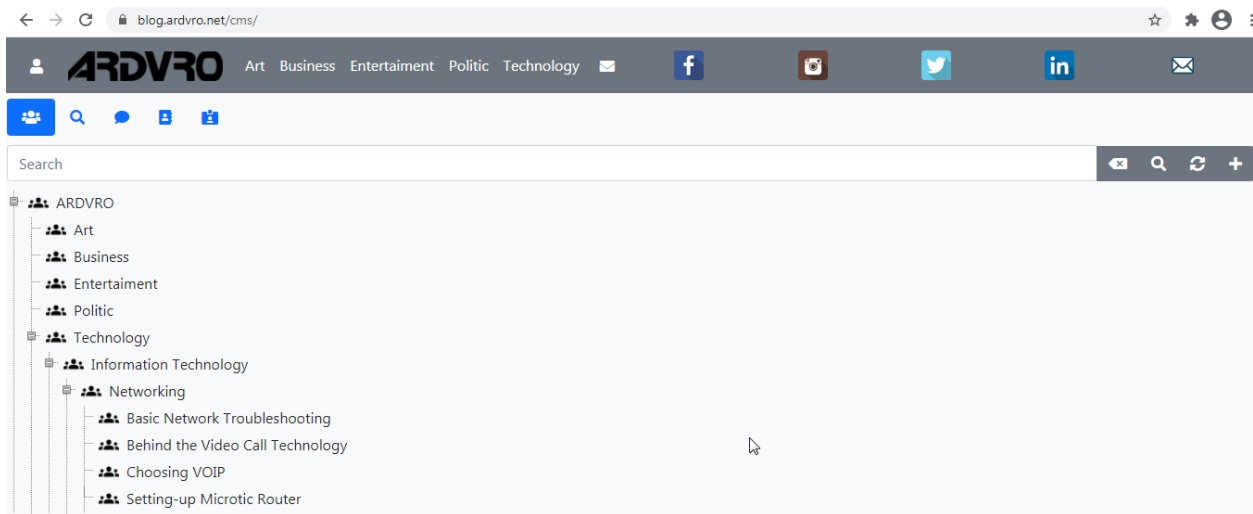


Create Live Chat with WebAppGear CMS

I. What is WebAppGear CMS

WebAppgear CMS is a Content Management System Plugin with Single Page Application style website. With WebAppGear CMS, you can managed your content and make your Web Application to be a Forum, Group Chat, Photo Gallery, Ticketing System, News Portal, Blog, Wiki and Live Chat with your customer. It's flexible CMS you can configure by your self without coding.

WebAppGear CMS managed the content in tree Hiararki, each content can have many sub contains. We call it a "Level". This screen below shows how WebAppGear CMS managed the content. We recommend to have at least 5 level of structure hiararki. Some features only works if you have 5 level of structured, like Latest content, Trending Topics, and Pinned content.

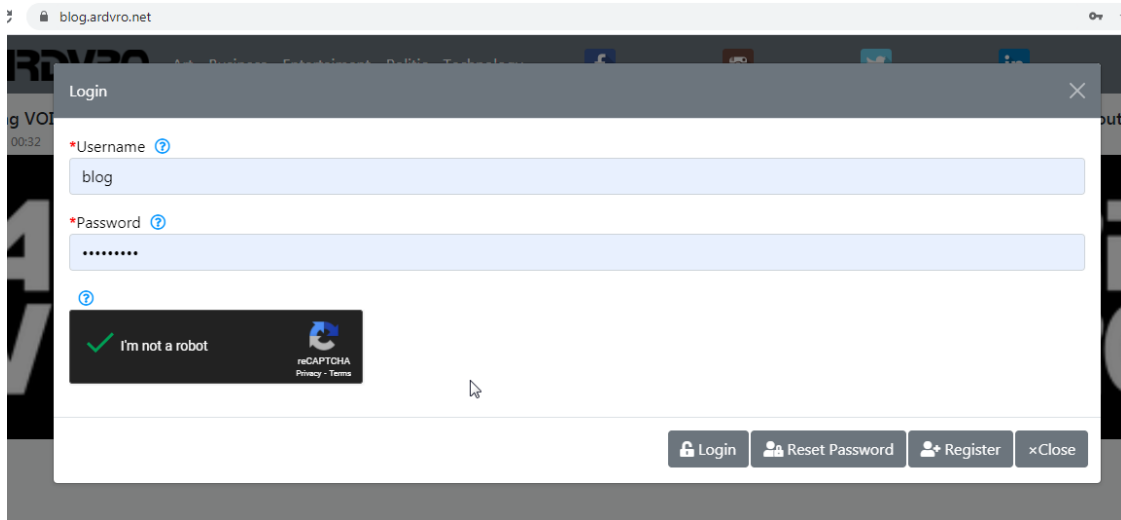


Features:

