

Estore Documentation

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Chapter 1

Charter

1.1 Abstract

e-store is an open-source, python-based ecommerce platform for online merchants. It provides the power to grow your web business, reach more customers and sell more products and services. It enables businesses to experience an integrated workflow for their business - Accounting, Inventory and Order Management and Customer Service under one platform.

1.2 Vision

To be the most trusted integrated e-commerce platform for merchants

1.3 Mission

To develop a platform with utmost regards in security and customer satisfaction in the e-commerce industry

1.4 Objectives

1.5 Principles

Secure Transactions Scalability and Speed

1.6 Features

1. Admin Logout
2. Admin Login
3. Customer Login
4. Customer Logout

Customer Account

5. View my Orders

6. Re-order items
7. Update Settings

Admin Dashboard

8. Add Products
 9. View Products
 10. View Sales Report
- #### **Store Catalog / Store Page**

11. Filter Products
12. Product Social Sharing
13. Search Product
14. View Related Products
15. Checkout Payment

1.7 Business Rules

1. When signing up, the customer can only use the alphanumeric characters and the password has a required field of 6-22 valid characters
2. The email/username is unique to every account that is recorded in the database
3. When signing up, the information inputted must be complete such as the email/username, password, contact info, and confirm password
4. When filling up the form, the password and the confirm password must be the same
5. The username and password must be recorded on the database for the customer to be logged in
6. The customer and admin has different access rights
7. The customers not logged in will not be able to checkout their cart
8. When the admin adds a product all the information of the product must be complete
9. feedback for a product is limited to only 500 characters
10. One account per store - that is the store owner
11. Admin is able to see all stores and all orders made
12. Seller is only able to see his own products and sales in dashboard
13. Seller has account balance / money obtained from sales
14. Products are shipped by merchants themselves
15. Stock qty per product can be updated
16. Once a checkout is made, the item sold appears on the sales page of the merchant, and paid status is T or F.

- (a) status is set to pending
 - (b) merchant updates status of order (or sale) to shipped once shipped (tracking no will be placed)
 - (c) order status is updated to completed once item is received
 - (d) No returns / cancels yet
17. Checkout is an order, with unfinished status (unpaid or pending), the order items become sales.

Chapter 2

Stories

2.1 Roles

Customer - The customer browses and interacts within the store page

Admin - The admin is responsible in handling and managing orders and inventory in the admin dashboard.

2.2 Role Attributes

Customer:

Frequency of Use: Everyday

Domain Expertise: Moderate

Computer Expertise: Good

General Goals: Browse and buy products he need in the site.

Admin:

Frequency of Use: Everyday

Domain Expertise: Excellent

Computer Expertise: Excellent

General Goals: Manage orders and inventory

2.3 Persona

2.3.1 User

Akira loves shopping. Akira loves buying some rock magazines, manga, novels, gadgets, accessories and even the latest ones. Sometimes Akira is having a hard time dealing laziness because Akira doesn't like to go to a mall for shopping but he wants to buy some products from a mall. Akira found S-List. After finding S-List, Akira found out that buying products online is easier and Akira found out that there is no need to go to a mall for shopping.

2.3.2 Admin

Jane was a blogger who likes shopping. The owner of the website hired her to manage the website. Her job is to add a product, make a product be featured in the home page, add new categories for the

products, update the information of a product, and delete a product

2.4 User Stories

1. As an admin, I want to login to the website
2. As an admin, I want to be able to logout of the website
3. As a customer, I want to login to the website
4. As a customer, I want to be able to logout of the website
5. As a customer, I want to register to the website
6. As the customer, I want to be able to view the orders i've made so that I could track the status of my order.
7. As the customer, I want to view the items in my wishlist
8. As the customer, I want to view the reviews I submitted for the products I bought
9. As the customer, I want to be able to re-order products i've ordered in the past
10. As the customer, I want to update my profile settings
11. As an admin, I want to view the orders of my customers
12. As an admin, I want to add products
13. As an admin, I want to view all the products
14. As an admin, I want to view all my customers
15. As an admin, I want to view my sales report
16. As a customer, I want to filter the product by its brand and its price
17. As a customer, I want to share the product to social media sites
18. As a customer, I want to add the product to my wishlist
19. As a customer I want to search a particular product
20. As a customer, I want to add a product feedback
21. As a customer, I want to view the related products

Chapter 3

Use Cases

| Use Case Element | Description |
|------------------|---|
| ID | 1 |
| Name | Get all products |
| Description | Get all product details from database |
| Primary Actors | Admin |
| Pre - Condition | User is logged in the system and has administrator privileges |
| Post - Condition | The product details are outputted in the product table in admin dashboard |
| Main Course | <ol style="list-style-type: none">1. The user accesses the product page in admin dashboard2. The client fetches the api resource url ‘/api/v1/products/’3. The api backend returns a json to the client containing the product details4. The client processes the json result from the api backend and outputs it in5. the product table6. The user sees the product and product details in the product table |
| Alternate Flows | |
| Exceptions | <ol style="list-style-type: none">3a. The api returns an empty array of products<ol style="list-style-type: none">1. The client will output a message saying ‘No products found’2. The user sees the message that no products are found |
| ID | 2 |
| Name | Get Single Product |
| Description | Get the details of a single product |
| Primary Actors | Admin |
| Pre - Condition | The user is logged in and the user has administrator privileges |
| Post - Condition | The user should see the details of the product in the product details page |
| Main Course | <ol style="list-style-type: none">1. The user accesses the product page2. The user clicks on the product id he wants to view3. The client fetches the api resource url ‘/api/v1/products/2’4. The api backend returns a json to the client containing the product details5. The client processes the json result from the api backend and outputs it in the table6. The user sees the product details in the product detail page |
| Alternate Flows | |
| Exceptions | <ol style="list-style-type: none">4a. The api backend returns no existing product<ol style="list-style-type: none">1. The client outputs a message saying that the product doesn’t exist |

| | |
|------------------|--|
| ID | 3 |
| Name | Create a Product |
| Description | Create a product in inventory / catalogue |
| Primary Actors | Admin |
| Pre - Condition | The user is logged in and the user has administrator privileges |
| Post - Condition | The product should appear in the product table |
| Main Course | <ol style="list-style-type: none"> 1. The user accesses the product page 2. The user clicks on the add product button 3. The user fills up the form in add new product page 4. The user clicks on submit 5. The client processes the form input and values 6. The client posts to the product resource url ‘/api/v1/products/’ and adds the form inputs as a data parameter in json form 7. The api backend processes the post request from the client 8. The api saves the new product in database 9. The client redirects to the product page 10. The user sees the new product in the product table |
| Alternate Flows | |
| Exceptions | <ol style="list-style-type: none"> 9a. The product already exists in the database <ol style="list-style-type: none"> 1. The api returns the error to the client 2. A message in the form should appear indicating that the product already exists |

| | |
|------------------|--|
| ID | 4 |
| Name | Update a Product |
| Description | Update a product’s details in inventory / catalogue |
| Primary Actors | Admin |
| Pre - Condition | The user is logged in and the user has administrator privileges |
| Post - Condition | The new product details should appear in the product table |
| Main Course | <ol style="list-style-type: none"> 1. The user accesses the product page 2. The user clicks on the edit button in the product row 3. The system redirects the user to the Edit Product Page 3. The user re-fills up the form and update the details as needed 4. The user clicks on submit 5. The client processes the form input and values 6. The client sends a put request to the product resource url ‘/api/v1/products/’ and adds the form inputs as a data parameter in json form 7. The api backend processes the ‘put’ request from the client 8. The api updates the product in database 9. The user is redirected to the product page 10. The user sees the new product details in the product table |
| Alternate Flows | |
| Exceptions | |

| | |
|------------------|---|
| ID | 5 |
| Name | Add a Supplier |
| Description | Add a supplier for the product |
| Primary Actors | Admin |
| Pre - Condition | The supplier to be added has a name, address, phone number, fax and email. |
| Post - Condition | The supplier is added in the database and can be viewed on the supplier list page |
| Main Course | <ol style="list-style-type: none"> 1. The admin is on the supplier page. 2. The admin Clicks on the add Supplier tab and is redirected to the add supplier form 3. The admin enters the name, address, phone number, fax, and email of the supplier 4. The Admin clicks on the submit button 5. The supplier is added and is saved in the database 6. There is a pop up message that says “the supplier was successfully added” 7. Exit |
| Alternate Flows | |
| Exceptions | <ol style="list-style-type: none"> 4.a There is a blank input box. <ol style="list-style-type: none"> 1.1 The admin will redirected to the add supplier form 1.2 There is a message that tells the admin to fill in all input boxes 1.3 Back to step 4 4b: Supplier already exists <ol style="list-style-type: none"> 2.1 There is a pop up message that says “Supplier already exists” 2.1 Back to step 3. |
| ID | 6 |
| Name | Update Supplier |
| Description | Update Supplier Information |
| Primary Actors | Admin |
| Pre - Condition | |
| Post - Condition | |
| Main Course | <ol style="list-style-type: none"> 1. The admin is on the supplier page. 2. The admin Clicks on the update Supplier button and is redirected to the update supplier form 3. The admin enters the name, address, phone number, fax, and email of the supplier 4. The Admin clicks on the submit button 5. The supplier is updated and is saved in the database 6. There is a pop up message that says “the supplier was successfully updated” 7. Exit |
| Alternate Flows | |
| Exceptions | <ol style="list-style-type: none"> 4a There is a blank input box. <ol style="list-style-type: none"> 1.1 The admin will redirected to the add supplier form 1.2 There is a message that tells the admin to fill in all input boxes 1.3 Back to step 4 |

| | |
|------------------|--|
| ID | 7 |
| Name | View all Supplier |
| Description | View all supplier on the list |
| Primary Actors | Admin |
| Pre - Condition | The admin is on the Admin dashboard page |
| Post - Condition | The list of all suppliers is shown |
| Main Course | <ol style="list-style-type: none"> 1. The admin clicks on the supplier tab and will then be redirected to the supplier page. 2. The admin Clicks on the view Supplier tab and is redirected to the supplier list page 3. The Supplier list is shown 4. Exit |
| Alternate Flows | |
| Exceptions | |
| ID | 8 |
| Name | Add Order |
| Description | Add Customer Order |
| Primary Actors | Admin |
| Pre - Condition | The order to be added has a customer id, payment id, transaction date, shipping date and time stamp. |
| Post - Condition | The order is added in the database and can be viewed on the order list page |
| Main Course | <ol style="list-style-type: none"> 1. The admin is on the order page. 2. The admin Clicks on the add order tab and is redirected to the add order form 3. The admin enters the customer id, payment id, transaction date, shipping date and time stamp of the order 4. The Admin clicks on the submit button 5. The order is added and is saved in the database 6. There is a pop up message that says “the order was successfully added” 7. Exit |
| Alternate Flows | |
| Exceptions | <p>4a There is a blank input box.</p> <ol style="list-style-type: none"> 1.1 The admin will redirected to the add order form 1.2 There is a message that tells the admin to fill in all input boxes 1.3 Back to step 4 <p>4b: Order already exists</p> <ol style="list-style-type: none"> 2.1 There is a pop up message that says “Order already exists” 2.1 Back to step 3. |

