

Course Title: Artful Design: How We Shape Technology and How Technology Shapes Us

Course Code: DSN 100 Instructor: Ge Wang

Course Webpage: https://artful.design/dsn100

### **Course Summary**

\*Please see course page for full description and additional details.

### Class Meeting Schedule (virtual in Zoom)

Fall 2020: October 15th—November 19th | Thursdays 5-6:50pm

### **Grade Options and Requirements**

- No Grade Requested (NGR)
  - This is the default option. No work will be required; no credit shall be received; no proof of attendance can be provided. Readings are optional but highly recommended.
- Credit/No Credit (CR/NC)
  - Students must participate in at least 5 of 6 weekly Zoom sessions/discussions.
- Letter Grade (A, B, C, D, No Pass)
  - Students must participate in at least 6 of 6 weekly Zoom sessions/discussions, and complete a piece of written work (see "Coursework" below).

\*Please Note: If you require proof that you completed a Continuing Studies course for any reason (for example, employer reimbursement), you must choose either the Letter Grade or Credit/No Credit option. Courses taken for NGR will not appear on official transcripts or grade reports.

#### Coursework

Coursework includes readings and discussion. In addition, those taking the course for a letter grade will be expected to craft a reflective paper or a speculative design that considers the social and cultural contexts of a specific designed artifact or system, as well as the new contexts that such design creates. Readings in this course include *Artful Design: Technology in Search of the Sublime*—an unconventional photo-comic textbook (and a "hidden ethics book")—as well as selected essays on design, technology, and way of life.

#### Textbook

\* Please see course page for information on textbook.

(continued on next page)

## **Tentative Weekly Outline**

## Week 1 "What is Design and Why Do We Do It?"

#### Learning objectives

- 1. Develop a broad and precise working definition of design.
- 2. Gain tools to examine works of design, discerning elements of pragmatics, aesthetics, function, form, means, and ends—and to unpack the human motivations underlying a design.
- 3. Identify ways in which design shapes our everyday life and our world in 2020.

#### Topics

- 1. More than meets the eye: design is all around us, sometimes hiding in plain sight
- 2. Why do we design? The infinite cycle of necessity and invention
- 3. Case study: the toilet and the smartphone
- 4. Case study: the design of a strange pencil case
- 5. Case study: the design of Ocarina, the iPhone's Magic Flute
- 6. Discussion: reflect on design in our lives, and ways in which it influences our way of life, using the frameworks introduced.

### Readings

• Artful Design Prelude, Chapters 1 "Design Is \_\_\_\_\_" and 2 "Designing Expressive Toys"

## Week 2 "Models of Design; Artful Design"

#### Learning objectives

- 1. Characterize three design approaches: "human-centered design", "design thinking", and "artful design", highlight the key similarities and differences between them.
- 2. Identify two kind of motivations for design: "deficits-based" vs. "assets-driven"—and recognize examples of each.
- 3. Understand what is meant by "artful design" and its emphases on values, aesthetics, and flourishing; start to apply artful design as a lens to understand and carry out design in our world, alongside other lenses.

#### Topics

- 1. Contextualizing artful design: problem solving that critically questions the underlying premise
- 2. Design for flourishing: what does it mean?
- 3. Case study: the design of toys, games, musical instruments
- 4. Case study: the design of public policy, laws, and constitutions
- 5. Discussion: the critical and uncynical unpacking of human motivations in design

#### Readings

• Artful Design Chapters 6 "Game Design"

# Week 3 "Social Tools: The Medium and the Message"

#### Learning objectives

- 1. Gain historical perspectives on the evolution of communication media through the ages.
- 2. Critique how our everyday tools shape our behaviors and our way of life.
- 3. Articulate artful design principles towards creating more virtuous social tools.

#### Topics

- 1. What is a "medium"?
- 2. Volume, velocity, virality: a brief history of the design of media
- 3. Case study: when humans built the internet by hand
- 4. Case study: social media and free society (how we got here)
- 5. Virtue and design: "what does it mean to design well?"
- 6. Discussion: what might a "virtuous social tool" look like?

#### Readings

• Artful Design Chapters 7 "Social Design"

## Week 4 "The Ethics of Design"

### Learning objectives

- 1. Identify key questions in ethics and design—and connect them to Week 1's "why do we design?".
- 2. Acquire a broad perspective on ethics and technology *beyond* "do no harm" by also considering "what does it mean to do good" and "how do we want to live with our technologies?" as ethical questions.
- 3. Gain tools in a real-world context to understand ethical issues in design, and strategies for working through them when they represent a conflict of underlying values.

#### **Topics**

- 1. Ethics is more than a "leash" on technology (it is the soul).
- 2. The Platinum Rule: what if this was the bottom line of doing business?
- 3. The conflict of values; ethics and economics
- 4. Case studies: the good, the bad, and the ethically sublime
- 5. Discussion: in search of the balance of intrinsic and economic values

#### Readings

• Artful Design Chapters 8 "Manifesto: A Philosophy of Artful Design"

## Week 5 "What Do We (Really) Want From Artificial Intelligence?"

#### Learning objectives

- 1. Understand what constitute "artificial intelligence", ways in which it is designed, and its potential promise and perils.
- 2. Formulate critical questions about AI and the design of artificial intelligence systems.
- 3. Gain a conceptual understanding of human-in-the-loop approaches to design AI systems

### **Topics**

- 1. What is AI and how is shaping our world today? Where is it going?
- 2. The Oracle or the Tool what do we want?
- 3. Case study: word embeddings using word2vec
- 4. Humans in the loop: the artful design of AI systems
- 5. The importance of seeking better questions in Al
- 6. Discussion: what do we (really) want from AI?

#### Readings

TBA

## Week 6 "The Future History of Design"

### Learning objectives

- 1. Recognize what is at stake in our technology-drenched world, presently and moving forward.
- 2. Contemplate what engineers of today and tomorrow need to be, as well as the role of multidisciplinary education. How can we do better?
- 3. Take stock of what you've learned so far and how you might apply them in work, study, and life.

#### **Topics**

- 1. The Humanist Engineer / "Pi-Shaped Person"
- 2. The Design of Us: Design for flourishing revisited
- 3. Social justice; what does it mean for design to be truly "artful"?
- 4. Discussion: where we go from here