315 Shady Dirve | Crescent, PA 15046 | (412) 874-9758 | raghenm@gmail.com

### ➤ OBJECTIVE:

To be awarded a position that will utilize my experience with research, project management, multi-tasking and leadership.

#### **EDUCATION:**

The University of Bridgeport, (Bridgeport, CT)

In progress (3.95 cumulative GPA)

MS in Biomedical/Electrical Engineering

(Expected Graduation May 2014)

(3.59 cumulative

**The California University of Pennsylvania,** (California, PA)

**June 2012** 

B.S. in Pre-Medicine, Biology GPA) Dean's List recognition

The California University of Pennsylvania, (California, PA)

**June 2012** 

Gerontology Certificate

(3.9 cumulative GPA)

American Academy of CPR & First Aid, (Online)

October 2011

CPR Certification

Moon Area High School, (Moon Township, PA)

**June 2008** 

Honors courses: Biology, Language Arts

**High Honors** 

(3.63 cumulative GPA)

#### **➤ WORK EXPERIENCE:**

**Product Development Intern,** (Pittsburgh PA)

**December 2013 to Current)** 

#### ActivAided Orthotics

- Materials sourcing for an economically sustainable and durable product
- Improving the design for intuitiveness and user friendliness
- Navigating insurance reimbursement validation
- Simplifying and streamlining design for product fabrication
- Efficiency of order fulfillment and reaching end users
- Collecting feedback on product efficacy
- Log & ship orders, invoicing, recordkeeping
- Administrative tasks miscellaneous paperwork and tasks
- Inventory and supply chain manage vendors, materials supply, finished inventory

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- Customer service Provide first level of support to customers/distributors
- Company improvement identify ways to help push ActivAided towards success!

### **Assistant Manager**, (South Port CT)

September 2013 to Jan 2014

Tabouli Grill

- Counting inventory and ordering supplies
- Manage front of the house employees
- Ensure guest satisfaction is high
- Devising the front of the house employee schedule
- Seat and assist guests. Proactively answer questions or relay information

### Graduate Assistantship, (Bridgeport CT)

January 2013 to January 2014

University of Bridgeport

- Organize and assist in biological lab activities
- Obtain sponsors the donate to the University funds
- Plan and organize the honors banquet

#### Community Assistant, (Bridgeport CT)

January 2013 to September 2013

**Bridgeport University** 

- Assist residents with check in's and out's
- Administrative duties (answer phone, complete/ organize residents files)
- Monitor building for health and safety hazards

Floor Manager, Server & Hostess, (Robinson, PA)

**2007 to September 2013** 

# 315 Shady Dirve | Crescent, PA 15046 | (412) 874-9758 | raghenm@gmail.com Houlihan's Restaurant

- Manage front-of-house employees and effectively solve guest problems efficiently and effectively
- Manage multiple tables while serving; requires a high-level of focus while under pressure
- Seat and assist guests. Proactively answer questions or relay information

### **Assistant Manager**, (Robinson, PA)

April 2012 to January 2013

Abercrombie & Fitch

- Shipment/ floor replenishment
- Floor management/supervision
- Visual manager (Directing and running floor sets)
- Recruiting/hiring employees

### Personal Care Assistant, (McKees Rocks, PA)

2011 to May 2012

The Willows, Alzheimer's Unit

- Assist patients with daily living activities (i.e. bathing, eating, etc)
- Liaison between families and patients; inform families of current status or progress
- Direct and administer activities with patients to assist with memory loss and fine motor skills

### ➤ LEADERSHIP AND ACTIVITIES:

- Member of the Tri Beta Biology Honors Society, California University of Pennsylvania
- Member of The National Society of Leadership and Success, California University of Pennsylvania (2010-Present)
- First Place Winner in the cellular/molecular biology research category, Commonwealth of Pennsylvania University Biologists (April 2012)
- Athletic scholarship recipient for women's soccer, The California University of Pennsylvania
- Presidential Scholar, California University of Pennsylvania (2011 and 2012)
- Dementia training, The Willows

315 Shady Drive | Crescent, PA 15046 | (412) 874-9758 | raghenm@gmail.com • Completed 550 hours of work in a 17-person unit

- President of University of Bridgeport Society of Women in Engineering
- University of Bridgeport Women in Engineering scholarship winner (Fall 2013)

### > REFERENCES:

• Paula B. Caffrey, Ph.D., Assistant Professor

Biological and Environmental Sciences California University of Pennsylvania California, PA 15419-1394 (724) 938-4209 (W)

• Jan Biro, Assistant Manager

Houlihan's Restaurant 100 Robinson Center Drive Pittsburgh, PA 15205 (412) 508-9974 (C)

• Sara Wiefling, Registered Nurse

Robinson, PA (412) 370-9766 (C) Swiefling@gmail.com

315 Shady Dirve | Crescent, PA 15046 | (412) 874-9758 | raghenm@gmail.com
• Sara Meiss, Ph.D., Associate Professor

Department of Biological and Environmental Sciences

California University of Pennsylvania

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