Cristóbal Silva Díaz
Systems Engineer

📍 **Aguascalientes, Mexico**

in **@crismatters**

○ **@crismatters**

🌐 **crismatters.me**

Experience

Technical Solutions Engineer - SME
Google

- Premium Google Cloud products support, focused on IaaS and Security services, such as Kubernetes Engine, Compute Engine, IAM, VPC SC, Resource Manager.
- I am also part of the SME workforce, providing support to my colleagues in critical and complex cases.
- As part of the SME role, I analyse common problems to improve the supportability of our products by improving documentation and suggesting changes for the GCP products.

Jul 2021 - Currently

DevOps Engineer
Softtek

- Web applications development and deployment using MERN stack and Azure AKS.
- AKS cluster monitoring and administration.
- Pipelines development to implement CI/CD practices following SAFe DevOps and Scrum methodologies.
- Technical coordinator and tasks management through Jira.

Dec 2019 - Jul 2021

Education

Information Systems Engineering
Universidad Politécnica de Aguascalientes

Systems Engineering specialised in networking. Some knowledge acquired: web development, services and users administration using Linux/Unix systems and Cisco devices configuration.

Aug 2016 - Apr 2020

App Development Technician
CECyTEA Ferrocarriles

Technical career oriented to applications development and
networks design.

Aug 2013 - Jun 2016

Certificates

Professional Cloud Security Engineer
Google Cloud

Nov 2023 - Nov 2025

A Beginner's Guide to Linux Kernel Development (LFD103)
The Linux Foundation

May 2021

Associate Cloud Engineer
Google Cloud

Jan 2022 - Jan 2025

Cyber Security Foundation Professional Certifcate (CSFPC)
CertiProf

May 2021

Languages

Spanish
Native

English
Fluent

German
Beginner

Skills

Linux	SaltStack	Scrum
Windows	Kubernetes	SAFe DevOps
Wireshark	GitlabCI	
NMap	Docker	
MySQL	Google Cloud	
PostgreSQL	Azure	
MongoDB	Jira	
JavaScript	ReactJS	
RedHat Ansible	Agile	