

DATE RANGE - 01MAY2019 - 07MAY2019**Call Data Duration Assessed = 00:00:30 - 00:45:00****Number of Calls answered by Pager**

Count of Duration	
Assigned To	Total
Pager Acknowledged by unknown pager	632
Pager Acknowledged by Charlotte McNamara	26
Pager Acknowledged by Debbie Coster	108
Pager Acknowledged by Debbie Napper	30
Pager Acknowledged by Vicky Punter	7
Pager Acknowledged by Allyssa Catapang	40
Pager Acknowledged by Ewa Drabik	56
Pager Acknowledged by Joshua Edwards	3
Pager Acknowledged by Lauren Edwards	10
Pager Acknowledged by Desta Gadore	47
Pager Acknowledged by Lisa Spencer	22
Pager Acknowledged by Michaela Pollard	18
Pager Acknowledged by Agency Carer 1	5
Pager Acknowledged by Debbie Archer	62
Pager Acknowledged by Regie Derecho	31
Pager Acknowledged by Trish New	8
Pager Acknowledged by Karolina Karas	1
Pager Acknowledged by Catherine Sain	2
Pager Acknowledged by Annette Du Plessis	35
Pager Acknowledged by Brenda Pope	56
Pager Acknowledged by Kevin Catapang	2
Pager Acknowledged by Julie Eagleton	13
Pager Acknowledged by Vimla Koolash	1
Grand Total	1215

Number of Calls made by ID

Count of Duration	
Neat Code Alias	Total
Bedroom 18 Nursecall	9
Bedroom 23 Nursecall	16
Bedroom 33 Nursecall	156
Limetree (04) pendant	17
Mews Flat 2 Nursecall	5
Mr and Mrs Weston PIR	50
Person 47 pendant	24
Person 48 pendant	76
Room 17 pendant	19
Room 18 pendant	34
Room 19 pendant	36
Room 21 pendant	36
Room 25 pendant	18
Room 42 pendant	155
Room 43 pendant	68
Terrace (44) Nursecall	19
Mews Flat 8 Pendant	1
Bedroom 22 Nursecall	9
Room 11 pendant	7
Room 26 pendant	3
Willowtree (02) Nursecall	7
Bedroom 21 Nursecall	1
Bedroom 17 Nursecall	3
Junes (53) Nursecall	1
Day Care pendant	1
Room 22 pendant	2
Room 23 pendant	28
Room 34 pendant	2
Room 39 pendant	1
Person 6 pendant	1
Hairdressing Salon (51) Nursecall	3
Room 35 pendant	41
Room 46 pendant	17
Room 33 pendant	330
Wisteria (09) pendant	1
Bedroom 43 Nursecall	2
Bedroom 35 Nursecall	3
Bedroom 40 Nursecall	7
Room 15 pendant	1
Person 49 pendant	5
Grand Total	1215

Number of Calls made by type

Count of Duration	
Neat ID Desc	Total
Assistance alarm	25
Carpet alarm	196
No alarm type	979
Pull cord alarm	9
Nursecall button	4
Enuresis	1
Radio test alarm	1
Grand Total	1215

Average of Duration by ID

Average of Duration	
Neat Code Alias	Total
Bedroom 18 Nursecall	00:05:30
Bedroom 23 Nursecall	00:05:21
Bedroom 33 Nursecall	00:03:26
Limetree (04) pendant	00:03:42
Mews Flat 2 Nursecall	00:00:46
Mr and Mrs Weston PIR	00:04:43
Person 47 pendant	00:03:06
Person 48 pendant	00:05:43
Room 17 pendant	00:03:59
Room 18 pendant	00:02:48
Room 19 pendant	00:02:47
Room 21 pendant	00:07:23
Room 25 pendant	00:04:13
Room 42 pendant	00:03:34
Room 43 pendant	00:04:42
Terrace (44) Nursecall	00:03:52
Mews Flat 8 Pendant	00:02:01
Bedroom 22 Nursecall	00:03:52
Room 11 pendant	00:03:49
Room 26 pendant	00:02:54
Willowtree (02) Nursecall	00:02:00
Bedroom 21 Nursecall	00:02:07
Bedroom 17 Nursecall	00:12:32
Junes (53) Nursecall	00:24:54
Day Care pendant	00:03:36
Room 22 pendant	00:08:42
Room 23 pendant	00:01:18
Room 34 pendant	00:00:51
Room 39 pendant	00:00:49
Person 6 pendant	00:02:31
Hairdressing Salon (51) Nursecall	00:01:44
Room 35 pendant	00:08:39
Room 46 pendant	00:03:26
Room 33 pendant	00:02:35
Wisteria (09) pendant	00:02:17
Bedroom 43 Nursecall	00:01:20
Bedroom 35 Nursecall	00:06:10
Bedroom 40 Nursecall	00:03:51
Room 15 pendant	00:00:48
Person 49 pendant	00:05:36
Grand Total	00:03:48