## **User Stories**

## **MVP**

- 1. As a hostess, one would like to make a reservation for one or more customer(s) so that the customer may be seated upon arrival, located quickly in the event of an emergency, and knowledge of current capacity at all times.
- 2. As a hostess, one would like to know which tables are available so that an entire party can seated at one table.
- 3. As a hostess, one would like to know customer information so that confirmation of the reservation can be made in advance.
- 4. As a hostess, one would like to tally how many customers a server is providing service to so that equitable server-to-guest ratio is maintained and to know who to contact if a customer wants to communicate directly with his/her server.
- 5. As a hostess, one would like to start every day with a zero server-to-guest count, and at closing, the count is reset to zero.

## **SILVER**

- 1. As a hostess, one would like to know when guest leaves so that another party can sit at that table once it is cleaned and set up.
- 2. As a customer, one would like to log in and book a reservation on line so that it can be done at the customer's convenience.
- 3. As a customer, one would like to be able to choose from different restaurants within a specific location so that he/she has options.
- 4. As a customer, one would like learn if a restaurant offers options for different locations at the restaurant for seating; i.e., outdoor, bar, booth by window, booth by bar, private dining room.

- 5. As a customer, one would like to find future availability for booking a reservation.
- 6. As a customer, one would like to see pictures of the restaurant and food and beverage offerings.
- 7. 6As a customer, one would like to book a meal for take out or delivery so that they can eat a meal from a restaurant at home or someplace else away from the restaurant.
- 8. As a customer, one would like to know what are the precautions restaurant is taking to be in compliance with Covid-19 mandate so that they can have confidence in their safety.
- 9. As a customer, one would like to know the cost range of meals so that they know in advance how much to pay.
- 10. As a customer, on would like to get directions to the restaurant.

## **GOLD**

- 1. As a customer, one would like to learn what experiences are available at different restaurants including name, address, name of experience, relevant date(s), cost per person, ability prepay, and description about the experience so that one can make an informed decision.
- 2. As a customer, one would like to order take-out or delivery so that they can eat a meal from a restaurant at home or someplace else away from the restaurant.
- 3. As a customer, one would like to see a full menu with prices so that he/she can determine if there is something desirable to him/her offered at the restaurant.