



Retrieve SnapCenter capacity-based license serial number

SnapCenter Software

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Retrieve SnapCenter capacity-based license serial number

Your SnapCenter capacity-based license serial number is available in your order confirmation or in your documentation package; however, if you do not have this serial number, you can retrieve it from the NetApp Support Site.

You must have valid NetApp Support Site login credentials. If you do not enter valid credentials, no information is returned for your search.

Steps

1. Log in to the NetApp Support Site at mysupport.netapp.com.
2. Navigate to **Systems > Software Licenses**.
3. In the Selection Criteria area, choose **SC_STANDARD** from the Show Me All: Serial Numbers and Licenses drop-down menu.

Software Licenses

Selection Criteria

Choose a method by which to search

- Enter Value:
Enter the Cluster Serial Number value without dashes.

- OR -

- Show Me All: For Company:

4. Type your company name, and then click **Go!**.

The nine-digit SnapCenter license serial number, with the format 51xxxxxxx, is displayed.

5. Record the SnapCenter license serial number.

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