

Mallory Faye Douglas

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Summary

Recent college graduate with passion to help people in crisis. Graduated with a Bachelors of Science in Family and Human Services. Seeking employment in the human services field. Highly motivated and enthusiastic worker with excellent communication skills who is able to meet the needs of clients in crisis.

Experience

Northwest Arkansas Women's Shelter, Rogers, AR October, 2014- January, 2015

Advocate Intern

Met client's general needs, answered hotline calls, updated client database, processed client intake and exit interviews. Improved the system for checking in client's children. Took initiative to help address client's personal needs, so that they were more prepared to depart from the shelter.

Genesis House, Siloam Springs, AR July, 2014-August, 2014

Case Worker Intern

Shadowed the caseworker, observed client interviews, analyzed specific client needs to ensure they were fulfilled correctly. Excelled in knowledge of resources available to enable the client to succeed.

Education

John Brown University Graduated: 2015

Bachelor of Science: Family and Human Services

Emphasis in Child and Family Studies

Certification- Prepare and Enrich Relationship Assessment

Skills

Outstanding communication skills

Excellent office skills

Ability to adapt

Intentionally consistent

Excels when working with others

Exceeds at conflict resolution