Airbnb Business Analysis Using a Data Science Approach Introduction.

The aim of this report is to present to the executive team of Airbnb a comprehensive analysis of a dataset which contains valuable information about the listing activity in New York during the year 2019. The scope is to provide with accurate predictions about the Airbnb trends in order the executive team to improve profitability and maximize their business actions in that particular area.

Airbnb is a company founded in 2007 and offer short and long-term homestays. The company main focus is to offer unique experiences and stays which allows its guests to have a better and unique connection with the local communities (Airbnb, Inc., 2025).

The dataset used for the analysis is "AB_NYC_2019" a dataset downloaded from the platform Kaggle which is "a data platform that includes sections titled Competitions, Datasets, Code, Discussions, Learn, and, most recently, Models." (Preda, 2023). The dataset contains 48,895 rows of data and sixteen columns.

For the analysis of the dataset and for the visualisation, Google Colab has been used. In Appendix A the phyton code for the Machine Learning Project can be found.

Business Context and Business Questions.

Based on the first check of the above-mentioned dataset, two primary business questions have been selected to be developed and analysed through a classic Machine Learning (ML in this report) methodology.

The questions are the following:

Question 1: What factors have the strongest influence on Airbnb listing prices in New York City?

Question 2: How do neighbourhood characteristics and listing attributes interact to influence Airbnb pricing patterns across different New York City boroughs, and what pricing strategies can hosts implement to optimize revenue based on these spatial dynamics?

Question 1. Visualisation and Insights.

To answer the first question, Regression Analysis has been used. Various models have been tested in order to find the best performer: Linear Regression, Random Forest, Ridge, Lasso cross-validation and, based on the overall results, the best performer has been the Random Forest.

Random Forest results in a R squared of 0.490 (49%) which, from a business perspective is a good results and offer the executive Airbnb team useful insights for business decisions. In Appendix A the complete coding of the Random Forest analysis can be consulted.

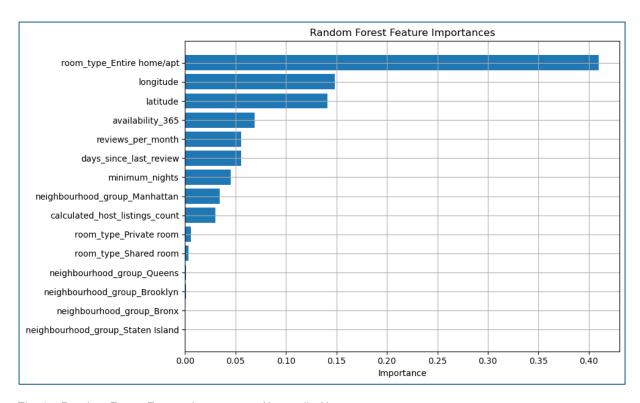


Fig. 1 – Random Forest Feature Importances (Appendix A).

The results visible in Figure 1 highlight the significant importance of the type of room (entire home or apartment) as a main factor influencing the prices in New York Airbnb's listing. Is evident that the entire home or apartment is the biggest value proposition and the host is willing to pay a premium price for.

Location is another crucial factor influencing the price a host is willing to pay. A strategic geographical position within the city is an important factor influencing the rental price.

Last factor influencing the Airbnb listing price is the availability patterns which highlight that a wise seasonal availability affects sensibly the price.

Is important to mention that reviews metrics, which could be consider as an important influencer, is not affecting the prices as the three above-mentioned factors.

Those results could be very important for the Airbnb executive team to plan a focused targeting of entire homes and apartments in strategic locations of the city with a wide availability to increase revenues.

Question 2. Visualisation and Insights.

For analysing the neighbourhood characteristics and listing attributes in order to see the interaction with the pricing pattern of Airbnb the first action has been identify clusters in the city of New York. To obtain a clear map of clusters it has been used a K-means clustering using mainly three scores: Elbow Method, Silhouette Score and Calinski-Harabasz Score (Appendix A).

Five main clusters have been defined and, in figure 2, a Principal Component

Analysis (PCA) has been used to provide a visual representation of the 5 main clusters discovered.

