



OMAN GREEN AWARDS 2011
NOMINATION FORM

Instructions for completing the nomination form:

1. Please use a separate Nomination Form for each award category.
2. You may attach extra paper as necessary
3. In the event you attach photographs, Statistical Tables and Reports to support your nomination they should be clearly labeled and marked
4. Please note that it is mandatory to provide two independent referees for the Nomination to be considered.

Organization Details:

Organization Name Tawoos Industrial Services Company (TISCO)
CR No.
Organization Type (Business/NGO/Gov) Business
Website www.tiscoman.com
Location /Address CBD Area, Renaissance Group

Award Category The Green Habitat Award

Project Details:

Project Title Permanent Accommodation for Contractors (PAC)
Location of Project Fahud, Nimr, Qarn Alam, Bahja, Marmul
One Line Description of Project A 'home away from home' and efficient solution for clients who want to save tangible costs in the long-term.

Effectiveness

What were your goals?

To provide high standards at lower costs through economies of scale, and raising living standards and personal well-being for all workers by providing world-class, best practice solutions.

Commitment to health and eco-friendly operations is ingrained into each operation. As a provider of life-services such as accommodation, catering and many life services in between, the PAC concept demonstrates world-class standards of quality at a lower cost to customers AND to the environment. We



have had a long running Environmental Policy which was updated in 2010 which highlights our concern for environmental objectives and targets. From the very first operating PAC (2004), we knew that to create a ‘home away from home’ meant that we needed a green landscape – which can be a challenge to maintain in the middle of the desert! To solve this, each PAC has its own garden nursery to source and grow flowers and shrubs locally rather than export across miles, and the watering of these plants is managed efficiently and sourced through grey water. Pictures of shrubbery and trees planted are attached.

Also since the start, we have a thorough quality and health management system which is regularly audited by independent bodies and is accredited through ISO and other world-class certifications. This is extremely necessary for living solutions that are operating in harsh climates. We regularly monitor the electricity and water consumption levels, and have posted signs around PACs to encourage guests to turn off lights and AC’s while out of the room and to save water – these signs are found in the rooms and kitchens as well. We use LED lights and long-life bulbs for electricity and have fitted bathrooms and kitchens with water saving taps. We also have a stringent waste management system where waste is separated and prepared for disposal to meet environmental codes with no accidents. Though we have very little hazardous waste, we do ensure that it is properly disposed and used properly.

In our kitchens, health and safety comes first, but we are cautious about the environment too. Procuring as much local ingredients as possible allows us to reduce the carbon footprint of food. We provide our employees and clients with a simple ‘traffic light’ system for how to eat healthy – Green: eat plenty; Yellow: be cautious; Red: eat least. We are looking to monitor the carbon footprint of our vehicle fleet next. Also, we motivate our customers and staff to exercise through a range of health facilities provided on site at no charge.

How have you measured your success?

We measure success through various ways, monitoring our electricity and water consumption and taking action if we find them higher than our ceiling cost. We measure customer satisfaction as well as quality service, and the successful contract award for new PACs from our client is a measure of success too.

Innovation & Creativity

How were innovative methods, strategies or ideas applied?

As the saying goes, Need is the mother of invention. Having an on-site garden nursery is one example of a strategy that has produced great results in saving cost, creating jobs and having a positive impact on the workforce. In our upcoming construction we are looking at green technologies and things like insulation, double-glazed glass, solar power, eco-concrete, and other solutions coming to the market. At one of our



packs visitors will see a solar power pilot project that we are monitoring in conjunction with a sister company in order to study the efficiency and practicality of this as a long-term solution for our PACs.

Impact

How has the project/initiative/work motivated others to contribute to a greener Oman

When the contractors and visitors see our PAC projects they are amazed by the greenery that can grow in the desert heat. We have motivated a local charity organization to donate seeds for local trees that we tend to in our nurseries and give back the healthy saplings for planting.

Originality and Leadership

How has the nominee demonstrated vision, foresight and persistence?

We continuously challenge our PAC managers and employees to contribute new ideas to greener, leaner and safer operations. Given the recent issues facing carbon, identifying the PACs' carbon footprint is an issue that we are seriously studying for results. We are also looking into recycling our waste and look forward to the country's development of its waste management systems which are on course for near completion. When that takes place we will be contributing to these programmes aggressively.

Continuity & Sustainability

How sustainable is the initiative carried out?

The environmental policy that is written for the company is written so that it does not adversely affect our contractual obligations and at the same time allows for growth. The environmentally responsible actions that we carry out at PACs now do not take away from the resources of future generations and are executed with the objective of inspiring people to a healthier lifestyle that is green.

Explain how it will be effective in the long term

PACs are effective in the long term from its conceptualization, by bringing a facilities concept that is based on economies of scale, we can provide a greater number of people with high quality living services at lower costs for the customer AND with lower costs on environmental resources.