| | |
|------------------|--|
| ID | 9 |
| Name | View all Orders |
| Description | View all orders on the list |
| Primary Actors | Admin |
| Pre - Condition | The admin is on the Admin dashboard page |
| Post - Condition | The list of all orders is shown |
| Main Course | <ol style="list-style-type: none"> 1. The admin clicks on the order tab and will then be redirected to the order page. 2. The admin Clicks on the view orders tab and is redirected to the supplier list page 3. The Supplier list is shown 4. Exit |
| Alternate Flows | |
| Exceptions | |
| ID | 10 |
| Name | Add Order Item |
| Description | Add an Order Item |
| Primary Actors | Admin |
| Pre - Condition | The order item to be added has an order id, product id, unit price, discount and quantity. |
| Post - Condition | The order item is added in the database and can be viewed on the order item list page |
| Main Course | <ol style="list-style-type: none"> 1. The admin is on the order page. 2. The admin Clicks on the add order item button and is redirected to the add order item form 3. The admin enters the order id, product id, unit price, discount and quantity 4. The admin clicks on the submit button 5. The order item is added and is saved in the database 6. There is a pop up message that says “the order item was successfully added” 7. Exit |
| Alternate Flows | |
| Exceptions | <ol style="list-style-type: none"> 4a. There is a blank input box. <ol style="list-style-type: none"> 1.1 The admin will redirected to the add supplier form 1.2 There is a message that tells the admin to fill in all input boxes 1.3 Back to step 4 4b: Order Item is already exists <ol style="list-style-type: none"> 2.1 There is a pop up message that says “Order item already exists” 2.1 Back to step 3. |

| | |
|------------------|---|
| ID | 11 |
| Name | Add Cart |
| Description | Add new Cart |
| Primary Actors | Admin |
| Pre - Condition | The cart has a session id, date created and customer id |
| Post - Condition | The new cart is added and saved in the database and can be viewed on the cart page |
| Main Course | <ol style="list-style-type: none"> 1. The admin is on the cart page 2. The admin clicks on the add cart tab and is redirected on the add cart form page 3. The admin inputs the cart session id, date created and customer id. 4. The admin clicks on the submit button 5. The new cart is added and saved in the database and can be viewed on the cart page 6. Exit |

Alternate Flows

| | |
|------------|---|
| Exceptions | <ol style="list-style-type: none"> 4a. There is a blank input box. <ol style="list-style-type: none"> 1.1 The admin will redirected to the add supplier form 1.2 There is a message that tells the admin to fill in all input boxes 1.3 Back to step 4 |
|------------|---|

| | |
|------------------|--|
| ID | 12 |
| Name | View All Carts |
| Description | View All Carts on the List |
| Primary Actors | Admin |
| Pre - Condition | The admin is on the Admin dashboard page |
| Post - Condition | The list of all carts is shown |
| Main Course | <ol style="list-style-type: none"> 1. The admin clicks on the cart tab and will then be redirected to the cart page. 2. The admin Clicks on the view carts tab and is redirected to the cart list page 3. The cart list is shown 4. Exit |

Alternate Flows

Exceptions

| | |
|------------------|--|
| ID | 13 |
| Name | View Wishlist |
| Description | View Products that was added in the Wishlist |
| Primary Actors | Customer |
| Pre - Condition | The customer is logged in and is in the customer dashboard |
| Post - Condition | The customer will be able to view the products he/she added to wishlist |
| Main Course | <ol style="list-style-type: none"> 1. The use case begins when the customer logs in the customer dashboard. 2. The user clicks on “My Wishlist” link in the navigation section. 3. The system displays all items in the wishlist of the user. 4. The user sees all items he added in wishlist. 5. The use case exits. |

Alternate Flows

Exceptions

| | |
|------------------|---|
| ID | 14 |
| Name | Add to wishlist |
| Description | Adding a product to the customer's wishlist |
| Primary Actors | Customer |
| Pre - Condition | The customer is logged in and is in the customer dashboard |
| Post - Condition | The specified product will be added to the costumer's wishlist |
| Main Course | <ol style="list-style-type: none"> 1. The customer clicks the heart icon on the product page. 2. The specified product will be reflected on the customer's wishlist. 3. The use case exits. |
| Alternate Flows | |
| Exceptions | <ol style="list-style-type: none"> 2a. If the specified product is already in the customer's wishlist <ol style="list-style-type: none"> 1. it shows an error message 2. Exit. |
| ID | 15 |
| Name | View Categories |
| Description | View all Categories |
| Primary Actors | Customer |
| Pre - Condition | The customer is logged in and is in the customer dashboard |
| Post - Condition | The customer will be able to view all categories |
| Main Course | <ol style="list-style-type: none"> 1. The use case begins when the customer logs in the customer dashboard. 2. The user clicks on "Categories" link in the navigation section. 3. The system displays all categories. 4. The user sees all the categories. 5. The user clicks the category button. 6. The user sees the product/s that is under a certain category. 7. The use case exits. |
| Alternate Flows | |
| Exceptions | |
| ID | 16 |
| Name | Add Category |
| Description | Add a new Category |
| Primary Actors | Admin |
| Pre - Condition | The admin is in the admin dashboard |
| Post - Condition | The category will be added in the category list |
| Main Course | <ol style="list-style-type: none"> 1. The admin is in the admin dashboard. 2. The admin clicks the add category button and will be displayed in the category page. 3. The admin clicks on the add button. 4. The category is added. |
| Alternate Flows | |
| Exceptions | <ol style="list-style-type: none"> 3a. If the category exists <ol style="list-style-type: none"> 1. it show an error message 2. Exit. |

Chapter 4

Test Cases

| | |
|----------|---|
| ID | 1 |
| Scenario | Add Attribute |
| Given | I have the following data attribute_name validation default default |
| When | I save the data |
| Then | I get a "201" response |
| And | I get a field "status" containing "ok" |
| And | I get a field "message" containing "ok" |
| ID | 2 |
| Scenario | Update Attribute |
| Given | I have a resource with the id "1" |
| And | I want to update its data to the following data attribute_name validation default default |
| When | I update the data |
| Then | I get a "200" response |
| And | I get a field "status" containing "ok" |
| And | I get a field "message" containing "ok" |
| ID | 3 |
| Scenario | Create Cart Item |
| Given | I have the following data id cart_id product_id quantity time_stamp 1 1 1 1 2016-03-15 11:49:17 |
| When | I Post the cart item to resource url '/api/v1/carts/1/items/' |
| Then | I should get response '200' |
| And | I should get "status" 'ok' |
| And | I should get "message" 'OK' |

ID 4

Scenario Create duplicate cart item

Given I have the following data
 | id | cart_id | product_id | quantity | time_stamp |
 | 1 | 1 | 1 | 1 | 2016-03-15 11:49:17 |

When I Post the cart item to resource url '/api/v1/carts/1/items/'

Then I should get response '200'

And I should get "status" 'ok'

And I should get "message" 'ID EXISTS'

ID 5

Scenario Get cart item

Given cart item '1' is in the system

When I retrieve the cart item '1'

Then I should get response '200'

AND the following cart item details are returned:
 | cart_id | product_id | quantity | time_stamp |
 | 1 | 1 | 1 | 2016-03-15 11:49:17 |

ID 6

Scenario Get a cart item that doesn't exist

Given I retrieve the cart item '2'

When i retrieve JSON result

Then I should get response '200'

And I should get "status" 'ok'

And I should get a message containing 'No entries found'

And it should have a field "count" 0

And it should have an empty field " entries "

ID 7

Scenario Create cart

Given I have the following data
 |id | session_id | date_created| customer_id| is_active |
 |1 | 1 | 2016-03-15 | 1 | True |

When I Post the cart to resource url '/api/v1/carts/'

Then I should get response '200'

And I should get "status" 'ok'

And I should get "message" 'OK'

ID 8

Scenario Create Duplicate Cart

Given I have the following data
 |id | session_id | date_created| customer_id| is_active |
 |1 | 1 | 2016-03-15 | 1 | True |

When I Post the cart to resource_url '/api/v1/carts/'

Then I should have a status code '200'

And I should get a status 'ok'

And I should get a message 'ID EXISTS'

| | |
|----------|---|
| ID | 9 |
| Scenario | Get cart |
| Given | cart '1' is in the system |
| When | I retrieve the cart '1' |
| Then | I should have a status code '200' |
| And | the following cart details are returned : session_id date_created customer_id is_active 1 2016-03-15 1 True |
| ID | 10 |
| Scenario | Get a Cart that Doesn't Exist |
| Given | I retrieve the cart '2' |
| When | i retrieve a JSON result |
| Then | I should have a status code '200' |
| And | I should get a status 'ok' |
| And | it should have a field "message" 'No entries found' |
| And | it should have a field "count" 0 |
| And | it should have an empty field " entries " |
| ID | 11 |
| Scenario | Get Customer |
| Given | customer id '1' is in the system |
| When | I retrieve the customer id '1' |
| Then | I get the customer '200' response |
| And | the following customer details are shown: id first_name last_name address city state postal_code country phone email user_id billing_address shipping_address date_created 1 first1 last1 address1 city1 state1 postalcode1 country1 phone1 test@estore.com 1 baddress1 saddress1 2016-03-11 11:49:17 |
| ID | 12 |
| Scenario | Get Customer not in the Database |
| Given | I access the customer url '/api/v1/customers/2/' |
| When | I retrieve the customer JSON result |
| Then | I get the customer '200' response |
| And | it should have a customer field 'status' containing 'ok' |
| And | it should have a customer field 'message' containing 'No entries found' |
| And | it should have a customer field 'count' containing '0' |
| And | it should have an empty customer field 'entries' |
| ID | 13 |
| Scenario | Create Customer |
| Given | I have the following data id first_name last_name address city state postal_code country phone email user_id billing_address shipping_address date_created 9 first9 last9 address9 city9 state9 postalcode9 country9 phone9 test9@estore.com 9 baddress9 saddress9 2016-03-11 11:49:17 |
| When | I POST to the customer url '/api/v1/customers/' |
| Then | I get the create customer '201' response |
| And | I should get a customer field 'status' containing 'ok' |
| And | I should get a customer field 'message' containing 'ok' |