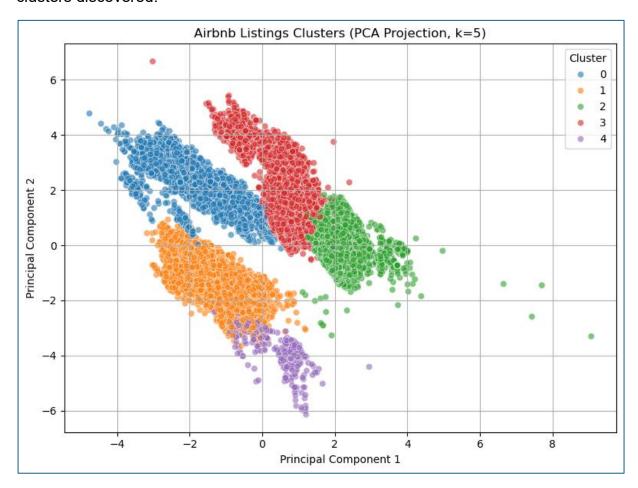


Fig. 2 – Principal Component Analysis of the five K. K-means clustering (Appendix A).

Among these five main clusters we have the number 1 (indicated as cluster zero in Figure 2) which represents the high-price, low-availability. This cluster represents a prime cluster for high-end customers willing to pay prime price for premium location (*Upper Manhattan*) and all the benefits that these locations generate.

For the executive team of Airbnb the cluster number 2 (indicated as cluster one in Figure 2) should be the one to invest time and effort in. It represents the mid-tier pricing option with decent availability in an attractive and alive location (*Central Brooklyn*). This area represents a remarkably interesting potential area for expansion and market growth and the executive team could think about slightly increasing the prices for this cluster and use it as a potentially strategic new area of focus.

Both of these clusters could represent a potential growth, but based on the findings of the analysis, Brooklyn cluster (number 1 in figure 2) could be the short-term period strategy to increase profitability and market share.

Conclusions and recommendations.

This analysis identifies three major factors that drive higher Airbnb prices in New York City: listings located in premium areas such as Manhattan, properties listed as entire homes or apartments, and consistent availability throughout the year.

The clustering analysis also highlights Brooklyn as a key area of opportunity. While it may not be realistic to expect hosts to acquire new properties there, Airbnb can still support growth in Brooklyn by enhancing platform visibility, targeted marketing, and host-focused tools. This borough offers a strong balance of affordability and guest demand, making it well-positioned for strategic investment at the platform level.

Looking ahead, improving pricing models by incorporating more detailed, location-based context like proximity to subway stations, tourist attractions, or cultural events could provide a more accurate reflection of listing value. As Bronnenberg, Dubé, and Gentzkow (2012) explain, "geographic frictions play a significant role in shaping consumer behaviour." In other words, even minor differences in location can influence booking decisions. By recognising and modelling these subtle spatial dynamics, Airbnb can better align pricing recommendations with what guests are actually willing to pay.

References:

Airbnb Inc. (2025) About Airbnb: What it is and how it works. Available from: https://www.airbnb.com.sg/help/article/2503 [Accessed 2nd June 2025].

Bronnenberg, B. J., Dubé, J.-P., & Gentzkow, M. (2012) The Evolution of Brand Preferences: Evidence from Consumer Migration. *Journal of Marketing Research* 49(1), 61–73. Available from: https://doi.org/10.1509/jmr.11.0203 [Accessed 7th June 2025]

Preda, G. (2023) Developing Kaggle Notebooks: Pave Your Way to Becoming a Kaggle Notebooks Grandmaster. First edition. Birmingham, England: Packt Publishing Ltd. Available from: https://learning.oreilly.com/library/view/developing-kaggle-notebooks/9781805128519/Text/Chapter 1.xhtml# idParaDest-16 [Accessed 2nd June 2025].

Appendix A.