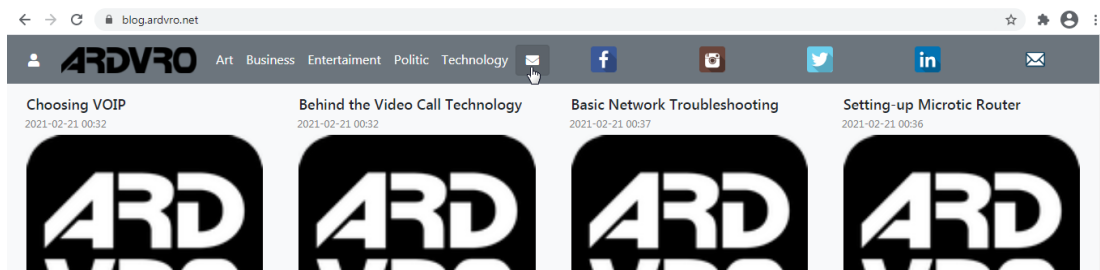
- Live Chat.
- Member Management and Roles.

II. Create Live Chat.

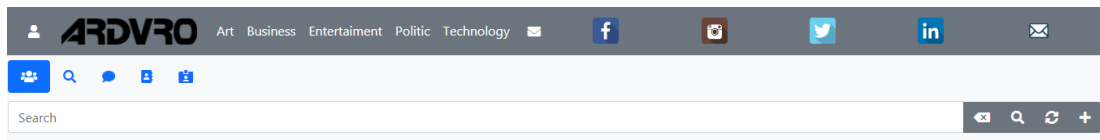
1. Login to your new website that your created with WebAppGear.



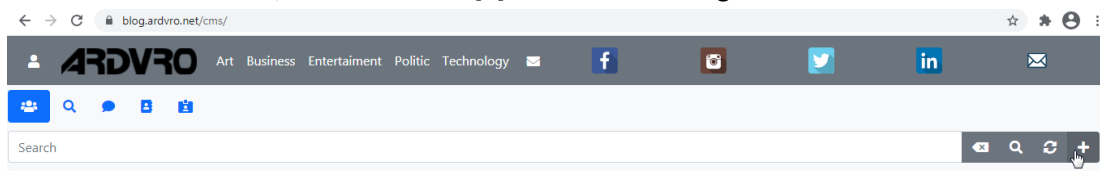
2. After you login, click the Mail Icon on the Header.



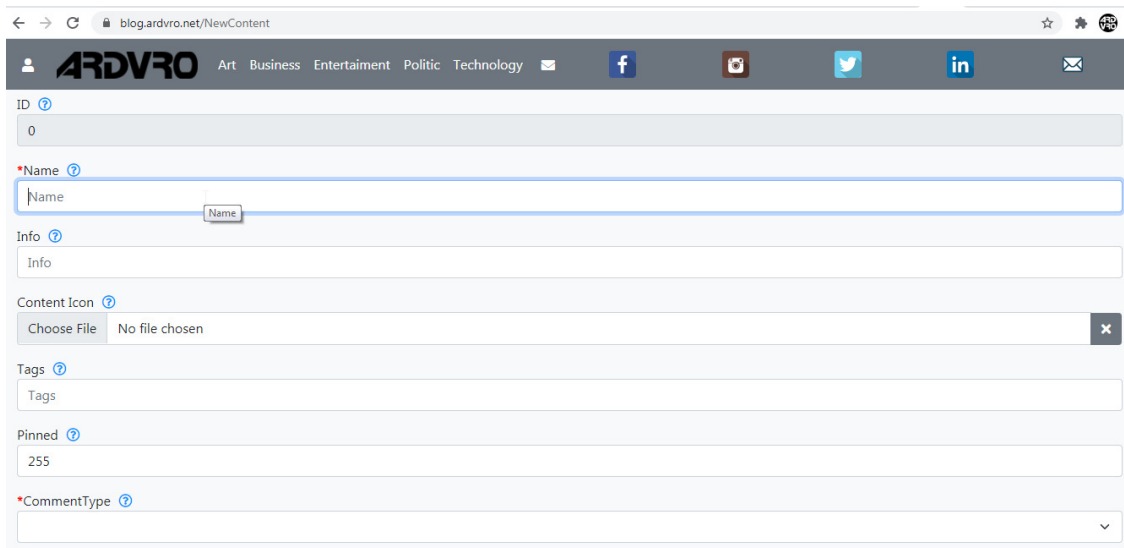
3. First time login you will see an empty tree view.