| | |
|----------|--|
| ID | 14 |
| Scenario | Create Duplicate Customer |
| Given | I have the following data id first_name last_name address city state postal_code country phone email user_id billing_address shipping_address date_created 9 first9 last9 address9 city9 state9 postalcode9 country9 phone9 test9@estore.com 9 baddress9 saddress9 2016-03-11 11:49:17 |
| When | I POST to the customer url '/api/v1/customers/' |
| Then | I get the create customer '201' response |
| And | I should get a customer field 'status' containing 'ok' |
| And | I should get a customer field 'message' containing 'CUSTOMER EXISTS' |
| ID | 15 |
| Scenario | Create Customer with Missing Details |
| Given | I have the following data id first_name last_name address city state postal_code country phone email user_id billing_address shipping_address date_created 10 address9 city9 state9 country9 phone9 9 2016-03-11 11:49:17 |
| When | I POST to the customer url '/api/v1/customers/' |
| Then | I get the create customer '201' response |
| And | I should get a customer field 'status' containing 'ok' |
| And | I should get a customer field 'message' containing 'error' |
| ID | 16 |
| Scenario | Add Image |
| Given | I have the following data item_id image_url caption 1 google.com hi |
| When | I save the data |
| Then | I get a "201" response |
| And | I get a field "status" containing "ok" |
| And | I get a field "message" containing "ok" |
| ID | 17 |
| Scenario | Update Image |
| Given | I have a resource with the id "1" |
| And | I want to update its data to the following data image_id item_id image_url caption 1 1 google.com hi |
| When | I update the data |
| Then | I get a "200" response |
| And | I get a field "status" containing "ok" |
| And | I get a field "message" containing "ok" |

| | |
|----------|--|
| ID | 18 |
| Scenario | Add Item Attribute |
| Given | I have the following data attribute_id item_id attribute_value 1 1 Default |
| When | I save the data |
| Then | I get a "201" response |
| And | I get a field "status" containing "ok" |
| And | I get a field "message" containing "ok" |
| ID | 19 |
| Scenario | Update Item Attribute |
| Given | I have a resource with the id "1" |
| And | I want to update its data to the following data attribute_id item_id attribute_value 1 1 New Default |
| When | I update the data |
| Then | I get a "200" response |
| And | I get a field "status" containing "ok" |
| And | I get a field "message" containing "ok" |
| ID | 20 |
| Scenario | Add Item Variation |
| Given | I have the following data item_id option_id stock_on_hand unit_cost re_order_level re_order_quantity is_active 1 1 100.00 10.00 100.00 100.00 true |
| When | I save the data |
| Then | I get a "201" response |
| And | I get a field "status" containing "ok" |
| And | I get a field "message" containing "ok" |
| ID | 21 |
| Scenario | Update Item Variation |
| Given | I have a resource with the id "1" |
| And | I want to update its data to the following data item_id option_id stock_on_hand unit_cost re_order_level re_order_quantity is_active 1 1 100.00 10.00 100.00 100.00 true |
| When | I update the data |
| Then | I get a "200" response |
| And | I get a field "status" containing "ok" |
| And | I get a field "message" containing "ok" |

ID 22
Scenario Add Item
Given I have the following data
| name | description | date_added | date_updated | is_active |
| name | description | 2001-1-1 1:1:1 | 2001-1-1 1:1:1 | true |
When I save the data
Then I get a "201" response
And I get a field "status" containing "ok"
And I get a field "message" containing "ok"

ID 23
Scenario Update Item
Given I have a resource with the id "1"
And I want to update its data to the following data
| name | description | date_added | date_updated | is_active |
| name | description | 2001-1-1 1:1:1 | 2001-1-1 1:1:1 | true |
When I update the data
Then I get a "200" response
And I get a field "status" containing "ok"
And I get a field "message" containing "ok"

ID 24
Scenario Add Location
Given I have the following data
| location_name |
| name |
When I save the data
Then I get a "201" response
And I get a field "status" containing "ok"
And I get a field "message" containing "ok"

ID 25
Scenario Update Location
Given I have a resource with the id "1"
And I want to update its data to the following data
| location_name |
| new name |
When I update the data
Then I get a "200" response
And I get a field "status" containing "ok"
And I get a field "message" containing "ok"

| | |
|----------|--|
| ID | 26 |
| Scenario | Add Option Group |
| Given | I have the following data option_group_name default |
| When | I save the data |
| Then | I get a "201" response |
| And | I get a field "status" containing "ok" |
| And | I get a field "message" containing "ok" |
| ID | 27 |
| Scenario | Update Option Group |
| Given | I have a resource with the id "1" |
| And | I want to update its data to the following data option_group_name default |
| When | I update the data |
| Then | I get a "200" response |
| And | I get a field "status" containing "ok" |
| And | I get a field "message" containing "ok" |
| ID | 28 |
| Scenario | Add Option |
| Given | I have the following data option_group_id option_value 1 default |
| When | I save the data |
| Then | I get a "201" response |
| And | I get a field "status" containing "ok" |
| And | I get a field "message" containing "ok" |
| ID | 29 |
| Scenario | Update Option |
| Given | I have a resource with the id "1" |
| And | I want to update its data to the following data option_group_id option_value 1 default |
| When | I update the data |
| Then | I get a "200" response |
| And | I get a field "status" containing "ok" |
| And | I get a field "message" containing "ok" |

| | |
|----------|--|
| ID | 30 |
| Scenario | Create order item |
| Given | I have the following data id order_id item_id unit_price discount quantity 1 1 1 100.0 0.1 20 |
| When | I Post the order item to resource_url '/api/v1/orders/1/items/' |
| Then | I should have a response '200' |
| And | I should have a "status" containing 'ok' |
| And | I should have a "message" containing 'OK' |
| | |
| ID | 31 |
| Scenario | Create a duplicate order item |
| Given | I have the following data id order_id item_id unit_price discount quantity 1 1 1 100.0 0.1 20 |
| When | I Post the order item to resource_url '/api/v1/orders/1/items/' |
| Then | I should have a response '200' |
| And | I should have a "status" containing 'ok' |
| And | I should have a "message" containing 'ID EXISTS' |
| | |
| ID | 32 |
| Scenario | Create order item with incomplete details |
| Given | I have the following order item details id order_id item_id unit_price discount quantity 2 1 100.00 0.1 20 |
| When | I Post the order item to resource_url '/api/v1/order_items/' |
| Then | I should have a response '200' |
| And | I should have a "status" containing 'ok' |
| And | I should have a "message" containing 'error' |
| | |
| ID | 33 |
| Scenario | Get an order item |
| Given | order item id '1' is in the system |
| When | I retrieve the order item '1' |
| Then | I should have a response '200' |
| And | the following order item details are returned: id order_id item_id unit_price discount quantity 1 1 1 100.0 0.1 20 |

| | |
|----------|--|
| ID | 34 |
| Scenario | Get an order item that doesn't exist |
| Given | I retrieve the order item '2' |
| When | I retrieve JSON result |
| Then | I should have a response '200' |
| And | I should have a "status" containing 'ok' |
| And | It should have a field "message " 'No entries found' |
| And | It should have a field "count " 0 |
| And | It should have an empty field " entries " |
| ID | 35 |
| Scenario | Create order |
| Given | I have the following data id customer_id payment_id transaction_date shipping_date time_stamp transaction_status total 1 1 1 2016-03-11 2016-03-11 2016-03-11 11:49:17 Pending 100.0 |
| When | I Post the order to resource_url '/api/v1/orders/' |
| Then | I should get a status of '200' |
| And | I should get a "status" 'ok' |
| And | I should get a "message" 'OK' |
| ID | 36 |
| Scenario | Create a duplicate order |
| Given | I have the following data id customer_id payment_id transaction_date shipping_date time_stamp transaction_status total 1 1 1 2016-03-11 2016-03-11 2016-03-11 11:49:17 Pending 100.0 |
| When | I Post the order to resource_url '/api/v1/orders/' |
| Then | I should get a status of '200' |
| And | I should get a "status" 'ok' |
| And | I should get a "message" 'ID EXISTS' |
| ID | 37 |
| Scenario | Create an order with incomplete details |
| Given | I have the following data id customer_id payment_id transaction_date shipping_date time_stamp transaction_status total 2 2 2 2016-03-11 2016-03-11 2016-03-11 11:49:17 100.0 |
| When | I Post the order to resource_url '/api/v1/orders/' |
| Then | I should get a status of '200' |
| And | I should get a "status" 'ok' |
| And | I should get a "message" 'error' |

ID 38

Scenario Get Order

Given Order id '1' is in the system

When I retrieve the order '1'

Then I should get a status of '200'

And the following orders are returned:

| | | | | | | |
|-------------|------------|------------------|---------------|---------------------|--------------------|-------|
| customer_id | payment_id | transaction_date | shipping_date | time_stamp | transaction_status | total |
| 1 | 1 | 2016-03-11 | 2016-03-11 | 2016-03-11 11:49:17 | Pending | 100.0 |

ID 39

Scenario Get an order that doesn't exist

Given I retrieve the order '2'

When I retrieve a JSON result

Then I should get a status of '200'

3 And I should get a "status" 'ok'

And It should have a "message" "No entries found"

And It should have a field "count" 0

And It should have an empty field "entries"

ID 40

Scenario Create Supplier

Given I have the following data

| | | | | | | |
|----|-----------|----------|----------|--------------|----------------------|-----------|
| id | name | address | phone | fax | email | is_active |
| 1 | supplier1 | address1 | 221-2277 | 063-221-2277 | supplier1@estore.com | True |

When I Post the supplier to resource_url '/api/v1/suppliers/'

Then I should get a response '200'

And I should get a "status" containing 'ok'

And I should get a "message" containing 'OK'

ID 41

Scenario Create duplicate supplier

Given I have the following data

| | | | | | | |
|----|-----------|----------|----------|--------------|----------------------|-----------|
| id | name | address | phone | fax | email | is_active |
| 1 | supplier1 | address1 | 221-2277 | 063-221-2277 | supplier1@estore.com | True |

When I Post the supplier to resource_url '/api/v1/suppliers/'

Then I should get a response '200'

And I should get a "status" containing 'ok'

And I should get a "message" containing 'SUPPLIER EXISTS'

| | |
|----------|---|
| ID | 42 |
| Scenario | Create supplier with incomplete details |
| Given | I have the following data id name address phone fax email is_active 2 supplier1@estore.com True |
| When | I Post the supplier to resource_url '/api/v1/suppliers/' |
| Then | I should get a response '200' |
| And | I should get a "status" containing 'ok' |
| And | I should get a "message" containing 'error' |
| ID | 43 |
| Scenario | Get a supplier |
| Given | supplier '1' is in the system |
| When | I retrieve the supplier '1' |
| Then | I should get a response '200' |
| And | the following supplier details are returned: id name address phone fax email is_active 1 supplier1 address1 221-2277 063-221-2277 supplier1@estore.com True |
| ID | 44 |
| Scenario | Get a supplier that doesn't exist |
| Given | I retrieve the supplier '2' |
| When | I get the JSON result |
| Then | I should get a response '200' |
| And | I should get a "status" containing 'ok' |
| And | It should have a field "message" 'No entries found' |
| And | It should have a field "count" 0 |
| And | It should have an empty field "entries" |
| ID | 45 |
| Scenario | Get User |
| Given | user id '1' is in the system |
| When | I retrieve the user '1' |
| Then | I get the '200' response |
| And | the following user details are shown: user_id username email password date_created is_admin 1 user9 user9@estore.com user9 1/1/1 1:1:1 true |

| | |
|----------|--|
| ID | 46 |
| Scenario | Get User not in the Database |
| Given | I access the user id '2' |
| When | I retrieve the user JSON result |
| Then | I get the '200' response |
| And | it should have a user field 'status' containing 'ok' |
| And | it should have a user field 'message' containing 'No entries found' |
| And | it should have a user field 'count' containing '0' |
| And | it should have an empty field 'entries' |
| ID | 47 |
| Scenario | Create User |
| Given | I have the following user details: user_id username email password date_created is_admin 1 user9 user9@estore.com user9 1/1/1 1:1:1 true |
| When | I POST to the user url '/api/v1/users/' |
| Then | I get the create '201' response |
| And | I should get a user field 'status' containing 'ok' |
| And | I should get a user field 'message' containing 'OK' |
| ID | 48 |
| Scenario | Create Duplicate User |
| Given | I have the following user details: user_id username email password date_created is_admin 1 user9 user9@estore.com user9 1/1/1 1:1:1 true |
| When | I POST to the user url '/api/v1/users/' |
| Then | I get the create '201' response |
| And | I should get a user field 'status' containing 'ok' |
| And | I should get a user field 'message' containing 'USER EXISTS' |
| ID | 49 |
| Scenario | Create User with missing Details |
| Given | I have the following user details: user_id username email password date_created is_admin 1 user9@estore.com user9 1/1/1 1:1:1 true |
| When | I POST to the user url '/api/v1/users/' |
| Then | I get the create '201' response |
| And | I should get a user field 'status' containing 'ok' |
| And | I should get a user field 'message' containing 'error' |

