System Design and Delivery Proposal

Module 6 Assignment 1, Part 1. Group 3. University of Essex Online

1. Introduction

This document presents the design of a dual-boot system, tailored to meet the specifications and requirements provided by **English Digital Computers (EDC)**, while utilizing the capabilities of **Synful Computing (SC)**. It offers a detailed breakdown of the comprehensive costs associated with assembling the system components and outlines the requisite resources to achieve the target of delivering 2000 computers to EDC. Simultaneously, it addresses the goal of providing a number of units to the public at a competitive price. This strategic approach allows Synful Computing to generate the necessary capital to fulfill the agreed-upon number of systems for EDC, all within the allocated budget and timeframe. Furthermore, a budgeted delivery plan that supports this strategy will be provided in the following sections.

2. Methodology

The Agile methodology, characterized by its iterative, flexible, and customer-centric approach, is the ideal development strategy for Synputer, particularly when navigating through the multifaceted and dynamic landscape of technology and user expectations (Cohen, Lindvall & Costa, 2004). The Synputer, with its intricate specifications underscores a scenario where adaptability and continuous improvement are paramount (Project Management Case Study, 2023).

Embracing the Agile methodology for the Synputer project is particularly compelling when considering the inherent complexity and risk management challenges for the Synputer. These are addressed by Agile through its continuous testing and feedback loops, ensuring that potential issues are identified and rectified in the early stages of development, thereby mitigating risks from arising in later phases (Wysocki, 2014). Not only will this mitigate risks but ensures the product aligns seamlessly with customer feedback, where expectations are pivotal and subject to change.

The agile methodology is ideal when dealing with a limited budget while addressing project requirements as is the case with the EDC contract (Szynski, 2021). Agile's iterative approach not only ensures that funding can be allocated more efficiently across different stages of the project but also

significantly reduces the financial risk associated with traditional fixed-scope projects. Furthermore, through continuous stakeholder engagement, the Agile process aligns development closely with EDC's expectations and feedback, ensuring that the project remains focused on the most value-generating features and adjustments can be made early in the development process as necessary to meet budgetary constraints.

Agile sprints will be 2 weeks in length giving freedom to development teams. A larger governance cycle, consisting of three sprints, is also adopted to help mitigate risk. At the end of each governance cycle, project analysts are allocated time to review and estimate progress; and reorientate the project if large deviations from the plan are required. It could be extremely costly to redesign large portions of the plan at a more frequent rate. The governance structure also encourages the formation of project artifacts.

Development teams are encouraged to spend a 2:1:3 split of time to design:implementation:testing tasks in each governance cycle, with artifacts resulting from design and testing phases.

3. EDC Requirements

The following sections provide the hardware and software specifications that have been mutually agreed upon, as discussed in the transcript between EDC and Synful Computing.

3.1. EDC Hardware and Software Requirements

Table 1 - EDC Hardware Requirement List				
Component	Specification From BOM			
CPU (forward compatibility)	68k0			
Board	A83-S			
ROM 1	8KB			
ROM 2	32KB			
RAM (512kb)	X2 256KB			
INTSND	i8042			

GDISP (4" display + external display port)	XVX
I/O Chip (Connects Various Input / Output Devices)	OP-J + IOP-J-2
MISC	Resistors, Caps, etc
Case (Portable)	Luggable
Storage (Pre-installed / Expansion)	3.5" floppy
Weight	2 Kgs
Battery	2 Hrs

Table 2 - EDC Software Requirement List				
Component	Specification From BOM			
OS - ROM 1	SC HB:K,L,D, HWcfg, Boot ldr			
OS - ROM 2	MCC: McROM			
	MCC: K,L,D,E,S,G			
Programming	C via Vi and the PCC			
Business Suite	EZ-System: EZ-Suite			

3.2 Assumptions, Limitations and Deviations

A. Assumptions

- a. According to the market demands, the selling price of £ 399 provides a competitive range given the features of the proposed system.
- b. Given the priorities of EDC's main consumers (corporate), customers will prefer the limitation on the battery life to be removed.
- c. A delivery plan of 2 batches is needed to supplement EDC with agreed number of devices as well as continue to remain profitable

B. Limitations

a. Limited budget of £500,000.

- b. Limited In-house resources.
- c. Limited EDC agreed cost of £250.
- d. Limited delivery plan of 13 months.

