

# Brianna Larsen

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## EDUCATION

### **Bachelors of Arts, Major: Human Services, Minor: Arabic and Islamic Studies**

Western Washington University: Bellingham, Washington- Graduated June 2014

### **Associate in Integrated Studies, Concentration: Cultural Studies and Art, Cascadia Community College**

Bothell, Washington- Graduated December 2010.

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## RELEVANT SKILLS

### **Communication and Cultural Skills**

- Fluently conversational in Arabic (2 years) and American Sign Language (3 years)
- Familiar with interviewing and intake processes, case management, interpersonal and cross-cultural communications, research writing, and script writing
- Cultural competency classes include: Politics in the Middle East and North Africa, cultural anthropology, cross-cultural psychology, community & global systems, and Arabic and ASL

### **Management and Leadership Skills**

- Effectively prioritizes and organizes tasks in order to achieve the most effective solution
- Able to keep calm in a fast paced work environment and stressful situations while communicating effectively
- Relates well with diverse population of clients and co-workers;
- Experience training new employees
- Professional conflict resolution skills in resolving customer complaints

### **Technical Skills**

- Familiar with Microsoft Word, PowerPoint, Photoshop, Final Cut Pro (video editing), and photography (digital and film), quickly and easily learn new technologies
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## RELATED EXPERIENCE

### **Cultural Orientation Facilitator Intern/Volunteer**, International Rescue Committee, SeaTac WA, June 2014-present

- Facilitate American cultural orientation classes for newly arrived refugees for the IRC at the SeaTac location
- Collaborate with team members to present topics of interest for refugees to pass naturalization testing
- Welcome newly arrived refugees

### **Advocacy and Outreach Intern**, Hearing Speech & Deafness Center, Bellingham WA, Jan. - April 2014

- Researched, developed, and implemented training workshops to improve communication and interactions between hearing and Deaf communities
- Produced an online video in ASL to recruit and advocate for volunteers
- Provided services to Deaf clients by answering the video phone, emailing Deaf advocates upon arrival of their client's appointments, translating, and detailed note-taking for professionals in the Seattle office location

### **Resource Administration Intern**, Bellingham Unitarian Fellowship, Bellingham, WA, April – Dec. 2013

- Established *Building Bridges with Muslims and non-Muslims* community discussion to focus on the strengths of each community and how to establish healthy relationships.
- Gathered brochures from various non-profits in Bellingham in coordination with donations to them in order to target social justice issues
- Led and hosted monthly adult forums introducing the topic of interest and representative from various non-profits and organizations
- Re-created fair-trade coffee retail display (menu and table display), organized retail & storage closet, and put together binders for the social justice committee

### **Activity Director Aide**, Bellingham Health and Rehabilitation Center, Bellingham, WA, Jan. - April 2013

- Interacted with dementia and Alzheimer patient to develop cognitive skills.
- Organized and assisted with various cognitive development activities in the Special Care and Regular units.
- Created new patient packets, organized intake forms, and filed records

## WORK EXPERIENCE

**Barista**, The Den Coffeehouse. Bothell Washington: June 2012-present

**Delivery driver**, Domino's pizza. Bothell, Washington: April 2011-December 2011

**Server, Cashier, and Pit Master**, Carolina Smoke BBQ. Bothell, Washington: September 2009-March 2011

**Saleswoman (Jewelry)**, Various Art Fairs in Washington: October 2004- present (Seasonal)