BURGESS GRAHAM

TABLEAU SERVER ADMINSTRATOR

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SUMMARY

Havings 5+ years of experience in the areas of Tableau Server Administration, Managed Services, Software Application Support, IT Operations, Technical Support & Support Desk Management.

EXPERIENCE

Software Engineer
Micro Chip Technologies Inc   *Sep 2014 - Dec 2019*

- Hands-on experience with Installation, configuration and upgrading the Tableau Server across the environments.
- Performed administrative and support activities across Tableau infrastructure including security administration, installation and configuration of the Tableau Server.
- Actively involved in the creation of users, groups, projects, workbooks and the appropriate permission setup for Tableau Server logons.
- Monitoring the Tableau Server and giving feedback to the client on managing the environment effectively.
- Expertise in setting up single node Tableau Server/Tableau Cluster.
- Experience in implementing Tableau Sever security with SSL and SAML authentication.
- Created workbooks to display the capacity of the environment, user traffic which connects to the Tableau PostgreSQL DB.
- Automated the Tableau Server backup.
- Integrated Tableau Server with Salesforce using Tableau Trusted authentication.
- Very good knowledge in Tableau Licensing.
- Expertise in Server Backup, Restoration and Disaster Recovery Plans.
- Experience in implementing High availability (HA) for a Tableau cluster.
- Managed client communication and understanding the requirements for all projects.
- QC the workbooks that were developed before sharing with the clients.

DECLARATION

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of these details.

SKILLS

Tableau Server Admin	●●●●●
MySQL	●●●●○
Windows Server Administration	●●●●○
PostgreSQL DB	●●●●○

LANGUAGES

English	●●●●●
German	●●●●○
Chines	●●●●○
Spanish	●●●○○

HOBBIES

Traveling

Playing Cricket

Photography

EDUCATION

Bachelor Of Engineering
The University of Illinois at Chicago
Jun 2009 - Apr 2013

AWARDS

Rock Start of The Month
Micro Chip
For actively monitoring effective server management.

Best Performer
Micro Chip
For successfully testing/planning and upgrading the tableau server.