

# LISA M PHILLIPS

62 Coolspring Street , Uniontown, PA 15401

H: 724-562-9252 | C: 724-562-

9252 [lisamphill6@gmail.com](mailto:lisamphill6@gmail.com)

## PROFESSIONAL SUMMARY

Versatile social worker skilled in assessments, intakes, referrals, crisis management and case management. Extensive knowledge of community resources in the Fayette, Washington, and Westmoreland County areas. Enthusiastic Social Worker with vast medical social work background. I work effectively with patients and families experiencing medical crises, acting as an advocate and guide as they navigate difficult and emotionally-draining situations.

I am an adaptable social worker adept at working effectively with children, adolescents, families, couples and groups.

Social Worker successful at implementing a clinical approach to patient care. Removes potential personal biases to help each patient in an objective and logical way.

## SKILLS

- National Association of Social Workers (NASW)
- Strengths-based solution-focused therapy
- Play therapy
- DSM-IV knowledge
- Culturally-sensitive
- Structured Decision Making (SDM) tools
- Life skills counseling
- Knowledge of medical and psychiatric terminology
- Compassionate
- Reliable
- CPR Certified
- Analytical thinker
- Divorce and custody issues
- Extensive knowledge of Bipolar disorder

## WORK HISTORY

### Case Manager

05/2013 to 11/2013

**Southwestern Pennsylvania Health and Human Services** – Charleroi, PA

- Developed treatments and casework programs for an average of 7-20 patients each month.
- Maintained regular contact with clients, including visiting clients' homes.
- Helped each patient understand his or her illness and the contributing personal, social and economic factors.
- Wrote reports and case summaries and compiled work records, including required statistics.
- Solicited advice and guidance from senior personnel and other experts when difficult or atypical situations developed.
- Coordinated patient care from pre-admission to post-discharge follow-up.
- Supported patients and families in coping with problems resulting from severe illness.

### MSW Social Worker Intern

09/2012 to 12/2012

**Practicum-Fayette Home Care & Hospice** – Uniontown, PA

- Provide therapeutic intervention services to hospice adults using

individual, family, and group treatment.

- Population consisted of adults and seniors diagnosed with an incurable disease with a life expectancy of 6 months or less and were deemed skilled nursing qualified.
- Assessments, evaluations, referrals, program eligibility, psycho-social evaluations and projection of care with appropriate implementation of services
- Direct Social Services care to persons with non-life threatening diseases Data entry, case management, care plans, case meetings, adherence to state guidelines and regulations.
- Interviewed and evaluated clients, including conducting safety and risk assessments.
- Supplied crisis intervention and substance abuse services to patients in the community.
- Met with 5-7 clients each day for regular therapeutic interviews.

**Program Aide**

**01/2004 to 06/2005**

**Therapeutic Activities Assistant – Donora, PA**

- Assisted clients in daily activities, Prepared goal progression notes for physicians and family members, Reviewed case notes for goal attainment, De-escalation of behavioral situations, Assisted clients in daily work routine of newspaper readiness/packaging, Set-up of meals/Oversaw clients in meal prep for their counterparts/self-sufficiency role.

**Heights Training and Educational Center**

**08/2001 to 04/2003**

**Instruction Facilitator for At-Risk Youth and Young Adult**

- Collaborated with the county court and school districts to serve at-risk and dually-diagnosed individuals.
  - Wrote reports and case summaries and compiled work records, including required statistics.
- Collaborated with court, law enforcement and community providers.
- Instructed court adjudicated at-risk youth and young adult drop-outs, ages 14-17 with an extended program for ages up to 21, to acquire their high school diploma and G.E.D.
  - Instructed students on anger management, life skills, computer application, resume writing and interview skills, money management, problem-solving, and independent skills
  - Attend monthly meeting
  - Family home visits
  - Tutoring
  - Mentoring

**Women's Shelter Client Coordinator**

**01/1991 to 04/1992**

**New Pathways**

- Met with 5-7 residents each day for regular therapeutic interviews.
- Helped each patient understand his or her illness and the contributing personal, social and economic factors.
- Solicited advice and guidance from senior personnel and other experts when difficult or atypical situations developed.
- Facilitated Permanency Team Meetings (PTM) and family meetings.
- Collaborated with the program director to determine and reduce the risk of self-harm and suicide.

## **EDUCATION**

**Bachelor of Science:** Social Work

**2012**

**California University of Pennsylvania** – Pennsylvania

**Certificate Computerized Banking & Finance**

Oak Park, Michigan

**B.S**

GPA: 3.9 Q.PA: 2.89

Shatter the Silence: Sex Trafficking, Habitat for Humanity, Leadership,  
Crisis Intervention

## **ADDITIONAL INFORMATION**

- Transcript Available upon request Extra Notation: Additional work experience upon request