4. To create new Content, click the "Plus" [+] button on then right.

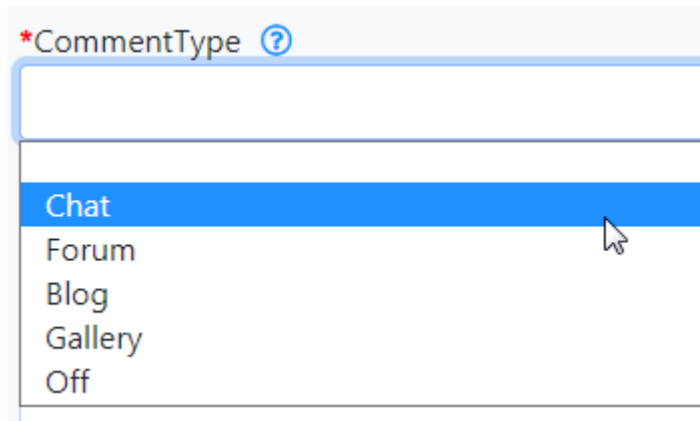


5. First, you need input your content information as shown on the screen below.



The screenshot shows a web browser window with the URL `blog.ardvro.net/NewContent`. The page has a dark header with the ARDVRO logo and navigation links for Art, Business, Entertainment, Politic, and Technology. Below the header is a form with several fields: ID (0), Name (Name), Info (Info), Content Icon (Choose File, No file chosen), Tags (Tags), Pinned (255), and Comment Type (a dropdown menu). The form is styled with light blue borders and a clean, modern layout.

- ID: is the identifier of each content. If you create a website with WebAppGear, then you need the ID of the your content as the parent forum/content. Get it from here.
- Name: is the title of the content.
- Info: Short description of the content.
- Icon: An image that represent the content, maximum size is 512KB, we recommend less than 256KB.
- Comment Type: Select Chat.



The screenshot shows a close-up of the Comment Type dropdown menu. The menu is open, displaying four options: Chat, Forum, Blog, and Gallery. The 'Chat' option is highlighted in blue, and a mouse cursor is pointing at it. The dropdown is styled with a light blue border and a clean, modern layout.

6. Status, CmsContentType, Created, Updated, Updater.

*Status ?
Open

*CmsContentType ?

Parent/Category/Subcategory ?

Created ?
2021-03-06 22:33:13

Updated ?
2021-03-06 22:33:13

Updater ?
blog

- Status will have Open, Close and In Progress. If you don't need In Progress Status, ignore it. Close status will disabled the comment.
- CmsContentType: Select "Private".
- Created, Updated, Updater are the information of the content.
- Parent / Category/Sub Category: After you create the root content and some of sub categories, then you can select the category or sub category of your content. If not, the you need to create it first. A new content group chat will be created for every different visitor email.

