



TUAN ANH BUI LE

SITE RELIABILITY ENGINEER

OBJECTIVE

Obtaining a System/Network Developer, Cloud Developer, Site Reliability Engineer, or DevOps Engineer position in a company is a short-term goal, to enhance competencies and apply all knowledge in DevOps and Networking for high-quality products.

Becoming a Senior DevOps Engineer or Senior Site Reliability Engineer is a long-term goal in 3-4 years, mastering new technologies for the use in different company projects.

EDUCATION

 **INFORMATION TECHNOLOGY // SEP 2019 - JULY 2023**

VNUHCM - University of Science

- **Major:** Computer Networking & Telecommunications - GPA: 7.96/10.
- **Graduation Thesis:** A study of Infrastructure as Code and web application deployment on Amazon Web Services (9.4/10)

WORK EXPERIENCE

 **TECHNICAL SUPPORT ENGINEER // JAN 2024 - PRESENT**

ITechWX Vietnam

- Act as a Microsoft Support Engineer (**from Security, Compliance and Identity Management team**) to assist customers with Microsoft 365 services
- Use standard processes, implement existing diagnosis methods, and solutions/workarounds to effectively deal with customer and technical issues to achieve problem resolution and customer satisfaction.

 **DEVOPS ENGINEER // SEP 2023 - NOV 2023**

KMS Technology Vietnam

- Programming, migrating, and building cloud-related platforms for products on cloud providers via virtualization and Infrastructure as Code (IaC)
- Deploying a ChatOps solution to notify incidents from Nagios to Microsoft Teams, using Perl and Bash in 1 month. **Source:** <https://github.com/anthony2708/seft-101>
- **Technology stack:** Bash Shell, Git/Github, Perl Script

 **SITE RELIABILITY ENGINEERING INTERN // AUG 2022 - JAN 2023**

OPSWAT Vietnam

- Programming, migrating and building products on cloud providers via virtualization and Infrastructure as Code (IaC)
- Testing, assessing and deploying a Kubernetes Event-driven Autoscaling (KEDA) solution onto products' Kubernetes clusters after 2 weeks of working with R&D team.
- **Technology stack:** Docker, AWS, Terraform, Python, Kubernetes, Bash Shell

CERTIFICATIONS

2023

IELTS Academic (7.0) - British Council, Cambridge ESOL, IDP Australia

PROFILE

-  builetuananh2708@gmail.com
-  (+84) 937826135
-  <https://www.builetuananh.name.vn>
-  Ho Chi Minh City, Vietnam

SKILLS

PROGRAMMING

- Bash, Python, Golang, Basic C/C++
- SQL & NoSQL (PostgreSQL, MongoDB)
- Application Programming Interface

TECHNOLOGIES & TECHNIQUES

- **CI/CD (GitOps):** Git, Jenkins, Argo CD
- **Virtualization & IaC:** Terraform, Vagrant (Basic), Docker, Helm, Kubernetes
- On-premise and Cloud Management (Linux, Windows Server and AWS/Azure/GCP)
- Microservices & Serverless Computing
- **Monitoring:** Nagios, Zabbix, ELK/EFK
- Microsoft 365 services

SOFT SKILLS

- Teamwork & Team Leadership
- Problem Solving
- Presentation & Communication
- Customer Support

ADDITIONAL INFORMATION

- **Facebook:**
<https://facebook.com/buile.tuananh>
- **Github:**
<https://github.com/anthony2708>
- **Linkedin:**
<https://linkedin.com/in/anthony2708>