

Close API Documentation

X COLLAPSE ALL

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## List or filter all SMS activities.

GET /activity/sms/{?lead\_id, user\_id, date\_created\_\_gt, date\_created\_\_lt}

Get a list of matching SMS activities.

MMS messages are considered SMS messages with attachments. Attachments have identical fields to email attachments (url, filename, size and content\_type), a media\_id uniquely identifying an attachment, and if Close was able to generate a thumbnail, a thumbnail\_url too.

Accessing url or thumbnail\_url requires an authenticated session and leads to a temporarily signed S3 URL.

✓ Example Request/Response

## Create an SMS activity.

POST /activity/sms/

status must be one of the following:

- inbox to log an already received SMS.
- draft to create a draft SMS.
- scheduled to send an SMS at a scheduled date and time, which must be specified in the date\_scheduled field.
- outbox to actually **send** an SMS. To delay SMS sending by a few seconds (to allow undo), specify send\_in in seconds (must be less than 60).
- sent to log an already sent SMS.

Only drafts can be modified, and their status can be changed to <a href="scheduled">scheduled</a> (to send later) or <a href="outbox">outbox</a> (to send immediately). Scheduled SMS, or SMS in outbox that weren't sent yet can be canceled by setting the status back to <a href="draft">draft</a>.

You have to provide a local\_phone that will be used to send the SMS. The number you choose has to be associated with a Phone Number of type internal. See the Phone Numbers paragraph for more details.

A template\_id referencing an SMS Template may be provided instead of text to automatically render that template and use the content as text.

✓ Example Request/Response

# Fetch a single SMS activity.

GET /activity/sms/{id}/

✓ Example Request/Response

### Update an SMS activity.

PUT /activity/sms/{id}/

This can be used to modify a draft or send it once the draft is complete.

To send an SMS immediately, you can update its status to outbox. To send it at a later time, change the status to scheduled and provide the desired date & time in the date\_scheduled field.

✓ Example Request/Response

## Delete an SMS activity.

DELETE /activity/sms/{id}/

Example Request/Response

