

Birtley House Nursing Home

Statement of Purpose

Health and Social Care Act 2015



Birtley House
Birtley Road
Bramley
Surrey
GU5 0LB

01483 892055

www.birtleyhouse.co.uk

Revised October 2018

Part 1

Providers name, legal status and CQC provider I.D.

Service provider's name:	Eyhurst Court Ltd
Provider's Name and Legal Status:	Organisation
CQC Provider ID:	1-101609525

Provider's contact details (Location 1)

Address referred to throughout this document as 'Location 1'

Birtley House Nursing Home
Birtley Road
Bramley
Guildford
Surrey
GU5 0LB

Telephone: 01483 892055 Email: info@birtleyhouse.co.uk

Background Information

Eyhurst Court Ltd (Registered in England 00279010) is a wholly owned subsidiary of Birtley House Group Ltd (Registered in England 5814316) and manages Birtley House Nursing Home.

The business is registered with 47 users.

Birtley House Nursing Home is a family run business. The Nursing Home was first registered in 1932 by Dr. Lloyd Driver, Grandfather of current Chairman Simon Whalley. Simon also sits on the board of Directors accompanied by 3 further Directors; Caroline Whalley, their two sons Frank and Tim Whalley.

Board of Directors

Simon Whalley – Chairman

‘My role within the business objectives is to retain the ethos of a family home, encourage community activity within the home as well as provide strategic direction for the business which continues to innovate and improve the quality of life and care provided, for all Residents. I actively maintain engagement with local and national organisations in the public sector in order to support this.’

Caroline Whalley

‘My principle interest is in ensuring that a quality of life is maintained through a sense of belonging within the Birtley House community, and social well-being with other Residents and their families, by offering opportunities to participate in a variety of activities.’

Frank Whalley

‘It is very important to me that I am the first point of contact for all prospective Residents and their relatives, as it ensures that I place the family ethos at the beginning of each Resident’s journey with us.’

Tim Whalley

‘I am responsible for ensuring the whole property, including the grounds and gardens are safe and secure. I work to ensure we are as energy efficient as possible and adaptable to the needs of modern nursing within this historic house.

I am also Nominated Individual for the business, meaning I am a direct support to the Registered Manager as well as a point of contact for the CQC.

Telephone: 01483 892 055 Email: tim@birtleyhouse.co.uk

Part 2

Aims and Objectives

Birtley House's aims and objectives set out the key factors in our strategy that together will create a fully supportive environment to our Registered Manager, in being able to lead a team that is well trained, confident and motivated to carry out their duties effectively. The ultimate aim being to deliver compassionate, person-centred care that recognises the importance of the individual.

Our care strategy within the home is designed to achieve the following objectives:

- a) To deliver a service of the highest quality that will improve and sustain each Resident's overall quality of life.
- b) To ensure a fair and flexible approach to ensure equality in treatment, towards all persons living, being cared for, working at or visiting this Home, and that no Employee, Resident or Visitor is discriminated against, directly or indirectly, on any unlawful grounds.
- c) To manage and implement a formal programme of staff planning, recruitment, selection, training and personal development through practices which will support and grow a happy and well-educated team, to enable each Resident's care needs to be met.
- d) To take an innovative approach to business practices wherever possible, through reviewing systems and introducing new systems where improvement has been identified, in order to manage the care service efficiently and effectively, and to allow for the best use of resources.
- e) To embrace a culture of openness and transparency with all staff, Residents and their families to ensure honest and healthy relationships.
- f) To be clear in our communication and ensure that all Residents are aware of the Home's procedures for handling complaints, comments, compliments and that they can express their views at any time. Complaints will be dealt with efficiently and properly in all cases.

- g) To encourage involvement from Residents family members and friends, through Care Plan Reviews and unrestricted visitors' access.
- h) To ensure the Home remains an engaged part of the community so that our Residents avoid becoming isolated.
- i) To exercise all residents' rights to the full and meet legal requirements to provide safeguards for those who might be deprived of their liberty whenever decisions are made about their care & treatment, which they cannot take themselves because of a lack of mental capacity.
- j) To manage budgets effectively across all departments, to ensure that value for money is retained for Residents, and that as a business we remain financially sustainable.
- k) To ensure legal, regulatory and corporate governance throughout the business.
- l) To achieve and maintain an environment that promotes health and wellbeing, and one that is safe and accessible.

Part 3

The information listed below is for services all carried out at location 1

Contact details

Tel: 01483 892 055 Email: Sylwia.i@birtleyhouse.co.uk

Description of the location

Birtley House Nursing Home is an historic country house set within 48 acres of grounds. The House has 46 residential rooms, divided between two areas of the building known as the *House* and the *Annexe*. The building is L1 compliant for fire safety and has accessed controlled external doors. Every window above ground floor level has window restrictors in place. There are two lifts to access the first and second floors of the building. Residential rooms vary greatly in size and character and are routinely customised both in terms of décor and layout to suit an individual's tastes and physical needs. 8 rooms have fixed overhead hoists, but all rooms are accessible to mobile lifting equipment of which the Home has a comprehensive range. All residential rooms have electric profiling beds unless the individual wishes to have their own divan bed (subject to assessment). All residential rooms have temperature controls to provide local adjustment and thermostatic mixers on basin taps. All but 1 room have ensuite toilet facilities and 20 rooms have en-suite shower rooms. There are 4 communal wet rooms providing a mix of shower and bathing options. The building has wireless internet available throughout and this is freely available to Residents and Visitors alike. All residential rooms have modern televisions and access to a communal satellite TV facility (by personal subscription at additional cost). The heating and hot water is supplied from a wood-fired central heating system with gas and electric backup systems. An automatically-controlled standby generator is available to power the entire building in the event of a power cut. Residents are encouraged to use a variety of communal areas including a traditional Drawing Room, a Sitting Room with library, a Sun Lounge and a Verandah Roof Terrace. There are two principle dining areas, an Orangery and an adapted area of the Activities Room. Residents have extensive access to the grounds using all-weather paths around the garden and two sheltered courtyards adjoining the building.

Number of approved places/overnight beds (not NHS)

Regulated activities carried on at location 1

- Personal Care
- Accommodation for persons who require nursing or personal care
- Treatment of disease, disorder or injury

The CQC service types provided at this location

- Community health care service (CHC)
- Care home service with nursing (CHN)
- Domiciliary care service (DCC)

The CQC service user bands

- Dementia
- People detained under the Mental Health Act
- Physical disability
- Sensory Impairment
- Adults aged 65+

Part 4

The information below is for the single manager who is managing location 1.

Registered Manager details

Name: Sylwia Maria Indycka

Details: Sylwia started working for Birtley House on 2nd July 2018, and has since been appointed as Registered Manager. She is solely responsible to Birtley House Nursing Home, location 1.

Telephone: 01483 892 055

Email: Sylwia.I@birtleyhouse.co.uk

Address: Eyhurst Court Ltd, Birtley House, Bramley, GU5 0LB

Regulated activities managed by this manager

- Personal Care
- Accommodation for persons who require nursing or personal care
- Treatment of disease, disorder or injury