ID 50
 Scenario Create Wishlist Item
 Given I have the details of wishlist items
 | wishlist_item_id | wishlist_id | item_id | time_stamp |
 | 2 | 1 | 3 | 2016-04-14 |
 When I POST to url '/api/v1/wishlist_items/' the wishlist items
 Then I should get status code response '200'
 And I should get 'ok' status
 And I should get 'OK' message

ID 51
 Scenario Create a duplicate wishlist item
 Given I have the details of wishlist items
 | wishlist_item_id | wishlist_id | item_id | time_stamp |
 | 2 | 1 | 3 | 2016-04-14 |
 When I POST to url '/api/v1/wishlist_items/' the wishlist items
 Then I should get status code response '200'
 And I should get 'ok' status
 And I should get 'ERROR' message for duplication

ID 52
 Scenario Create an invalid wishlist item
 Given I have the details of wishlist items
 | wishlist_item_id | wishlist_id | item_id | time_stamp |
 | d | x | t | r |
 When I POST to url '/api/v1/wishlist_items/' the wishlist items
 Then I should get status code response '200'
 And I should get 'error' status for invalid details

ID 53
 Scenario Create an incomplete wishlist
 Given I have the details of wishlist items
 | wishlist_item_id | wishlist_id | item_id | time_stamp |
 | | 1 | | 2016-04-14 |
 When I POST to url '/api/v1/wishlist/' the wishlist
 Then I should get status code response '200'
 And I should get 'ok' status
 And I should get 'ERROR' message for incomplete details

ID 54
Scenario Get Wishlist Item
Given wishlist item '2' is in the system
When I retrieve the wishlist '2'
Then I should have a status code response '200'
And the following details are returned :
| wishlist_item_id | wishlist_id | item_id | time_stamp |
| 2 | 1 | 3 | 2016-04-14 |

ID 55
Scenario Get a wishlist item that doesn't exist
Given I retrieve a wishlist item with id '4'
When I retrieve the wishlist item JSON result
Then I should have a status code response '200'
And I should get the status says 'ok'
And it should have a field message saying 'No entries found'
And it should have a field count '0'
And it should have an empty field 'entries'

ID 56
Scenario Add Wishlist
Given I have the following data
| wishlist_id | wishlist_name |
| 1 | default |
When I save the data
Then I get a "201" response
And I get a field "status" containing "ok"
And I get a field "message" containing "ok"

ID 57
Scenario Update Wishlist
Given I have a resource with the id "1"
And I want to update its data to the following data
| wishlist_id | wishlist_name |
| 1 | default |
When I update the data
Then I get a "200" response
And I get a field "status" containing "ok"
And I get a field "message" containing "ok"

Chapter 5

API Model

5.1 System Architecture

The architectural style adopted by the system is the Client-Server cloud based architecture using Jenkins Server as a medium between the Developers and the system. In the Architecture, the Developers push to git repository and Jenkins will then automatically build and activate the preset commands already entered by the developers and will then update the API server, the Database, the Front End Server, and the push notification server.

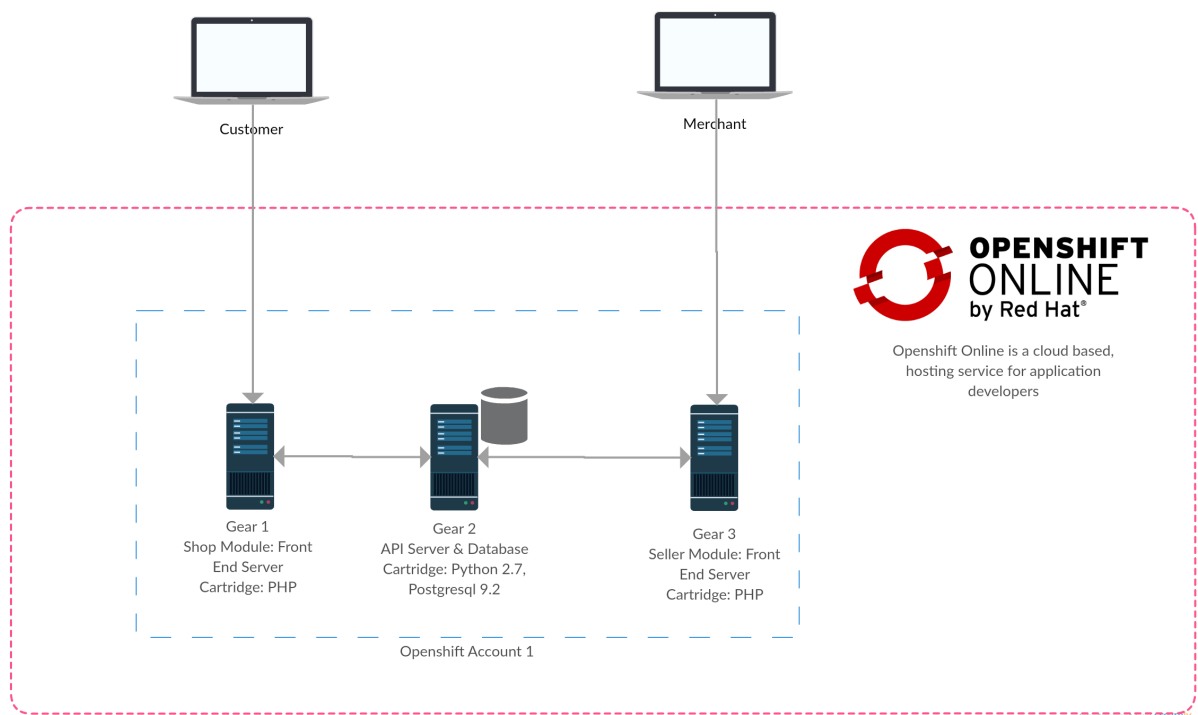


Figure 5.1: Architecture Diagram

5.2 Design Patterns

The system shall use the AngularJS framework in the client side. The design patterns used in the development of the single page application using angularjs include the following:

A Revealing Module Pattern technique is used where you expose the callable members of the service which will help you identify which members of the service are callable. An example for this is:

```
(function () {
  angular.module('estore', [
    'ui.router', // Routing
    'oc.lazyLoad', // ocLazyLoad
    'ui.bootstrap', // Ui Bootstrap
    'ngResource',
    'pascalprecht.translate', // Angular Translate
    'ngIdle', // Idle timer
    'ngSanitize', // ngSanitize
    'ngCookies',
    'ngFileUpload'
  ])
})();
```

In order to export the public API and resources from the server, the module pattern will be used. The module pattern is very useful when defining services in AngularJS. Using this pattern we can simulate (and actually achieve) privacy:

```
app.factory('foo', function () {

  function privateMember() {
    //body...
  }

  function publicMember() {
    //body...
    privateMember();
    //body
  }

  return {
    publicMember: publicMember
  };
});
```

This way, once we want to inject a function inside any other component we won't be able to use the private methods, but only the public ones. This solution is extremely powerful especially when one is building a reusable library.

In implementing the REST resource access, another option would be to use the Data Mapper pattern. A data mapper is used for bidirectional transfer of data between a persistent data store and an in memory data representation. The AngularJS application will communicate with the API server, which is written in Flask(Python).

The angular \$resource will help us communicate with the server and access our restful api. For example,

```
API Method:
GET /api/v1/producttypes/:id

app.factory('ProductType', function ($q) {

  function ProductType(name, description) {
    this.name = name;
    this.description = description;
  }

  ProductType.get = function (params) {
    var type = $http.get('/api/v1/producttypes/' + params.id);
```

```
$q.all([type])
  .then(function (type) {
    return new ProductType(type.name, type.description);
  });
};
return ProductType;
});
```

This way we create pseudo-data mapper, which adapts our API according to the SPA requirements. We can use the User service by:

```
function MainCtrl($scope, User) {
  User.get({ id: 1 })
    .then(function (data) {
      $scope.user = data;
    });
}
```


Chapter 6

SQAP

6.1 Abstract

This document is about the Software Quality Assurance Plan (*SQAP*) of the system, e-store which is an e-commerce platform for online merchants. It provides the power to grow your web business, reach more customers and sell more products and services. It enables businesses to experience an integrated workflow for their business: Sales, Inventory and Order Management and Customer Service under one platform.

6.2 Introduction

6.2.1 Purpose

The purpose of this plan is to define the e-store Software Quality Assurance (SQA) organization, SQA tasks and responsibilities; provide reference documents and guidelines to perform the SQA activities; provide the standards, practices and conventions used in carrying out SQA activities; and provide the tools, techniques, and methodologies to support SQA activities, and SQA reporting.

6.2.2 Scope

This plan establishes the SQA activities performed throughout the life cycle of the e-store project.

This plan shall implement a project that follows the RESTful architectural style. The project shall be developed using the Flask microframework. There will be a clear separation of concerns between the client and the server for easy maintenance and scalability.

