

Close API Documentation

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# **Custom Fields**

Custom Fields let you store arbitrary data on Leads, Contacts, Opportunities, and Custom Activities.

When creating a Custom Field, you define its name, the type of data that's going to be stored on it, whether it can store multiple values or not, who in your organization can edit its values, etc. In other words, you fully control how it's going to be displayed in the Close UI and how its values are going to be validated and stored. This allows you to adjust your Close data to fit your sales process perfectly.

Learn more about Custom Fields.

There are several endpoints that you can use to manage your Custom Fields:

- Lead Custom Field API (/custom\_field/lead/) manage regular Custom Fields assigned to Leads.
- Contact Custom Field API (/custom\_field/contact/) manage regular Custom Fields assigned to Contacts.
- Opportunity Custom Field API (/custom\_field/opportunity/) manage regular Custom Fields assigned to Opportunities.
- Activity Custom Field API (/custom\_field/activity/) manage regular Custom Fields assigned to a specific Custom Activity.
- Shared Custom Field API (/custom\_field/shared/) manage Shared Custom Fields. These are Custom Fields that can be associated with one or more objects. For example, a single Shared Custom Field can be assigned to Leads, and several different Custom Activities.
- Shared Custom Field Association API (/custom\_field/shared/{cf\_id}/association/) manage which objects a given Shared Custom Field is associated with and control some of the association-specific properties (e.g. whether a value for the given Field should be required on the given object).
- Custom Field Schema API (/custom\_field\_schema/{object\_type}/) efficiently fetch *all* (regular and shared) Custom Fields and control the order in which they're going to be displayed in the UI. *We recommend this endpoint for fetching Custom Fields available in your organization.*

A Custom Field has the following attributes:

- name the user-readable name of this Field.
- description a longer description of the Field that may be shown to users for context. The description may be null and has a 280 character limit.
- type determines the data type of the values that can be stored on this Field. The available types are:
  - text: accepts any text value, e.g. "Some Value".
  - o number: accepts numeric values both integers and decimals, e.g. 2 or 5.5.
- o date: accepts date values (without the time component), e.g. "2014-06-12".
- o datetime: accepts date values (including the time component), e.g. "2014-06-27T22:00:00-08:00".
- choices: accepts only the values that are specified in the choices field of this Custom Field, e.g. "some valid choice".
- user: accepts IDs (recommended) and names (exact match only) of Users who are active or former members of your organization (e.g. "user\_asdflkjlkdsg3FHYQcUwV7tbwZRpe3sA215Ftv80vbU" or "John Doe") and always returns IDs.
- o contact: accepts IDs of Contacts, limited to the Contacts that exist on the Lead you're editing:
  - If you're editing a Lead, only Contacts belonging to this Lead are accepted.
  - If you're editing a Contact, only Contacts belonging to the Lead that this Contact belongs to are accepted.
  - If you're editing a Custom Activity, only Contacts belonging to the Lead that this Custom Activity belongs to are accepted.
- textarea: accepts any text value (just like the text type), but displays a multi-line textarea in the Close UI. Currently, this type of a Custom Field is only supported on **Custom Activities**.
- o hidden: accepts any value but is never shown in the UI. It's a good place to store information useful only to API integrations.
- choices a list of valid values for a choices type Custom Field.
- accepts\_multiple\_values determines if multiple values can be assigned to this Custom Field. Multiple values are currently only supported for the user, choices, and contact type Custom Fields.
- editable\_with\_roles list of Roles that can edit the values of this Custom Field. Empty if the editing is not restricted.

Note that you can only create/edit/delete Custom Fields if your User's Role has the manage\_organization permission.