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Chatbots and DevOps

How to use GCP, Stackdriver, Docker and Hu:toma to host a chatbot.

The Workshop Version (based on feedback)

Github

https://github.com/chrisguest75/gdgstackdriver

Questions

- Who knows about GCP?
- Who considers themselves to be a developer?
- Docker and Containers?
- Stackdriver?
- Chatbots?

Overview

- Chatbots
- Webhooks
- Docker
- Stackdriver

ChatBots

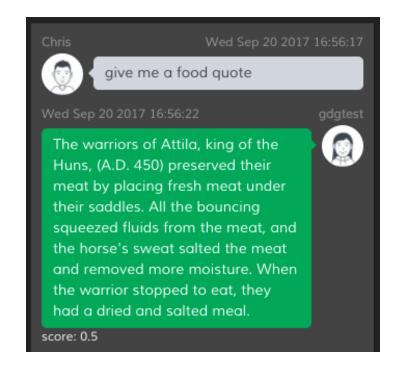
- An automated entity that responds to questions or statements
- Takes free form text and attempts to discover an intent
- They are predominantly domain specific.
- Usually used to help a user solve a problem

Quick Demo

Use a Hu:toma Weatherbot to find the weather in Reading tomorrow

Webhooks

- Trained bots invoke webhooks for intents
- Http request response
- Simplifies distributed event processing chaining
- Usually json payload is posted to the endpoint
- Lots of examples; Slack, CI build tooling, If this then that.



Docker

- A revolution
- Make processes (almost) agnostic of execution environment
- Package up immutable processing agents
- (Potentially) lightweight much lighter than VM's
- Versioned; 10:Publish, 20:Pull, 30:Upgrade... Goto 10



Stackdriver

- Log and Metric collection for your infrastructure AWS, GCP, Local
 - Push direct
 - Stdout scraping
 - Log harvesting
- Tracing and Debugging
- Uptime Checks
- Dashboards and Alerting
- FluentD Agent based



Writing Basic Webhook

- Python
- Flask "Hello world" Service
- Curl testing
- Containerise
- Push to Registry

GCP Hosting

- Free account \$300 for a year!!!
- Gcloud SDK https://cloud.google.com/sdk/
- Projects
- VPC's
- Enabling API's Billing, Container Registry
- Service Accounts and IAM's
- Firewalls
- Compute
- SSH

gcloud Automation

- In the absence of a desired state configuration tool use 'gcloud'
- Save your scripts and repeat

Note to self

- Logs
 - Filters
- Monitoring of the VMs
 - Processes & Memory
- Uptime checks
- Log Metrics

Key Points

- gcloud makes it simple to build replica infrastructure
- Logging lots of logging
- Health endpoints
- Hu:toma chatbots are fun to make

Next

- SSL
- Use DNS instead of IP addresses
- Clustered load balancing of the webhooks
- Metrics rather than logs

Questions

- Continue this story?
- A hands on workshop?
- Other ideas?