C. <u>Deviations</u>

Table 3 - Deviations From Specifications						
Requirements	equirements Alternative Design Justifications					
Hardware Specifications						
Display	No Display. Can be purchased independently	2.	Reduction in cost. Low risks associated with display faults. Customers can still connect to an external display.			
Portability	Portability Stationary. Desktop case.		Reduction in cost Unlimited battery life Reduces weight.			
I/O: sc150 Integrated keyboard and ports in the Desktop case.		4.	Reduction in cost			
	Software Specification	s				
Programming	Not included in the system		Reduction in cost. Compatible and upgradeable			
Networking	No Software available	1.	Compatible and upgradable			
Business Suite	Not included in the system		Reduction in cost. Compatible and upgradeable			

3.3. Gherkin Specifications

All Gherkin statements can be found in the appendix, section 5.1

4. Project Resource Management, Cost breakdown, Selling, and Delivery Plan.

A detailed documentation of the cost analysis can be found here.

4.1. Human Resources Estimate

Below are the costs of human resources over the full 13 months. More details of the work schedule can be found in section 4.4. A portion of the cost is dedicated to meeting the minimum requirements of the project contributing to a 'cost per system', calculated in section 4.2 along with manufacturing costs. Additional work slots are reserved for risk mitigation.

Table 4 - Estimated Total Resources						
Role	# of Employee	Cost / Day	Total Days	Total Cost		
Hardware Architect (inhouse)	1	£ 250	115	£ 28,750		
Software Architect (inhouse)	1	£ 300	155	£ 46,500		
Hardware Engineer (inhouse)	2	£ 175	136	£ 47,600		
Software Engineer (inhouse)	2	£ 195	96	£ 37,440		
Hardware Engineer (agency)	1	£ 275	136	£ 37,400		
Software Engineer (agency)	1	£ 295	96	£ 28,320		
Project Manager	1	£ 275	48	£ 13,200		
Project Analyst	1	£ 250	32	£ 8,000		
Total	10			£ 247,210		

4.2: Estimated Costs

Cost per 2000 systems	lotai
Total Cost of Resources	£ 52,848.84
Total Cost of HW and SW	£ 412,000.00
Total Cost Per 1 System	£ 231.99
Grand Total	£ 463,986.51

4.3: Delivery Plan & Revenue Breakdown

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The delivery plan is structured in two batches, with a specific allocation of units in each batch designed to generate sales revenue, ensuring profitability. This arrangement entails that EDC will receive the total number of systems in two installments, each consisting of 1000 units. Furthermore, it is anticipated that Synfull Computing will successfully sell 500 systems within the agreed timeframe. Notably, a significant increase in revenue generation is expected following the second batch.

Table 6 - Delivery Plan, Cost and Revenue	Breakdown
Batch 1	1500
Current Budget	£ 500,000.00
Total Cost of Systems	£ 347,989.89
Remaining budget	£ 152,010.12
Selling price	£ 399.00
Quantity Delivered to EDC	1000
Quantity sold	500
Revenue	£ 199,500.00
Available budget	£ 351,510.12

Batch 2	1500
Current Budget	£ 351,510.12
Total Cost of Systems	£ 347,989.89
Remaining budget	£ 3,520.23
Selling price	£ 399.00
Quantity Delivered to EDC	1000

Quantity sold	500
Revenue	£ 199,500.00
Available budget	£ 203,020.23

4.4: Task Schedule

The schedule consists of three phases: the requirements, build, and delivery phases. After the initial 3 weeks requirements phase, the project enters the build phase which is split into eight 6-week cycles. Each cycle consists of 65 days of hardware work, and 55 days of software work. The system will be fully prototyped after 160 days of hardware work, and 115 days of software work. That means manufacturing can begin in the 4th build cycle. Manufacturing all the systems will take an additional 150 days of work. At this point, the project manager can begin focusing on delivery tasks. Batches of systems are scheduled to be moved at the end of build cycle 6 and 8.

A Gantt chart found <u>here</u> (open it in Microsoft Excel to view).

Milestone description	Assigned to	Work Days	Total Days
Requirements Phase (3 weeks)			
Requirements Gathering	Project Manager	Week 1-2	8
Requirements Reporting	Project Manager	Week 3	4
Software Requirements Reviewing	Software Architect	1 day per week	3
Hardware requirements Reviewing	Hardware Architect	1 day per week	3
Build Phase (6 week cycles)(x8)			
Software Designing	Software Architect	Week 1-2	8
Hardware Designing	Hardware Architect	Week 1-2	8
Software Design Reviewing	Software Engineer (x3)	End of Week 2	3
Hardware Design Reviewing	Hardware Engineer	End of Week 2	3

