# Scaling STRIDES

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### BACKGROUND





#### STRIDES Initiative

STRIDES Initiative Goal: Harnessing the power of the commercial cloud in support of biomedical research



### TEAM PRIORITIES

#### Scale!

 Thousands of projects need to be on the cloud in the coming year

#### Roadblocks:

- Many team members spend **70% of time** answering technical questions from researchers
- Getting researchers onboarded and managing accounts is **prohibitively time-consuming**



### OUR PLAN

#### Three projects:

- Website Creation
- Onboarding Process Automation
- Account Management Automation

#### Overall goal:

Help scale the initiative for the future



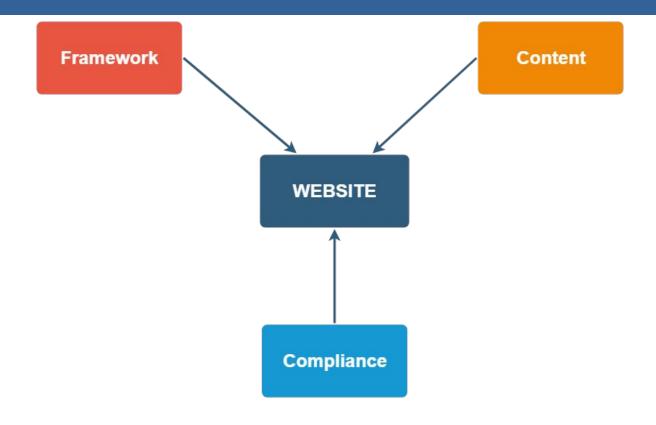
### PROJECT #1: Website

- Lots of documentation but scattered all around word files in Box
- Lack of a centralized information source



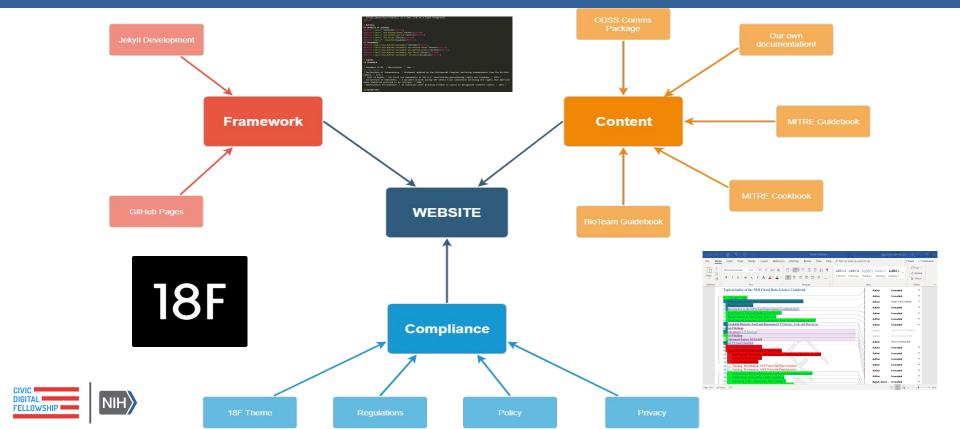


## DESIGN PROCESS



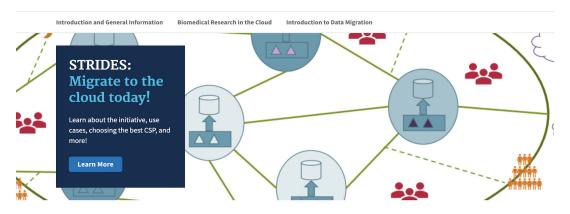


## DESIGN PROCESS (CONT)



## RESULT

#### STRIDES Cloud Documentation



#### Explore the Cloud with STRIDES

The STRIDES Initiative allows NIH to explore the use of cloud environments to streamline NIH data use by partnering with major commercial CSPs. NIH's STRIDES Initiative provides cost-effective access to industry-leading partners to help advance biomedical research. These NIH CSP partners enable access to rich datasets and advanced computational infrastructure, tools, and services.

Get in touch with us at CIT\_Cloud\_Services@mail.nih.gov



# PROJECT #2: Onboarding Automation

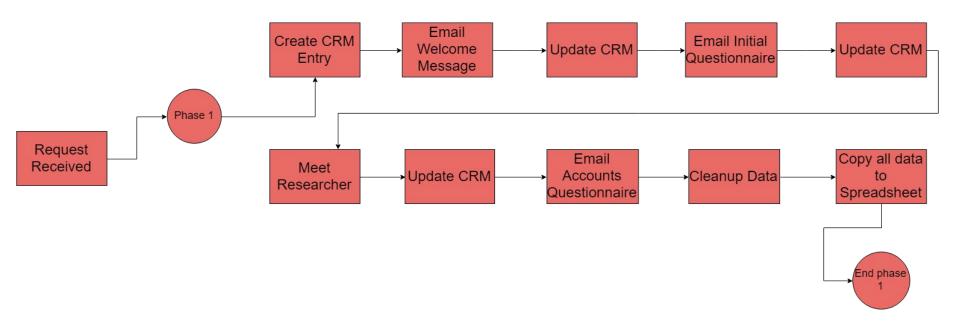
 Long, extensive procedure for reaching out to researchers

- Not utilizing our CRM software enough!



