TUAN ANH BUI LE

DEVOPS ENGINEER

CONTACTS

- 27/08/2001
- (+84) 937826135
- builetuananh2708@gmail.com
- Ho Chi Minh City, Vietnam
- https://www.builetuananh.name.vn

SKILLS

PROGRAMMING
- Bash, Python, Golang, Basic C/C++
- SQL & NoSQL (PostgreSQL, MongoDB)

TECHNOLOGIES & TECHNIQUES
- **CI/CD (GitOps)**: Git, Jenkins, Argo CD
- **Virtualization & IaC**: Terraform, Docker, Helm, Kubernetes
- Cloud Management (Linux/AWS)
- **Monitoring**: Nagios, Zabbix, ELK/EFK

SOFT SKILLS
- Teamwork & Team Leadership
- Problem Solving
- Presentation & Communication

CERTIFICATIONS

2023
IELTS Academic (7.0) - British Council, Cambridge ESOL, IDP Australia

WORK EXPERIENCE

iTechWX Vietnam | JAN 2024 - PRESENT
Technical Support Engineer

- Act as a Microsoft Support Engineer (from **Security, Compliance and Identity Management** team) to assist customers with Microsoft 365 services
- Use standard processes, implement existing diagnosis methods, and solutions/workarounds to effectively deal with customer and technical issues to achieve problem resolution and customer satisfaction.
- Support more than **100 customers** from across the globe with high standards and receive positve feedbacks.

OPSWAT Vietnam | AUG 2022 - JAN 2023
Site Reliability Engineering Intern

- Program, migrate and build products on cloud providers via virtualization and Infrastructure as Code (IaC)
- Test, assess and deploy a Kubernetes Event-driven Autoscaling (**KEDA**) solution onto products' Kubernetes clusters after **2 weeks** of working with R&D team.
- Help to reduce the monthly production cost for up to **30 percent**.
- **Technology stack**: Docker, AWS, Terraform, Python, Kubernetes, Bash Shell

EDUCATION

VNUHCM - University of Science | SEP 2019 - JULY 2023

Information Technology

- **Major**: Computer Networking & Telecommunications
- **Overall GPA**: 7.96/10.
- **Graduation Thesis**: A study of Infrastructure as Code and web application deployment on Amazon Web Services (9.4/10)