	(x3)		
Software Implementing	Software Architect	Week 3	5
Hardware Engineering	Hardware Engineer (x3)	Week 3	15
Hardware Fault Finding	Hardware Architect	Week 4	5
Software Fault Finding	Software Architect	Week 4	5
Software Progress Reviewing	Software Engineer (x3)	End of Week 4	3
Hardware Progress Reviewing	Hardware Engineer (x3)	End of Week 4	3
Software Integration Testing	Software Engineer (x3)	Week 5-6	30
Hardware Integration Testing	Hardware Engineer (x3)	Week 5-6	30
Hardware Testing Review	Hardware Architect	End of Week 6	1
Software Testing Review	Software Architect	End of Week 6	1
Progress Reporting	Project Manager	Every 2 weeks	3
Replanning and Resourcing	Project Analyst	Every 2 weeks	3
Stage Costing	Project Analyst	End of week 6	1
Delivery Phase (3 weeks)			
Delivery Managing	Project Manager	Weeks 1-3	12

4.5: Risk Analysis

A thorough risk assessment was conducted for the Synputer project using the well-established Project Management Body of Knowledge (PMBOK) provided by the Project Management Institute (PMI). This methodology is critical in ensuring a standardized, systematic approach to identifying, analyzing, and responding to project risks (Project Management Institute, 2017).

#	Risk Description	Impact	Likelihood	Mitigating Strategies	Risk that remains after mitigation	Risk Owner	Source
1	Limited software compatibility	High (8/10)	High (8/10)	Collaborate with developers to port popular apps, create an IBM PC/DOS compatibility layer.	Likelihood: Medium (4/10) Impact: Medium (5/10)	Software Architect / Software Engineer	(IBM, 2016)
2	Product specifications not aligning with market expectations.	High (9/10)	High (9/10)	Use agile methods for market testing, and plan iterative hardware releases aligned with customer expectations.	Likelihood: Medium (5/10) Impact: Medium (5/10)	Marketing / Project Manager	(Intellipaat, 2023)
3	System limitations hindering performance and development capabilities by users	High (7/10)	Medium (6/10)	Optimize the OS and software for system constraints, provide comprehensive user support and documentation, and hardware expansion.	Likelihood: Low (3/10) Impact: Medium (4/10)	Software Architect / Software Engineer	(Nielsen Norman Group, 2020)
4	Reliance on external parties for critical system upgrades and functionalities.	Medium (6/10)	Medium (5/10)	Secure legal agreements with third parties for timely support, invest in developing critical inhouse components, and maintain backup vendors for reliability.	Likelihood: Low (2/10) Impact: Low (2/10)	Project Manager / Project Analyst	(ZDNet, 2021)
5	Risk of potential patent infringement, theft of trade secrets, or unauthorized replication of software or hardware design.	High (8/10)	Medium (6/10)	Perform an IP audit for asset protection, stakeholders sign NDAs, monitor infringements	Likelihood: Low (3/10) Impact: Medium (4/10)	Project Manager	(LinkedIn, 2023)
6	Risks associated with the availability of skilled staff	High (7/10)	Medium (6/10)	Detailed HR planning for project stages, partner with staffing agencies for a consistent talent supply and contingency recruitment, crosstraining to prevent bottlenecks.	Likelihood: Low (3/10) Impact: Medium (4/10)	Project Manager	(Knowledge Hut, 2023)
7	The risk of missing crucial project deadlines due to unforeseen challenges, scope changes, or resource constraints	High (8/10)	High (8/10)	Use PMBOK for schedule management with realistic timelines and buffers, regularly track progress to detect delays, and incorporate risk responses into the schedule for potential disruptions.	Likelihood: Medium (4/10) Impact: Medium (5/10)	Project Manager	(PMBOK, 2009)
8	Sales batches fail to achieve the targets.	High (8/10)	Medium (6/10)	Use PMBOK guidelines for market research and sales forecasting, implement strong marketing strategies before batch releases, and create feedback loops to address sales performance issues.	Likelihood: Low (3/10) Impact: Medium (4/10)	Project Manager / Project Analyst / Marketing	(PMBOK, 1987)

