

Cintia Siqueira

Ex Graphic Designer and Business Analyst transitioning into a front end role after completing a Bootcamp in code. A creative person, and a dedicated professional that enjoy learning new technologies and things. Who loves details and simplicity.

< KEY SKILLS >

- Waterfall & Agile Methodologies
- Cross-functional Collaboration
- Programming Languages
- Achievement of KPIs & Targets
- Process Improvement
- Software Engineering
- Front End Development
- Web Development
- UI/UX Design

< EDUCATION >

Unicesumar | Maringa, Brazil/Remote | Aug 2021 – Present
BSc in Systems Analysis and Development

School of Code | Birmingham, UK | Nov 2021 – March 2022
Tech Bootcamp – HTML, CSS, JavaScript, ReactJS & Agile

University Unifebe | Brusque, Brazil | Feb 2015 – Aug 2017
Degree Course: Graphic Design

< WORK EXPERIENCE >

SPG Prints - Brazil

Business Analyst, Jun 2017 - March 2019

- Achieved high customer satisfaction levels by consistently delivering high quality projects on time.
- Liaised with product representatives and assessed the best methods for customer journey experience.
- Solved customers' issues in a friendly and efficient manner, resulting in repeating business.

Real Malhas - Brazil

Commercial Assistant, Jan 2014 - Dec 2016

- Led and trained 40+ sales representatives regarding daily orders, checking in and customer service.
- Accomplished excellent customer service by handling calls and emails as well as resolving issues.
- Negotiated for better routes and carrier prices, leading to strong communication skills.

Lojas Renner, Brazil

Financial Products Assistant, Feb 2012 - Oct 2013

- Exceeded all the set KPIs via selling financial products including credit cards, loans and insurance.
- Cooperated in a team to ensure all team targets were being met, contributing to business success.
- Handled customers and ensured high customer satisfaction levels, boosting brand loyalty levels.

CONTACT

- ✉ Please use the contact form
- ☎ Please use the contact form
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- in** [linkedin.com/in/cintia-siqueira](https://www.linkedin.com/in/cintia-siqueira)
- github** github.com/ciisq
- globe** cisiq.dev/

SKILLS

Techniques:

E2E testing,
Cypress,
React testing library,
Agile methodology,
CI/CD,
Web development,
User interface,
User Research,
NPM,
Git,
Heroku,
Netlify

Tools and FrameWorks:

HTML5,
CSS,
SASS,
Tailwinds,
JQuery,
JavaScript,
ReactJS,
Java,
Photoshop,
Illustrator,
InDesign,
Lightroom,
Premier,
Figma

SOFT SKILLS

Communication,
Proactive,
Self Driven,
Team player,
Design Thinking,
Organised,
Design principles,
Problem Solving,
Collaboration

LANGUAGES

English
Portuguese