# **CARLOS NETO**

## **DEVOPS ENGINEER**

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## **PERSONAL SUMMARY**

Self-motivated IT professional with experience in high-availability systems for Open Banking and IoT platforms. Specializes in Python programming, AWS, log analytics pipelines, OpenSearch, and Kubernetes workload management.

Experienced in technical documentation and managing a <u>blog</u> that shares insights and solutions on DevOps practices.

#### PROFESSIONAL EXPERIENCE

# **DevOps Engineer**

## **Trustly | Open Banking Platform**

Movember 2021 - Current

Remote

I work on a global Account-to-Account Open Banking System, where my primary responsibilities encompass scripting, cloud component optimization, and log pipeline creation. My core tasks include:

- Managing a large self-hosted OpenSearch cluster, including performance tuning, SSO, RBAC, ISM policies, monitoring, and template optimization.
- Developing automation scripts and CLI with Python and Bash.
- Creating log analytics pipelines (Fluentbit + Logstash + OpenSearch).
- Migrating Kubernetes applications to Helm charts.
- Optimizing AWS resources with a focus on performance and security.
- Operating, optimizing, and troubleshooting Kubernetes applications.
- Writing and maintaining Knowledge Base documentation.

# Software Developer

## **Fotosensores | Speed Camera Systems**

April. 2018 - October. 2021

On-site

I focus on meeting in-house infrastructure needs, primarily within a regional Speed Camera System. My key responsibilities include:

- Developing Python microservices, scripts, CLI tools, and Web APIs.
- Pipelines for building RPM and container images (GitLab + Nexus).
- Implementing observability (Zabbix + Prometheus + Grafana).
- Creating log analytics pipelines (Rsyslog + Loki + Grafana).
- Provisioning Linux server setups (Ansible + AWX).
- Writing and maintaining Knowledge Base documentation.

## **PROJECTS**

- OpenSearch Tuning (Trustly): Implemented Least Privilege, Defense-in-Depth, and Observability; optimized index templates, ISM policies, and cluster configurations.
- Log Analytics (Trustly): Built log ingestion pipelines (Fluentbit + Logstash + OpenSearch).
- SFTP Cluster (Trustly): Developed a highly available SFTP server with fault tolerance across multiple AZs (Ansible + Kubernetes).
- Speed Camera Monitoring System (Fotosensores): Delivered a web-based system to monitor and observe speed camera components (Ansible + Flask + Grafana + Loki).

### **EDUCATION**

- Systems Analysis and Development High-Education | FATEC (2016 – 2019)
- Computer Network
  Full-Certified | ETEC (2016 2017)
- Industrial Automation
  Full-Certified | ITJ (2013 2015)

#### **CERTIFICATIONS AND BOOKS**

- AWS Certified Solutions Architect AWS.
- AWS Certified Cloud Practitioner AWS.
- GitHub Actions GitHub.
- GitLab Certified Associate Gitlab Inc.
- Python Formation Certified Alura.
- Kubernetes: Up and Running Book.
- Fluent Python Book.
- Python Cookbook Book.
- The Hitchhiker's Guide to Python Book.
- Shell Programming (Julio Neves) Book.

#### **SKILLS**

SQS

Route53

**VPC** 

Lambda

 Soft Skills Ownership Accountability Resilience Attention to Detail Programming Pvthon Bash Go Java Kubernetes Tooling Helm **ESO** Cert-Manager Kong Observability **ELK Stack** OpenSearch Grafana Prometheus Rsyslog Zabbix Loki CI/CD and GitOps GitLab Github Actions ArgoCD Infrastructure as a Code Ansible Terraform AWS services EC2 **EFS** SNS EKS IAM

OpenSearch Service

CloudFormation