Machine Learning code (Phyton) used by the team to analyse the given dataset "AB NYC 2019".

```
import pandas as pd
import numpy as np
import matplotlib.pyplot as plt
from sklearn.model selection import train test split
from sklearn.preprocessing import StandardScaler
from tensorflow.keras.models import Sequential
from tensorflow.keras.layers import Dense, Input
from sklearn.compose import ColumnTransformer
from sklearn.preprocessing import StandardScaler, OneHotEncoder
import matplotlib.pyplot as plt
import seaborn as sns
from sklearn.decomposition import PCA
from sklearn.impute import SimpleImputer
from sklearn.linear model import LinearRegression, Ridge, LassoCV,
ElasticNetCV
from sklearn.ensemble import RandomForestRegressor
from sklearn.metrics import mean absolute error, r2 score,
root mean squared error, silhouette score, calinski harabasz score
from sklearn.cluster import KMeans
data = pd.read csv('AB NYC 2019.csv')
data['room type'].unique()
array(['Private room', 'Entire home/apt', 'Shared room'], dtype=object)
Data Cleaning
data encoded = data
data encoded = data encoded.copy()
data encoded['last review'] = data encoded['last review'].fillna('2019-
# Step 2: Convert to datetime safely
pd.to datetime(data encoded['last review'], errors='coerce')
# Step 3: Calculate days since last review
```

```
reference date = pd.to datetime('2019-06-30')
data encoded['days since last review'] = (reference date -
data encoded['last review']).dt.days
upper limit = data encoded['price'].quantile(0.99)
print(f"99th percentile cutoff: ${upper limit:.2f}")
data encoded = data encoded[data encoded['price'] <=</pre>
upper limit].copy()
# One-hot encode room type and neighbourhood group
data encoded = pd.get dummies(
   data encoded, columns=['room type', 'neighbourhood group'],
drop first=False
data encoded
99th percentile cutoff: $799.00
print("Available columns:", data encoded.columns.tolist())
Available columns: ['id', 'name', 'host id', 'host name',
'neighbourhood', 'latitude', 'longitude', 'price', 'minimum nights',
'number of reviews', 'last review', 'reviews per month',
'calculated_host_listings_count', 'availability_365',
'days_since_last_review', 'room_type_Entire home/apt',
'room_type_Private room', 'room_type_Shared room',
'neighbourhood group Bronx', 'neighbourhood group Brooklyn',
'neighbourhood group Manhattan', 'neighbourhood group Queens',
'neighbourhood group Staten Island']
print("Available columns:", data.columns.tolist())
Available columns: ['id', 'name', 'host_id', 'host_name',
'neighbourhood_group', 'neighbourhood', 'latitude', 'longitude',
'room type', 'price', 'minimum nights', 'number of reviews',
'last_review', 'reviews_per_month', 'calculated_host_listings_count',
'availability 365']
X = input feature = reviews per month / availability 365 y = what we want to predict =
reviews per month
Clustering
# Step 1: Define features
cluster features = [
```

```
'room type Shared room',
X = data encoded[cluster features].copy()
X = X.fillna(0) # Handle missing values
scaler = StandardScaler()
X scaled = scaler.fit transform(X)
pca = PCA(n components=2, random state=42)
X pca = pca.fit transform(X scaled)
# Step 5: Try clustering with various k
ks = range(2, 11)
inertias, sil scores, ch scores = [], [], []
for k in ks:
    kmeans = KMeans(n clusters=k, random state=42, n init=25)
    labels = kmeans.fit predict(X pca)
    inertias.append(kmeans.inertia )
    sil scores.append(silhouette score(X pca, labels))
    ch scores.append(calinski harabasz score(X pca, labels))
plt.figure(figsize=(15, 4))
plt.subplot(1, 3, 1)
plt.plot(ks, inertias, marker='o')
plt.title("Elbow Method")
plt.xlabel("Number of Clusters")
plt.ylabel("Inertia")
plt.subplot(1, 3, 2)
plt.plot(ks, sil scores, marker='o', color='green')
plt.title("Silhouette Score")
plt.xlabel("Number of Clusters")
plt.ylabel("Silhouette Score")
plt.subplot(1, 3, 3)
plt.plot(ks, ch scores, marker='o', color='red')
plt.title("Calinski-Harabasz Score")
plt.xlabel("Number of Clusters")
```

```
plt.ylabel("CH Score")
plt.tight layout()
plt.show()
             Elbow Method
                                         Silhouette Score
                                                                   Calinski-Harabasz Score
                                                          100000
 120000
                               0.58
                                                           90000
                              0.56
                                                          80000
  80000
                               0.54
                              0.52
0.50
                                                          70000
  60000
  40000
                               0.48
  20000
                                         Number of Clusters
                                                                     Number of Clusters
cluster features = [
X cluster = data encoded[cluster features].copy()
X cluster = X cluster.fillna(0)
# 3. Scale
scaler = StandardScaler()
X cluster = scaler.fit transform(X cluster)
cluster labels = kmeans.fit predict(X cluster)
# 5. Apply PCA for 2D projection
pca = PCA(n components=2, random state=42)
X pca = pca.fit transform(X cluster)
pca df = pd.DataFrame(X pca, columns=['PC1', 'PC2'])
pca_df['cluster'] = cluster labels
# 7. Visualise clusters
plt.figure(figsize=(8, 6))
sns.scatterplot(data=pca df, x='PC1', y='PC2', hue='cluster',
palette='tab10', alpha=0.6)
```

```
plt.title("Airbnb Listings Clusters (PCA Projection, k=5)")
plt.xlabel("Principal Component 1")
plt.ylabel("Principal Component 2")
plt.legend(title='Cluster')
plt.grid(True)
plt.tight layout()
plt.savefig("airbnb clusters pca 2D k5.png", dpi=300,
bbox_inches='tight')
plt.show()
                        Airbnb Listings Clusters (PCA Projection, k=5)
                                                                            Cluster
                                                                                1
                                                                                2
                                                                                3
    4
                                                                                4
 Principal Component 2
    2
   -4
   -6
                                    Principal Component 1
```

