

# ADRIENNE HELMS MAJOR

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## SUMMARY OF QUALIFICATIONS

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Java Software Development  
Android Mobile Application Development  
Object-Oriented (OO) Software Design & Programming  
RESTful Web Services  
Unified Modeling Language (UML)  
Enterprise and Full Stack Web Development

## TECHNICAL SKILLS

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### PROGRAMMING LANGUAGES

CSS, HTML, Java, JavaScript, PHP, SQL, XML

### WEB FRAMEWORKS & TECHNOLOGIES

AJAX, AngularJS, Bootstrap, Google Maps, Google Places, HTTP, jQuery, JSF, JSON, JSP, Spring MVC

### DATABASE TECHNOLOGIES

Hibernate, JDBC, MySQL, Oracle SQL Developer

### DEVELOPMENT PLATFORMS

IntelliJ, Android Studio, Eclipse, Java SE, NetBeans

### TESTING & LOGGING FRAMEWORKS

Jasmine, JUnit, Log4j

### VERSION CONTROL SYSTEMS

GitHub

## RELEVANT COURSES

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Java Software Development  
Advanced Java Software Development  
Enterprise Java Software Development  
Object-Oriented Software Engineering  
Object-Oriented Programming Using Java

Web Software Development  
Web Frameworks  
Data Structures  
Database Architecture  
Software Engineering Practicum I & II

## EDUCATION

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### REGIS UNIVERSITY

Master of Science in Software Engineering

Jun 2013 – Dec 2016

### TEXAS A&M UNIVERSITY

Bachelor of Business Administration in Finance

Aug 1995 – Aug 1999

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## WORK EXPERIENCE

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**PINGORA ASSET MANAGEMENT, LLC**

Executive Assistant / Office Manager

Dec 2013 – May 2016

- Provided administrative support to the CEO, COO, CFO, and General Counsel.
- Managed vendor relationships and provided general office management.
- Maintained a confidential list of company and employee login credentials, and company issued credit cards.
- Fostered employee relations by instituting monthly employee birthday celebrations.
- Reduced the volume of phone inquiries by establishing a website Q&A page and an automated attendant.
- Supervised administrative staff including interviewing, making hiring recommendations, training, directing work, and appraising performance.
- Obtained notary certificate to assist General Counsel in the completion of government, regulatory, and compliance documents for the company.
- Secured private rate agreements with local hotels resulting in cost savings to both the firm and out-of-town visitors.
- Created an onboarding checklist and new hire welcome letter template resulting in a more efficient onboarding process.
- Responsible for new employee onboarding including processing required forms and background checks, preparing workspace, configuring laptops, and network access.
- Audited and reorganized HR files to ensure compliance with federal and state regulations.
- Revamped network file structure by creating network drives for each business unit (e.g., analytics, human resources, legal, accounting, general office management) to ensure appropriate access.

**DUNN WARREN INVESTMENT ADVISORS, LLC**

Director of Operations

Nov 2010 – Oct 2012

- Oversaw all operations activities including client requests, error reconciliation, firm trading activity, quarterly billing, vendor management, bookkeeping, and client account management.
- Responsible for all hiring needs, onboarding of new employees, unemployment related issues, processing all 401k contributions, tracking all employees PTO, and processing payroll.
- Created job descriptions, introduced regular performance reviews, and implemented an annual goal setting process.
- Collaborated with the Chief Compliance Officer to reconcile client errors, audit client trust accounts, and complete the annual ADV mailing.
- Responsible for updating and maintaining the firm's website, network, internal email accounts, and any technology related projects as needed.

**BERNSTEIN GLOBAL WEALTH MANAGEMENT**

Private Client Manager, Assistant Vice President

Jun 2007 – Oct 2010

**BERNSTEIN GLOBAL WEALTH MANAGEMENT**

Senior Private Client Associate

Sep 2006 – Jun 2007

Private Client Associate

Feb 2005 – Sep 2006

**AEGIS ASSET MANAGEMENT, INC. | WESTCOTT SECURITIES, LLC**

Client &amp; Operations Specialist

Oct 2003 – Aug 2004

Operations &amp; Trading Specialist

Jul 2002 – Oct 2003

Junior Analyst

Sep 1999 – Jul 2002