

Marie Antonette Bacay

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EDUCATION

Los Angeles Pierce College Los Angeles, CA

AS in Computer Science (GPA: 3.9) Graduation Date: June 2022

- Awards: Dean's Honors List

WORK EXPERIENCE

Cyber Seniors Remote

Technology Support November 2021 – Present

- Responds to technical support requests via telephone and email.
- Researches and conducts webinar presentations about technological trends and resources for 20 to 30 senior participants including 1,700 YouTube subscribers of the organization.
- Accountable for tech-training and support throughout the organization serving more than 8,500 senior citizens.

Amazon Fresh Rinaldi, CA

Retail Associate December 2020 - February 2022

- Analyzed financial statements, business summary reports, and dashboard recaps to attain data based on product comparable percentages and penetration rates for district managers which increased store efficiency by 16%.
- Initiated tasks while working during slow pick times such as cleaning and restocking.
- Facilitated conversations with more than 500 customers daily to ensure customer standards.
- Responded to 3 to 5 online customers by picking goods and collaborating with team members to provide check-out times within 60 minutes.

Ernst & Young Remote

Explorer Tech Track April 2021 – August 2021

- Participated in career and leadership development activities.
- Coordinated with the brightest and most diverse 500+ college students together nationwide in the United States to explore career opportunities in professional services.
- Accomplished skills-based tasks about the latest technologies, such as machine learning and predictive analytics.
- Assessed development sessions and dived through additional experiences, such as team-building exercises and optional live sessions with Erns & Young professionals.

SKILLS

Skills: Git | HTML5 | CSS3 | JavaScript | Node | Express | Mongo | Java | C | Bootstrap | Mongoose

PERSONAL PROJECT

[YelpCamp](#)

(please allow 5-10 seconds to load since YelpCamp is hosted through Heroku)

- A full stack campgrounds website that implements CRUD methodology where users could create, read, update, and delete their campgrounds.
- Built with Mongo, Express, and Node stack and tools such as Bootstrap and Mongoose.
- Includes authentication and password encryption for the users