

# ANDREA TRAPP

## < Web Developer /> IT-Professional

originally from Germany, now living in New York (Green Card)

Phone + 1 (845) 541 3090  
eMail andrea.trapp@gmail.com  
Web atrapp.github.io

GitHub github.com/atrapp  
LinkedIn linkedin.com/in/trappa/en

### Professional Experience:

April 2014  
- July 2014

General Assembly (New York City)

#### Web Development Immersive Graduate

- Joined a 3-month intensive training program in full stack web development

July 2010  
- December 2013

Self-Employed (Hamburg, Germany)

#### IT-Freelancer

- Application development for Lufthansa Systems AS GmbH
- Hardware and software installations for various clients
- Computer training for seniors

January 2009  
- December 2013

w3mobil Lernprojekte (Norderstedt, Germany)

#### Co-founder

- Implemented over 60 computer training projects for children, teenagers and seniors with more than 2000 students enrolled
- Set up a partner network of social institutions, nursing homes and public schools (> 30 members)

April 2007  
- June 2010

Lufthansa Systems AS GmbH (Norderstedt, Germany)

#### Technical Administration

- Established Microsoft SharePoint infrastructure for the company's Technical Administration Department
- Developed a hardware and software ordering systems with InfoPath and Microsoft SharePoint technologies
- Extended functionality of corporate HR systems with Lotus Notes/Domino; effectively reduced the time spent inputting data relating to the company's job applicants by 50%

August 2002  
- March 2007

Condor Lebensversicherungs-AG (Hamburg, Germany)

#### Application Administrator

- Development and system administration with Lotus Notes/Domino
- In-house user support and first technical contact for Customer service and sales staff
- Responsible for implementing an electronic resubmission system as well as launching a Blackberry infrastructure for the sales department

January 2001  
- November 2001

Nikotel Deutschland AG (Hamburg, Germany)

#### System Integration Administrator

- Implementation of company's Lotus Notes/Domino infrastructure
- Installation and administration of Windows 2000 domain network
- Migration of corporate mail system to Outlook/Exchange 2000

April 1998  
- December 2000

PPP Internetdienstleistungen GmbH (Hamburg, Germany)

#### Development & Support Engineer

- Workflow research to optimize Customer Service related processes
- Technical development of systems to improve workflows with Lotus Notes/Domino
- First and second-level user support & Customer Service

### Education:

April 1992 - March 1998

FH Wedel - University of Applied Sciences (Germany)  
Graduated with a degree in Business Information Systems.

### Skills and Interests:

#### Web Development:

##### Front End:

- JavaScript
- jQuery
- Ajax
- Backbone.js
- D3.js
- HTML5
- CSS3

##### Backend:

- Ruby
- Ruby on Rails
- Sinatra
- SQL
- MySQL
- Postgresql
- Node.js
- MongoDB

##### Other:

Git, GitHub, Heroku, Twitter Bootstrap, Amazon S3, RSpec, WordPress, Drupal

#### Additional Skills:

Project / Workflow / Event Management, Microsoft SharePoint, Microsoft Windows, Microsoft Office, C#, InfoPath, Visual Studio, Lotus Notes/Domino, OSX

#### Interests:

Web Development, Computer / Software Teaching, Continued Education, Running, Biking, Swimming, Horseback Riding, Spanish, Traveling, Fair Trade

#### Certificates:

- ✓ MCTS 2010 - Microsoft Certified Technology Specialist, SharePoint Application Development
- ✓ MCSE 2000 - Microsoft Certified Systems Engineer, Windows 2000
- ✓ CLP R4 - Certified Lotus Professional, Notes Application Developer

#### Social Entrepreneurship:

faircards (Germany)

Founder and Owner of a Fair Trade boutique enterprise in the greeting cards and gift items industry (since August 2012).

#### Volunteering:

Eine Welt für Alle e.V. (Germany)

Helped in a Fair Trade Store with sales and event management to support economic empowerment in developing countries (September 2012 - December 2013).

### Languages:

- German (native speaker)
- English (fluent)
- Spanish (spoken, Level B1)