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Employment Objective

Seeking a challenging and rewarding entry level position in retail to further my growth and knowledge in the industry

Highlights of Qualifications

- Have great problem solving skills, able to analyze information and people, excellent communication skills, leadership ability, and a great team player
- Self-motivated, and goal-motivated, with a passion for taking care of customers
- Technical skills- PowerPoint, Word, Excel, Style Sight
- 4+ Years of customer service experience

Work History

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| Donna Dressler Jewelry Gifts & More | 03/2013-05/2013 |
| Intern | Lincoln, RI |
| <ul style="list-style-type: none">• Create and Design Look Books for her new Jewelry to send out to perspective buyers.• Enhance the companies Social Media Presence primarily through Facebook to get more brand awareness.• Conceptualize and create visually appealing displays to draw in business, introduce new items, create a positive store image, and increase revenue. | |
| Ann Taylor LOFT | 10/2012-05/2013 |
| Sales Associate | Providence, RI |
| <ul style="list-style-type: none">• Engage the customer through conversation and determine the customer's needs. Provide product knowledge to customers through the features, values and benefits of each product• Be aware of current promotional items and the correct pricing. Know where products are located within the store | |
| Shoprite Supermarkets | 1/2010-9/2012 |
| Senior Cashier/ Customer Service | Newburgh, NY |
| <ul style="list-style-type: none">• Respond promptly to customer inquiries, handle and resolve customer complaints• Set up new customer accounts, and communicate with other departments if any problems arise | |

International Experience

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|---|-----------------|
| Fashion Merchandising Study Abroad in Milan, Italy | 06/2013-07/2013 |
| <ul style="list-style-type: none">• Adapted to an unfamiliar environment and embraced cultural differences• Researched retail companies and presented projects to a leading bank regarding economically smart investments.• Visited many retail companies and met with the owners to discuss their businesses strategies. | |

Education

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| Johnson & Wales University | Providence, RI |
| Bachelor of Science, Fashion Merchandising and Retail Marketing | Degree, 07/2013 |

GPA: 3.59