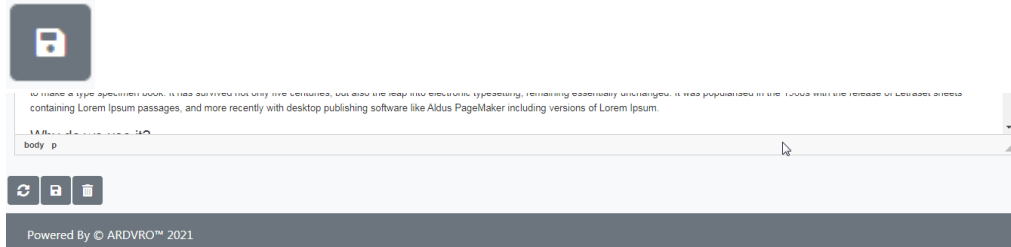
*CmsContentType ?
Private

Parent/Category/Subcategory ?
Web Chat

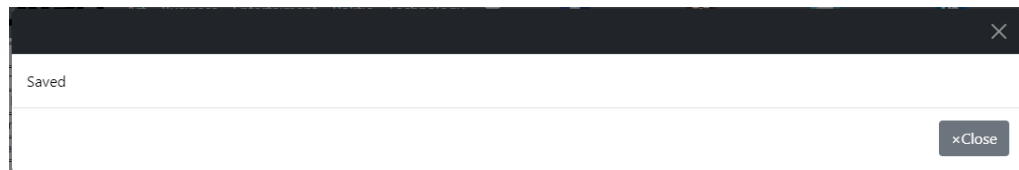
ARDVRO
Art
Business
Entertainment
Politic
Technology
Information Technology
Networking
Basic Network Troubleshooting
Behind the Video Call Technology
Choosing VOIP
Setting-up Microtic Router
Ticket
Public
Web Chat

- Editor content is optional.

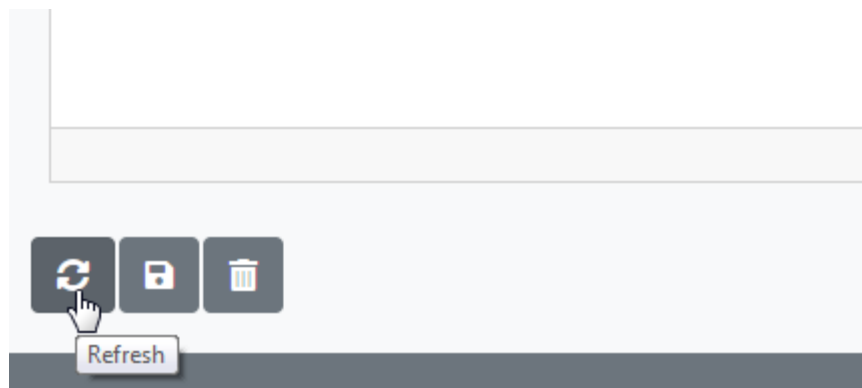
- f. **Don't Forget to Save** your works. Click the **Save button** on the bottom of the screen below the content editor.



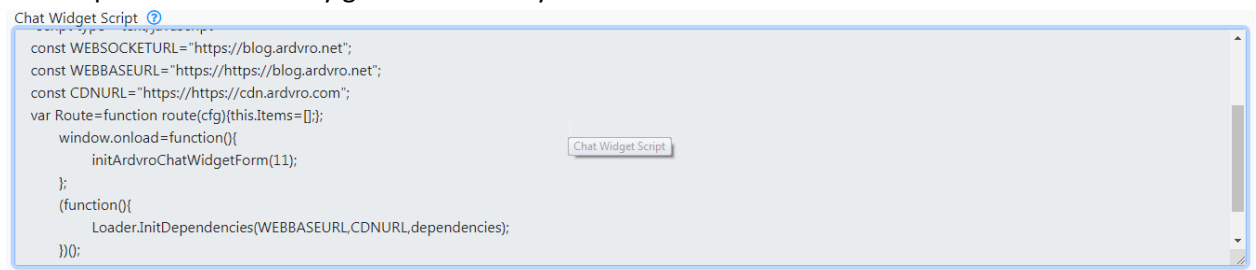
- g. After you clicked save, the the PopUp message will appear that indicated that you content have successfully save on the server. If you didn't not see any message, check your internet connection, when your internet connection back, the click Save again. If it does not works, the important thing to do is Copy from the editor, select all the content from editor, the click Ctrl+C or Copy on Android, the open an text editor such as notepad, paste it there. After you paste it, refresh the browser / app, then find the content, then paste it to the Editor.



- h. Click Refresh on bottom of the screen



7. Chat Widge Script. Copy paste the script on the text box and put it in the <head>...</head> tags. The script will automatically generated after you save this content.