6.2.3 List of Definitions

| Term | Definition |
|-----------------|--|
| ATDD | Acceptance Test Driven Development |
| TDD | Test Driven Development |
| BDD | Behavior-Driven Development |
| SQA | Software Quality Assurance |
| UML | Unified Modeling Language |
| ERD | Entity Relationship Diagram |
| MSU-IIT | Mindanao State University - Iligan Institute of Technology |
| REST | Representational State Transfer |
| FLASK | Web Framework |
| Python | Programming Language |
| SCS | School of Computer Studies |
| Sales Inventory | The list of items such as the goods that are in stock |
| E-commerce | The buying and selling of goods over an electronic network, primarily the internet |
| Customer | The person who transacts in the store page of the business |
| Admin | The owner of the products sold in the store. |
| Product | The items being sold in the website |
| Cart | The list of items the customer is going to buy |
| Checkout | The process in which the customer is going to buy and pay the items inside the cart |
| Gherkin | Business Readable, Domain Specific Language that lets you describe software's behaviour without detailing how that behaviour is implemented. |
| QAM | Quality Assurance Manager |
| SQAP | Software Quality Assurance Plan |
| SQMP | Software Quality Management Plan |
| PM | Project Manager |
| CM | Configuration Manager |
| AD | Architectural Design |
| DD | Detailed Design |
| CI | Configuration Items |
| UML | Unified Modeling Language |

Table 6.1: List of Definitions

6.2.4 List of References

- [SQAP] Software Quality Assurance Plan, SPINGRID team, TU/e, 0.1.3, June 2006
- Saleh H. (2013). Javascript Unit Testing. Packt Publishing
- Osmani A., (2012). Javascript Learning Design Patterns
- Zlobin G., (2013). Learning Python Design Patterns
- Sale D., (2014). Testing Python
- IEEE Standard for Software Quality Assurance Processes, IEEE Std 730-2014
- Clean Code Cheat Sheet
- Test-Driven Development, Dr. Christoph Steindl, Senior IT Architect and Method Exponent, Certified ScrumMaster
- Best Practices, Development Methodologies, and the Zen of Python, Valentin Haenel
- Test-Driven Development, Gary Brown
- Detailed Design, (2006). Parametric Technology Corporation (PTC)
- ESA Software Engineering Standards (ESA PSS-05-0 Issue 2), ESA Board for Software Standardization and Control (BSSC), 1991
- Configuration Items, http://www.chambers.com.au/glossary/configuration_item.php
- <http://flask.pocoo.org/docs/0.10/styleguide/>
- <http://explore-flask.readthedocs.org/en/latest/conventions.html>

6.3 Management

This section describes each major element of the organization that influences the quality of the software.

6.3.1 Organization

The team shall follow the agile approach, and adhere to the scrum approach in development. The team shall consist of the Scrum Master, Product Owner and the Development Team. Throughout each iteration, SQA activities should be headed by the Scrum Master who shall also serve as the Quality Assurance Manager. The team shall follow the Behaviour-driven approach in development as an extension to the Test-driven development approach. Prior to coding any functionality, the individual responsible for the feature shall create just enough acceptance tests, unit tests and code to pass the tests.

6.3.2 Tasks

The SQA team's main task is to check whether the procedures are followed and that standards are handled correctly as defined in the [SQAP]. Additionally, the SQA team inspects whether all group members fulfill their tasks according to the parts of the [SQAP] applying to their specific tasks.

Besides the described main task, the SQA team has to check the consistency and coherence between documents.

6.3.3 Responsibilities

The responsibility of Quality Assurance shall be vested in all of the members of the development team. Each one shall serve as a tester and developer at the same time. However, a Software Quality Assurance Manager (QAM) shall be the one to oversee that the BDD approach is followed, and that tests cover 100 percent coverage throughout the system, in order to avoid any bleeds or regression. The agile team shall be self-organizing individuals and take full responsibility in the feature or story assigned to them. The team shall not only be concerned with the product quality but also with the process quality and relationship between them. Should there be any major problems, the QAM shall take over and plan as needed.

6.4 Documentation

The documents to be delivered in the specific phases of the project will be based in Chapter 6, Section 5. Document standards are described in the same section. The Diagrams will be at Chapter 7 with the Storyboard.

6.5 Standards, Practices, Conventions And Metrics

6.5.1 Documentation Standards

Documentations may be in the form of a test, a docstring, or any formal document. If possible, the code should serve as enough documentation for the system. Throughout the project, PEP 8 style guide convention shall be used.

PEP 8 basically commands developers the following practices:

- Indentation: Indent with 4 real spaces (no tabs)
- Maximum line length: 79 characters with a soft limit for 84 if absolutely necessary. Try to avoid too nested code by cleverly placing break, continue and return statements.
- Continuing long statements: To continue a statement you can use backslashes in which case you should align the next line with the last dot or equal sign, or indent four spaces.

Docstrings

All docstrings shall be formatted with reStructuredText as understood by Sphinx. Depending on the number of lines in the docstring, they are laid out differently. If it's just one line, the closing triple quote is on the same line as the opening, otherwise the text is on the same line as the opening quote and the triple quote that closes the string on its own line:

Comments

Rules for comments are similar to docstrings. Both shall be formatted with reStructuredText. If a comment is used to document an attribute, put a colon after the opening pound sign (#).

6.5.2 Design Standards

The system shall follow the restful-architectural style. The API backend shall be built with Flask, while the frontend (running in a different port) shall be built with AngularJS. The following table describes the API model of the project:

6.5.3 API Documentation

HTTP Status Codes

Success Codes

- 200 OK - Request succeeded. Response included
- 201 Created - Resource created. URL to new resource in Location header
- 204 No Content - Request succeeded, but no response body

Error Codes

- 400 Bad Request - Could not parse request
- 401 Unauthorized - No authentication credentials provided or authentication failed
- 403 Forbidden - Authenticated user does not have access
- 404 Not Found - Resource not found
- 415 Unsupported Media Type - POST/PUT/PATCH request occurred without a application/json content type
- 422 Unprocessable Entry - A request to modify or create a resource failed due to a validation error
- 429 Too Many Requests - Request rejected due to rate limiting
- 500, 501, 502, 503, etc - An internal server error occurred

All 400 series errors (400, 401, 403, etc) will be returned with a JSON object in the body and a application/json content type.

```
{  
  "status": "error",  
  "message": "Not Found"  
}
```

6.5.4 Coding Standards

For the Python Coding standard the SQA team follows the PEP 8 – Style Guide for Python Code. For the Javascript Coding Standard the SQA teams follow the Opinionated Angular Style Guide for Teams by https://twitter.com/john_papa.

The PEP 8 – Style Guide for Python Code is what most python programmers use. You can find its documentation at <https://www.python.org/dev/peps/pep-0008/>. Some examples for The Angular Style Guide:

1. Single Responsibility

- Rule of 1 - Define 1 component per file, recommended to be less than 400 lines of code.
- Small Functions - Define small functions, no more than 75 LOC (less is better).

2. IIFE

- JavaScript Scopes - Wrap Angular components in an Immediately Invoked Function Expression (IIFE).

3. Modules

- Avoid Naming Collisions - Use unique naming conventions with separators for sub-modules.
- Definitions (aka Setters) - Declare modules without a variable using the setter syntax.
- Getters - When using a module, avoid using a variable and instead use chaining with the getter syntax.

More can be found at <https://github.com/johnpapa/angular-styleguide/tree/master/a1>

6.5.5 Testing Standards

The SQA team will follow the lettuce BDD and Unit testing standard using the Gherkin syntax. Like Python, Gherkin is a line-oriented to define structure. Line endings terminate statements (eg, steps). Either spaces or tabs may be used for indentation (but spaces are more portable). Most lines start with a keyword(eg, Given, When, Then).

For the UI User tests the SQA team follow the System Usability Scale(SUS) where there are 10 questions and the users write a check in the checkbox on the scale, after which the SQA team will get the mean from the 20 testers and calculate for the Usability Score (More on this at Chapter 8).

6.5.6 Metrics

The SQA team will measure the quality of the delivered software, during the monthly checkups, by means of metrics.

The metrics the SQA team will follow are as follows:

- The amount of useful commentary must exceed 1/5 of the total size of the code.
- Maximum Depth of nested if-statements should be less than 4.
-

If there are any violations on any of these metrics are found then they must be resolved, unless the PM and QAM grants a permit

6.5.7 Compliance Monitoring

The SQA team will randomly check during which the references to other documents are checked. The referenced documents must include the author and a url link if possible. Any Updates of the software will also be tracked by the way of commits in a git repository.

6.5.8 Pentesting Plan

6.5.9 Event Response Chart

| Form Control | Event | Response |
|------------------------------|----------------------|---|
| Website | Page Loads | |
| Sign Up Button | Click | Display Sign Up Form |
| User Name | Field Receives Focus | Place Cursor in User Name Field |
| Email | Field Receives Focus | Place Cursor in Email Field. |
| | Field Loses Focus | Verify if Email is Valid |
| Password | Field Receives Focus | Place Cursor in Password Field |
| Confirm Password | Field Receives Focus | Place Cursor in Confirm Password Field. |
| | Field Loses Focus | Verify if input in Confirm Password Field is the same as Password Field |
| Create button | Click | Verify Validity of information inside the fields. Post to the Resource <code>'/api/v1/users/'</code> . Display Sign In Page |
| Already Have an Account Link | Click | Display Sign Up Form |
| Forgot Your Password Link | Click | Display Forgot Password Form |
| Enter Email | Field Receives Focus | Place Cursor in Enter Email Field |
| Next Button | Click | Verify Email. Display Confirm page |
| No Button | Click | Display Forget Password Form |
| Yes Button | Click | Send Password to Given Email. Display Password Sent Page |

| | | |
|--------------------------|----------------------|--|
| Back to Login Button | Click | Display Sign In Form |
| Sign In Button | | |
| Login Button | Click | Verify Fields. Log User in. Display Landing Page |
| Shopping Cart Icon | Click | Verify if logged in. Display Shopping Cart Page |
| Continue Shopping Button | Click | Display Landing Page |
| Product Image | Click | Display Product Page |
| Browse Button | Click | Display Landing Page |
| Add to Cart Button | Click | POST to the Resource <code>'/api/v1/carts/'</code> |
| Catalogue Button | Click | Display Catalogue Page |
| 5 Stars Icon | Click | Record Number of Stars Clicked |
| Category Buttons | Click | Display Target Category |
| Search Box | Field Receives Focus | Place Cursor in Search Box Field |
| Search Button | Click | Find All Products with the same Characters on Field then Show Products |
| Dashboard Button | Click | Verify if User is Admin. Load Dashboard Page |
| Suppliers Button | Click | Display Supplier Page. GET Resource <code>'/api/v1/suppliers/'</code> |
| Customers Button | Click | Display Customer Page. GET Resource <code>'/api/v1/customers/'</code> |

| | | |
|--------------------------|-----------------------|--|
| Orders Button | Click | Display Orders Page |
| Add New Suppliers Button | Click | Display Supplier Form. |
| Name | Field Receives Focus | Place Cursor in Name Field |
| Address | Field Receives Focus | Place Cursor in Address Field |
| Phone Number | Field Receives Focus | Place Cursor in Phone Number Field |
| Fax | Field Receives Focus | Place Cursor in Fax Field |
| Is Active | Field Receives Focus | Place Cursor on Is Active Checkbox |
| Add Button | Click | Verify the Fields. POST to a Resource uri. Display previous Page |
| Cancel Button | Click | Display previous Page |
| E-store Logo | Click | Display Dashboard Page |
| Add New Order Button | Click | Display Order Form |
| Customer ID | Field Receives Focus | Place Cursor in Customer ID field |
| Payment ID | Field Receives Focus | Place Cursor in Payment ID field |
| Transaction Date | Field Receives Focus | Place Cursor in Transaction Date field |
| Shipping Date | Field Receives Focus | Place Cursor in Shipping Date field |
| Time Stamp | Option Receives Focus | Place Cursor in Time Stamp option |
| Transaction Status | Field Receives Focus | Place Cursor in Transaction Status Field |
| Total | Field Receives Focus | Place Cursor in Total Field |

