### "Democratize Data"

**Coding it Forward** 

Office of the Chief Technology Officer, HHS





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Statistics

## Relmagine Data Insights Initiative

- September 2018: HHS authored a report detailing the "Current State of Data Sharing" across enterprise.
  - Outlined findings from hours of discovery sessions on current interagency data sharing practices with agencies from across the department.
- Latest report: Based on initial findings, identifies strategies to mitigate existing gaps, defining a robust framework to transform interagency data sharing.
- Central Themes:
  - How can we foster a culture of data sharing across HHS's 29 agencies?
  - What framework can we implement to incentivize data sharing and using data to derive insights to improve health of stakeholders?



# **Current Challenges**

| Current Challenge                     | Description  |  |  |
|---------------------------------------|--|--|--|
| Process for Data Access               | HHS lacks consistent and standardized processes for agencies to request data from other agencies               |  |  |
| Technology for Data Access & Analysis | Technical approaches to data sharing vary widely across agencies   |  |  |
| Regulatory Environment                | Each data collection effort has complicated statutes and regulations that govern collection and access to data |  |  |
| Disclosure Risk Management            | Access to data is limited by increasing concerns of violating individual privacy                               |  |  |



# **Key Strategies**

- Structure and Culture
  - Data Governance Steering Committee: "Share best practices and lessons from existing centers of excellence"
  - HHS Data Council: "Leverage existing resources"





## Technology

- The technical platform will be built using Agile Methodology, with frequent testing and revisions.
- An Interagency Data Hub will connect data seekers with available datasets from across the department.
  - The platform is not a data storage platform, but will rather leverage existing platforms by building interoperability between systems.
  - As datasets are made available, a repository of information about available data will be developed.
- After data requests are approved, users will be able to access data through a virtual, controllable environment contained within the overall platform.
  - This allows for the long-term viability of the platform and navigating the cumbersome regulatory environment.



## HealthData.gov

- HealthData.gov Mission: "This site is dedicated to making high value health data more accessible to entrepreneurs, researchers, and policy makers in the hopes of better health outcomes for all."
- Central Themes:
  - Are we successfully and efficiently accomplishing this mission?
  - How can we leverage existing data analytics to measure success?
    - How are we measuring success of the portal?
  - What lessons can we learn from other data portals inside and outside of federal government?
    - What other softwares exist that may better suit the future of HealthData.gov?
    - As we reconsider the contract with CivicActions, what do we need?
  - Overall, what is the future of the "Open Data Movement" and how is HealthData.gov adapting to this future?



## HealthData.gov vs Data.gov

#### **HealthData.gov**



#### **Browse the Data**

Search 3,461 datasets

#### **Recently Modified Datasets**

2015 Edition Market Readiness for Hospitals and Clinicians Data

ACA Federal Upper Limits

Updated on August 1, 201

Body Art Licenses in Denver

Updated on August 1, 201

Certificate of Need Applications: Beginning 1974

Updated on August 1, 2019

Chemicals in Cosmetics

#### **Latest Blog Posts**

Health Tech Sprint Aims at Improving Care Access and Experience - posted by khoney on Mon 05 November 2018

The Data Imperative: Why Data Sharing Matters to Your Organization

- posted by msiddiqui on Mon 17 September 2018

HRSA Launches New Open Data Website

- posted by **SMarcus** on Tue 04 September 2018

Certified Health IT Product List (CHPL) Data Challenge - posted by wbarker on Fri 27 July 2018

The home of the U.S. Government's open data

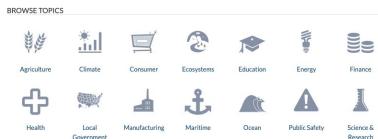
Here you will find data, tools, and resources to conduct research, develop web and mobile applications, design data visualizations, and more.

GET STARTED
SEARCH OVER 229,104 DATASETS

Manufacturing & Trade Inventories & Sales

DATA TOPICS - IMPACT APPLICATIONS DEVELOPERS CONTACT





HIGHLIGHTS

ĐẠTA GOV

Of Sturgeon and Ships

## Analytics

Users

5,467

New Users

5,093

Sessions

6,248

Number of Sessions per User

1.14

Pageviews

25,946

Pages / Session

4.15

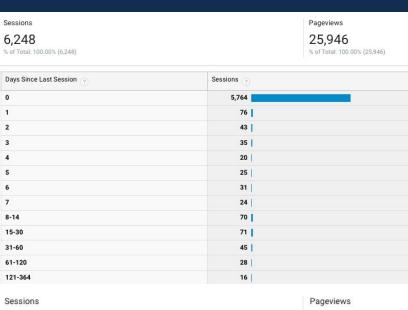
Avg. Session Duration

00:02:30

Bounce Rate

53.25%





6,248

% of Total: 100.00% (6,248)

25,946 % of Total: 100.00% (25,946)

Sessions 🥱 Session Duration 0-10 seconds 3,480 11-30 seconds 476 31-60 seconds 527 61-180 seconds 744 181-600 seconds 579 601-1800 seconds 355 1801+ seconds 87

### Feedback



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| Operations                          |  |  |  |
|-------------------------------------|--|--|--|
| - Choose an operation - 💠 🛮 Execute |  |  |  |

|   | Title  | Feedback   | Feedback<br>Type                     | Updated<br>date |
|---|--|--|--------------------------------------|-----------------|
|   | HealthCare.gov or the health insurance exchanges in general do not have any actual data sets to offer anymore? These data sets come up in searches only to have no data set files within their entries. exchanges data |  | Request<br>data to<br>appear<br>here | 2016-01-<br>04  |
| 0 | Access to physician<br>referral patterns to<br>HHAs in Phoenix,<br>Az  | erral patterns to with? thank you, Sy 225-773-1602   |                                      | 2016-02-<br>05  |
| 0 | Hospital Compare<br>via CKAN Datastore   | When I click on any of the resource links, I am not taken to any of the data shown on the page. Main Page: http://www.healthdata.gov/dataset/hospital-compare-api-ckan-datastore Links take me to: | Report a                             | 2016-02-<br>05  |



### Next Steps

- Google Analytics: Fully set-up analytics to make advantage of the multiple tools available, from "Goals" to "Behavior Flow."
- Feedback Module: Use natural language processing to identify key issues that users face on website.
- Search Engine: Use dataset descriptions to generate better tags for datasets than the ones users upload.
- Enterprise Data Inventory: Update the EDI to accurately represent the current datasets on the portal.
- Marketing Strategy: Explore different marketing opportunities to draw more users to the website, other than from Data.gov and Forbes.

