

Jonathan Euceda
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Objective: Obtain a position where I can perform and enhance my asset protection, investigation and analytical skills.

Education

Montclair State University

B.A. in Justice Studies, Concentration in Justice Systems (August 2013)

Fairleigh Dickinson University

Associates in Liberal Arts (May 2011)

Relevant Coursework

Intro to Criminal Justice

Criminology

Perspectives to Justice Studies I & II

Crime Scene Investigation

Drugs & Society

Juvenile Delinquency

Work Experience

US Postal Inspection Service, Newark, NJ

Summer Intern 2013

- Understand laws enforced by U.S. Postal Inspectors
- Assist in search warrants and controlled deliveries
- Assist in postal label analysis
- Attend court hearings

Customer Service Representative at TD Bank, Weehawken, NJ

05/2013 - Current

- Provide exceptional customer service
- Prevent fraud
- Establish and maintain customer accounts
- Explain feature and benefits of products while making personal recommendations

Salesman at PC Richards & Son, West New York, NJ

10/2010 - Current

- Maintain friendly and professional customer interactions
- Inventory control
- Prevent fraud
- Describe use and operation of merchandise while making personal recommendations
- Establish new customer credit card account and process credit payments

Team shift leader at Rita's Italian Ice, North Bergen, NJ

6/2009 - 10/2010

- Supervised 3-4 employees at a time
- Managed cash and inventory
- Opened and closed store and register
- Provided friendly and professional customer service

Loss Prevention at Wakefern Food Corp., Elizabeth, NJ

Summer Intern 2010

- Enforced secure entry of inventory and employees
- Assisted in investigations and interrogations
- Developed strategies to apprehend criminals
- Insured the safety employees and customers

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Professional Organizations

Lambda Theta Phi, Latin Fraternity Inc.

Skills

Bi-Lingual (English and Spanish), team leadership, active listening skills, analytical skills, energetic work attitude, positive outlook, friendly and approachable, proficient in Microsoft Word, Excel, and PowerPoint