8. Modify your index.html page, paste the script.

```
43 <script type="text/javascript" src="https://blog.ardviro.net/res/config/PageConfig.js"></script>
44 <script type="text/javascript" src="https://blog.ardviro.net/res/config/WebsiteConfig.js"></script>
45 <script type="text/javascript" src="https://blog.ardviro.net/res/config/WebsiteSetting.js"></script>
46 <script type="text/javascript" src="https://cdn.ardviro.com/ardviro/ardviro.js"></script>
47 <script type="text/javascript" src="https://cdn.ardviro.com/ardviro/plugin/cms/res/js/production/ardviro.plugin.cms.res.js.production.js"></script>
48 <script type="text/javascript" src="https://cdn.ardviro.com/ardviro/plugin/cms/ardviro.plugin.cms.js"></script>
49 <script type="text/javascript">
50   const WEBSOCKETURL="ardviro.net";
51   const WEBSITEURL="https://blog.ardviro.net";
52   const CDNURL="https://cdn.ardviro.com";
53   let Route=function route(cfg){this.Items=[]};
54   window.onload=function(){
55     initArdviroChatWidgetForm(16);
56   };
57   (function(){
58     Loader.InitDependencies(WEBSITEURL,CDNURL,dependencies);
59   })();
60 </script>
```

9. Live chat icon will appear on your website, example:



10. Your customer need to click the messages icon button, then fill email and name.



11. Start Chat.

The screenshot shows the SWANJAYA.com website. The header features the logo and a navigation menu with links: Home, Bengkel Swan Jaya, Swan Jaya Motor Palu, Contact, and About. Below the menu are two service boxes. The first box, 'SWAN JAYA Bengkel Las Bubut', provides contact information for Jl. Tentara Pelajar No. 45-47, Makassar. The second box, 'SWAN JAYA Motor', provides contact information for Jl. Yos Sudarso Talize Plaza B-8, Palu. On the right, a chat window is open, showing two messages from 'cust003blog' dated 2021-03-07 17:45:01 and 17:45:27. The messages are: 'hi, i would like to ask about your service' and 'do you have discount ?'. The chat window includes a text input field, a smiley face icon, a lock icon, and a send icon.

SWANJAYA.com

Home Bengkel Swan Jaya Swan Jaya Motor Palu Contact About

SWAN JAYA Bengkel Las Bubut
Jl. Tentara Pelajar No. 45-47
Telp : (0411) 316093
Fax : (0411) 318659
Makassar - Indonesia
Email : bengkel@swanjaya.com

SWAN JAYA Motor
Variasi - Spare Part - Accessories
Jl. Yos Sudarso Talize Plaza B-8
Telp : (0451) 4710083
Fax : (0451) 456506
Palu - Indonesia
Email : motorpalu@swanjaya.com

ARDVRO

• cust003blog 2021-03-07 17:45:01
hi, i would like to ask about your service

• cust003blog 2021-03-07 17:45:27
do you have discount ?

12. Message Notifications.

The screenshot shows the ARDVRO website. The header features the logo and a navigation menu with links: Art, Business, Entertainment, Politic, Technology, and a notification badge with the number 1. Below the menu are social media icons for Facebook, Twitter, LinkedIn, and Email. On the left, a sidebar menu is visible with the following categories: ARDVRO, Art, Business, Entertainment, Politic, Technology, Information Technology, Networking, Basic Network Troubleshooting, Behind the Video Call Technology, Choosing VOIP, Setting-up Microtic Router, Ticket, Public, Email, Internal, Web Chat, and Visitors (1). The main content area is empty.

ARDVRO Art Business Entertainment Politic Technology 1

f

Twitter LinkedIn Email

ARDVRO

- Art
- Business
- Entertainment
- Politic
- Technology
 - Information Technology
 - Networking
 - Basic Network Troubleshooting
 - Behind the Video Call Technology
 - Choosing VOIP
 - Setting-up Microtic Router
 - Ticket
 - Public
 - Email
 - Internal
 - Web Chat
 - Visitors 1



Search

Visitors
cust003blog
Updated: 3/7/2021 5:44:33 PM | cust003blog@gmail.com | Level: 5

Visitors
cust002blog
Updated: 3/7/2021 5:30:46 PM | cust002blog@gmail.com | Level: 5

ARDVRO

chat icons

root 2021-03-07 17:47:14
Yes we have 25% discount of

cust003blog 3/7/2021 5:45:01 PM
hi, i would like to ask about your service

cust003blog 3/7/2021 5:45:27 PM
do you have discount ?

cust003blog

input field

emoji icon

link icon

send icon