Regression model

```
features = [
    'minimum_nights', 'reviews_per_month', 'latitude', 'longitude',
    'calculated_host_listings_count', 'availability_365',
'days_since_last_review',
    'room_type_Entire home/apt', 'room_type_Private room',
'room_type_Shared room',
    'neighbourhood_group_Bronx', 'neighbourhood_group_Brooklyn',
    'neighbourhood_group_Manhattan', 'neighbourhood_group_Queens',
    'neighbourhood_group_Staten Island'
]

# Step 1: Prepare features and target
X = data encoded[features].copy()
```

```
y = np.log1p(data encoded['price'])
imputer = SimpleImputer(strategy='mean')
X_imputed = imputer.fit_transform(X)
# Step 3: Scale
scaler = StandardScaler()
X scaled = scaler.fit transform(X imputed)
# Step 4: Train-test split
X train, X test, y train, y test = train test split(
lasso cv = LassoCV(alphas=np.logspace(-4, 0, 50), cv=5,
random state=42)
lasso cv.fit(X train, y train)
# Step 6: Define models
models = {
   "Linear": LinearRegression(),
   "Ridge": Ridge(),
    "Lasso (CV)": lasso cv,
    "Random Forest": RandomForestRegressor(n estimators=100,
random state=42)
for name, model in models.items():
   model.fit(X train, y train)
   y pred log = model.predict(X test)
   y pred = np.expm1(y pred log)
   y test actual = np.expm1(y test)
   rmse = root mean squared error(y test actual, y pred)
   print(f"\n{name} Results:")
   print(f" MAE: ${mean absolute error(y test actual, y pred):.2f}")
    print(f" RMSE: ${rmse:.2f}")
    print(f" R2: {r2 score(y test actual, y pred):.3f}")
```

```
Linear Results:

MAE: $48.18

RMSE: $84.49

R<sup>2</sup>: 0.336
```

Ridge Results:

```
MAE: $48.20

RMSE: $84.45

R<sup>2</sup>: 0.337

Lasso (CV) Results:

MAE: $48.20

RMSE: $84.46

R<sup>2</sup>: 0.337

Random Forest Results:

MAE: $42.62

RMSE: $74.04
```

