Asya Dente

• asyadlam@bu.edu • +1 (617) 834-7325 • Boston, MA • linkedin.com/in/asyadente/ •
• Resume Website • https://github.com/asyadlam •

EDUCATION

Boston University - College of Arts & Sciences | Boston, MA   Expected May 2025
B.A. in Computer Science, Minor in Hospitality, Minor in Philosophy
- GPA 3.7

Coursework: Computer Systems, Information Security, Intro to ML and AI, Analysis of Algorithms, Combinatoric Structures
Awards: Highest Achievement and Honors (3), French Baccalaureate with "Mention très Bien", Dean's List (2022-2024)

EXPERIENCE

BU MET IT Help Desk Technician | Boston, MA   Sep 2023 – present
Support IT - Part Time Job
- Advised clients experiencing a variety of issues by processing part of received tickets (emails, phone-calls, walk-ins).
- Troubleshot printers, software tools, VLABs and classroom support platforms.
- Utilized ServiceNow, Bomgar Support Software, CISCO Telephone Services.
- Prepared and assigned loaner laptops for new employees.
- Set up and checked lecture rooms before classes and/or important meetings. Assured all was going well throughout.

Ifchor | Lausanne, Switzerland   May 2023 – June 2023
Support IT & Development Team - Internship
- Created/Deactivated user accounts in the Active Directory as well as assigned licenses and assisted employees with diverse simple technological tasks/issues (such as monitors, upgrades, sedna – their email provider…).
- Provided laptops for incoming brokers and interns with all the downloaded software ready to use.
- Recommended time management software (~2min saved every time brokers open their computers).
- Programmed an algorithm to export company data from an excel sheet.
- Transferred HTML tables' format to Markdown in GitLab to improve readability and usage.

LEADERSHIP & ACTIVITIES

Boston University Computer Science Club | Boston, MA   Sep 2024 – present
Co-President
- Founded the club and established its mission to create interest in Computer Science as well as bring the community closer together.
- Successfully attracted over 200 registrations, with an average of 20 students at weekly meetings.
- Organized and led engaging activities, workshops and collaborative projects to enhance member's programming skills in a fun but meaningful way. Created networking opportunities within the community.

Boston University Alpha Phi Omega Zeta Upsilon (Community service fraternity) | Boston, MA   Jan 2022 – present
Fellowship Vice President, Volunteer
- Organized small events for fellow brothers to attend – about 20 activities/events every week for brothers to choose from, made brothers more involved and engaged, Participated and presented in weekly meetings.
- Sold raffle tickets for different charity organizations (raised over $15000 up to today); Assisted in Brighton Food Pantry; Helped in cleanups.

Boston University TAMID | Boston, MA   Jan 2022 – Sep 2023
Project Manager, Tech Analyst
- Engaged in weekly meetings; Projects consisted in consulting different Israeli tech companies, pro-bono.
- Consulted and advised an Israeli security company on pursuing testing strategies to prevent phishing.
- Developed a Facebook Clone to provide client a template for their testing needs.

PROJECTS

Stock Predictor | Boston, MA
- Coded front-end & configured back-end using Flask. Trained a Recurrent Neural Network model.
- Enabled users to view predicted price movements of stocks from yahoo Finance (with Keras & TensorFlow).

Facebook Clone | Boston, MA
- Made use of ReactJS, Javascript, Firebase, and CSS to create simplistic clone of Facebook (with tutorial).
- Includes authentication and a database allowing users to connect and interact.

SKILLS

Languages: French, English, Spanish, Italian
Tools: MS Office (Word, Excel, PowerPoint), VS Code, Jupyter Notebook, Docker
Programming: Python, HTML/CSS/PHP, SQL, React JS, JavaScript, C