5.1 Gherkin Statements

1. Feature: CPU with forward compatibility

Scenario: New software is released

Given that the system has a CPU

When new software is released in the future

Then the CPU should support that software

Scenario: New hardware is added to the system

Given that the system has a CPU

When a hardware component is added or changed

Then the CPU should recognise it

Scenario: The CPU fails to run new software

Given that the CPU is forward-compatible

When the system experiences compatibility issues

Then it should be fixable by patching CPU drivers

2. Feature: Industry-standard storage

Scenario: Data is stored on the system

Given that the system has storage

When the user attempts to save a file in an industry-standard format

Then the system should store it on its storage successfully

3. Feature: 512kb RAM

Scenario: General RAM requirement

Given that the motherboard supports RAM

When the system is built

Then at least 512kb RAM should be installed

Scenario: The system operates with 512kb of RAM

Given that the system has 512kb of RAM

When software is opened on the system

Then all of the system's 512kb of RAM should be usable by said software

4. Feature: Industry-compatible OS

Scenario: The user wants to run third-party software

Given that the OS is installed correctly

When the user attempts to run third-party software

Then it should execute successfully on the system's OS

5. Feature: Full business-suite software

Scenario: The user wants to create a document

Given that the user is logged into the system

And double-clicks on the word processor
When the user opens a new document
And types on the keyboard to assign a name
Then a new document with said name should be created

Scenario: The user wants to process financial data

Given that the user is logged into the system
And double-clicks on the spreadsheet software
When the user opens a new spreadsheet
And enters financial data
Then the user should be able to perform calculations

6. Feature: Hyperbasic programming support

Scenario: Hyperbasic is rolled out

Given that the phase 2 update is installed When the user writes a script using Hyperbasic And executes the script on the system Then the script should run successfully

7. Feature: Ports for external hardware support

Scenario: The user plugs in a centronic printer

Given that the system has an available port When the user plugs a printer into the system Then the system should recognise the printer And the user should be able to print using said printer

Scenario: The user plugs in an external keyboard

Given that the system has an available port
When the user plugs a keyboard into the system
Then the system should recognize the keyboard
And the user should be able to type using the keyboard

5.2 Cost Breakdown

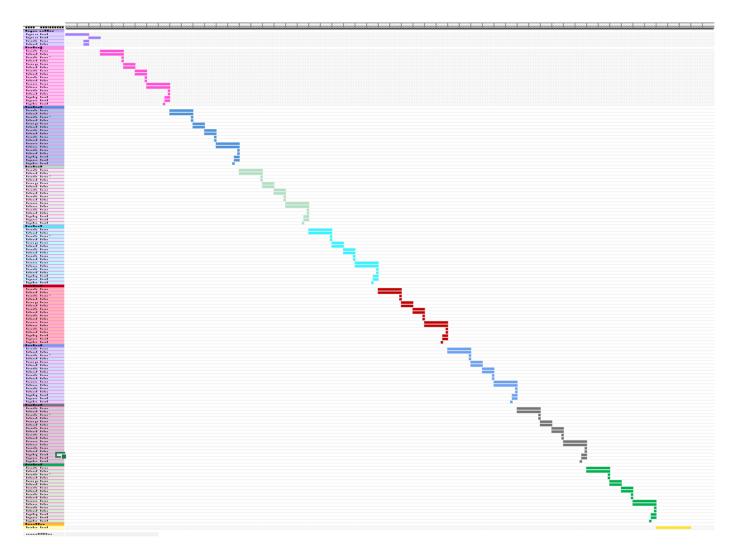
A preview of the cost breakdown for the project; the full version is available <u>here</u>.

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G	64	1.00			5.00	4.00	20.00	Hardware Architect		In-House	20.00	5.80			0.73
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is –	synful HWCFG	1.00		£	-	2.00		Software Architect		In-House	10.00	4.40			0.6
	MCC-McRom, Kennel, Libs, Langs	1.00		£	-	13.00		Software Architect		In-House	65.00	28.60			4.2
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rand Total Of (2000) Systems	£			į	463,986.51										
Limitations and Diviations From The Requirement Highlighted in RED															

	RI	ESOURCES	6 (Manageri	al)		RESOURCES (Managerial)							
Role			Sub Total Per System	Role	Count / Task	Туре	Duration	AVA. Cost/Day	Sub Total Per System				
Project Manager	0.50	In-house	24.00	£ 275.00	£ 1.65	Project Analyst	0.50	Agency	16.00	£ 250.00	£ 1.00		
	0.50		24.00	£ 6,600.00	£ 1.65		0.50		16.00	£ 4,000.00	f 1.00		
Project Manager	0.50	In-house	24.00	£ 275.00	£ 1.65	Project Analyst	0.50	Agency	16.00	£ 250.00	£ 1.00		
	0.50		24.00	£ 6,600.00	£ 1.65		0.50		16.00	£ 4,000.00	£ 1.00		

5.3 Gantt Chart

The full Gantt chart is available for download here.



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