Random Forest

0.490

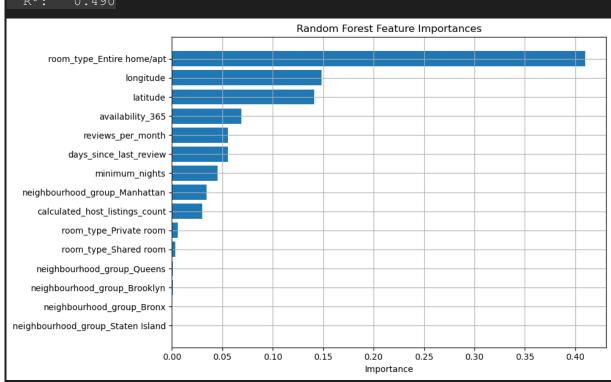
```
# Feature list
features = [
'room type Shared room',
X = data encoded[features].copy()
y = np.log1p(data encoded['price']) # log-transform target
imputer = SimpleImputer(strategy='mean')
X imputed = imputer.fit transform(X)
# Step 3: Scale features
scaler = StandardScaler()
X scaled = scaler.fit transform(X imputed)
X train, X test, y train, y test = train test split(
   X scaled, y, test size=0.2, random state=42
rf model = RandomForestRegressor(n estimators=100, random state=42)
rf model.fit(X train, y train)
# Step 6: Predict and evaluate
y pred log = rf model.predict(X test)
```

```
y_pred = np.expm1(y_pred_log)
y test actual = np.expm1(y test)
print("\nRandom Forest Results:")
print(f" MAE: ${mean absolute error(y test actual, y pred):.2f}")
print(f" RMSE: ${root mean squared error(y test_actual, y pred):.2f}")
print(f" R<sup>2</sup>: {r2 score(y test actual, y pred):.3f}")
# Step 7: Plot feature importances
importances = rf model.feature importances
sorted idx = np.argsort(importances)[::-1]
sorted_features = np.array(features)[sorted_idx]
plt.figure(figsize=(10, 6))
plt.barh(sorted_features, importances[sorted_idx])
plt.gca().invert yaxis()
plt.title("Random Forest Feature Importances")
plt.xlabel("Importance")
plt.grid(True)
plt.tight layout()
plt.show()
```

Random Forest Results:

MAE: \$42.62 RMSE: \$74.04





SHAP

import shap

```
X_train_df = pd.DataFrame(X_train, columns=features)
X sample = X train df.sample(1000, random state=42) # 🗸 sample only
explainer = shap.TreeExplainer(rf model)
shap values = explainer.shap values(X sample)
shap.summary plot(shap values, X sample) # 🗸 no indentation error
                                                                       High
        room_type_Entire home/apt
                        longitude
                          latitude
                   availability 365
                  minimum_nights
   neighbourhood group Manhattan
                                                                          Feature value
           room_type_Private room
            days since last review
               reviews per month
      calculated host listings count
           room type Shared room
      neighbourhood group Queens
    neighbourhood_group_Brooklyn
       neighbourhood group Bronx
 neighbourhood group Staten Island
                                   -0.6 -0.4 -0.2 0.0
                                                        0.2
                                                             0.4
                                                                  0.6
                                   SHAP value (impact on model output)
Price prediction model
from tensorflow.keras.layers import Dropout
# Features and target
data['log_reviews'] = np.log1p(data['reviews per month'])
data['log min nights'] = np.log1p(data['minimum nights'])
```

