#### CONTACT

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• Chicago, Illinois, US

in linkedin.com/in/grant

### COMPÉTENCE

- Leardership
- Team management
- Project management
- Management of the budget
- Telecom Infrastructure

#### LA LANGUE

**English** 

German

French

Chines

# RÉFÉRENCE

James David
EP/SG/ISB/ABP

Marcus Jeniff
EP/SG/ISB/ABP/GDP

Andrew Carroll EP/SG/ISB

# **Grant Jacob**

**PROJECT MANAGER** 



#### PROFESSIONAL SNAPSHOT

Dynamic & versatile professional with 20 years of international exposure and experience ranging from IT operation management, project Management, cost & budget management

A keen planner, strategist & implementer with demonstrated abilities in whole IT operations management and new technology implementation for streamlining IT-related operations.

Expertise in spearheading multimillion dollars operations/projects and sustainable operations with optimal service and high cost efficiency.

#### PROFESSIONAL EXPERIENCE

# Project Manager – Complex IS Project Marsh Enterprises

Aug 2016 - Present

Work within Marsh E&P Division to manage and deliver complex IT projects including to mobilizing and demobilizing oil and gas activities as a result of acquisitions and divestitures

# Head of Information Services (IT Manager) ONGC Limited

Aug 2012 - Jul 2016

Manage the onshore/offshore operational supports ranging from Wan/Telco, IS Infrastructure & Storage, Security compliance and other related Oil & Gas IT activities

### Managed Infrastructure and Client Manager Total Oil Asia Pacific Pte Ltd, Singapore

Jan 2010 - Jul 2012

Lead group different teams in providing Helpdesk supports, end users support, and Infrastructure support for approximately 3000 users across APAC affiliates (E&P, MS, RC and GP).

#### PROFESIONAL ACHIEVEMENTS

- Successfull project completions MAAS migration, demobilization of TEP South Africa affiliates, TEP US mobilization, convergence, etc. (*Total SA France*)
- Operational efficiency and steady local OPEX reduction of 15% yearly without any effect on IT service and quality. (*Total E&P US*)
- Implementation of new workflows, process, SLA and support service efficiency for TOTAL affiliates across Asia Pacific region (*Total Oil Asia Pacific, Singapore*)

# **EDUCATION**

Master in Business Administration (MBA)
California State University Los Angeles Campus

- Jun 2016

Bachelor of Science - Computer Sciences Columbia University - May 2002