

The Office of the Mayor
The New York City Council
The New York Academy of Medicine

### **Age-friendly NYC – An Overview**

Ruth Finkelstein, Senior Vice President, Policy and Planning, New York Academy of Medicine



# Based on the Perspectives of Older Adults Themselves

- Consulted with more than 2,000 older adults
  - 14 neighborhoods
  - 5 languages
  - 10 immigrant groups
- Expert Roundtables
- Mapping
- Literature Review





#### **Assets of the Urban Environment**

- Transportation
- Proximity to stores & services
- Access to cultural institutions
- Support of existing communities & social networks
- Access to high quality health and social services



### **Challenges of the Urban Environment**

- Neighborhoods and families are changing in ways that increase social isolation
- Mobility, linguistic, & cultural barriers prevent many older adults from taking full advantage of all the city has to offer



Affordability







Government
 assessment across
 departments
 optimizes resources













#### NEW YORK CITY DEPARTMENT of HEALTH and MENTAL HYGIENE





## **Commission Strategy**

- •Four Step Process:
  - Consult, Demonstrate, Evaluate, Disseminate
- Look for "win-win" opportunities
- Emphasize no and low-cost initiatives first
- •Focus work in areas most important to older adults where short-term improvement is possible

### **Transportation**

#### Challenges shared by older adults:

- Stairs
- Few places to rest
- •Insufficient time to cross the street
- Unclear communication
- Adapting to changes in service and weather



### **Age-friendly Transportation Solutions**



- •3,000+ bus shelters with seating and signage, paid for by advertising
- •School buses used for 500+ grocery store trips
- •1,000 benches installed with older adult input
- Streets and signage changed in neighborhoods with the most pedestrian accidents

#### **Evaluation & Dissemination**

In the first 5 neighborhoods with improved street design:

- pedestrian crashes decreased between
  9% and 60%
- non-pedestrian motor vehicle crashes decreased between 23% and 46%.

Design changes expanded to 25 neighborhoods



- An aging population is an opportunity, not a crisis
- Older adults are experts on their own lives and needs
- All sectors public & private must be engaged
- An "age-in-everything" approach is key to planning
- Both "top down" and "bottom up" strategies are needed
- Addressing problems in partnership requires "win-win" solutions
- Many of the changes needed are low or no cost
- Pace matters identify and publicize early wins to build momentum



## Information and tools are available at:

www.agefriendlynyc.org