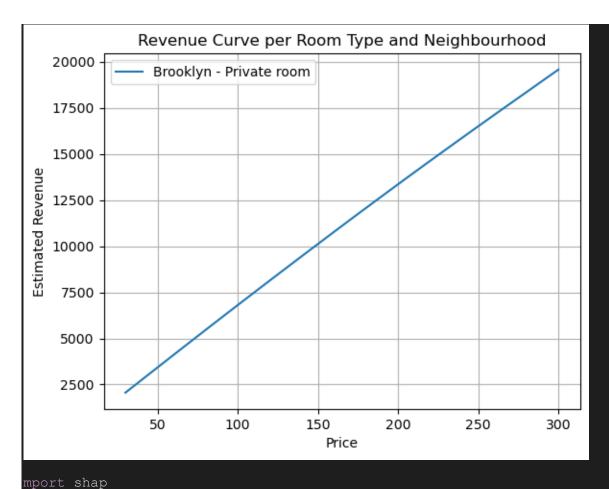
```
features = [ 'minimum nights','reviews per month','latitude',
numeric_features = ['minimum_nights','reviews_per_month','latitude',
categorical features = [ 'room type Entire home/apt',
target = 'price'
preprocessor = ColumnTransformer(transformers=[
    ('cat', OneHotEncoder(drop='first'), categorical features)
X = data encoded[features]
y = np.log1p(data['price'])
X processed = preprocessor.fit transform(X)
X train, X test, y train, y test = train test split(X processed, y,
test_size=0.2, random_state=42)
model = Sequential([
    Input(shape=(X train.shape[1],)),
    Dense(128, activation='relu'),
    Dropout (0.3),
    Dense(64, activation='relu'),
    Dropout (0.3),
    Dense(1)
])
model.compile(optimizer='adam', loss='mse', metrics=['mae'])
history = model.fit(X train, y train, validation split=0.2, epochs=50,
batch_size=32, verbose=1)
```

```
from tensorflow.keras.layers import Dropout
from tensorflow.keras.callbacks import EarlyStopping
data encoded['log reviews'] =
np.log1p(data encoded['reviews per month'])
data encoded['log min nights'] =
np.log1p(data encoded['minimum nights'])
# Feature list
features = [
'days since last review',
# Feature groups
numeric features = [
categorical features = [
preprocessor = ColumnTransformer(transformers=[
    ('cat', 'passthrough', categorical features) # Already one-hot
])
# Define X and y
X = data encoded[features]
y = np.log1p(data encoded['price'])  # Log-transformed target
# Apply preprocessing
```

```
X processed = preprocessor.fit transform(X)
X train, X test, y train, y test = train test split(
    X_processed, y, test_size=0.2, random_state=42
model = Sequential([
    Input(shape=(X train.shape[1],)),
    Dense(128, activation='relu'),
    Dropout (0.3),
    Dense(64, activation='relu'),
    Dropout (0.3),
    Dense(1)
])
model.compile(optimizer='adam', loss='mse', metrics=['mae'])
early stop = EarlyStopping(
   monitor='val loss',
    patience=5,
    restore best weights=True
history = model.fit(
   X train, y train,
    validation split=0.2,
    epochs=50,
    batch size=32,
    callbacks=[early stop],
    verbose=1
y pred log = model.predict(X test).flatten()
y pred = np.expm1(y pred log)
y test actual = np.expm1(y test)
print("\nEvaluation on actual price scale:")
print(f" MAE: ${mean absolute error(y test actual, y pred):.2f}")
print(f" RMSE: ${root mean squared error(y test actual, y pred):.2f}")
print(f" R<sup>2</sup>: {r2 score(y test actual, y pred):.3f}")
import matplotlib.pyplot as plt
```

