

[Contact & Support \(/contact-support.html\)](/contact-support.html) [Have any Question? \(/contact-support/have-any-question.html\)](/contact-support/have-any-question.html)[FAQs \(/contact-support/have-any-question/277-faqs.html\)](/contact-support/have-any-question/277-faqs.html)[Aadhaar Online Services \(/contact-support/have-any-question/921-faqs/aadhaar-online-services.html\)](/contact-support/have-any-question/921-faqs/aadhaar-online-services.html) **Biometric Lock/Unlock**

Biometric Lock/Unlock

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1. Who and when to lock Biometrics?

Any resident with valid Aadhaar should be able to use the service. This feature empowers an Aadhaar holder to lock biometric.

After locking biometrics if a UID is used for invoking any of the Authentication services using a biometric modality (Fingerprint/Iris) a specific error code '330' indicating biometrics are locked.

2. How to Unlock (locked)Biometrics?

Once resident enables Biometric Locking system their biometric remains locked till the Aadhaar Holder chose to:

- Unlock it (which is temporary)or
- Disable the Locking system

Note: Registered Mobile Number is essential to avail this service. In case your mobile number is not registered with Aadhaar visit the nearest Enrolment Centre/Mobile Update End Point.

3. What happens when Biometric is locked?

Locked Biometrics ensures the Aadhaar holder will not be able to use their Biometrics (fingerprints/iris) for authentication.

4. What Biometric can be locked?

Fingerprint and iris data in Resident's Aadhaar used for authentication can be locked.

5. What is Biometric Locking?

Biometric Locking/Unlocking is a service that allows an Aadhaar holder to lock and temporarily unlock their biometrics. This facility aims to strengthen privacy and confidentiality of Resident's Biometrics Data.

Frequently asked questions

Aadhaar Online Services

- E-Aadhaar (/contact-support/have-any-question/277-faqs/aadhaar-online-services/e-aadhaar.html)
- Virtual ID (VID) (/contact-support/have-any-question/284-faqs/aadhaar-online-services/virtual-id-vid.html)
- Online Address Update Process (/contact-support/have-any-question/922-faqs/aadhaar-online-services/online-address-update-process.html)
- Aadhaar Authentication History (/contact-support/have-any-question/305-faqs/aadhaar-online-services/aadhaar-authentication-history.html)
- Secure QR Code Reader (beta) (/contact-support/have-any-question/306-faqs/aadhaar-online-services/secure-qr-code-reader-beta.html)
- Aadhaar Paperless Offline e-kyc (/contact-support/have-any-question/307-faqs/aadhaar-online-services/aadhaar-paperless-offline-e-kyc.html)
- **Biometric Lock/Unlock (/contact-support/have-any-question/925-faqs/aadhaar-online-services/biometric-lock-unlock.html)**
- Aadhaar Lock/Unlock (/contact-support/have-any-question/1012-faqs/aadhaar-online-services/aadhaar-lock-unlock.html)
- Aadhaar SMS Service (/contact-support/have-any-question/1014-faqs/aadhaar-online-services/aadhaar-sms-service.html)
- Order Aadhaar PVC Card (/contact-support/have-any-question/1024-faqs/aadhaar-online-services/order-aadhaar-pvc-card-online.html)

Your Aadhaar

- Use Aadhaar Freely (/contact-support/have-any-question/281-faqs/your-aadhaar/use-aadhaar-freely.html)
- Aadhaar Letter (/contact-support/have-any-question/282-faqs/your-aadhaar/aadhaar-letter.html)
- mAadhaar FAQs (/contact-support/have-any-question/285-faqs/your-aadhaar/maadhaar-faqs.html)
- Aadhaar Features, Eligibility (/contact-support/have-any-question/286-faqs/your-aadhaar/aadhaar-features,-eligibility.html)
- Security in UIDAI system (/contact-support/have-any-question/287-faqs/your-aadhaar/security-in-uidai-system.html)
- Use of Aadhaar (/contact-support/have-any-question/288-faqs/your-aadhaar/use-of-aadhaar.html)
- Protection of Individual Information in UIDAI System (/contact-support/have-any-question/289-faqs/your-aadhaar/protection-of-individual-information-in-uidai-system.html)
- Protection of the Individual in the UIDAI System (/contact-support/have-any-question/290-faqs/your-aadhaar/protection-of-the-individual-in-the-uidai-system.html)
- NRI & Aadhaar (/contact-support/have-any-question/291-faqs/your-aadhaar/nri-aadhaar.html)
- PAN & Aadhaar (/contact-support/have-any-question/292-faqs/your-aadhaar/pan-aadhaar.html)

Enrolment & Update

- Aadhaar Enrolment Process (/contact-support/have-any-question/296-faqs/enrolment-update/aadhaar-enrolment-process.html)
- Aadhaar Updation (/contact-support/have-any-question/297-faqs/enrolment-update/aadhaar-updation.html)
- Enrolment Partners/Ecosystem Partners (/contact-support/have-any-question/298-faqs/enrolment-partners-ecosystem-partners.html)

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- Enrolling Children ([/contact-support/have-any-question/299-faqs/enrolment-update/enrolling-children.html](#))
- Enrolling Differently-abled ([/contact-support/have-any-question/300-faqs/enrolment-update/enrollin-differently-abled.html](#))
- Language & Transliteration ([/contact-support/have-any-question/301-faqs/enrolment-update/languag-transliteration.html](#))
- Training, Testing & Certification ([/contact-support/have-any-question/302-faqs/enrolment-update/training-testing-certification.html](#))
- Date of Birth Update in Aadhaar ([/contact-support/have-any-question/1017-faqs/enrolment-update/date-of-birth-update-in-aadhaar.html](#))
- Aadhaar Seva Kendra ([/contact-support/have-any-question/1019-faqs/enrolment-update/aadhaar-se-kendra.html](#))

Authentication

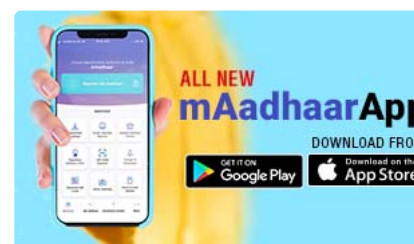
- For Residents ([/contact-support/have-any-question/304-faqs/authentication/for-residents.ht](#)

Direct Benefit Transfer (DBT)

- About DBT ([/contact-support/have-any-question/309-faqs/direct-benefit-transfer-dbt/abt-dbt.html](#))
- Inclusion ([/contact-support/have-any-question/31-faqs/direct-benefit-transfer-dbt/inclusion.html](#))
- Digital Payment ([/contact-support/have-any-question/311-faqs/direct-benefit-transfer-dbt/digi-payment.html](#))

About UIDAI

- Grievance Redressal Mechanism ([/contact-support/have-any-question/313-faqs/about-uidai/grievance-redressal-mechanism.html](#))
- UIDAI Chatbot - Ask Aadhaar ([/contact-support/have-any-question/1016-faqs/about-uidai/uidai-chatbot-ask-aadhaar.html](#))



(https://play.google.com/store/apps/details?id=in.gov.uidai.mAadhaarPlus&hl=en_IN)

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UIDAI Head Office

Unique Identification Authority of India

Government of India (GoI)

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New Delhi - 110001

Regional Offices

Delhi

UIDAI Regional Office, Delhi

Ground Floor, Supreme Court Metro Station, Pragati Maidan, New Delhi-110001

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