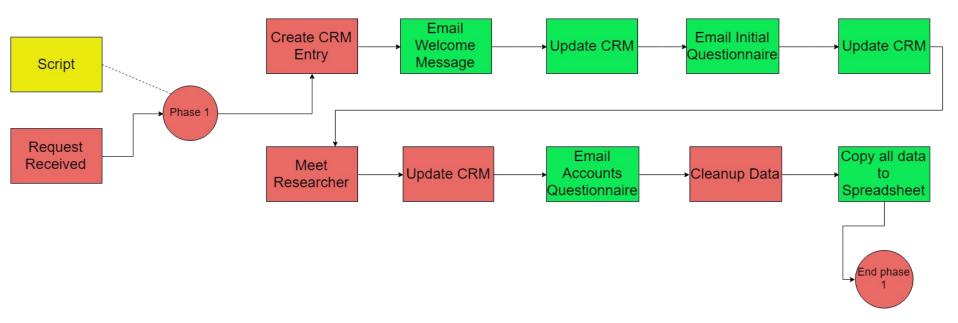


## OLD DESIGN PROCESS





## MODIFICATION IDEAS







### AUTOMATION

- 1.) Utilized online forms
  - Streamlined, simplified questionnaires

- 2.) Automated the transfer of data
  - Forms to CRM, CRM to Spreadsheet

3.) Automated sending emails





### SCRIPT

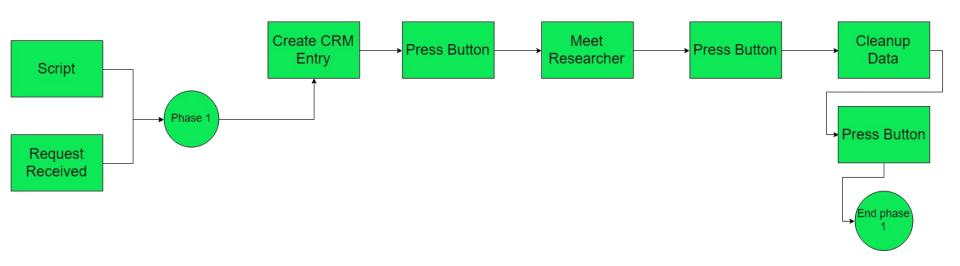
- Utilized NIH RePORTER
  - Scans every NIH-funded project (hundreds of thousands)
- Gives score based on abstract and project timeline







## NEW DESIGN





# PROJECT #3: Account Management

- Co-workers spend too much time creating and managing accounts on the Cloud
- Much of the process can be automated
  - Challenge: different service providers have different systems











## CLOUD AUTOMATION - GOOGLE



- Responsibilities:
  - Find when account is **improperly named**
  - Find when account has **improper permissions**
  - Find **potential issues** with NIH-cloud hierarchy
- Script?

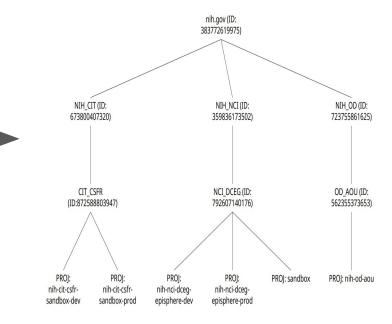




## DETAILS



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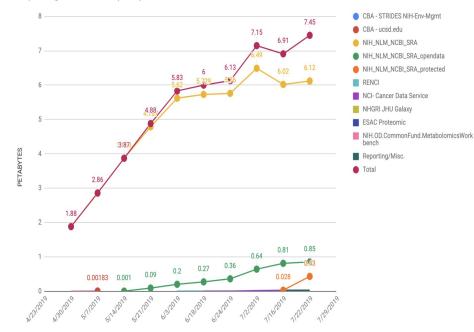


### CLOUD AUTOMATION - AMAZON



```
# This cell will print out all info of the users in a specified group
# Print out a user's username, and the groups that they belong to.
targetGroup = 'Admins'
for key in users['Users']:
    List of Groups = client.list groups for user(UserName=key['UserName'])
    UserName = key['UserName']
   for key in List of Groups['Groups']:
        if(key['GroupName'] == targetGroup):
            print(UserName)
    print('\n')
    List_of_Groups = client.list_groups_for_user(UserName=key['UserName'])
    print('Username is ' + key['UserName'])
    print('Groups are:' )
    for key in List_of_Groups['Groups']:
        print(key['GroupName'])
    TotalUser = key
   for key in List of Groups['Groups']:
        if(key['GroupName'] == targetGroup):
           print('User name is: ' + UserName)
           print(TotalUser)
            print('\n')
```

#### Reporting and Metrics (AWS)







### IMPACT

#### How do these projects connect?

- Overall goal: Help the initiative **scale** 

#### Website:

- Introduces **central location** to learn about STRIDES Onboarding Automation:
  - **Streamlines** process for getting researchers into the cloud

#### Account automation:

- **Simplifies** management of cloud accounts



### THANK YOU!



Accounts Manager Todd Reilly, PhD



**AWS Accounts** Nigel Horne



**STRIDES Program Manager Nick Weber** 



Product Manager Sherika Wynter



**Business** Analyst





Policy & Outreach

Valerie Virta, PhD



Google Accounts Tom Shaw, PMP



Operations **Matt Gieseke** 



Civic Digital Fellow Sarah Frost



Civic Digital Fellow Amit Rajesh



Cloud Architect Antej Nuhanović



Cloud Architect

Joel Peterson