| | | |
|---|----------------------|---|
| Unit Price | Field Receives Focus | Place Cursor in Unit Price field |
| Discount | Field Receives Focus | Place Cursor in Discount field |
| Quantity | Field Receives Focus | Place Cursor in Quantity field |
| Back to Store Button | Click | Display Landing Page |
| Account Button | Click | Verify if logged in. Display Account Page |
| Change Password Button | Click | Display Change Password form |
| Enter Password | Field Receives Focus | Place Cursor in Enter Password Field |
| Enter New Password | Field Receives Focus | Place Cursor in Enter New Password Field |
| Verify New Password | Field Receives Focus | Place Cursor in Verify New Password Field |
| | Field Loses Focus | Verify that Enter New Password Field and Verify New Password Field are the same |
| Confirm Button | Click | Verify Fields. PUT to Resource <code>'/api/v1/users/'</code> . Display Success Page |
| Click Here to go Back to Account Button | Click | Display Account Page |
| Wishlist Button | Click | Display Wishlist Page |
| Heart Icon | Click | PUT to Resource <code>'/api/v1/wishlist/'</code> |

| | | |
|------------------|----------------------|--|
| Social Icons | Click | Display Target Social Website |
| Checkout Button | Click | Display Checkout Form |
| Remove Button | Click | Product is Removed from Shopping Bag |
| First Name | Field Receives Focus | Place Cursor in First Name Field |
| Last Name | Field Receives Focus | Place Cursor in Last Name Field |
| City | Field Receives Focus | Place Cursor in City Field |
| State | Field Receives Focus | Place Cursor in State Field |
| Postal Code | Field Receives Focus | Place Cursor in Postal Code Field |
| Country | Field Receives Focus | Place Cursor in Country Field |
| Billing Address | Field Receives Focus | Place Cursor in Billing Address Field |
| Shipping Address | Field Receives Focus | Place Cursor in Shipping Address Field |
| Date Created | Field Receives Focus | Place Cursor in Date Created Field |
| Next Button | Click | Display Paypal Page |
| Continue Button | Click | Display Order Information |

6.6 Review

The SQA team checks all the project and product documents on a random date once a month to make sure that all the documents adhere to the documentation standards. The SQA team also checks if the Code adheres to the coding standards. If there are problems discovered, the problem must be solved within the day after which the document will be checked again.

6.7 Test

For the tests, the SQA team will test the API's, Javascript, and the User Interface. For the API and Javascript test refer to the Test Cases in Chapter 4 and for the User Interface Test Refer to Chapter 8.

6.8 Problem reporting and corrective actions

If problems arise in either the Documentation or the System they need to be resolved. Examples of such Problems are:

Document Problems

- What is written and what is implemented in the system are different
- Errors

- Incompleteness
- Non compliance with the Documenting Standards

Code Problems

- Lack of functionality
- Wrong functionality
- Useless or Excess Code
- Non compliance with the coding and commentary standards

Problem Reporting Procedure

When a problem is detected, the person who discovered the error is responsible for reporting it to the PM and QAM. When a problem is discovered during a review, the member of the SQA team present is responsible.

Problem Solving Procedure

- The SQA team appoints the member who is responsible for that task. He/She is responsible for solving the problem
- When the problem is resolved the SQA team will then be notified and they will check whether the changes solved the problem
- If the problem cannot be solved or cannot be solved within a given amount of time, the appointed member will consult with the other team members. In the consultation they will decide on what to do with the problem

6.8.1 Changes in requirements of the customer

It is also possible that the requirements of the customer change. In this case, the requested change is matched to the Charter. If the change conforms to the Charter it is accepted. If it does not conform to the Charter, the team decides whether it will discard the changes or not.

6.9 Tools, techniques and methods

The SQA team has to make sure that appropriate tools, techniques and methods are used. The tools that the team uses are:

1. PyCharm
2. PgAdmin 3
3. Webstorm

These tools are readily available at <https://www.jetbrains.com/>

6.10 Code Control

It is the SQA teams responsibility to assure the correct handling of the code and the documents. The following has to be valid:

- People are free to distribute and use the documents.
- All versions of the Documentation and the early versions of the Source Code is freely available at the project repository at <https://github.com/catherinemaglasang/e-store-by-scorpio>
- The Latest Source Code is only available to those authorized by the SQA team.

6.11 Media Control

The SQA team will check whether all the procedures and the techniques used are handled properly.

6.12 Supplier Control

All external software components in the program code, that have an unreliable source, will be tested according to the [ESA] standards. Software components that have reliable sources will undergo some quick tests. These tests will be focused on the parts of this software that are of importance to the project.

6.13 Training

The project requires sufficient skill in Python, Flask, and front end technologies like Angular, jQuery and Ajax. The learning curve throughout the project development has been steep and required training from the Advisor and co-team members.

6.14 Risk management

6.14.1 Categories of risks

The following are categories of risks that are relevant to the project:

Risks with respect to the work to be done

1. Miscommunication

Probability: High

Prevention: Daily stand ups or quick huddle should be done by the team on a regular basis. Major weekly meetings are done to keep address pressing issues in development. Team members should not hesitate to ask and re ask questions if things are unclear in order to avoid bottlenecks in the progress of the system. With regards to the customer, bi-monthly face-to-face meetups should be done to update and keep track of progress. If any confusions arise, the team may opt to use other communication mediums like phone calls, or emails to clear up problems.

Correction: When it becomes clear that miscommunication is causing problems, the team members involved and the customer are gathered in a meeting to clear things up.

Impact: High

| Resource | URI | HTTP Method | Description |
|-------------------|-----------------------------------|-------------|---|
| Inventory Module | | | |
| Item | /api/v1/items/ | GET | Retrieve all items |
| | /api/v1/items/:id | GET | Retrieve single item |
| | /api/v1/items/:id | PUT | Update item |
| | /api/v1/items/ | POST | Create new item |
| Type | /api/v1/types/ | GET | Retrieve all item types |
| | /api/v1/types/:id | GET | Retrieve all types |
| | /api/v1/types/:id | PUT | Update type |
| | /api/v1/types/ | POST | Create new type |
| Attribute | /api/v1/types/:id/attributes/ | GET | Retrieve all attributes under the type id |
| | /api/v1/types/:id/attributes/:id/ | GET | Retrieve single attribute under the type id |
| | /api/v1/types/:id/attributes/ | POST | Create new attribute under the type id |
| | /api/v1/types/:id/attributes/:id/ | PUT | Update attribute details under the type id |
| AttributeValue | /api/v1/items/:id/attributes/ | GET | Retrieve all type-attribute pair values for each item assigned to a particular type |
| | /api/v1/items/:id/attributes/:id/ | GET | Retrieve a single type-attribute pair value for an item |
| | /api/v1/items/:id/attributes/:id/ | PUT | Update the type-attribute pair value |
| | /api/v1/items/:id/attributes/ | POST | Create new attribute value based on the type assigned to an item |
| Image | /api/v1/items/:id/images/ | GET | Retrieve all images for a single item |
| | /api/v1/items/:id/images/:id/ | GET | Retrieve single image for an item |
| | /api/v1/items/:id/images/:id/ | PUT | Update image for an item |
| | /api/v1/items/:id/images/ | POST | Create new image for an item |
| Supplier | /api/v1/suppliers/ | GET | Retrieve all suppliers |
| | /api/v1/suppliers/:id/ | GET | Retrieve single supplier |
| | /api/v1/suppliers/:id/ | PUT | Update a supplier |
| | /api/v1/suppliers/ | POST | Create new supplier |
| Cart & POS Module | | | |
| Cart | /api/v1/carts/ | POST | Create new cart instance |
| | /api/v1/carts/:id/ | PUT | Update Cart |
| CartItem | /api/v1/carts/:id/items/ | GET | Retrieve all cart items |
| | /api/v1/carts/:id/items/:id/ | GET | Retrieve single cart item |
| | /api/v1/carts/:id/items/:id/ | PUT | Update single cart item |
| | /api/v1/carts/:id/items/ | POST | Add an item to cart |
| Order | /api/v1/orders/ | GET | Retrieve all orders |
| | /api/v1/orders/:id/ | GET | Retrieve single order |
| | /api/v1/orders/:id/ | PUT | Update single order |
| | /api/v1/orders/ | POST | Create new order |
| OrderItem | /api/v1/orders/:id/items/ | GET | Retrieve all order items |
| | /api/v1/orders/:id/items/:id/ | GET | Retrieve single order item |
| | /api/v1/orders/:id/items/:id/ | PUT | Update single order item |
| | /api/v1/orders/:id/items/ | POST | Add new item in order |
| Wishlist | /api/v1/wishlists/ | GET | Retrieve all created wishlists |
| | /api/v1/wishlists/:id/ | GET | Retrieve single wishlist |
| | /api/v1/wishlists/:id/ | PUT | Update wishlist |
| | /api/v1/wishlists/ | POST | Create new wishlist |
| WishlistItem | /api/v1/wishlists/:id/items/ | GET | Retrieve all items under a single wishlist |
| | /api/v1/wishlists/:id/items/:id/ | GET | Retrieve single wishlist item |
| | /api/v1/wishlists/:id/items/:id/ | PUT | Update wishlist item |
| | /api/v1/wishlists/:id/items/ | POST | Add new item in wishlist |
| User | /api/v1/users/ | GET | Retrieve all users |
| | /api/v1/users/:id/ | GET | Retrieve single user |
| | /api/v1/users/:id/ | PUT | Update user |
| | /api/v1/users/ | POST | Create new user |
| Group | /api/v1/groups/ | GET | Retrieve all groups |
| | /api/v1/groups/:id/ | GET | Retrieve single group |
| | /api/v1/groups/:id/ | PUT | Update group |
| | /api/v1/groups/ | POST | Create new group |
| | /api/v1/groups/:id/users/ | GET | Retrieve all users under a group |
| | /api/v1/groups/:id/users/:id/ | GET | Retrieve a user under a group |
| | /api/v1/groups/:id/users/:id/ | PUT | Update a user in a group (e.g. Permission) |
| | /api/v1/groups/:id/users/ | POST | Add a user to a group |
| Customer | /api/v1/site/:id/customers/ | GET | Retrieve all customers in a site |
| | /api/v1/site/:id/customers/:id/ | GET | Retrieve single customer in a site |
| | /api/v1/site/:id/customers/:id/ | PUT | Update customer in a site |
| | /api/v1/site/:id/customers/ | POST | Register new customer in site or business |