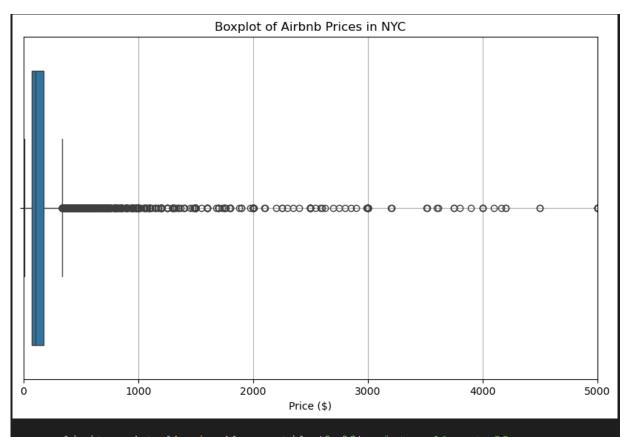
```
plt.plot(history.history['mae'], label='Train MAE')
plt.plot(history.history['val mae'], label='Val MAE')
plt.xlabel('Epoch')
plt.ylabel('Mean Absolute Error')
plt.title('Model Performance with log(price)')
plt.legend()
plt.grid(True)
# Save the figure BEFORE calling plt.show()
plt.savefig("model performance log price.png", bbox_inches='tight',
dpi=300)
plt.show()
                    Model Performance with log(price)
   1.3 -
                                                         Train MAE
                                                          Val MAE
   1.2
   1.1
 Mean Absolute Error
   1.0
   0.9
   0.8
   0.7
   0.6
   0.5
                               2
                                                                5
                                   Epoch
min night range = np.arange(1, 31)
sim data = pd.DataFrame([{
    'price': 100,
    'availability 365': 365
} for mn in min night range])
sim scaled = scaler.transform(sim data)
# Predict demand
predicted demand = model.predict(sim scaled).flatten()
```

```
pred = model.predict(sim scaled).flatten()
pd.DataFrame({
    'minimum nights': min night range,
    'predicted reviews per month': pred
price range = np.linspace(30, 300, 100)
base listing = {
    'availability 365': 365,
sim data = pd.DataFrame([
    {**base listing, 'price': p} for p in price range
])
X sim = preprocessor.transform(sim data)
pred demand = model.predict(X sim).flatten()
sim data['predicted reviews per month'] = pred demand
sim data['estimated revenue'] = sim data['price'] * pred demand
best = sim data.loc[sim data['estimated revenue'].idxmax()]
print(f" Best price: ${best['price']:.2f}")
print(f" ∠ Expected reviews/month:
{best['predicted reviews per month']:.2f}")
print(f"($) Estimated revenue: ${best['estimated revenue']:.2f}")
Best price: $300.00
\square Expected reviews/month: 65.24
(5) Estimated revenue: $19572.62
for (ng, rt), group in sim data.groupby(['neighbourhood group',
    plt.plot(group['price'], group['estimated revenue'], label=f"{ng} -
{rt}")
plt.xlabel("Price")
plt.ylabel("Estimated Revenue")
plt.title("Revenue Curve per Room Type and Neighbourhood")
plt.legend()
plt.grid(True)
plt.show()
```



```
explainer = shap.Explainer(model, X_train)
shap_values = explainer(X_test[:100])
shap.plots.beeswarm(shap_values)
feature_names = preprocessor.get_feature_names_out()
print(feature_names)
data_price = data[data['price'] > 0]

# Draw boxplot
plt.figure(figsize=(10, 6))
sns.boxplot(x=data_price['price'])
plt.title('Boxplot of Airbnb Prices in NYC')
plt.xlabel('Price ($)')
plt.xlim(0, 5000) # adjust to ignore extreme outliers in view
plt.grid(True)
plt.show()
```



```
upper limit = data['price'].quantile(0.99) # top 1% cutoff
print(f"99th percentile cutoff: ${upper_limit:.2f}")
data price = data[data['price'] <= upper limit]</pre>
Q1 = data['price'].quantile(0.25)
Q3 = data['price'].quantile(0.75)
IQR = Q3 - Q1
lower bound = Q1 - 1.5 * IQR
upper bound = Q3 + 1.5 * IQR
print(f"Lower bound: {lower_bound:.2f}, Upper bound:
{upper bound:.2f}")
data['last review'] = data['last review'].fillna('2019-01-01') # Fill
missing
data['last review'] = pd.to datetime(data['last review'])
reference date = pd.to datetime('2019-06-30')
                                                                # Fixed
reference
data['days_since_last_review'] = (reference_date -
data['last review']).dt.days # Calculate
missing count = data['room type'].isna().sum()
print(f"Missing values in 'room type': {missing count}")
```

Log Price comparison

import seaborn as sns

```
import matplotlib.pyplot as plt
import numpy as np
plt.figure(figsize=(12, 4))
plt.subplot(1, 2, 1)
sns.histplot(data['price'], bins=100)
plt.title("Original Price Distribution")
plt.subplot(1, 2, 2)
sns.histplot(np.log1p(data['price']), bins=100)
plt.title("Log-Transformed Price Distribution")
plt.tight_layout()
plt.show()
                Original Price Distribution
                                                        Log-Transformed Price Distribution
  3000
                                            3000
  2500
                                            2500
  2000 -
                                            2000
                                           0
0
0
1500
  1500
  1000
                                            1000
  500
                                             500
                      price
```