

# Ronald J. Hess

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## » Goal

To provide fulfilling services for the community which ease the burden of those who are currently struggling in life

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## » Education

**Pennsylvania State University**, State College, Pennsylvania  
Bachelor of Science Candidate in Health Policy and Administration, May 2015  
Minor in Labor Employment Relations

### *Major Courses Taken:*

- Health Policy Issues and Professional Development
  - Financing Healthcare
  - Labor Employment Relations
  - American Politics and Economics
  - Mandarin Chinese
  - Data Entry and Database Management
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## » Honors

Dean's List	2014
National Honor Society	2010
National Chinese Honor Society	2010
Performance Excellence in Mandarin Speaking Contest Award	2009
Outstanding Student of the Year Award	2009

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## » Work Experience

**Windy Hill Continuum of Care Retirement Community**, Phillipsburg, Pennsylvania  
*Service Learning Intern, September 2014 – December 2014*

- Worked with Presbyterian Senior Living corporate office to evaluate each campus's efficiency in obtaining new residents and preventing resident hospital readmissions
- Sorted and analyzed patient health information by RUGs, DRGs, reimbursement types, and campus location
- Presented findings to Windy Hill executive management and the Presbyterian Senior Living corporate office for further analysis
- Engaged in recreational events to improve resident fulfillment

**Blair Medical Associates Multi-Specialty Group Practice, Altoona, Pennsylvania**  
*Administrative Intern, May 2014 – July 2014*

- Led a team of interns in the production of a presentation and formal website outlining strategic growth approaches
- Pitched team deliverables to senior management and received affirmative feedback
- Assessed company's integrity of patient health information under the guidance of the Chief Information Officer
- Analyzed and cross-referenced company financial statements to assure uniformity and accuracy

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» **Activities**

**Member, Alternative Fundraising Subcommittee, Pillar Special Interest Organization of Pennsylvania State's MaraTHON Charity**  
*2013-2014*

- Helped to arrange 20+ fundraising events
- Collectively raised \$120,000+ for pediatric cancer research, treatment, and emotional support

**Member, Health Policy and Administration Club**

**Member, Delta Lambda Phi International Fraternity**

**Volunteer, Mad Hatters Chemo-Cap Charity Group**

**Volunteer, Saint George Roman Catholic Church Charity Services**

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» **References**

Available upon request