Table 6.2: REST API Model

Chapter 7

Diagrams

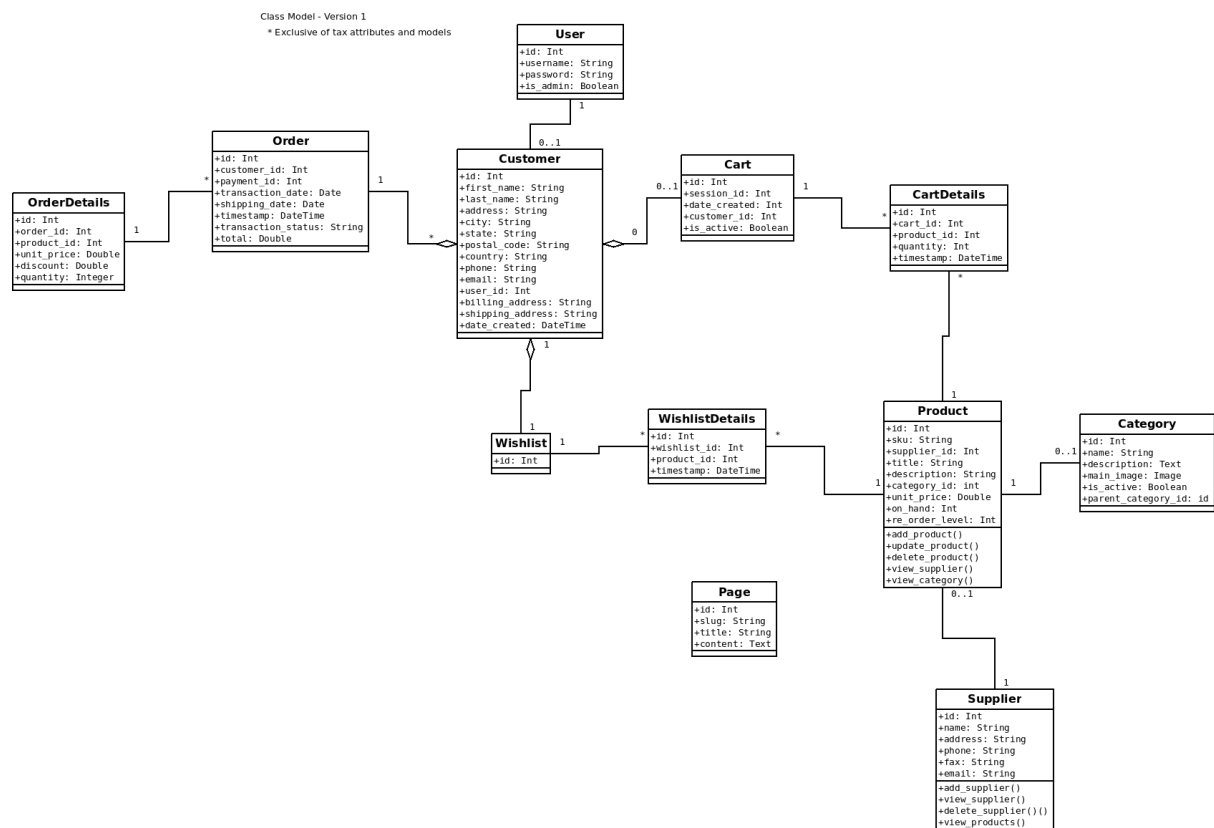


Figure 7.1: Class Diagram

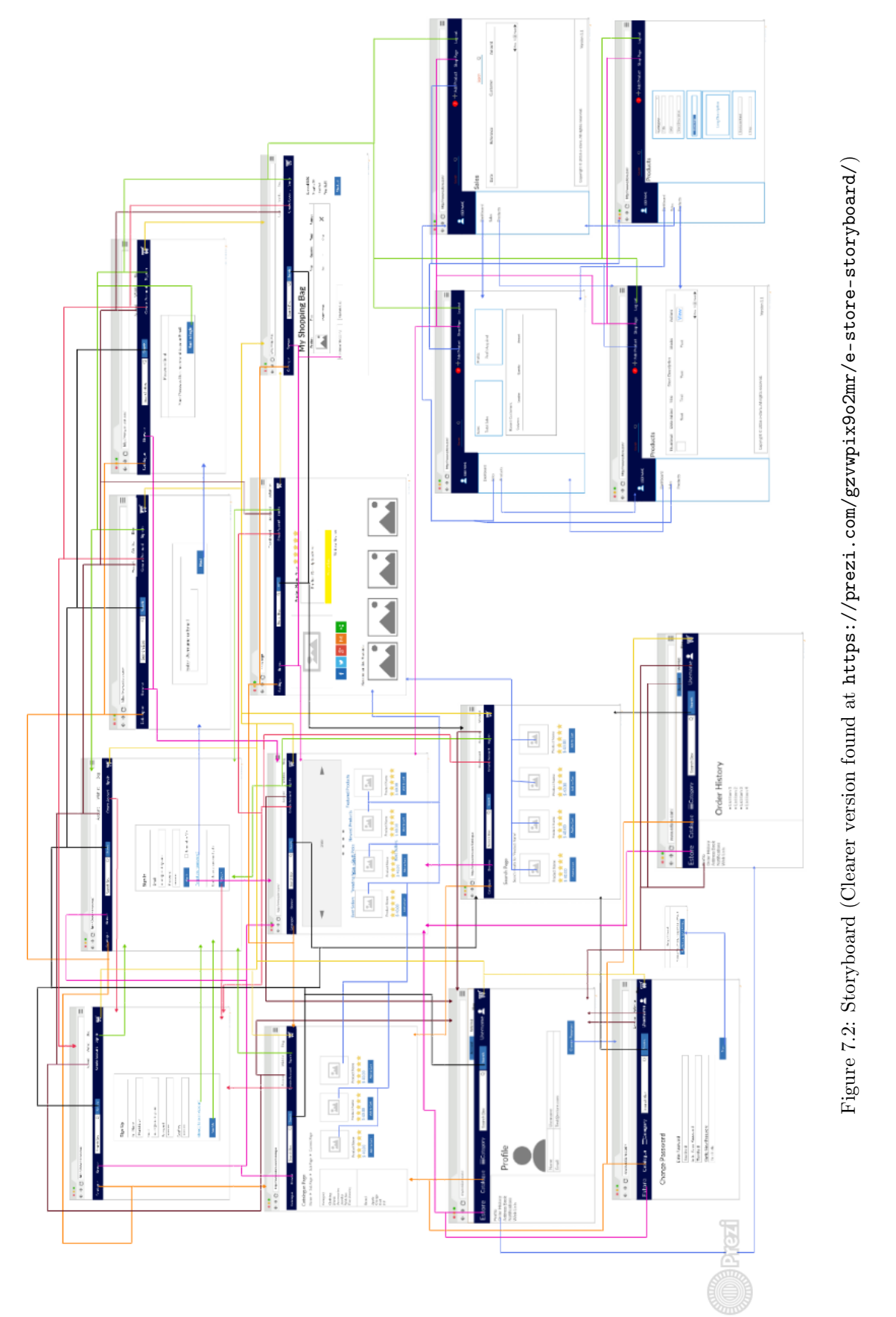


Figure 7.2: Storyboard (Clearer version found at <https://prezi.com/gzvwpix9o2mr/e-store-storyboard/>)

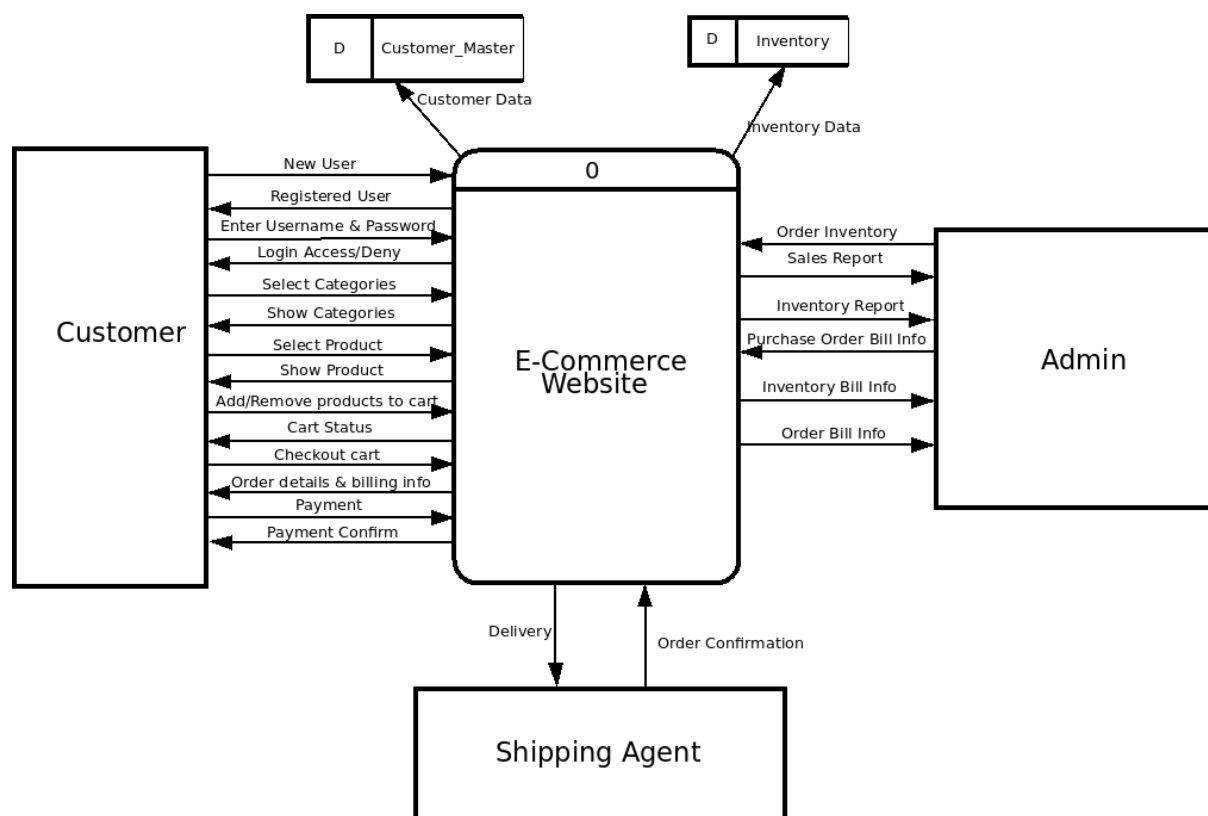
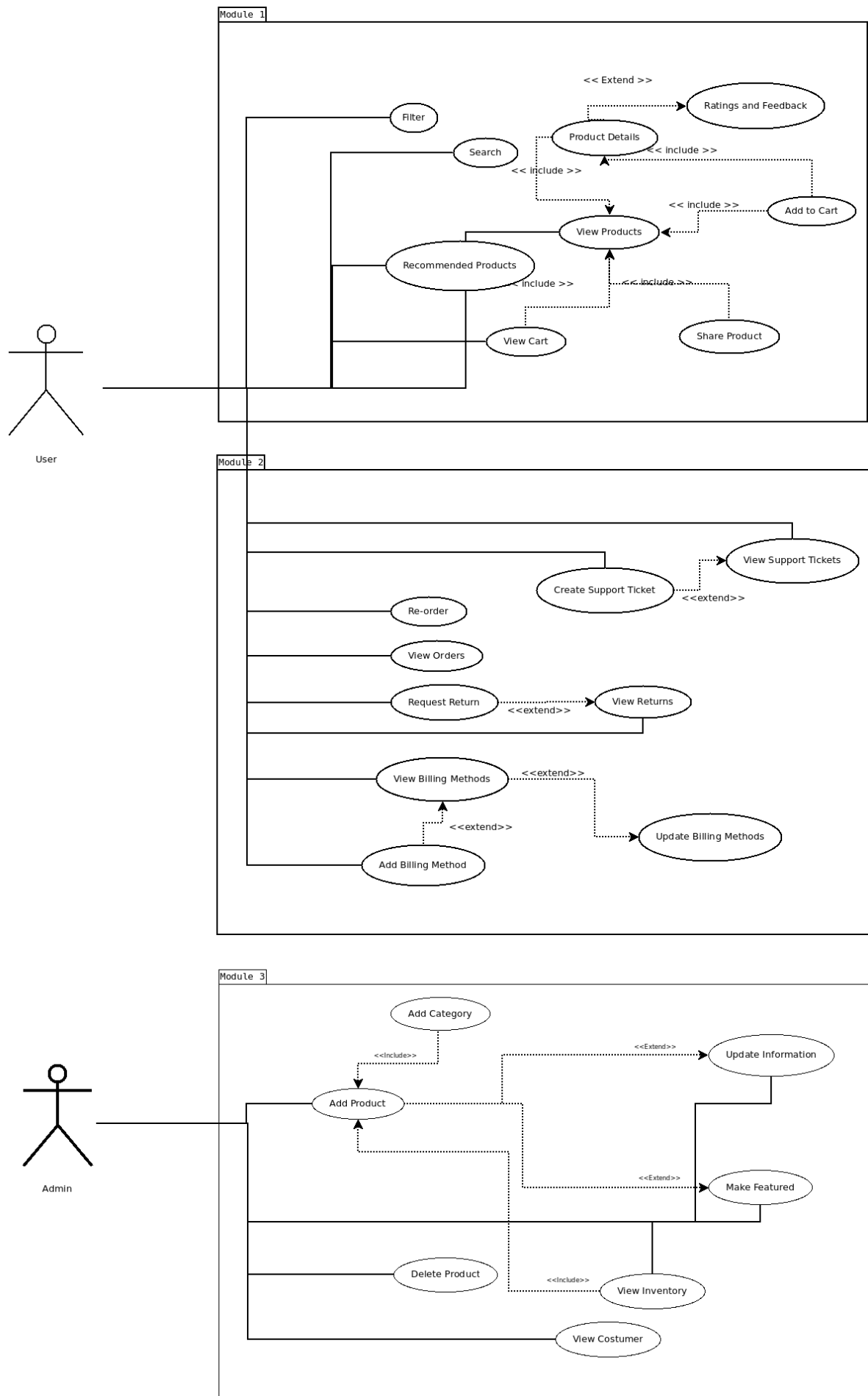


