale Drive, Markham, Ontario, L3S 4T4

Contact: (647)-242-1466

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HIGHLIGHTS OF QUALIFICATIONS

- Able to represent a company with professionalism
- Experience in web development and producing end products using J2EE, Java and SQL
- Resourceful, hardworking, analyzer and creative thinker
- Knowledge of electronics engineering and software engineering

TECHNICAL SKILLS

- Proficient in using HTML 5, CSS, JavaScript.
- Skilled in using java, J2EE , JSF2.0, Java Struts, Spring-Hibernate, XML and .net Framework
- Having Knowledge of Linux Operating System, MS-Windows NT, Vista, and Windows 7.
- Proficient in using Microsoft Visio, Microsoft Access, Microsoft SharePoint, MS Office, MS-SQL, Oracle, PL/SQL, and Net-beans .
- Knowledge and Experience of various development tools like Eclipse, Photoshop, Expression Web, Dreamweaver and IBM RAD.

EDUCATION

Software Engineering Technology Advanced Diploma (GPA: 3.4/4.0)

Centennial College, Scarborough, Ontario (January 2012-December 2013)

Academic Projects:

- **Shopping Cart**- ASP.Net Website, **Secure Wallet** using Android
- **Coop Mentor Booking System**- Android Project

Bachelor's in Computer Science & Engineering

Punjab Technical University, Jalandhar, Punjab, India (August 2008-May 2011)

Academic Projects:

- **Life Insurance Software** for Agents using Core Java
- **Financial Intelligence** using Advanced Java, JSP, AJAX, JASPER Reports, CSS

Electronics & Communication Engineering Polytechnic Diploma

Lovely Institute of Technology, Jalandhar, Punjab, India (August 2005-May 2008)

Academic Projects:

- **Secret Bell** designed on PCB which senses the identity (Electronic Project)
- **Lift Overload Preventer** automatically stops lift (Electronic Project)

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WORK EXPERIENCE

Canadian Imperial Bank of Commerce (CIBC) (Global Command Center) 483 Bay Street, Toronto, ON (May 2013- August 2013)

VMNet Technical Analyst

Responsibilities:

- Monitor CIBC Vendor-managed networks and incidents, manage incident tickets generated by bell until resolution
- Identify and verify network events and incident management tickets generated by bell, escalating to technical specialist and providing support as required
- Initiate conference bridges during major outages and organize technical resources for service recovery prior to handing off to incident manager
- Provide technical support to resolve incidents related to technology products, and interpret data, and perform troubleshooting/analysis to provide solution

Riverdale Hub, 1326 Gerrard Street, Toronto, ON (September 2012- January 2013)

IT Support (Volunteer)

Responsibilities:

- Active Directory Installation & Maintenance
- Joining Domains on various Operating Systems
- Data Backup
- Hardware Troubleshooting, Website Design

Customer Service Representative

Toronto Star, Toronto, Canada (May 2012-July 2012)

- Promoted and sold Toronto Star to maximize individual and team goals and to support the objectives of the Sales and Service Department.
- Handled cash transactions and had good interaction with all potential customer
- Excellent negotiation, consultative selling, communication

TRAINING EXPERIENCE

- Industrial Training in Broadband and Switching Department from CONNECT and BSNL Telephone Exchanges (Summer 2006)
- Four weeks training from LG Electronics and HCL (Winter 2007)
- Six weeks industrial training in CCNA (Summer 2009)
- Six months training in Java from Alpha IT World (Winter 2011)

REFERENCES

Available upon request