Anthony Hem

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EDUCATION

University of California, San Diego

2016

B.A. Computer Science

La Jolla, CA

PROFESSIONAL EXPERIENCE

Freelance Digital Consultant

Sept 2016 - Present

Created an Ecommerce website, migrated to Quickbooks, and developed digital content for American Arcade Supplies. Generated the reservation platform and workflow for the Rezvan Foundation Gala. Developed the booking platform for the Villa Tres Amores of Punta Mita México.

Software Analyst/Developer

Sept 2016 - Sept 2017

Tandem Diabetes Care

San Diego, CA

Designed and supervised internal software tool projects to reduce testing procedures from over a week to less than an hour. Directed teams to resolve integration issues with internal tools and conducted presentations on how to implement new hooks for workflow efficiency. Devised new features and ideas for diabetic pump simulation software during the agile process.

Technical Support

Feb 2016 - Sept 2016

Trojan Professional Services

Cypress, CA

Managed and resolved issues with over 50 dental practices across the nation by providing technical solutions to their patient management workflow and software. Developed a FAQ web page for team members to contribute common customer problems and resolve issues quicker.

Software Engineer Intern

June 2015 - Sept 2015

Mitchell International

San Diego, CA

Debugged compliance parser to ensure quality feedback of insurance claims. Updated the interface with bootstrap and a responsive design to increase engagement and enhance user experience, eliminating common customer complaints by 20%.

Associate Developer

Jan 2015 - May 2015

Qualcomm Institute

San Diego, CA

Contributed scripts for qualifying teams to test and improve their software in the Qualcomm Tricorder XPRIZE competition. A \$10 million global competition in diagnostic technology.

SKILLS

Technologies: VS Code, Git, SourceTree, Sublime, Eclipse

Languages: JavaScript, NodeJS, Python, HTML, CSS

Other: ENFJ, Public Speaking, Dance