Figure 7.3: Data Flow Diagram



| | Activity | Planned Duration (D) | Actual Duration |
|---|-------------------------------|----------------------|-----------------|
| A | Planning and Design | 14 | 46 |
| B | Authentication & Access | 14 | |
| C | Inventory & Catalogue Feature | 18 | |
| D | Orders & Sales | 14 | |
| E | Cart | 7 | |
| F | Wishlist | 7 | |
| G | Payment Processor/Handling | 7 | |
| H | CMS | 7 | |
| I | Reports & Analytics | 7 | |
| J | Promotions & Offers | 7 | |

Workflow:

1. BDD and Unit Tests
2. API Development
3. Front End Development
4. Integration for api and front end
5. Deployment (Iteration Release)

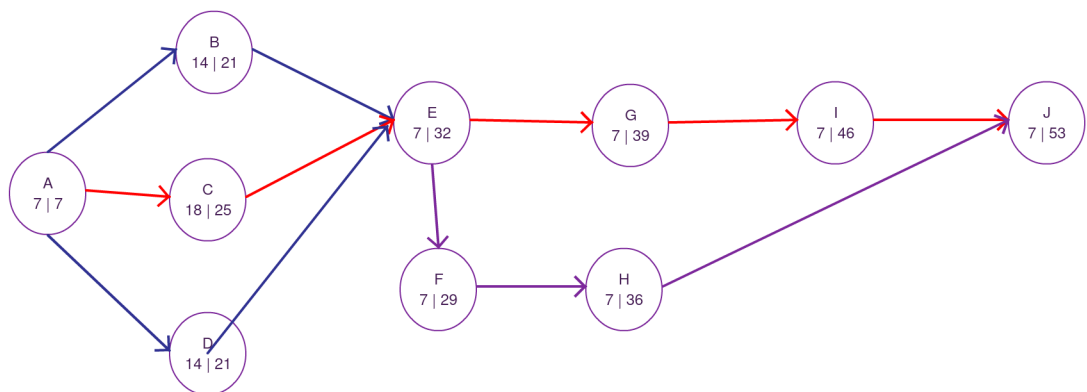


Figure 7.5: Pert Chart

Chapter 8

User Testing Results

8.1 System Usability Scale

| | Strongly Dis-agree | | | | Strongly Agree | Scale Position | Calculation | Score Contribution |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|----------------|-------------|--------------------|
| 1. I think that I would like to use this system frequently. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | ✓ | <input type="checkbox"/> | 4 | $4 - 1$ | 3 |
| 2. I found the system unnecessarily complex. | <input type="checkbox"/> | <input type="checkbox"/> | ✓ | <input type="checkbox"/> | <input type="checkbox"/> | 3 | $5 - 3$ | 2 |
| 3. I thought the system was easy to use. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | ✓ | <input type="checkbox"/> | 4 | $4 - 1$ | 3 |
| 4. I think that I would need the support of a technical person to be able to use this system. | <input type="checkbox"/> | ✓ | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 2 | $5 - 2$ | 3 |
| 5. I found the various functions in this system were well integrated. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | ✓ | <input type="checkbox"/> | 4 | $4 - 1$ | 3 |
| 6. I thought there was too much inconsistency in this system. | <input type="checkbox"/> | <input type="checkbox"/> | ✓ | <input type="checkbox"/> | <input type="checkbox"/> | 3 | $5 - 3$ | 2 |
| 7. I would imagine that most people would learn to use this system very quickly. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | ✓ | <input type="checkbox"/> | 4 | $4 - 1$ | 3 |
| 8. I found the system very cumbersome to use. | <input type="checkbox"/> | <input type="checkbox"/> | ✓ | <input type="checkbox"/> | <input type="checkbox"/> | 3 | $5 - 3$ | 2 |
| 9. I felt very confident using the system. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | ✓ | <input type="checkbox"/> | 4 | $4 - 1$ | 3 |
| 10. I needed to learn a lot of things before I could get going with this system. | <input type="checkbox"/> | <input type="checkbox"/> | ✓ | <input type="checkbox"/> | <input type="checkbox"/> | 3 | $5 - 3$ | 2 |

Total = 26, $Score = Total * 2.5 = 26 * 2.5 = 65$

8.2 Discussion

We have interviewed 20 users and gave them the above 10 SUS Questions and rate them from 1(strongly disagree) to 5(strongly agree) to test the usability of our system, and few scored the same. For each question, we got the scales by getting the mean of the 20 users and recorded them on the scoring form.

In question 1, we got a scale of 4 which means that most of them likes to use the system while in question 2 we got 3 which means some of them finds the system unnecessarily complex and some finds it necessarily complex . When asked if the system is easy to use most of them answered yes and we got a high score of 4 which then implies the answer to question 4 giving us a score of 2 that they don't need a technical person to use the system. According to them the functions in the system are well integrated giving us the score 4. In question 6, we got a scale of 3 which means that the system is not too consistent and not too inconsistent, it has inconsistency in terms of the design (e.g. form). As what they've experienced in using the system they believe that most people would learn to use the system quickly like they used it. In question 8, if the system is very cumbersome to use, we got a scale of 3 which means that it is not too slow nor too fast. In question 9, we got a scale of 4, which means they are confident to use the system, that they are not afraid clicking any buttons in the system but they still need to learn some things in the system.

After analyzing their feedbacks and answers, we then do the way SUS scored it and we got the Score of 65, converting it into a letter grade which gives us a C-. Having a Score of 65 means our Usability is below average since the average SUS score from all 500 studies is 68.

The way SUS scores is:

- For odd items: subtract one from the user response.
- For even-numbered items: subtract the user responses from 5
- This scales all values from 0 to 4 (with four being the most positive response).
- Add up the converted responses for each user and multiply that total by 2.5. This converts the range of possible values from 0 to 100 instead of from 0 to 40.

The table below shows the percentile ranks for a range of scores and how to associate a letter grade to the SUS score.

| Grade | SUS | Percentile Rank |
|----------------|-----|-----------------|
| A ⁺ | 90 | 99% |
| A | 82 | 93% |
| A ⁻ | 80 | 88% |
| B ⁺ | 78 | 83% |
| B | 75 | 73% |
| B ⁻ | 73 | 67% |
| C ⁺ | 72 | 63% |
| C | 68 | 50% |
| C ⁻ | 63 | 36% |
| D | 55 | 20% |
| F | 50 | 13% |

8.3 Conclusion

After we get the results on how usable our system is through the use of System Usability Scale method we have discovered some weaknesses like inconsistency and inefficiency and strengths like manageability and easy to use that our system possessed. Having a score of 65 implies that our system really needs improvement. Given those weaknesses, our team knows now where to focus and what features do the users give their attention most. And since our system is an e-commerce platform for online merchants one of the most important factor that we have to consider based on the feedbacks of our users is first the interface design, whether it is eye-catching to the users or it's simple and easy to use and second is the functionality and efficiency of the system. With the help of the SUS method our team knows now how to improve our system and get a higher grade than 65.

Chapter 9

Questionnaire

9.1 Client Questionnaire

1. What kind of business is your company in?
2. What specific industries do you cater to?
3. On average, how many employees and departments do you have in your company/business?
4. How many people at your company/business will be involved with this project?
5. How did you manage your products or inventory, manually or you're using some applications(e.g. spreadsheets)?
6. What benefits do you expect from this project?
7. What keywords do you want people to use in search engines to find your site?
8. What are your design requirements?
9. What kinds of products will you be selling?
10. Roughly how many products will be listed on the site?
11. How would you like to organize your product?
12. Do you have product descriptions available?
13. Do you have high quality photos available for each product?
14. Do you want to allow product reviews or ratings?
15. Do you want to add social sharing icons to product pages?
16. Do you want the web site to track inventory?
17. Do you want to build an email list of customers for promotional purposes?
18. Do you offer quantity discounts?
19. Do you want to offer coupons?
20. Do you want to offer wish lists?
21. Do you have terms of service and refund policies in place for the site?

22. Would you want to integrate online payment methods in the system so that your customers will be able to pay online? (i.e. Credit Cards, Paypal)
23. Do you have any suggested features you'd like to be implemented in the system?
24. Does this project have a deadline?
25. What is your budget for this project? Are you willing to pay?
26. Do you have anything to add?

Chapter 10

References

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<https://www.w3.org/Protocols/rfc2616/rfc2616-sec10.html>
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<http://www.usabilitybok.org/sus>